

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 23 November 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 24/10/2022 to 14/11/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	24/10/2022						31/10/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,051	794	545	926	695	450	1,089	790	566	948	691	472
Borders	301	251	187	238	191	130	379	319	221	324	273	178
Dumfries and Galloway	466	414	309	374	333	239	429	364	278	375	317	235
Fife	1,003	797	527	884	690	426	1,024	844	571	892	729	463
Forth Valley	803	638	476	702	553	403	781	625	452	698	561	389
Grampian	1,581	1,216	761	1,356	1,038	594	1,408	1,087	717	1,206	933	579
Greater Glasgow and Clyde	3,507	2,570	1,924	3,091	2,228	1,604	3,207	2,450	1,856	2,768	2,086	1,509
Highland	1,043	860	607	796	669	426	960	790	589	721	601	414
Lanarkshire	1,757	1,294	1,001	1,515	1,110	835	1,713	1,303	986	1,464	1,098	804
Lothian	2,307	1,760	1,250	2,060	1,553	1,057	2,211	1,742	1,228	1,963	1,523	1,026
Orkney	59	41	37	29	21	17	57	42	37	34	27	22
Shetland	60	50	42	33	29	21	70	59	52	30	27	20
Tayside	1,250	1,040	663	1,071	880	511	1,094	926	603	930	778	470
Western Isles	105	93	72	61	56	37	107	92	73	48	45	30
Unknown	601	212	143	575	194	127	506	155	93	490	147	87
SCOTLAND	15,894	12,030	8,544	13,711	10,240	6,877	15,035	11,588	8,322	12,891	9,836	6,698

07/11/2022						14/11/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,105	807	592	945	691	481	1,083	884	587	914	747	461
374	328	249	312	268	192	318	270	196	264	223	152
430	365	293	363	303	234	442	374	292	365	308	228
1,107	891	614	968	765	498	1,069	875	592	944	763	490
840	674	478	746	595	407	772	620	430	684	541	365
1,401	1,135	719	1,193	979	575	1,445	1,141	718	1,281	1,011	597
3,477	2,618	1,968	3,060	2,279	1,654	3,262	2,540	1,916	2,863	2,208	1,598
1,006	828	600	767	635	419	970	819	625	731	628	444
1,730	1,351	1,039	1,500	1,150	851	1,675	1,295	1,004	1,452	1,109	830
2,276	1,793	1,275	1,990	1,538	1,041	2,294	1,739	1,223	2,039	1,527	1,026
70	54	44	46	32	25	67	52	48	40	32	30
82	66	52	49	40	27	39	35	31	16	15	12
1,129	951	589	976	806	455	1,132	947	601	975	802	469
112	99	82	55	50	33	123	101	85	65	56	41
571	176	116	549	163	104	474	167	109	451	149	92
15,710	12,136	8,710	13,519	10,294	6,996	15,165	11,859	8,457	13,084	10,119	6,835

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P			14/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:08:26	00:20:29	44	00:08:18	00:16:04	41	00:10:28	00:19:20	31	00:08:31	00:18:34
Borders	7	00:07:08	00:19:55	11	00:05:35	00:22:13	15	00:07:20	00:17:16	10	00:06:27	00:22:54
Dumfries and Galloway	14	00:05:15	00:13:52	10	00:08:52	00:15:20	16	00:07:32	00:23:41	12	00:05:59	00:20:43
Fife	25	00:10:35	00:15:02	45	00:08:28	00:16:23	35	00:07:19	00:13:59	20	00:07:04	00:14:27
Forth Valley	25	00:08:05	00:17:20	26	00:08:26	00:18:23	37	00:09:06	00:16:43	33	00:09:13	00:22:56
Grampian	52	00:10:36	00:20:45	40	00:07:24	00:17:02	47	00:07:02	00:17:47	46	00:07:02	00:22:53
Greater Glasgow and Clyde	106	00:05:51	00:13:33	96	00:06:28	00:12:55	112	00:06:12	00:11:06	99	00:06:19	00:11:17
Highland	28	00:06:04	00:18:30	18	00:08:48	00:23:56	23	00:08:08	00:15:34	17	00:07:00	00:27:17
Lanarkshire	45	00:07:44	00:14:46	61	00:06:46	00:14:38	58	00:07:49	00:15:16	59	00:07:30	00:12:25
Lothian	70	00:07:04	00:13:39	58	00:07:41	00:13:23	59	00:07:07	00:12:12	64	00:08:44	00:15:13
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	27	00:06:04	00:10:49	32	00:06:34	00:20:26	26	00:06:26	00:12:01	26	00:06:41	00:17:41
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	437	00:07:18	00:15:30	453	00:07:21	00:15:30	480	00:07:21	00:15:38	428	00:07:14	00:17:48

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P			14/11/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	125	00:10:21	00:20:10	110	00:11:33	00:22:56	138	00:10:27	00:23:36	136	00:09:30	00:19:11
Borders	26	00:08:09	00:21:24	44	00:08:51	00:23:18	37	00:09:36	00:25:05	32	00:11:05	00:30:47
Dumfries and Galloway	57	00:07:03	00:17:28	50	00:08:45	00:22:43	46	00:07:45	00:28:20	47	00:09:00	00:21:02
Fife	127	00:09:11	00:18:42	159	00:09:55	00:19:36	128	00:09:42	00:20:32	162	00:10:03	00:22:36
Forth Valley	93	00:08:57	00:19:36	110	00:08:59	00:18:50	106	00:08:42	00:19:11	110	00:09:45	00:21:15
Grampian	175	00:07:33	00:24:40	186	00:09:40	00:25:21	147	00:06:32	00:20:31	193	00:09:14	00:24:57
Greater Glasgow and Clyde	514	00:08:17	00:16:25	476	00:07:47	00:14:46	567	00:08:03	00:15:59	500	00:08:17	00:16:48
Highland	115	00:10:20	00:27:33	95	00:08:49	00:30:53	96	00:08:17	00:28:34	103	00:08:22	00:29:37
Lanarkshire	286	00:10:37	00:21:53	277	00:09:38	00:17:06	264	00:09:28	00:20:01	242	00:10:22	00:19:15
Lothian	305	00:08:00	00:16:31	293	00:08:28	00:15:32	310	00:07:46	00:15:51	288	00:09:17	00:18:12
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	143	00:08:13	00:20:58	129	00:07:35	00:21:31	136	00:07:30	00:18:31	128	00:08:55	00:27:17
Western Isles	6	00:07:46	00:35:32	*	*	*	8	00:21:15	00:34:15	8	00:22:10	00:32:06
Unknown	42	00:09:45	00:18:25	29	00:08:54	00:22:12	39	00:10:47	00:17:54	45	00:12:49	00:28:47
SCOTLAND	2,019	00:08:41	00:19:28	1,966	00:08:43	00:19:11	2,031	00:08:29	00:19:23	2,001	00:09:09	00:21:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P			14/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	309	00:22:40	01:00:21	326	00:24:34	01:05:36	324	00:22:49	01:05:03	300	00:18:34	00:37:31
Borders	70	00:14:11	00:29:08	97	00:12:42	00:29:37	108	00:13:12	00:32:59	68	00:13:27	00:31:04
Dumfries and Galloway	130	00:14:47	00:37:06	109	00:15:08	00:31:04	106	00:12:39	00:33:16	114	00:13:23	00:28:45
Fife	283	00:16:32	00:35:13	284	00:16:32	00:32:36	349	00:17:30	00:36:34	296	00:17:38	00:38:38
Forth Valley	231	00:15:31	00:34:31	224	00:18:10	00:37:54	254	00:17:13	00:36:20	201	00:18:44	00:40:01
Grampian	395	00:13:43	00:38:33	391	00:14:53	00:39:13	392	00:12:48	00:29:15	388	00:14:38	00:40:29
Greater Glasgow and Clyde	996	00:20:11	00:54:18	895	00:17:49	00:40:03	946	00:17:20	00:43:02	1,007	00:19:02	00:48:20
Highland	226	00:13:56	00:36:35	216	00:12:04	00:33:21	226	00:13:13	00:36:00	221	00:13:09	00:39:30
Lanarkshire	537	00:22:50	00:50:37	451	00:19:21	00:41:33	522	00:18:53	00:41:19	476	00:18:11	00:39:36
Lothian	689	00:17:04	00:32:08	593	00:16:10	00:30:20	635	00:16:46	00:31:52	665	00:17:59	00:39:18
Orkney	8	00:05:36	00:13:15	9	00:14:52	00:55:34	13	00:13:17	00:35:49	*	*	*
Shetland	7	00:21:04	00:39:18	12	00:06:54	00:47:05	10	00:13:00	00:30:18	*	*	*
Tayside	362	00:14:48	00:32:33	297	00:13:58	00:31:15	290	00:13:41	00:31:49	320	00:16:00	00:35:22
Western Isles	24	00:16:07	00:42:08	15	00:24:16	00:34:40	20	00:16:08	00:33:57	17	00:27:52	00:40:09
Unknown	73	00:19:31	00:33:21	56	00:20:40	00:37:48	70	00:19:09	00:36:06	51	00:18:14	00:41:04
SCOTLAND	4,340	00:17:48	00:42:34	3,975	00:17:08	00:38:43	4,265	00:16:46	00:38:00	4,143	00:17:24	00:40:24

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P			14/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	228	00:44:44	02:51:13	203	00:51:52	04:19:21	179	00:55:32	04:45:11	274	00:36:12	03:27:56
Borders	88	00:22:53	01:19:19	119	00:25:18	01:14:38	107	00:22:38	01:16:30	112	00:25:04	01:24:57
Dumfries and Galloway	130	00:24:15	01:23:34	143	00:23:49	01:19:12	133	00:18:33	00:50:01	130	00:24:49	01:17:56
Fife	252	00:41:34	03:07:15	238	00:31:15	02:32:32	251	00:35:24	02:51:11	283	00:36:59	02:03:48
Forth Valley	199	00:39:15	03:56:55	199	00:41:47	03:20:45	195	00:40:49	03:25:01	193	00:37:23	02:33:42
Grampian	403	00:38:15	03:20:24	309	00:30:32	02:37:17	386	00:24:54	01:41:09	371	00:32:24	02:57:38
Greater Glasgow and Clyde	576	00:48:33	04:50:24	596	00:51:00	04:11:49	624	00:49:08	03:57:09	572	00:53:54	04:58:42
Highland	295	00:17:22	01:14:14	271	00:16:44	00:59:56	287	00:18:53	01:08:57	280	00:19:30	01:09:22
Lanarkshire	228	01:46:48	09:27:28	298	01:04:18	04:20:31	295	00:40:23	03:22:28	323	00:50:22	04:22:52
Lothian	471	00:53:36	03:57:01	561	00:37:07	02:31:10	504	00:35:49	02:05:21	491	00:46:51	03:30:08
Orkney	10	00:22:52	01:10:32	15	00:14:04	00:24:44	16	00:22:59	01:08:34	13	00:21:38	01:00:39
Shetland	19	00:21:22	00:44:25	12	00:35:17	00:57:54	21	00:20:39	01:24:32	7	00:07:45	00:47:31
Tayside	343	00:33:48	02:14:59	312	00:32:54	01:39:33	349	00:30:45	01:33:53	321	00:27:50	01:39:33
Western Isles	25	00:20:06	01:02:05	25	00:21:15	01:00:13	21	00:19:07	00:47:53	28	00:15:53	01:09:24
Unknown	69	00:23:39	02:36:46	52	00:37:18	02:40:03	45	00:38:17	02:13:11	43	00:31:49	04:33:11
SCOTLAND	3,336	00:39:36	03:28:15	3,353	00:35:25	02:51:53	3,413	00:32:28	02:27:51	3,441	00:35:08	02:59:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	24/10/2022			31/10/2022			07/11/2022			14/11/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	459	00:59:40	04:31:10	476	01:17:11	05:16:23	475	01:10:56	04:08:59	464	00:49:24	03:00:32
Borders	134	00:32:50	00:56:08	173	00:34:14	00:58:06	187	00:33:40	01:00:56	148	00:32:28	00:51:44
Dumfries & Galloway	234	00:29:48	01:04:29	228	00:24:36	00:47:05	230	00:24:13	00:39:51	221	00:26:06	00:49:59
Fife	394	00:50:19	02:15:39	426	00:43:37	01:31:07	469	00:53:45	02:36:54	442	00:45:48	02:16:37
Forth Valley	415	00:45:33	01:14:52	404	00:42:16	01:09:31	421	00:40:48	01:04:18	374	00:38:08	01:00:59
Grampian	627	00:47:26	02:29:37	612	00:43:19	02:18:21	604	00:43:05	01:53:30	628	00:50:48	03:16:43
Greater Glasgow & Clyde	1,803	00:51:03	02:07:07	1,675	00:50:32	01:41:50	1,877	00:49:50	01:50:55	1,772	00:49:41	01:55:07
Highland	332	00:27:27	01:08:51	326	00:26:05	01:07:02	323	00:29:51	01:24:52	337	00:27:54	01:31:21
Lanarkshire	798	01:03:54	02:30:40	754	00:58:06	01:56:15	793	01:00:36	02:01:08	785	00:57:21	01:55:46
Lothian	1,041	00:46:39	01:14:18	1,039	00:47:09	01:13:52	1,067	00:45:44	01:11:30	1,019	00:45:26	01:11:45
Orkney	18	00:19:22	00:24:17	23	00:15:49	00:20:29	25	00:14:04	00:26:38	30	00:14:52	00:25:38
Shetland	22	00:27:25	00:36:16	19	00:26:14	00:41:49	22	00:25:09	00:32:35	11	00:27:13	00:39:50
Tayside	553	00:33:11	01:02:26	534	00:30:47	00:54:22	507	00:32:44	00:56:52	522	00:32:09	00:55:22
Western Isles	33	00:18:00	00:41:15	24	00:21:02	00:33:10	29	00:16:32	00:31:47	29	00:18:07	00:28:50
SCOTLAND	6,863	00:46:37	01:49:23	6,713	00:44:58	01:42:27	7,029	00:45:19	01:46:21	6,782	00:44:25	01:47:36

Table 7 - Turnaround Times by Hospital

Week Commencing		24/10/2022			31/10/2022			07/11/2022			14/11/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	163	01:05:45	04:31:41	158	01:01:16	03:23:56	174	00:49:45	02:25:54	165	00:41:25	02:00:28
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	296	00:58:12	04:24:55	318	01:30:53	05:59:26	301	01:43:27	04:51:03	299	00:57:05	03:28:13
Borders	Borders General Hospital (Melrose)	134	00:32:50	00:56:08	173	00:34:14	00:58:06	187	00:33:40	01:00:56	148	00:32:28	00:51:44
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:24:29	00:45:26	38	00:25:07	00:45:04	42	00:25:29	00:43:21	33	00:23:05	00:46:46
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	198	00:31:08	01:04:55	190	00:24:10	00:46:38	188	00:23:58	00:39:27	188	00:27:01	00:51:01
Fife	Victoria Hospital (Kirkcaldy)	394	00:50:19	02:15:39	426	00:43:37	01:31:07	469	00:53:45	02:36:54	442	00:45:48	02:16:37
Forth Valley	Forth Valley Royal Hospital (Larbert)	415	00:45:33	01:14:52	404	00:42:16	01:09:31	421	00:40:48	01:04:18	374	00:38:08	01:00:59
Grampian	Aberdeen Royal Infirmary (Aberdeen)	498	00:48:33	02:37:08	489	00:45:10	02:28:01	443	00:43:46	01:53:35	492	00:55:14	03:26:07
Grampian	Dr Gray's Hospital (Elgin)	118	00:42:31	01:45:53	104	00:39:44	01:36:14	142	00:45:04	02:04:59	123	00:41:19	02:01:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:26:58	00:50:32	19	00:28:53	00:38:59	19	00:20:53	00:47:33	13	00:20:10	00:39:19
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	552	00:44:27	01:08:45	474	00:43:25	01:07:46	536	00:44:40	01:08:54	491	00:40:55	01:04:13
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:41:48	01:12:48	107	00:34:19	00:58:11	113	00:34:02	00:53:21	118	00:37:14	01:01:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	721	01:05:54	03:01:22	693	01:01:25	02:35:10	770	01:03:59	02:59:26	745	01:08:50	02:41:28
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:49:25	01:41:47	316	00:52:17	01:33:17	376	00:48:31	01:21:24	331	00:45:55	01:14:25
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	66	00:40:42	01:05:35	85	00:52:44	01:28:06	82	00:46:20	01:16:17	87	00:52:17	01:28:12
Highland	Belford Hospital (Fort William)	35	00:27:56	00:54:52	23	00:27:37	00:39:27	28	00:22:11	00:48:09	27	00:28:43	00:51:22
Highland	Caitness General Hospital (Wick)	31	00:20:32	00:43:10	45	00:22:45	00:33:51	39	00:19:39	00:35:10	38	00:26:50	00:39:06
Highland	Lorn & Islands Hospital (Oban)	26	00:24:16	00:35:09	28	00:19:36	00:48:32	16	00:30:02	00:39:50	28	00:24:37	00:36:24
Highland	Raigmore Hospital (Inverness)	240	00:28:14	01:29:04	230	00:28:08	01:23:39	240	00:32:09	01:37:12	244	00:31:02	01:47:29
Lanarkshire	University Hospital Hairmyres (East Kilbride)	239	01:02:45	02:23:22	225	00:57:08	01:46:29	255	00:58:57	01:44:23	246	00:52:08	01:50:38
Lanarkshire	University Hospital Monklands (Airdrie)	230	01:03:24	01:46:04	242	00:56:13	01:28:39	221	00:56:09	01:34:56	251	00:57:22	01:36:02
Lanarkshire	University Hospital Wishaw (Wishaw)	329	01:06:34	03:45:18	287	01:03:14	02:52:24	317	01:07:50	02:42:08	288	01:02:14	02:48:07
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:31:45	00:56:31	53	00:41:48	00:56:59	36	00:39:17	00:52:23	35	00:34:59	00:51:47
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	796	00:48:14	01:16:30	770	00:48:39	01:14:59	793	00:45:47	01:11:41	779	00:46:12	01:13:08
Lothian	St John's Hospital (Livingston)	219	00:42:23	01:10:31	216	00:44:46	01:09:34	238	00:47:00	01:11:48	205	00:42:09	01:08:18
Orkney	Balfour Hospital (Kirkwall)	18	00:19:22	00:24:17	23	00:15:49	00:20:29	25	00:14:04	00:26:38	30	00:14:52	00:25:38
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:27:25	00:36:16	19	00:26:14	00:41:49	22	00:25:09	00:32:35	11	00:27:13	00:39:50
Tayside	Ninewells Hospital (Dundee)	473	00:34:43	01:03:51	441	00:32:01	00:59:18	439	00:33:16	00:58:17	453	00:33:57	00:56:18
Tayside	Perth Royal Infirmary (Perth)	80	00:25:08	00:47:58	93	00:25:40	00:39:29	68	00:28:46	00:42:56	69	00:23:53	00:40:04
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:18:00	00:41:15	24	00:21:02	00:33:10	29	00:16:32	00:31:47	29	00:18:07	00:28:50
SCOTLAND		6,863	00:46:37	01:49:23	6,713	00:44:58	01:42:27	7,029	00:45:19	01:46:21	6,782	00:44:25	01:47:36

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)