

Matched Job Report

Job Title	Ambulance Technician
Job ID	SCO20/MLPR006
Score	352
Band	5
Status	Profile Matched
National Profile	XXAmbulance Practitioner SpecialistXX

Job Statement

The delivery of high quality treatment and care to patients, associated duty of care to other members of the public including the provision of health advice (see and treat), and transportation to appropriate medical facilities, generally in emergency situations.

1. Communication and relationship skills

National Profile Level: 4a **Selected Level:** 4

Factor Status: Matched **Score:** 32

National Profile Factor Description

****Provide and receive complex, sensitive information; barriers to understanding****

Communicates condition related information to patients/clients, relatives and clinical staff; requires empathetic and reassurance skills

Relevant Job Information

Level 4(a)

•Providing and receiving sensitive and contentious information

2. Knowledge, training and experience

National Profile Level: 4 **Selected Level:** 4

Factor Status: Matched **Score:** 88

National Profile Factor Description

****Range of work procedures and practices, majority non-routine; intermediate level theoretical knowledge****

Knowledge of clinical procedures for responding to emergency and other situations, including drug therapy, ECG acquired through training for full IHCD qualification or equivalent theoretical study and experience

Relevant Job Information

Level 4

JD:

•Qualified to SCQF level 7 Vocational Diploma for Ambulance Technicians or equivalent

C1 category drivers licence and completed SCQF level 6 Emergency Driving Award or equivalent.

3. Analytical skills

National Profile Level: 3

Selected Level: 3

Factor Status: Matched

Score: 27

National Profile Factor Description

****Range of facts or situations requiring analysis, comparison of range of options****

Assesses situation, decides courses of action in accordance with guidelines and protocols

Relevant Job Information

Level 3

JD Specifies

- Making decisions, sometimes complex, in relation to patient assessment, from a wide range of treatment/care options

4. Planning and organisation skills

National Profile Level: 2

Selected Level: 2

Factor Status: Matched

Score: 15

National Profile Factor Description

****Plan and organise straightforward activities, some ongoing****

Plans, organises on-scene activities

Relevant Job Information

Level 2

JD Specifies

- Assess and manage patients using appropriate urgent and emergency care techniques and referring patient to most appropriate pathway of care.

- Assess the most appropriate method of conveying patients using the relevant equipment and moving and handling techniques as necessary

5. Physical skills

National Profile Level: 3(a)(b)-4

Selected Level: 3

Factor Status: Matched

Score: 27

National Profile Factor Description

****Developed physical skills, manipulation of objects, people; narrow margins for error; highly developed physical skills, accuracy important, manipulation of fine tools, materials/ highly developed physical skills, high degree of precision****

Dexterity, co-ordination & sensory skills for driving, lifting & moving patients, clinical procedures e.g. intra-muscular injections while moving/ skills for advanced clinical interventions e.g. intubation, cricothyroidotomy

Relevant Job Information

Level 3

JD Specifies

- Must have good hand eye co-ordination skills in order to carry out clinical procedures (e.g. IM injections, ECG interpretation and drug administration

- Emergency response driving

6. Responsibility - patient/client care

National Profile Level: 4(a)(c)

Selected Level: 4

Factor Status: Matched

Score: 22

National Profile Factor Description

****Implement clinical care, care packages/ provide advice in relation to care****

Assesses and delivers emergency and medical treatment within clinical guidelines; provides advice to patients, carers

Relevant Job Information

4a

JD Specifies

Some of these may involve patient conditions and/or situations in discussion with other professionals, whilst working within the specific scope of practice for the role of Technician.

- Standards will be determined by Service approved clinical practice guidelines

7. Responsibility - policy and service

National Profile Level: 1

Selected Level: 1

Factor Status: Matched

Score: 5

National Profile Factor Description

****Follow policies in own role, may be required to comment****

Follows ambulance service policies, may comment on proposals for change

Relevant Job Information

•Comply with Infection Prevention and Control policy and procedures at all times

8. Responsibility - finance and physical

National Profile Level: 2abce

Selected Level: 2

Factor Status: Matched

Score: 12

National Profile Factor Description

****Handle cash, valuables; safe use of equipment other than that used personally; maintain stock control; safe use of expensive equipment****

Removes and passes patient belongings to clinical staff; ensure ambulance equipment is safe; maintains and secures stocks of drugs; safe use of ambulance & equipment

Relevant Job Information

(a)(b)(e)

•Check and maintain stock of:

o patient care equipment and ensure that all equipment is safe, clean, in date and in good working order.

o patient care consumables and ensure that all are in date and undamaged

9. Responsibility - staff/HR/leadership/training

National Profile Level: 2bc

Selected Level: 2

Factor Status: Matched

Score: 12

National Profile Factor Description

****Professional/clinical supervision; provide training in own discipline****

Provides clinical supervision; job training to less experienced members of the care team

Relevant Job Information

2bc

JD Specifies

Provide clinical supervision and mentoring to trainees and others e.g. ACA's, first responders

• Providing constructive feedback to students when mentoring which may on occasion include

10. Responsibility - information resources

National Profile Level: 1

Selected Level: 1

Factor Status: Matched

Score: 4

National Profile Factor Description

****Record personally generated information****

Keeps records of emergency and other treatment, incidents

Relevant Job Information

Records, both electronic and paper, relating to other aspects of work, e.g. cardiac arrest, controlled drugs et

11. Responsibility - research and development

National Profile Level: 1

Selected Level: 1

Factor Status: Matched

Score: 5

National Profile Factor Description

****Complete surveys or audits as necessary to own work****

Completes e.g. staff surveys, occasionally involved in equipment trials, clinical audits

Relevant Job Information

- Carry out dynamic risk assessments when appropriate and assist line manager(s) as required with risk assessment of tasks to ensure safe working practices are followed at all times in line with Service Policy and current legislation
- Assists line manager(s) as required with risk assessment of tasks carried out and in clinical trials.

12. Freedom to act

National Profile Level: 3

Selected Level: 3

Factor Status: Matched

Score: 21

National Profile Factor Description

****Clearly defined occupational policies, work is managed rather than supervised****

Works within relevant emergency medical treatment guidelines and procedures, work is managed rather than supervised

Relevant Job Information

JD specifies

- Whilst on calls, technicians will work without line manager presence but may work under the clinical supervision of a Paramedic. Where this is not available this can be requested or advice/guidance accessed remotely as required.

- Will act autonomously within own scope of practice and recognise when to seek additional support

13. Physical effort

National Profile Level: 4c-5b

Selected Level: 5

Factor Status: Matched

Score: 25

National Profile Factor Description

****Occasional/ frequent intense effort for several short periods ****

Lifting and carrying patients/clients in limited physical space

Relevant Job Information

level 5 b

JD specifies

- Required to, using appropriate aids, move and handle patients
- Care of patients with varying disabilities

14. Mental effort

National Profile Level: 2a-3a

Selected Level: 2

Factor Status: Matched

Score: 7

National Profile Factor Description

****Frequent concentration, work pattern pattern/unpredictable****

Concentration on driving, delivering emergency medical care/ may be switched to other emergency situations

Relevant Job Information

(a)

- Concentration skills in response to emergency calls and situations including distressing and often traumatic situations e.g. road traffic accidents and similar emergency situations Responds to emergency calls and situations that require concentration

15. Emotional effort

National Profile Level: 4ab

Selected Level: 4

Factor Status: Matched

Score: 25

National Profile Factor Description

****Occasional trauma; frequent highly distressing or emotional circumstances****

Arriving at and dealing with e.g. families at the scene of accidents

Relevant Job Information

(a)(b)

- Dealing with death, this is especially distressing in cases of infant mortality, etc
 - Dealing with relatives and members of the public in difficult circumstances, e.g. sudden death
 - Responds to emergency calls and situations that require concentration as well as being distressing and sometimes traumatic, for example road traffic accidents
- Dealing with death, this is especially distressing in cases of infant mortality, etc
- Dealing with relatives and members of the public in difficult circumstances, e.g. sudden death
- Contact with aggressive patients requiring use of management of aggression skills
- Exposure to emotional impact of exposure to traumatic and distressing incidents and making clear decisions in these circumstances

16. Working conditions

National Profile Level: 5

Selected Level: 5

Factor Status: Matched

Score: 25

National Profile Factor Description

****Considerable exposure to hazards****

Unavoidable exposure to physically dangerous situations on a regular basis

Relevant Job Information

- Exposure to, and contact with, body fluids
- Responding and attending to emergency and urgent calls in all kinds of weather