

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 07 January 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **06/12/2021** to **27/12/2021**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	06/12/2021						13/12/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,248	901	646	1,064	804	555	1,180	909	645	953	766	515
Borders	349	297	230	300	252	187	321	275	214	259	220	162
Dumfries and Galloway	433	359	268	355	301	212	463	376	283	371	314	226
Fife	1,077	780	533	940	714	473	1,061	801	555	929	740	498
Forth Valley	824	648	486	738	584	426	775	600	462	696	533	399
Grampian	1,577	1,246	808	1,342	1,057	629	1,390	1,152	808	1,176	981	644
Greater Glasgow and Clyde	3,415	2,527	1,917	3,010	2,289	1,699	3,501	2,476	1,809	3,027	2,222	1,576
Highland	964	802	559	759	633	399	959	792	565	723	601	382
Lanarkshire	1,781	1,290	1,009	1,499	1,117	853	1,747	1,295	979	1,443	1,116	816
Lothian	2,348	1,627	1,228	2,076	1,438	1,054	2,181	1,602	1,163	1,918	1,400	978
Orkney	66	56	46	39	33	23	38	29	21	20	16	8
Shetland	52	44	40	28	22	18	42	34	32	30	28	26
Tayside	1,192	924	604	1,008	784	468	1,096	883	545	912	737	404
Western Isles	101	82	68	43	37	25	92	81	60	48	44	25
Unknown	582	200	129	557	185	115	543	178	119	523	169	111
SCOTLAND	16,009	11,783	8,571	13,758	10,250	7,136	15,389	11,483	8,260	13,028	9,887	6,770

20/12/2021						27/12/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,181	905	653	970	785	546	1,304	916	615	1,077	810	516
292	251	192	256	220	164	408	324	229	349	275	184
401	338	248	329	290	207	539	431	326	442	365	264
1,040	817	537	897	738	465	1,271	841	556	1,085	755	481
798	604	453	716	539	397	837	591	420	761	527	360
1,377	1,130	775	1,129	930	579	1,586	1,226	804	1,370	1,071	664
3,241	2,421	1,806	2,693	2,055	1,465	3,590	2,461	1,816	3,158	2,228	1,594
955	784	595	702	589	410	1,075	844	608	847	674	453
1,721	1,226	971	1,401	1,058	817	1,993	1,303	1,007	1,708	1,190	903
2,081	1,500	1,087	1,837	1,331	932	2,294	1,613	1,156	2,036	1,431	988
57	41	35	26	17	11	64	52	45	40	34	27
51	43	37	31	27	22	50	42	34	36	30	24
1,054	863	558	903	750	450	1,238	954	574	1,048	815	447
112	91	79	57	49	38	125	99	77	68	61	39
545	185	125	516	165	105	632	175	125	613	163	113
14,906	11,199	8,151	12,463	9,543	6,608	17,006	11,872	8,392	14,638	10,429	7,057

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/12/2021			13/12/2021			20/12/2021			27/12/2021		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:09:01	00:20:06	22	00:06:45	00:12:27	42	00:07:26	00:19:46	37	00:09:43	00:20:06
Borders	8	00:08:06	00:18:57	10	00:16:57	00:23:53	5	00:08:28	00:18:02	9	00:07:43	00:15:29
Dumfries and Galloway	11	00:09:08	00:18:40	*	*	*	18	00:09:15	00:21:41	*	*	*
Fife	31	00:09:05	00:18:00	25	00:10:12	00:16:26	31	00:10:35	00:15:37	43	00:08:09	00:14:37
Forth Valley	23	00:06:58	00:16:44	23	00:08:41	00:14:26	18	00:06:54	00:12:20	22	00:07:00	00:14:29
Grampian	46	00:06:04	00:15:28	41	00:05:54	00:18:11	36	00:06:07	00:13:49	37	00:09:12	00:18:23
Greater Glasgow and Clyde	118	00:06:58	00:12:09	111	00:06:47	00:13:52	99	00:07:01	00:11:48	137	00:06:50	00:12:03
Highland	28	00:06:43	00:16:32	12	00:11:08	00:22:18	20	00:09:36	00:33:33	15	00:09:34	00:25:32
Lanarkshire	59	00:08:04	00:14:00	58	00:08:09	00:13:44	68	00:07:55	00:13:28	56	00:09:02	00:16:33
Lothian	61	00:07:15	00:12:16	59	00:06:47	00:13:15	63	00:06:51	00:15:11	74	00:06:09	00:12:50
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	40	00:08:47	00:21:35	25	00:06:22	00:16:12	37	00:07:26	00:14:53	30	00:07:55	00:20:52
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	8	00:06:34	00:14:16	11	00:08:38	00:12:40	11	00:05:20	00:08:51	10	00:11:38	00:20:05
SCOTLAND	465	00:07:16	00:15:46	404	00:07:18	00:15:33	453	00:07:20	00:15:53	480	00:07:34	00:16:07

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/12/2021			13/12/2021			20/12/2021			27/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	159	00:10:55	00:23:00	120	00:09:43	00:23:05	132	00:11:03	00:21:12	144	00:12:23	00:26:22
Borders	32	00:08:55	00:21:06	24	00:12:02	00:40:23	28	00:09:22	00:25:47	34	00:11:34	00:32:04
Dumfries and Galloway	37	00:09:01	00:24:38	39	00:08:35	00:22:10	48	00:09:30	00:22:14	45	00:07:01	00:21:47
Fife	129	00:11:06	00:23:02	116	00:11:47	00:24:49	115	00:08:32	00:18:21	127	00:11:01	00:22:03
Forth Valley	106	00:09:00	00:22:05	86	00:08:40	00:19:27	94	00:09:56	00:21:32	81	00:09:04	00:18:53
Grampian	154	00:07:51	00:21:16	168	00:07:32	00:24:18	120	00:07:44	00:23:32	163	00:08:45	00:21:21
Greater Glasgow and Clyde	430	00:08:27	00:14:54	492	00:08:12	00:16:29	446	00:07:55	00:15:37	478	00:08:54	00:18:32
Highland	91	00:08:08	00:26:06	77	00:09:01	00:30:15	76	00:11:03	00:25:46	92	00:10:34	00:39:21
Lanarkshire	210	00:09:53	00:21:23	231	00:10:11	00:18:53	197	00:09:54	00:21:02	310	00:11:17	00:22:28
Lothian	257	00:08:08	00:15:52	278	00:08:40	00:16:45	261	00:09:18	00:18:03	266	00:09:19	00:17:55
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	135	00:10:00	00:26:09	111	00:08:56	00:20:55	103	00:09:06	00:24:28	137	00:09:08	00:22:30
Western Isles	5	00:12:39	00:14:30	*	*	*	6	00:18:47	00:35:30	8	00:14:38	00:28:49
Unknown	48	00:09:14	00:22:33	43	00:08:09	00:17:30	31	00:08:03	00:15:21	53	00:09:41	00:18:47
SCOTLAND	1,799	00:08:59	00:20:45	1,794	00:08:51	00:19:30	1,667	00:09:02	00:20:14	1,945	00:09:42	00:21:39

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/12/2021			13/12/2021			20/12/2021			27/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	362	00:22:51	00:55:51	321	00:21:02	00:42:01	287	00:20:35	00:48:54	330	00:24:13	01:21:17
Borders	104	00:17:12	00:33:41	81	00:14:03	00:31:07	76	00:11:58	00:31:58	98	00:14:15	00:42:02
Dumfries and Galloway	117	00:15:39	00:28:18	106	00:15:32	00:35:50	90	00:15:11	00:33:33	135	00:15:13	00:33:39
Fife	309	00:19:04	00:43:35	323	00:19:21	00:37:15	295	00:15:08	00:35:49	342	00:22:00	00:56:31
Forth Valley	244	00:18:05	00:34:47	216	00:18:27	00:35:24	218	00:17:04	00:35:51	228	00:19:38	00:49:21
Grampian	413	00:14:25	00:36:33	355	00:13:48	00:32:21	362	00:13:25	00:35:37	434	00:16:23	00:39:25
Greater Glasgow and Clyde	973	00:17:34	00:39:30	964	00:20:57	00:49:28	836	00:17:45	00:44:42	1,094	00:24:23	01:06:17
Highland	209	00:13:19	00:30:05	214	00:14:07	00:38:27	190	00:12:55	00:34:05	251	00:15:15	00:38:30
Lanarkshire	503	00:19:08	00:46:07	486	00:19:51	00:40:38	462	00:20:02	01:02:34	631	00:27:27	01:24:03
Lothian	670	00:18:26	00:41:37	561	00:15:42	00:31:47	556	00:16:54	00:47:06	654	00:18:44	00:44:26
Orkney	7	00:18:57	01:45:01	5	00:13:34	00:24:11	*	*	*	11	00:12:23	00:31:05
Shetland	6	00:08:04	00:29:20	12	00:05:43	00:28:21	*	*	*	6	00:06:04	00:21:59
Tayside	315	00:17:27	00:41:59	300	00:17:38	00:37:25	256	00:15:22	00:32:44	344	00:16:50	00:36:42
Western Isles	12	00:22:15	00:35:13	19	00:22:49	00:42:43	17	00:21:23	00:34:21	18	00:12:39	00:33:22
Unknown	75	00:14:49	00:34:18	60	00:18:18	00:30:33	64	00:13:43	00:40:53	56	00:19:38	00:44:10
SCOTLAND	4,319	00:17:59	00:41:13	4,023	00:18:06	00:39:48	3,719	00:16:53	00:41:37	4,632	00:20:39	00:55:53

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/12/2021			13/12/2021			20/12/2021			27/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	256	01:00:50	04:22:53	299	00:43:39	02:18:16	318	00:40:18	02:59:03	290	00:59:00	04:07:50
Borders	108	00:24:07	01:01:38	105	00:23:54	01:08:26	110	00:28:50	01:47:30	134	00:35:33	01:45:41
Dumfries and Galloway	132	00:23:31	01:11:58	160	00:23:59	01:21:14	131	00:24:07	01:01:27	176	00:26:45	01:28:19
Fife	244	01:06:34	05:34:14	274	01:03:28	03:05:46	294	00:39:01	02:02:59	235	01:06:32	05:46:06
Forth Valley	210	01:15:46	03:36:52	206	00:41:37	02:06:24	209	00:55:44	03:04:12	195	01:03:07	05:31:22
Grampian	443	00:32:52	02:45:21	406	00:28:52	01:47:22	409	00:26:39	01:42:10	433	00:35:59	04:09:12
Greater Glasgow and Clyde	751	00:54:44	04:18:21	636	01:10:34	05:02:06	666	00:42:51	03:49:47	507	01:54:53	08:10:04
Highland	303	00:17:56	01:02:04	296	00:19:26	01:13:13	301	00:22:49	01:13:58	313	00:24:03	01:25:40
Lanarkshire	336	01:34:43	05:06:19	336	00:53:58	03:23:00	321	00:51:39	04:26:44	188	03:09:11	10:53:40
Lothian	438	01:06:27	05:47:52	496	00:51:59	02:49:04	439	01:03:25	05:55:42	423	01:42:33	05:07:44
Orkney	20	00:14:17	00:37:26	10	00:38:14	01:21:35	7	00:17:53	01:03:01	19	00:36:27	02:14:49
Shetland	12	00:12:56	00:35:15	11	00:21:59	00:34:43	14	00:26:38	01:17:26	21	00:14:42	00:39:43
Tayside	293	00:52:13	03:22:16	299	00:37:55	02:00:05	353	00:29:47	01:59:59	302	00:43:04	02:24:17
Western Isles	18	00:13:28	00:44:01	20	00:16:56	00:37:11	22	00:22:26	00:52:46	31	00:19:16	01:00:40
Unknown	54	00:34:31	02:20:23	54	00:33:11	02:54:10	57	00:31:38	02:06:53	44	01:06:21	04:22:28
SCOTLAND	3,618	00:46:39	03:56:12	3,608	00:40:01	02:55:48	3,651	00:36:03	02:51:11	3,311	00:54:36	05:08:43

Table 6 - Turnaround Times by Health Board

Week Commencing	06/12/2021			13/12/2021			20/12/2021			27/12/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	537	00:50:24	02:52:20	500	00:37:38	01:49:05	530	00:34:38	01:23:11	490	00:44:04	02:31:41
Borders	192	00:31:47	00:54:34	158	00:28:23	00:50:49	157	00:29:48	00:48:42	185	00:32:27	00:55:55
Dumfries & Galloway	204	00:22:15	00:42:31	217	00:24:55	00:43:40	202	00:21:23	00:37:13	255	00:23:54	00:43:33
Fife	415	00:41:15	01:52:39	463	00:38:00	02:06:29	444	00:31:57	01:00:10	449	00:39:39	01:53:41
Forth Valley	439	00:35:38	00:56:09	414	00:33:59	00:52:06	399	00:33:19	00:51:45	364	00:34:04	00:56:01
Grampian	639	00:44:19	02:18:09	648	00:36:59	01:17:43	603	00:32:29	01:04:42	693	00:48:10	02:28:00
Greater Glasgow & Clyde	1,885	00:44:23	01:22:03	1,735	00:43:16	01:21:52	1,633	00:40:22	01:10:58	1,811	00:43:03	01:22:30
Highland	322	00:23:30	01:11:00	275	00:22:30	00:51:56	296	00:22:18	00:55:19	323	00:27:22	01:09:33
Lanarkshire	800	00:45:52	01:20:00	762	00:44:33	01:14:31	783	00:43:21	01:09:52	854	00:47:57	01:23:19
Lothian	1,060	00:41:32	01:06:58	1,013	00:39:28	01:02:48	932	00:36:01	00:58:15	1,017	00:38:11	01:01:23
Orkney	23	00:12:02	00:19:10	8	00:17:05	00:28:01	11	00:13:02	00:17:42	26	00:12:25	00:20:44
Shetland	18	00:25:04	00:38:31	25	00:26:58	00:45:52	23	00:20:00	00:33:50	26	00:20:19	00:38:54
Tayside	528	00:28:19	00:51:37	453	00:28:02	00:47:32	487	00:27:53	00:44:43	509	00:28:21	00:48:54
Western Isles	20	00:15:34	00:27:07	19	00:14:32	00:25:41	30	00:19:53	00:29:44	32	00:19:04	00:28:20
SCOTLAND	7,082	00:39:53	01:23:17	6,690	00:37:38	01:12:14	6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35

Table 7 - Turnaround Times by Hospital

Week Commencing		06/12/2021			13/12/2021			20/12/2021			27/12/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:47:07	01:59:41	170	00:36:30	01:24:51	181	00:32:52	01:22:40	188	00:41:18	02:00:50
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	371	00:55:56	03:26:20	330	00:38:03	02:01:27	349	00:36:11	01:24:58	302	00:46:08	02:55:29
Borders	Borders General Hospital (Melrose)	192	00:31:47	00:54:34	158	00:28:23	00:50:49	157	00:29:48	00:48:42	185	00:32:27	00:55:55
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	34	00:21:13	00:39:41	36	00:26:43	00:40:17	38	00:24:07	00:42:33	49	00:19:28	00:33:17
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	170	00:22:19	00:42:47	181	00:24:26	00:43:41	164	00:20:53	00:35:50	206	00:24:31	00:44:37
Fife	Victoria Hospital (Kirkcaldy)	415	00:41:15	01:52:39	463	00:38:00	02:06:29	444	00:31:57	01:00:10	449	00:39:39	01:53:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	439	00:35:38	00:56:09	414	00:33:59	00:52:06	399	00:33:19	00:51:45	364	00:34:04	00:56:01
Grampian	Aberdeen Royal Infirmary (Aberdeen)	487	00:49:11	02:40:00	518	00:38:11	01:22:06	448	00:33:32	01:04:41	526	00:57:20	02:38:02
Grampian	Dr Gray's Hospital (Elgin)	134	00:35:11	01:00:07	109	00:31:46	00:56:14	139	00:30:22	01:07:25	149	00:33:24	01:12:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:16:27	00:46:25	21	00:18:22	00:39:56	16	00:19:38	00:24:18	18	00:26:07	00:49:01
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	555	00:37:59	01:00:27	508	00:39:56	00:58:32	470	00:35:38	00:53:50	531	00:39:28	00:58:14
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	105	00:32:41	00:57:30	85	00:37:04	00:56:28	108	00:32:33	00:52:25	126	00:36:34	01:07:08
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	792	00:52:01	01:49:34	729	00:51:45	01:50:49	657	00:49:17	01:23:55	757	00:50:55	01:55:38
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	352	00:41:39	01:18:53	319	00:39:59	01:05:29	302	00:38:03	01:05:08	329	00:40:56	01:06:33
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	81	00:43:29	01:12:47	94	00:42:59	01:10:36	96	00:39:24	01:03:32	68	00:37:51	01:00:30
Highland	Belford Hospital (Fort William)	30	00:24:38	00:37:56	22	00:23:21	00:34:01	25	00:21:12	00:32:26	34	00:20:30	00:38:16
Highland	Caitness General Hospital (Wick)	37	00:16:26	00:28:15	38	00:19:09	00:36:07	43	00:19:16	00:35:17	28	00:17:30	00:31:55
Highland	Lorn & Islands Hospital (Oban)	17	00:20:30	00:40:52	9	00:21:52	01:10:46	25	00:23:52	00:35:39	17	00:25:53	00:32:50
Highland	Raigmore Hospital (Inverness)	238	00:25:05	01:18:42	206	00:22:40	00:53:11	203	00:22:17	01:12:11	244	00:30:07	01:18:13
Lanarkshire	University Hospital Hairmyres (East Kilbride)	216	00:40:30	01:09:11	244	00:41:46	01:10:40	221	00:38:50	01:06:29	243	00:40:04	01:11:26
Lanarkshire	University Hospital Monklands (Airdrie)	226	00:51:48	01:26:23	216	00:44:19	01:18:43	218	00:41:38	01:04:14	247	00:49:06	01:17:54
Lanarkshire	University Hospital Wishaw (Wishaw)	358	00:46:51	01:23:52	302	00:46:06	01:13:50	344	00:47:36	01:18:20	364	00:52:25	01:38:57
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:34:50	00:57:22	29	00:33:45	00:52:05	35	00:34:07	00:54:23	22	00:34:53	01:02:46
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	809	00:41:40	01:08:13	775	00:39:53	01:03:49	676	00:36:08	00:59:00	778	00:38:30	01:03:22
Lothian	St John's Hospital (Livingston)	225	00:41:44	01:03:32	209	00:38:18	01:00:42	221	00:35:20	00:57:52	217	00:36:33	00:57:05
Orkney	Balfour Hospital (Kirkwall)	23	00:12:02	00:19:10	8	00:17:05	00:28:01	11	00:13:02	00:17:42	26	00:12:25	00:20:44
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:25:04	00:38:31	25	00:26:58	00:45:52	23	00:20:00	00:33:50	26	00:20:19	00:38:54
Tayside	Ninewells Hospital (Dundee)	457	00:29:09	00:52:16	384	00:28:34	00:48:50	403	00:28:22	00:45:28	429	00:29:28	00:50:01
Tayside	Perth Royal Infirmary (Perth)	71	00:21:53	00:41:29	69	00:22:20	00:41:19	84	00:24:46	00:38:21	80	00:21:29	00:38:15
Western Isles	Western Isles Hospital (Isle of Lewis)	20	00:15:34	00:27:07	19	00:14:32	00:25:41	30	00:19:53	00:29:44	32	00:19:04	00:28:20
SCOTLAND		7,082	00:39:53	01:23:17	6,690	00:37:38	01:12:14	6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)