

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 08 November 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **09/10/2023** to **30/10/2023**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	09/10/2023						16/10/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,082	860	656	935	740	543	1,114	892	651	954	757	520
Borders	350	301	212	290	245	163	317	281	222	254	224	167
Dumfries and Galloway	506	436	338	429	365	271	519	443	358	441	371	291
Fife	1,067	875	624	925	745	499	1,053	874	616	913	753	502
Forth Valley	720	595	441	646	534	387	710	592	448	619	511	372
Grampian	1,432	1,126	733	1,239	983	602	1,409	1,062	681	1,218	931	561
Greater Glasgow and Clyde	3,281	2,629	1,978	2,871	2,268	1,644	3,134	2,507	1,898	2,721	2,162	1,573
Highland	985	843	622	738	642	432	958	782	559	710	595	390
Lanarkshire	1,772	1,424	1,074	1,506	1,195	860	1,699	1,398	1,076	1,435	1,163	864
Lothian	2,130	1,680	1,221	1,866	1,456	1,017	2,131	1,703	1,192	1,856	1,469	983
Orkney	73	57	48	38	32	24	40	31	19	24	20	9
Shetland	60	50	37	36	32	21	46	41	33	31	28	20
Tayside	1,147	976	620	954	793	453	1,169	979	652	968	804	491
Western Isles	114	98	77	61	52	34	107	88	61	64	56	29
Unknown	649	305	231	626	293	220	597	288	198	569	268	180
SCOTLAND	15,368	12,255	8,912	13,160	10,375	7,170	15,003	11,961	8,664	12,777	10,112	6,952

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23/10/2023						30/10/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,127	877	644	959	751	523	1,173	877	636	1,022	756	522
359	301	221	291	240	166	316	272	207	254	216	157
466	411	322	394	342	256	428	373	296	350	305	233
1,103	874	598	945	738	471	1,074	854	592	969	771	516
778	638	478	695	572	415	790	650	502	700	570	427
1,453	1,098	645	1,279	972	530	1,506	1,150	734	1,350	1,046	637
3,311	2,607	1,969	2,931	2,287	1,676	3,321	2,590	1,981	2,946	2,279	1,687
938	797	585	705	611	410	984	810	591	767	629	424
1,795	1,412	1,089	1,530	1,189	883	1,827	1,411	1,093	1,555	1,184	883
2,197	1,729	1,234	1,931	1,512	1,038	2,374	1,841	1,301	2,119	1,629	1,103
52	42	33	26	23	15	61	53	47	42	37	31
50	42	34	30	28	20	47	42	34	25	25	17
1,292	1,089	690	1,102	913	529	1,133	972	614	962	817	470
115	92	73	66	56	40	124	103	84	64	56	39
699	295	214	663	272	193	726	309	222	695	286	199
15,735	12,304	8,829	13,547	10,506	7,165	15,884	12,307	8,934	13,820	10,606	7,345

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/10/2023 ^P			16/10/2023 ^P			23/10/2023 ^P			30/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	39	00:08:27	00:16:40	37	00:09:14	00:21:04	28	00:07:02	00:15:51	27	00:10:36	00:25:25
Borders	7	00:04:53	00:13:34	*	*	*	5	00:09:04	00:10:22	*	*	*
Dumfries and Galloway	18	00:07:19	00:23:14	19	00:07:51	00:16:21	13	00:10:53	00:12:40	11	00:08:15	00:18:55
Fife	32	00:08:53	00:17:53	31	00:09:02	00:15:04	39	00:07:54	00:14:29	36	00:07:56	00:16:51
Forth Valley	27	00:04:38	00:10:50	20	00:06:07	00:12:01	26	00:05:53	00:13:45	27	00:06:42	00:22:38
Grampian	46	00:07:03	00:24:33	32	00:05:39	00:10:50	37	00:08:53	00:23:43	53	00:08:42	00:20:36
Greater Glasgow and Clyde	102	00:06:15	00:11:50	94	00:06:38	00:13:21	115	00:06:24	00:13:10	136	00:06:10	00:11:04
Highland	22	00:05:13	00:08:48	30	00:06:29	00:17:57	23	00:11:56	00:23:17	29	00:06:31	00:29:32
Lanarkshire	58	00:07:26	00:14:03	51	00:07:39	00:12:44	66	00:08:02	00:14:18	53	00:07:44	00:14:46
Lothian	44	00:07:17	00:11:41	61	00:06:24	00:17:12	69	00:06:32	00:13:04	72	00:06:15	00:13:59
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	26	00:08:14	00:18:33	37	00:08:03	00:18:01	30	00:09:11	00:21:22	28	00:06:03	00:19:58
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	15	00:07:33	00:19:06	13	00:10:37	00:22:38	19	00:08:23	00:14:29	13	00:07:06	00:11:45
SCOTLAND	442	00:06:49	00:14:52	438	00:07:09	00:16:46	475	00:07:19	00:15:35	496	00:06:51	00:16:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/10/2023 ^P			16/10/2023 ^P			23/10/2023 ^P			30/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	137	00:10:19	00:23:34	148	00:09:46	00:22:38	156	00:09:52	00:19:10	166	00:10:20	00:24:16
Borders	31	00:08:36	00:18:44	31	00:09:39	00:18:16	30	00:07:15	00:20:29	39	00:11:35	00:15:17
Dumfries and Galloway	49	00:07:08	00:24:56	59	00:11:47	00:26:42	47	00:09:47	00:22:49	37	00:08:17	00:21:50
Fife	123	00:08:43	00:21:52	121	00:10:16	00:19:00	142	00:09:32	00:20:23	141	00:10:08	00:19:11
Forth Valley	92	00:08:30	00:16:33	102	00:08:42	00:20:12	108	00:09:06	00:19:02	131	00:09:12	00:18:48
Grampian	171	00:09:12	00:25:39	173	00:09:17	00:26:02	159	00:08:05	00:21:19	182	00:09:04	00:27:11
Greater Glasgow and Clyde	500	00:07:43	00:13:51	506	00:07:19	00:14:49	550	00:08:15	00:16:27	547	00:08:08	00:15:32
Highland	99	00:09:17	00:27:47	91	00:09:16	00:30:38	86	00:09:45	00:31:00	123	00:08:09	00:27:12
Lanarkshire	261	00:09:33	00:18:35	276	00:08:58	00:17:07	332	00:09:18	00:19:07	345	00:10:02	00:20:18
Lothian	290	00:07:39	00:16:00	266	00:07:26	00:14:56	304	00:07:15	00:14:02	326	00:07:33	00:15:19
Orkney	*	*	*	*	*	*	*	*	*	6	00:13:48	00:20:26
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	156	00:07:28	00:20:53	150	00:07:48	00:24:32	162	00:07:49	00:23:22	140	00:08:56	00:19:24
Western Isles	8	00:10:30	00:22:53	11	00:11:42	00:25:47	11	00:09:46	00:27:12	*	*	*
Unknown	65	00:08:18	00:19:15	70	00:08:02	00:18:46	64	00:09:26	00:24:29	74	00:10:26	00:20:17
SCOTLAND	1,990	00:08:25	00:18:48	2,010	00:08:24	00:19:26	2,158	00:08:28	00:19:49	2,264	00:08:55	00:19:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/10/2023 ^P			16/10/2023 ^P			23/10/2023 ^P			30/10/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	309	00:18:29	00:45:17	297	00:19:19	00:41:24	306	00:18:45	00:45:43	341	00:26:38	01:09:02
Borders	105	00:12:58	00:26:05	86	00:12:43	00:26:12	89	00:12:20	00:28:20	71	00:11:55	00:30:45
Dumfries and Galloway	144	00:16:17	00:39:14	133	00:15:17	00:34:34	127	00:14:15	00:38:46	119	00:15:55	00:37:33
Fife	308	00:15:52	00:32:42	289	00:16:10	00:32:30	279	00:17:15	00:37:27	296	00:16:42	00:36:53
Forth Valley	214	00:15:37	00:34:21	169	00:15:17	00:34:08	233	00:16:42	00:34:15	226	00:17:47	00:34:47
Grampian	393	00:18:16	00:46:53	381	00:16:46	00:58:27	399	00:17:49	00:46:36	423	00:17:49	00:50:14
Greater Glasgow and Clyde	930	00:15:11	00:33:59	827	00:16:25	00:34:45	911	00:17:47	00:43:44	946	00:18:03	00:41:49
Highland	239	00:11:49	00:30:45	237	00:14:30	00:35:13	222	00:14:09	00:36:44	198	00:15:02	00:33:27
Lanarkshire	525	00:19:06	00:40:21	473	00:19:58	00:38:30	483	00:23:19	00:55:44	494	00:25:29	01:05:58
Lothian	610	00:16:32	00:31:40	577	00:14:57	00:30:50	603	00:14:51	00:28:29	622	00:15:38	00:31:20
Orkney	14	00:09:26	00:24:14	8	00:07:45	00:24:09	11	00:10:11	00:27:17	15	00:10:28	00:38:06
Shetland	9	00:18:02	00:57:06	7	00:16:56	00:24:31	8	00:14:23	00:28:48	8	00:10:04	00:30:21
Tayside	300	00:13:28	00:31:57	298	00:14:33	00:34:46	369	00:15:17	00:34:59	283	00:13:47	00:34:21
Western Isles	16	00:20:56	01:06:45	23	00:09:39	00:26:06	24	00:09:00	00:52:44	23	00:16:29	00:41:35
Unknown	127	00:16:20	00:36:13	108	00:16:48	00:34:47	107	00:19:48	00:46:55	107	00:19:38	00:58:27
SCOTLAND	4,243	00:16:21	00:36:05	3,913	00:16:22	00:36:13	4,171	00:17:08	00:41:32	4,172	00:17:59	00:44:05

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/10/2023 ^P			16/10/2023 ^P			23/10/2023 ^P			30/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	247	00:35:45	02:57:45	262	00:51:00	03:28:14	256	00:39:43	02:57:49	212	00:58:58	05:25:51
Borders	102	00:20:41	01:07:38	96	00:17:50	00:58:14	115	00:17:31	00:41:08	98	00:17:43	01:15:25
Dumfries and Galloway	150	00:22:58	01:39:16	158	00:27:10	01:47:37	153	00:20:54	01:17:33	134	00:23:33	01:36:10
Fife	276	00:29:35	01:40:03	309	00:37:10	01:50:23	274	00:31:10	02:23:26	294	00:34:50	02:51:04
Forth Valley	198	00:29:07	01:53:27	216	00:32:45	02:00:34	203	00:30:53	02:29:56	183	00:50:44	04:56:07
Grampian	363	00:33:48	02:25:09	333	00:35:47	03:27:52	365	00:35:41	02:30:28	381	00:39:31	03:49:25
Greater Glasgow and Clyde	703	00:33:58	03:00:25	707	00:37:20	03:12:27	673	00:47:15	03:49:31	611	00:46:57	04:59:30
Highland	280	00:19:49	01:03:49	235	00:21:22	01:43:59	274	00:20:05	01:32:11	276	00:19:00	01:03:28
Lanarkshire	337	00:51:09	03:25:14	342	00:55:56	04:04:02	287	01:23:31	06:14:05	264	01:19:04	08:34:49
Lothian	471	00:36:53	02:46:00	536	00:33:50	02:34:23	506	00:31:02	02:15:53	579	00:46:17	03:05:30
Orkney	12	00:15:29	01:21:48	7	00:20:20	01:14:45	8	00:08:33	00:25:06	14	00:25:16	01:20:24
Shetland	18	00:19:55	01:10:12	18	00:23:00	01:14:00	14	00:09:58	00:35:42	10	00:19:44	00:44:54
Tayside	303	00:24:14	01:12:05	312	00:27:21	01:25:57	340	00:30:36	01:40:10	359	00:22:14	01:23:57
Western Isles	24	00:32:27	02:05:02	21	00:18:06	01:00:23	19	00:23:32	01:29:32	26	00:18:14	00:39:28
Unknown	83	00:28:59	02:08:32	76	00:30:13	03:26:26	79	00:36:59	02:56:10	88	00:35:43	03:23:59
SCOTLAND	3,567	00:30:37	02:19:35	3,628	00:33:16	02:41:59	3,566	00:33:43	02:45:38	3,529	00:36:09	03:29:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	09/10/2023			16/10/2023			23/10/2023			30/10/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	549	00:48:56	02:42:36	524	00:49:50	03:12:17	541	00:49:51	02:57:06	540	01:15:36	04:27:34
Borders	162	00:31:14	00:51:52	169	00:33:36	00:58:02	169	00:31:58	00:51:18	159	00:34:36	00:52:23
Dumfries & Galloway	267	00:31:49	01:06:41	299	00:31:57	01:10:35	248	00:28:26	00:48:16	233	00:28:42	00:46:52
Fife	466	00:44:23	01:48:35	476	00:49:29	02:09:43	450	00:48:17	02:10:57	480	00:46:30	02:20:41
Forth Valley	397	00:43:17	01:11:06	396	00:45:42	01:19:06	424	00:46:08	01:24:27	439	00:46:23	01:36:40
Grampian	644	00:48:46	02:54:31	601	00:51:16	03:38:18	569	00:56:00	03:15:40	692	01:06:28	04:01:22
Greater Glasgow & Clyde	1,874	00:46:50	01:26:13	1,774	00:46:56	01:30:03	1,904	00:50:41	01:40:48	1,898	00:48:30	01:35:58
Highland	313	00:26:05	01:02:04	297	00:33:51	01:40:50	322	00:30:09	01:21:55	322	00:25:50	00:53:22
Lanarkshire	814	00:52:46	01:47:35	831	00:53:12	01:50:17	844	01:00:52	02:17:28	849	01:03:26	02:39:44
Lothian	1,030	00:42:33	01:14:49	994	00:44:29	01:10:25	1,041	00:46:08	01:13:33	1,116	00:45:49	01:14:28
Orkney	22	00:15:03	00:27:23	11	00:17:28	00:55:00	15	00:20:11	00:30:54	31	00:18:17	00:30:09
Shetland	21	00:27:42	00:49:32	22	00:16:35	00:36:43	20	00:23:08	00:38:48	17	00:22:50	00:33:35
Tayside	529	00:30:39	00:55:37	550	00:30:56	00:53:52	593	00:31:23	01:00:22	550	00:28:42	00:56:10
Western Isles	30	00:20:01	00:31:16	25	00:23:56	00:40:19	29	00:16:08	00:29:34	39	00:15:08	00:22:53
SCOTLAND	7,118	00:42:52	01:33:30	6,969	00:44:15	01:40:52	7,169	00:46:09	01:46:47	7,365	00:46:02	02:05:51

Table 7 - Turnaround Times by Hospital

Week Commencing		09/10/2023			16/10/2023			23/10/2023			30/10/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	209	00:53:35	02:40:36	176	01:05:16	04:22:45	196	00:45:10	02:30:33	181	01:18:30	03:50:53
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	340	00:46:34	02:46:57	348	00:44:56	02:25:50	345	00:51:48	03:10:11	359	01:14:46	04:42:05
Borders	Borders General Hospital (Melrose)	162	00:31:14	00:51:52	169	00:33:36	00:58:02	169	00:31:58	00:51:18	159	00:34:36	00:52:23
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:24:35	00:42:41	51	00:25:37	00:45:17	50	00:28:24	00:43:49	28	00:26:27	00:41:12
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	228	00:32:55	01:08:32	248	00:34:40	01:16:16	198	00:28:26	00:49:36	205	00:29:06	00:47:37
Fife	Victoria Hospital (Kirkcaldy)	466	00:44:23	01:48:35	476	00:49:29	02:09:43	450	00:48:17	02:10:57	480	00:46:30	02:20:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:43:17	01:11:06	396	00:45:42	01:19:06	424	00:46:08	01:24:27	439	00:46:23	01:36:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	501	00:51:27	03:02:44	485	00:55:24	03:54:56	430	00:57:19	03:18:59	551	01:11:50	04:18:08
Grampian	Dr Gray's Hospital (Elgin)	122	00:45:32	02:08:48	109	00:40:47	02:11:21	129	00:51:54	03:09:28	133	00:46:45	01:50:29
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	21	00:28:01	00:57:03	7	00:19:51	00:39:45	10	00:16:30	00:48:51	8	00:38:28	00:56:22
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	539	00:42:46	01:06:58	526	00:40:22	01:06:56	568	00:46:10	01:12:35	546	00:43:23	01:10:17
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:33:18	01:01:58	89	00:34:58	00:53:45	113	00:38:10	01:08:32	137	00:40:25	01:06:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	793	00:55:09	01:52:37	721	00:59:52	02:24:38	777	01:04:01	02:38:01	763	00:59:30	02:15:39
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	355	00:41:28	01:12:15	354	00:44:08	01:13:35	358	00:46:56	01:18:02	381	00:48:42	01:22:59
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	84	00:47:54	01:10:41	84	00:40:32	01:11:01	88	00:41:32	01:04:28	71	00:34:06	01:02:52
Highland	Belford Hospital (Fort William)	32	00:25:49	00:49:00	24	00:23:06	00:50:33	36	00:24:17	00:41:53	27	00:22:31	00:44:00
Highland	Caithness General Hospital (Wick)	36	00:18:53	00:32:48	24	00:22:29	00:42:45	38	00:25:35	00:42:29	34	00:26:10	00:47:48
Highland	Lorn & Islands Hospital (Oban)	22	00:23:24	00:42:31	35	00:23:12	00:43:29	26	00:24:13	00:43:58	22	00:23:03	00:32:07
Highland	Raigmore Hospital (Inverness)	223	00:27:35	01:11:47	214	00:41:31	02:19:24	222	00:34:09	01:34:07	239	00:27:29	01:01:37
Lanarkshire	University Hospital Hairmyres (East Kilbride)	247	00:44:52	01:34:52	257	00:47:55	01:30:44	268	00:52:58	01:51:15	279	00:57:04	02:47:18
Lanarkshire	University Hospital Monklands (Airdrie)	247	00:54:56	01:36:51	255	00:55:21	01:42:12	266	01:07:08	02:01:45	271	01:03:10	01:59:28
Lanarkshire	University Hospital Wishaw (Wishaw)	320	00:57:54	02:07:39	319	00:57:07	02:13:00	310	01:05:21	03:16:20	299	01:11:38	03:41:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	38	00:36:21	00:53:13	35	00:40:10	00:58:38	37	00:35:05	01:18:16	33	00:30:19	00:45:29
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	747	00:44:13	01:20:28	740	00:45:44	01:11:52	775	00:47:15	01:16:12	822	00:47:07	01:18:01
Lothian	St John's Hospital (Livingston)	245	00:38:25	01:03:30	219	00:41:17	01:03:15	229	00:44:33	01:05:42	261	00:43:33	01:08:57
Orkney	Balfour Hospital (Kirkwall)	22	00:15:03	00:27:23	11	00:17:28	00:55:00	15	00:20:11	00:30:54	31	00:18:17	00:30:09
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:27:42	00:49:32	22	00:16:35	00:36:43	20	00:23:08	00:38:48	17	00:22:50	00:33:35
Tayside	Ninewells Hospital (Dundee)	468	00:31:29	00:59:16	462	00:31:45	00:55:51	514	00:32:11	01:02:45	475	00:29:40	00:57:05
Tayside	Perth Royal Infirmary (Perth)	61	00:27:33	00:41:50	88	00:25:40	00:41:39	79	00:27:01	00:43:03	75	00:24:51	00:40:14
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:20:01	00:31:16	25	00:23:56	00:40:19	29	00:16:08	00:29:34	39	00:15:08	00:22:53
SCOTLAND		7,118	00:42:52	01:33:30	6,969	00:44:15	01:40:52	7,169	00:46:09	01:46:47	7,365	00:46:02	02:05:51

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)