

## Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

### Official Statistics Publication Weekly Statistics Published : 07 May 2025

Please read all accompanying notes and definitions before interpreting the data.

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#### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **07/04/2025** to **28/04/2025**

#### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	07/04/2025						14/04/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,051	870	608	899	728	475	1,133	919	645	972	795	529
Borders	468	374	262	383	298	193	355	277	205	288	220	150
Dumfries and Galloway	468	403	329	395	337	264	463	395	306	388	328	243
Fife	1,062	844	570	966	759	488	1,088	888	615	962	785	516
Forth Valley	872	686	447	805	633	398	804	623	450	736	574	407
Grampian	1,423	1,080	720	1,253	940	587	1,552	1,137	755	1,382	1,007	630
Greater Glasgow and Clyde	3,261	2,615	1,947	2,874	2,270	1,624	3,383	2,676	1,963	3,043	2,390	1,698
Highland	1,016	827	625	782	637	444	1,021	845	618	808	684	464
Lanarkshire	1,771	1,328	985	1,573	1,163	833	1,706	1,331	1,027	1,505	1,169	878
Lothian	2,372	1,711	1,163	2,170	1,558	1,030	2,283	1,666	1,110	2,072	1,525	985
Orkney	56	45	37	29	24	17	72	52	45	42	31	25
Shetland	66	52	45	40	34	27	58	50	40	38	37	28
Tayside	1,248	1,029	643	1,093	884	510	1,221	983	652	1,065	843	523
Western Isles	108	83	70	58	44	31	117	95	72	83	66	43
Unknown	429	56	37	423	55	36	298	42	30	289	40	28
<b>SCOTLAND</b>	<b>15,671</b>	<b>12,003</b>	<b>8,488</b>	<b>13,743</b>	<b>10,364</b>	<b>6,957</b>	<b>15,554</b>	<b>11,979</b>	<b>8,533</b>	<b>13,673</b>	<b>10,494</b>	<b>7,147</b>

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21/04/2025						28/04/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,096	893	618	948	762	493	1,119	892	630	954	752	498
362	303	234	302	244	177	343	287	229	277	225	170
460	388	295	397	330	243	522	423	341	456	369	290
1,087	864	613	974	765	517	1,152	931	628	1,020	809	517
808	650	473	734	590	420	804	633	447	733	575	391
1,469	1,087	687	1,316	975	586	1,460	1,076	716	1,299	953	598
3,201	2,539	1,892	2,867	2,251	1,626	3,335	2,604	1,910	2,984	2,319	1,643
1,048	860	636	819	682	471	1,087	892	666	854	697	480
1,748	1,308	948	1,563	1,150	807	1,749	1,360	1,035	1,516	1,163	849
2,231	1,716	1,110	2,033	1,552	968	2,302	1,745	1,178	2,061	1,560	1,013
55	42	40	30	25	23	63	53	44	43	38	29
63	45	40	39	30	26	55	38	32	35	27	21
1,249	1,041	636	1,119	927	531	1,263	1,029	655	1,127	904	540
121	97	77	71	61	41	121	97	80	65	59	42
379	56	37	368	55	36	396	53	39	383	50	36
<b>15,377</b>	<b>11,889</b>	<b>8,336</b>	<b>13,580</b>	<b>10,399</b>	<b>6,965</b>	<b>15,771</b>	<b>12,113</b>	<b>8,630</b>	<b>13,807</b>	<b>10,500</b>	<b>7,117</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	43	00:09:33	00:19:49	40	00:08:13	00:16:54	40	00:07:32	00:13:47	41	00:08:29	00:16:49
Borders	10	00:09:47	00:12:23	5	00:09:32	00:13:11	8	00:09:47	00:25:52	5	00:11:21	00:21:16
Dumfries and Galloway	13	00:12:31	00:28:40	14	00:06:12	00:19:30	11	00:05:47	00:17:11	17	00:06:28	00:18:47
Fife	34	00:06:41	00:15:32	28	00:08:04	00:18:38	35	00:07:58	00:17:50	33	00:09:24	00:15:33
Forth Valley	26	00:07:23	00:16:49	30	00:07:00	00:14:27	22	00:08:38	00:13:42	18	00:08:18	00:18:54
Grampian	45	00:06:12	00:18:52	40	00:07:12	00:19:24	41	00:07:15	00:17:52	42	00:08:30	00:19:22
Greater Glasgow and Clyde	103	00:07:13	00:13:02	115	00:06:29	00:12:59	103	00:06:38	00:11:37	107	00:06:38	00:12:17
Highland	29	00:06:47	00:21:36	31	00:06:48	00:16:34	19	00:08:28	00:32:15	26	00:07:04	00:15:11
Lanarkshire	50	00:08:01	00:17:36	52	00:07:28	00:13:45	47	00:07:31	00:16:01	60	00:07:47	00:15:19
Lothian	88	00:06:42	00:14:18	69	00:07:07	00:15:22	80	00:05:33	00:13:42	58	00:05:52	00:13:27
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	5	00:14:35	00:29:02	*	*	*	*	*	*	*	*	*
Tayside	31	00:06:41	00:13:54	31	00:06:57	00:11:49	35	00:05:45	00:16:04	30	00:07:45	00:16:44
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>485</b>	<b>00:07:13</b>	<b>00:16:18</b>	<b>464</b>	<b>00:07:08</b>	<b>00:16:04</b>	<b>448</b>	<b>00:06:56</b>	<b>00:15:38</b>	<b>443</b>	<b>00:07:42</b>	<b>00:15:40</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	142	00:09:48	00:19:46	131	00:10:28	00:23:48	139	00:09:31	00:23:16	134	00:09:46	00:22:12
Borders	38	00:10:23	00:23:27	42	00:10:52	00:29:03	41	00:09:20	00:24:51	40	00:09:20	00:33:11
Dumfries and Galloway	57	00:09:42	00:25:36	56	00:07:12	00:22:28	47	00:09:07	00:31:36	68	00:10:08	00:27:24
Fife	141	00:09:52	00:18:26	140	00:09:33	00:17:28	131	00:07:59	00:17:21	154	00:08:39	00:17:41
Forth Valley	116	00:09:00	00:18:59	100	00:09:37	00:18:38	117	00:08:15	00:17:00	133	00:08:21	00:21:17
Grampian	185	00:09:06	00:25:58	217	00:08:39	00:23:19	210	00:09:50	00:24:33	182	00:08:01	00:24:50
Greater Glasgow and Clyde	497	00:07:52	00:14:31	479	00:07:32	00:14:07	455	00:07:57	00:14:00	582	00:07:34	00:15:20
Highland	108	00:08:52	00:25:44	118	00:08:44	00:28:58	137	00:08:25	00:25:44	136	00:08:07	00:29:06
Lanarkshire	305	00:09:15	00:19:38	268	00:10:52	00:20:48	268	00:09:41	00:16:31	280	00:09:22	00:16:42
Lothian	317	00:08:15	00:15:41	303	00:07:46	00:17:00	316	00:07:22	00:14:53	347	00:07:50	00:15:01
Orkney	*	*	*	7	00:05:30	01:15:25	*	*	*	7	00:05:20	00:27:25
Shetland	*	*	*	5	00:05:52	00:25:42	*	*	*	5	00:08:32	00:31:39
Tayside	160	00:08:14	00:19:15	164	00:07:43	00:20:05	167	00:08:12	00:20:43	185	00:07:37	00:20:59
Western Isles	7	00:11:17	00:33:46	12	00:05:40	00:16:52	11	00:09:02	00:23:21	6	00:10:31	00:35:47
Unknown	23	00:10:51	00:29:57	17	00:11:52	00:17:24	17	00:13:48	00:36:52	18	00:12:17	00:22:53
SCOTLAND	2,102	00:08:39	00:19:20	2,059	00:08:39	00:19:44	2,062	00:08:28	00:18:41	2,277	00:08:15	00:19:28

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	271	00:18:57	00:44:32	314	00:19:44	00:50:50	292	00:18:30	00:44:37	312	00:21:13	00:55:14
Borders	99	00:15:29	00:40:14	76	00:15:16	00:37:30	92	00:13:23	00:27:21	89	00:12:31	00:26:16
Dumfries and Galloway	134	00:20:39	00:44:28	122	00:18:47	00:37:14	132	00:14:16	00:36:52	129	00:14:17	00:34:46
Fife	315	00:16:47	00:38:07	298	00:17:56	00:36:59	331	00:19:21	00:38:37	315	00:17:39	00:37:35
Forth Valley	271	00:18:37	00:38:28	226	00:18:52	00:38:38	229	00:18:03	00:38:00	210	00:19:33	00:42:07
Grampian	350	00:16:53	00:49:06	399	00:20:56	01:04:31	388	00:19:20	00:54:11	387	00:19:37	00:59:49
Greater Glasgow and Clyde	859	00:17:00	00:37:27	936	00:16:33	00:35:14	875	00:17:03	00:38:18	857	00:18:16	00:44:16
Highland	239	00:14:35	00:38:11	240	00:13:56	00:37:15	242	00:15:11	00:38:14	242	00:13:54	00:37:56
Lanarkshire	492	00:24:00	01:04:26	497	00:21:49	00:48:56	456	00:23:41	00:58:05	457	00:19:28	00:49:10
Lothian	642	00:19:36	00:57:25	580	00:16:42	00:37:00	592	00:15:36	00:34:00	566	00:17:35	00:36:00
Orkney	*	*	*	10	00:08:04	00:35:52	5	00:36:19	01:06:51	16	00:07:41	00:20:26
Shetland	*	*	*	15	00:08:11	00:42:30	11	00:16:58	00:36:39	10	00:16:55	00:40:08
Tayside	312	00:16:19	00:35:19	289	00:14:47	00:33:37	339	00:17:34	00:37:40	329	00:15:15	00:32:51
Western Isles	15	00:13:36	00:31:30	27	00:16:53	00:52:48	20	00:17:09	00:24:11	25	00:13:03	00:47:25
Unknown	15	00:25:51	00:40:49	13	00:16:45	00:24:41	22	00:13:49	00:27:08	11	00:16:11	00:45:14
SCOTLAND	4,029	00:18:17	00:44:52	4,042	00:17:35	00:41:55	4,026	00:17:47	00:41:51	3,955	00:17:48	00:43:37

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	261	00:32:01	02:09:31	288	00:43:58	03:35:39	274	00:29:39	02:31:25	249	00:39:20	03:14:11
Borders	147	00:23:17	01:26:02	93	00:28:57	01:06:37	100	00:17:53	00:58:32	89	00:24:33	01:11:04
Dumfries and Galloway	130	00:23:21	01:47:40	130	00:27:57	01:50:51	132	00:27:15	01:31:33	152	00:34:54	01:58:56
Fife	251	00:34:17	02:54:46	299	00:37:09	02:22:32	253	00:48:10	02:58:57	293	00:37:56	02:32:01
Forth Valley	217	01:04:08	04:03:05	206	00:48:36	03:41:06	214	00:35:26	02:22:41	204	01:10:04	03:38:54
Grampian	335	00:33:28	02:29:56	318	01:03:00	06:48:46	308	00:43:58	04:15:31	315	00:43:07	04:28:21
Greater Glasgow and Clyde	758	00:40:58	02:33:49	809	00:38:55	03:12:27	754	00:42:09	03:10:14	714	00:38:33	03:17:27
Highland	253	00:23:07	01:32:49	280	00:18:01	01:30:21	268	00:24:08	01:20:29	280	00:26:11	01:26:50
Lanarkshire	293	01:23:59	07:03:54	322	01:07:43	05:55:15	357	01:07:58	05:32:58	340	00:46:08	04:21:29
Lothian	461	01:18:20	08:08:58	529	01:01:31	04:39:51	537	00:41:08	03:09:08	550	00:45:38	04:09:19
Orkney	15	00:20:04	01:19:06	12	00:18:54	01:29:11	14	00:17:26	00:56:30	14	01:07:24	02:37:33
Shetland	13	00:29:57	02:17:46	14	00:30:00	01:34:16	15	00:16:48	01:13:58	10	00:45:25	01:49:01
Tayside	363	00:26:49	01:26:38	338	00:26:02	01:27:15	367	00:30:21	01:38:04	347	00:29:58	01:57:35
Western Isles	20	00:43:30	02:01:29	26	00:17:21	01:46:20	30	00:26:45	01:18:12	27	00:25:44	02:01:13
Unknown	10	00:43:00	02:04:24	6	00:57:21	04:36:38	9	00:14:39	01:29:19	18	01:28:06	02:14:46
SCOTLAND	3,527	00:38:35	03:19:55	3,670	00:39:48	03:25:37	3,632	00:36:48	02:55:10	3,602	00:37:54	03:07:02

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	07/04/2025			14/04/2025			21/04/2025			28/04/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	456	00:39:44	01:39:36	518	00:53:26	02:55:18	478	00:49:11	02:43:59	478	00:50:24	02:49:29
Borders	190	00:32:29	00:55:58	142	00:33:34	00:53:49	172	00:36:13	00:57:15	170	00:33:01	00:56:23
Dumfries & Galloway	260	00:31:55	01:17:55	243	00:33:09	01:12:34	237	00:28:01	00:48:06	292	00:29:49	00:54:33
Fife	460	00:49:32	01:57:53	466	00:49:54	01:51:06	479	00:53:37	01:56:48	467	00:48:06	01:27:41
Forth Valley	404	00:46:58	01:20:53	411	00:48:27	01:20:21	419	00:49:42	01:31:06	388	00:50:04	01:21:23
Grampian	614	00:58:16	03:00:23	673	01:08:10	04:20:54	620	01:17:15	04:59:40	624	01:13:00	04:20:01
Greater Glasgow & Clyde	1,805	00:47:08	01:17:07	1,867	00:46:03	01:17:31	1,810	00:48:05	01:31:31	1,810	00:48:16	01:22:22
Highland	329	00:28:38	01:06:10	359	00:30:08	01:11:47	360	00:30:38	01:12:15	358	00:30:15	01:11:44
Lanarkshire	770	01:02:37	02:28:51	801	01:00:59	02:11:14	767	01:06:05	02:41:51	774	00:59:23	02:04:39
Lothian	974	00:50:02	01:25:33	930	00:49:22	01:23:44	936	00:48:44	01:17:13	958	00:49:55	01:18:08
Orkney	16	00:14:56	00:40:45	22	00:15:36	00:33:31	24	00:15:53	00:28:22	29	00:16:30	00:30:11
Shetland	26	00:30:36	00:54:51	26	00:18:30	00:34:00	21	00:22:39	00:47:29	18	00:24:30	01:14:46
Tayside	553	00:32:37	00:55:21	591	00:31:50	00:56:29	598	00:33:26	01:07:45	606	00:34:14	00:59:29
Western Isles	25	00:22:09	00:34:37	31	00:23:06	00:35:30	27	00:23:34	00:31:57	29	00:24:50	00:38:23
SCOTLAND	6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03	6,948	00:47:40	01:50:28	7,001	00:47:01	01:36:53

Table 7 - Turnaround Times by Hospital

Week Commencing		07/04/2025			14/04/2025			21/04/2025			28/04/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	00:46:11	02:06:02	192	00:53:22	03:04:40	155	00:46:30	02:22:10	160	00:52:30	02:41:28
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	274	00:36:51	01:08:20	326	00:53:37	02:44:13	323	00:50:11	02:48:30	318	00:50:20	02:52:17
Borders	Borders General Hospital (Melrose)	190	00:32:29	00:55:58	142	00:33:34	00:53:49	172	00:36:13	00:57:15	170	00:33:01	00:56:23
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:29:25	00:43:57	42	00:27:24	00:44:35	34	00:25:11	00:35:17	44	00:24:46	00:43:36
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	217	00:33:07	01:18:54	201	00:34:32	01:14:05	203	00:29:05	00:50:15	248	00:30:07	00:55:06
Fife	Victoria Hospital (Kirkcaldy)	460	00:49:32	01:57:53	466	00:49:54	01:51:06	479	00:53:37	01:56:48	467	00:48:06	01:27:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	404	00:46:58	01:20:53	411	00:48:27	01:20:21	419	00:49:42	01:31:06	388	00:50:04	01:21:23
Grampian	Aberdeen Royal Infirmary (Aberdeen)	499	01:02:21	03:08:25	525	01:15:31	04:39:41	471	01:27:50	05:15:56	485	01:21:34	04:29:29
Grampian	Dr Gray's Hospital (Elgin)	108	00:42:45	02:17:41	127	00:55:23	02:58:02	134	01:01:33	03:07:06	126	00:59:20	02:43:44
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:24:26	01:04:14	21	00:29:39	00:43:42	15	00:29:04	00:46:02	13	00:49:05	00:58:37
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	481	00:44:22	01:12:16	520	00:43:45	01:09:07	510	00:48:40	01:42:25	490	00:42:53	01:07:40
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	99	00:34:13	00:53:43	121	00:32:59	00:51:12	103	00:35:17	00:54:02	124	00:36:43	01:00:13
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	784	00:52:36	01:24:15	788	00:50:02	01:25:19	745	00:50:27	01:24:23	745	00:51:32	01:24:54
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	363	00:46:43	01:12:15	378	00:46:20	01:21:04	369	00:48:43	01:44:47	380	00:54:00	01:39:05
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	78	00:39:43	01:13:55	60	00:35:54	01:04:20	83	00:39:25	01:05:14	71	00:47:01	01:07:50
Highland	Belford Hospital (Fort William)	45	00:30:23	01:20:13	35	00:29:49	00:45:13	30	00:30:45	00:56:43	38	00:31:49	01:08:44
Highland	Caithness General Hospital (Wick)	39	00:22:24	00:41:20	41	00:31:42	00:51:00	40	00:29:16	00:55:26	45	00:30:41	00:59:06
Highland	Lorn & Islands Hospital (Oban)	23	00:19:19	00:33:43	24	00:19:07	00:28:21	24	00:23:22	00:36:05	23	00:15:01	00:28:34
Highland	Raigmore Hospital (Inverness)	222	00:30:13	01:09:07	259	00:33:28	01:24:31	266	00:31:45	01:27:26	252	00:31:45	01:15:23
Lanarkshire	University Hospital Hairmyres (East Kilbride)	220	00:50:53	01:44:07	236	00:50:25	01:38:13	238	01:00:11	01:48:19	247	00:55:53	01:45:18
Lanarkshire	University Hospital Monklands (Airdrie)	221	01:00:57	01:49:39	267	01:02:48	01:51:01	244	01:07:43	02:11:41	234	00:58:02	01:55:25
Lanarkshire	University Hospital Wishaw (Wishaw)	329	01:17:21	03:19:47	298	01:09:58	03:18:23	285	01:20:05	04:11:20	293	01:05:54	02:50:37
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:45:50	01:14:11	27	00:34:52	01:07:42	28	00:33:50	01:01:29	24	00:50:40	01:05:12
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	735	00:50:54	01:29:28	692	00:50:59	01:27:55	723	00:49:30	01:17:45	703	00:50:43	01:17:06
Lothian	St John's Hospital (Livingston)	213	00:48:35	01:13:49	211	00:46:06	01:14:40	185	00:48:06	01:15:53	231	00:48:51	01:27:04
Orkney	Balfour Hospital (Kirkwall)	16	00:14:56	00:40:45	22	00:15:36	00:33:31	24	00:15:53	00:28:22	29	00:16:30	00:30:11
Shetland	Gilbert Bain Hospital (Lerwick)	26	00:30:36	00:54:51	26	00:18:30	00:34:00	21	00:22:39	00:47:29	18	00:24:30	01:14:46
Tayside	Ninewells Hospital (Dundee)	474	00:33:04	00:55:16	510	00:31:49	00:58:21	517	00:34:04	01:12:02	521	00:35:02	01:00:21
Tayside	Perth Royal Infirmary (Perth)	79	00:31:18	00:55:50	81	00:32:17	00:50:51	81	00:31:14	00:53:24	85	00:29:34	00:56:58
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:22:09	00:34:37	31	00:23:06	00:35:30	27	00:23:34	00:31:57	29	00:24:50	00:38:23
SCOTLAND		6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03	6,948	00:47:40	01:50:28	7,001	00:47:01	01:36:53

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)