Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 24 May 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source
Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **24/04/2023** to **15/05/2023**

Notes
1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	24/04/2023						01/05/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	935	788	580	773	637	436	1,018	853	607	867	714	478
Borders	332	289	221	266	226	166	379	338	261	310	273	202
Dumfries and Galloway	478	401	332	380	312	251	455	372	285	379	305	222
Fife	998	822	565	837	674	430	1,097	906	607	967	780	493
Forth Valley	754	635	465	663	550	387	708	591	437	627	519	370
Grampian	1,398	1,149	755	1,197	974	596	1,462	1,181	785	1,235	1,006	620
Greater Glasgow and Clyde	3,287	2,635	2,002	2,812	2,209	1,596	3,421	2,693	2,031	2,999	2,330	1,695
Highland	1,050	866	628	788	650	420	1,125	914	652	841	695	453
Lanarkshire	1,699	1,413	1,105	1,421	1,163	871	1,865	1,477	1,126	1,606	1,259	929
Lothian	2,059	1,649	1,181	1,762	1,387	935	2,259	1,760	1,228	2,000	1,552	1,036
Orkney	52	35	30	39	29	24	61	46	38	29	23	16
Shetland	37	32	28	24	20	16	53	45	40	30	24	19
Tayside	1,118	950	615	948	792	472	1,211	1,013	627	1,023	844	483
Western Isles	91	77	62	41	39	25	106	87	74	50	40	29
Unknown	649	255	183	620	231	159	659	268	186	631	248	169
SCOTLAND	**14,937**	**11,996**	**8,752**	**12,571**	**9,893**	**6,784**	**15,879**	**12,544**	**8,984**	**13,594**	**10,612**	**7,214**

08/05/2023						15/05/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,122	931	684	934	767	529	1,011	839	637	833	680	486
347	299	228	283	236	172	350	300	226	291	246	176
438	385	293	375	325	234	472	406	328	376	316	248
1,058	823	573	921	699	460	1,036	821	571	899	697	458
826	665	500	749	596	436	716	596	445	628	514	369
1,439	1,136	721	1,242	975	573	1,459	1,164	765	1,278	1,015	627
3,319	2,615	1,995	2,889	2,246	1,653	3,031	2,467	1,884	2,589	2,067	1,508
1,073	890	651	824	693	467	966	803	591	742	619	423
1,791	1,418	1,100	1,527	1,194	892	1,686	1,403	1,084	1,384	1,136	835
2,246	1,726	1,188	2,001	1,518	1,003	2,190	1,655	1,162	1,946	1,455	973
71	54	47	35	29	24	71	59	51	35	29	21
62	52	44	34	28	20	62	47	43	41	30	26
1,167	964	618	989	806	469	1,076	915	587	914	761	444
116	99	84	57	54	39	108	91	75	49	43	29
676	264	185	643	242	164	638	274	195	613	253	175
15,751	**12,321**	**8,911**	**13,503**	**10,408**	**7,135**	**14,872**	**11,840**	**8,644**	**12,618**	**9,861**	**6,798**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:07:33	00:16:29	38	00:07:57	00:15:00	42	00:06:21	00:17:28	29	00:06:48	00:17:06
Borders	*	*	*	7	00:08:56	00:10:55	15	00:09:03	00:18:45	10	00:05:43	00:10:41
Dumfries and Galloway	11	00:08:32	00:23:46	16	00:05:03	00:18:29	13	00:07:17	00:20:07	17	00:11:35	00:23:47
Fife	35	00:07:08	00:15:34	34	00:06:49	00:19:08	31	00:07:12	00:13:18	26	00:08:00	00:16:26
Forth Valley	24	00:07:26	00:15:15	18	00:07:02	00:17:45	24	00:07:05	00:15:34	27	00:09:12	00:14:56
Grampian	51	00:07:32	00:20:14	42	00:06:57	00:16:43	44	00:08:38	00:18:56	53	00:08:26	00:23:01
Greater Glasgow and Clyde	118	00:06:46	00:12:03	119	00:05:55	00:11:41	109	00:06:13	00:10:43	88	00:06:24	00:11:15
Highland	26	00:08:49	00:16:00	22	00:12:38	00:23:09	24	00:08:01	00:23:37	22	00:10:19	00:26:47
Lanarkshire	58	00:07:05	00:17:19	76	00:06:30	00:13:15	47	00:06:58	00:14:05	60	00:07:12	00:14:09
Lothian	56	00:06:27	00:12:30	66	00:06:51	00:12:05	75	00:06:58	00:12:30	64	00:06:41	00:12:52
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	55	00:05:46	00:16:20	42	00:07:39	00:17:13	39	00:06:16	00:13:36	24	00:07:56	00:17:43
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	9	00:07:16	00:18:45	*	*	*	16	00:06:43	00:14:30	6	00:04:43	00:12:00
SCOTLAND	480	00:07:01	00:15:46	489	00:06:48	00:15:11	487	00:06:48	00:14:54	434	00:07:09	00:17:02

Notes

[p] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	118	00:08:56	00:17:29	125	00:09:32	00:15:55	149	00:10:05	00:21:56	113	00:10:16	00:20:00
Borders	27	00:10:27	00:28:03	43	00:07:24	00:32:47	47	00:09:43	00:25:38	40	00:09:39	00:20:57
Dumfries and Galloway	48	00:06:29	00:18:10	40	00:09:26	00:26:27	56	00:07:24	00:22:47	52	00:07:02	00:25:04
Fife	132	00:08:33	00:19:35	141	00:07:36	00:17:18	126	00:09:30	00:19:41	115	00:09:16	00:19:44
Forth Valley	115	00:09:58	00:18:05	89	00:08:49	00:17:02	115	00:08:36	00:18:06	106	00:08:25	00:17:30
Grampian	167	00:08:06	00:20:10	176	00:09:24	00:21:18	165	00:09:49	00:28:23	199	00:08:12	00:21:10
Greater Glasgow and Clyde	504	00:07:41	00:14:36	513	00:07:18	00:14:18	508	00:07:45	00:14:09	419	00:07:23	00:13:20
Highland	89	00:09:15	00:21:36	121	00:10:11	00:26:37	112	00:09:09	00:27:09	86	00:09:08	00:21:23
Lanarkshire	251	00:08:59	00:17:55	310	00:08:57	00:16:41	268	00:09:35	00:18:37	236	00:09:06	00:17:29
Lothian	238	00:07:49	00:14:44	312	00:07:19	00:15:43	315	00:08:04	00:15:34	301	00:07:51	00:16:30
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	133	00:07:52	00:21:27	159	00:07:46	00:18:42	137	00:07:48	00:19:35	136	00:08:03	00:19:21
Western Isles	*	*	*	9	00:09:08	00:16:01	9	00:06:47	00:19:17	*	*	*
Unknown	49	00:09:30	00:22:40	51	00:09:11	00:28:15	58	00:08:01	00:19:27	62	00:12:15	00:20:56
SCOTLAND	**1,883**	**00:08:26**	**00:18:02**	**2,097**	**00:08:01**	**00:17:35**	**2,072**	**00:08:26**	**00:19:00**	**1,875**	**00:08:20**	**00:18:18**

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	222	00:16:51	00:27:21	256	00:15:27	00:31:55	276	00:19:03	00:39:58	269	00:16:20	00:35:34
Borders	86	00:12:35	00:27:59	115	00:12:29	00:25:28	80	00:14:27	00:32:50	98	00:13:50	00:32:54
Dumfries and Galloway	122	00:11:27	00:30:32	111	00:12:15	00:27:38	111	00:16:47	00:30:55	111	00:12:21	00:28:48
Fife	232	00:14:56	00:29:00	284	00:15:01	00:29:17	291	00:14:57	00:33:08	266	00:15:02	00:28:34
Forth Valley	186	00:16:04	00:28:39	210	00:16:49	00:37:08	234	00:17:53	00:37:47	197	00:14:49	00:29:05
Grampian	369	00:14:05	00:31:45	381	00:13:57	00:37:20	359	00:14:26	00:38:17	421	00:16:01	00:44:58
Greater Glasgow and Clyde	860	00:15:04	00:31:27	921	00:15:29	00:37:26	899	00:16:47	00:37:08	768	00:13:43	00:26:57
Highland	213	00:12:05	00:28:13	234	00:13:09	00:34:11	225	00:14:24	00:36:21	217	00:12:58	00:34:46
Lanarkshire	461	00:17:42	00:37:43	495	00:18:56	00:38:15	469	00:19:02	00:42:29	436	00:17:58	00:35:53
Lothian	538	00:14:59	00:27:36	576	00:16:56	00:34:00	591	00:16:28	00:32:35	547	00:15:27	00:29:07
Orkney	*	*	*	13	00:10:50	00:28:37	13	00:18:49	00:23:52	7	00:08:24	00:53:05
Shetland	*	*	*	9	00:20:38	00:29:58	8	00:20:30	00:28:37	9	00:17:59	00:29:28
Tayside	272	00:12:57	00:29:27	314	00:13:20	00:28:06	275	00:14:11	00:31:01	272	00:12:54	00:29:23
Western Isles	14	00:16:29	00:37:46	17	00:15:11	00:27:11	22	00:08:30	00:24:50	18	00:14:25	00:37:41
Unknown	85	00:15:03	00:32:50	100	00:17:07	00:34:34	90	00:15:00	00:34:36	89	00:15:08	00:36:34
SCOTLAND	**3,671**	**00:14:54**	**00:30:42**	**4,036**	**00:15:46**	**00:34:37**	**3,943**	**00:16:29**	**00:36:24**	**3,725**	**00:14:55**	**00:32:22**

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	264	00:19:54	01:13:12	291	00:25:11	01:47:26	290	00:29:13	01:55:49	267	00:21:16	01:32:22
Borders	104	00:13:18	01:00:03	108	00:21:53	01:09:42	93	00:22:32	00:45:56	97	00:19:26	00:46:31
Dumfries and Galloway	128	00:23:05	01:19:11	137	00:24:27	01:31:43	145	00:23:08	01:40:10	135	00:19:20	01:25:03
Fife	264	00:24:29	01:40:49	316	00:37:13	02:04:36	246	00:31:34	02:08:09	286	00:27:37	01:19:19
Forth Valley	220	00:28:02	02:44:49	193	00:26:00	02:03:07	216	00:38:02	02:40:23	177	00:28:58	02:14:40
Grampian	381	00:24:45	01:36:42	396	00:26:39	01:36:25	397	00:26:27	01:53:16	333	00:27:31	02:06:43
Greater Glasgow and Clyde	703	00:26:30	02:36:58	738	00:40:05	03:13:29	692	00:33:24	03:12:24	763	00:22:58	01:31:46
Highland	319	00:20:59	01:12:06	313	00:22:19	01:18:31	324	00:23:15	01:19:11	290	00:17:09	01:15:11
Lanarkshire	378	00:40:02	02:21:41	353	00:43:32	04:08:59	388	00:41:47	03:07:47	382	00:30:36	02:08:54
Lothian	529	00:26:40	01:49:16	562	00:39:16	03:06:18	502	00:35:24	03:00:09	518	00:32:29	02:21:47
Orkney	18	00:17:53	00:44:43	6	00:17:04	00:49:08	12	00:12:27	00:46:18	14	00:22:49	02:08:12
Shetland	12	00:22:26	00:52:24	9	00:25:53	01:23:37	13	00:17:17	00:40:19	16	00:19:43	00:45:47
Tayside	325	00:20:55	01:05:43	322	00:25:11	01:21:40	347	00:27:33	01:35:32	321	00:21:35	01:07:02
Western Isles	18	00:24:47	01:08:11	13	00:19:06	00:45:32	19	00:28:27	00:47:28	19	00:21:31	00:47:55
Unknown	87	00:28:20	01:29:08	89	00:20:54	01:32:46	74	00:26:17	01:16:40	92	00:22:28	01:29:21
SCOTLAND	3,750	00:24:54	01:48:41	3,846	00:30:18	02:20:50	3,758	00:30:19	02:15:05	3,710	00:24:48	01:39:00

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	418	00:40:09	02:04:54	476	00:45:15	02:37:58	512	00:38:40	02:06:25	481	00:43:15	02:00:30
Borders	163	00:29:59	00:45:26	198	00:30:31	00:50:15	181	00:30:31	00:53:05	168	00:32:55	01:01:02
Dumfries & Galloway	250	00:28:08	00:50:50	220	00:26:22	00:53:52	224	00:26:39	00:47:59	248	00:26:59	00:48:57
Fife	392	00:37:44	01:11:44	454	00:41:48	01:26:23	432	00:50:13	02:26:49	405	00:46:30	02:02:51
Forth Valley	380	00:41:07	01:07:07	393	00:42:15	01:05:00	447	00:44:23	01:10:49	381	00:43:22	01:07:21
Grampian	634	00:44:30	02:27:37	645	00:48:59	02:26:41	605	00:51:07	02:51:47	658	00:57:30	03:26:51
Greater Glasgow & Clyde	1,811	00:46:30	01:19:47	1,917	00:49:52	01:28:48	1,892	00:51:38	01:40:41	1,699	00:45:36	01:19:16
Highland	324	00:29:55	01:23:58	333	00:31:57	01:15:24	360	00:32:45	01:31:27	304	00:29:04	01:17:51
Lanarkshire	834	00:54:50	01:47:00	859	00:59:02	02:19:30	881	00:58:34	02:31:07	805	00:54:37	01:40:59
Lothian	931	00:46:06	01:10:28	1,028	00:45:45	01:10:06	1,016	00:45:08	01:12:28	997	00:45:09	01:12:48
Orkney	22	00:13:45	00:27:44	17	00:11:51	00:33:11	24	00:12:47	00:27:01	21	00:15:22	00:36:38
Shetland	16	00:24:27	00:55:33	20	00:25:51	00:46:24	19	00:16:58	00:35:23	26	00:28:44	00:47:36
Tayside	520	00:28:37	00:51:06	536	00:31:26	00:55:41	515	00:29:47	00:49:51	516	00:29:23	00:52:42
Western Isles	24	00:21:33	00:58:16	26	00:19:54	00:35:32	33	00:19:34	00:37:31	24	00:17:17	00:25:45
SCOTLAND	**6,719**	**00:42:01**	**01:23:53**	**7,122**	**00:44:45**	**01:31:52**	**7,141**	**00:44:32**	**01:39:30**	**6,733**	**00:43:17**	**01:30:17**

Table 7 - Turnaround Times by Hospital

Week Commencing		24/04/2023			01/05/2023			08/05/2023			15/05/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	154	00:51:14	02:50:13	163	00:58:43	03:00:32	189	00:52:21	03:14:27	168	00:45:43	02:27:09
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	264	00:37:42	01:17:10	313	00:40:46	02:22:02	323	00:34:15	01:06:08	313	00:42:55	01:50:40
Borders	Borders General Hospital (Melrose)	163	00:29:59	00:45:26	198	00:30:31	00:50:15	181	00:30:31	00:53:05	168	00:32:55	01:01:02
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:25:04	00:34:30	42	00:23:50	00:39:41	44	00:24:38	00:45:25	48	00:26:36	00:59:12
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	214	00:29:34	00:52:38	178	00:27:15	01:01:38	180	00:27:42	00:49:35	200	00:26:59	00:47:47
Fife	Victoria Hospital (Kirkcaldy)	392	00:37:44	01:11:44	454	00:41:48	01:26:23	432	00:50:13	02:26:49	405	00:46:30	02:02:51
Forth Valley	Forth Valley Royal Hospital (Larbert)	380	00:41:07	01:07:07	393	00:42:15	01:05:00	447	00:44:23	01:10:49	381	00:43:22	01:07:21
Grampian	Aberdeen Royal Infirmary (Aberdeen)	487	00:48:10	02:37:37	497	00:54:04	02:41:30	459	00:53:04	03:15:19	527	01:04:19	03:47:00
Grampian	Dr Gray's Hospital (Elgin)	130	00:36:49	01:24:02	131	00:41:44	01:15:07	139	00:46:44	01:45:34	125	00:41:59	01:35:59
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:25:04	00:42:24	17	00:25:33	00:48:36	7	00:50:18	01:21:05	6	00:21:59	00:38:28
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	540	00:44:35	01:08:26	523	00:46:22	01:15:40	562	00:46:12	01:11:35	486	00:41:08	01:03:04
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	104	00:34:02	00:56:02	118	00:36:52	00:54:02	116	00:34:37	01:03:36	114	00:33:28	00:52:07
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	771	00:53:13	01:37:34	820	00:58:34	01:53:53	745	01:03:10	02:19:28	711	00:52:03	01:28:31
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	327	00:44:09	01:06:01	380	00:45:56	01:15:03	386	00:50:15	01:24:51	327	00:48:05	01:26:52
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	69	00:39:25	01:09:35	76	00:43:04	01:11:33	83	00:47:25	01:17:24	61	00:41:34	01:07:27
Highland	Belford Hospital (Fort William)	27	00:22:46	00:38:15	22	00:24:51	00:37:47	38	00:26:35	00:41:24	28	00:25:37	00:42:16
Highland	Caithness General Hospital (Wick)	39	00:31:17	00:44:52	37	00:27:42	00:38:42	46	00:22:01	00:44:20	45	00:25:46	00:37:44
Highland	Lorn & Islands Hospital (Oban)	22	00:23:30	00:39:58	22	00:34:56	00:54:09	36	00:27:04	00:38:42	21	00:26:23	00:34:51
Highland	Raigmore Hospital (Inverness)	236	00:32:47	01:36:37	252	00:34:16	01:23:12	240	00:39:12	01:57:29	210	00:30:35	01:32:42
Lanarkshire	University Hospital Hairmyres (East Kilbride)	267	00:50:22	01:29:29	274	00:53:10	02:19:40	274	00:56:59	02:21:42	264	00:49:57	01:26:35
Lanarkshire	University Hospital Monklands (Airdrie)	247	00:51:51	01:36:17	265	00:56:53	01:39:29	309	00:51:59	01:29:36	269	00:55:24	01:36:01
Lanarkshire	University Hospital Wishaw (Wishaw)	320	01:03:34	02:38:38	320	01:05:02	02:59:22	298	01:14:05	03:54:53	272	01:00:10	02:13:47
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:37:30	00:56:30	27	00:30:59	00:50:40	29	00:36:32	01:01:54	23	00:36:01	00:51:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	679	00:46:52	01:11:08	755	00:47:02	01:11:55	759	00:46:43	01:14:36	741	00:47:04	01:15:44
Lothian	St John's Hospital (Livingston)	225	00:45:30	01:08:17	246	00:42:30	01:06:09	228	00:40:48	01:06:11	233	00:40:36	01:07:10
Orkney	Balfour Hospital (Kirkwall)	22	00:13:45	00:27:44	17	00:11:51	00:33:11	24	00:12:47	00:27:01	21	00:15:22	00:36:38
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:24:27	00:55:33	20	00:25:51	00:46:24	19	00:16:58	00:35:23	26	00:28:44	00:47:36
Tayside	Ninewells Hospital (Dundee)	440	00:29:45	00:52:29	463	00:31:49	00:56:06	441	00:30:18	00:50:20	447	00:29:57	00:53:47
Tayside	Perth Royal Infirmary (Perth)	80	00:25:18	00:41:07	73	00:28:09	00:52:24	74	00:25:11	00:43:55	69	00:25:31	00:42:31
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:21:33	00:58:16	26	00:19:54	00:35:32	33	00:19:34	00:37:31	24	00:17:17	00:25:45
SCOTLAND		6,719	00:42:01	01:23:53	7,122	00:44:45	01:31:52	7,141	00:44:32	01:39:30	6,733	00:43:17	01:30:17

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Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)