Scottish Ambulance Service

Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics

Published: 30 December 2022

Please read all accompanying notes and definitions before interpreting the data.



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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 28/11/2022 to 19/12/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



Definitions

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident ¹					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iwedian Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.55				
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 th Percentile Turnaround Time	to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			28/	11/2022					05/	12/2022		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,093	855	598	960	752	505	1,050	780	558	911	666	453
Borders	352	294	212	298	244	163	328	251	184	287	217	154
Dumfries and Galloway	441	381	296	378	322	237	435	369	292	353	296	221
Fife	1,102	847	594	951	726	480	1,171	901	607	1,042	794	507
Forth Valley	841	660	507	737	573	426	774	599	431	701	542	379
Grampian	1,470	1,112	772	1,273	967	637	1,525	1,116	708	1,325	976	578
Greater Glasgow and Clyde	3,244	2,556	1,948	2,862	2,234	1,646	3,454	2,583	1,921	3,054	2,244	1,603
Highland	923	766	552	713	593	385	931	739	534	720	578	386
Lanarkshire	1,766	1,350	1,053	1,548	1,163	879	1,810	1,321	981	1,599	1,146	826
Lothian	2,348	1,768	1,219	2,090	1,563	1,028	2,295	1,711	1,214	2,044	1,494	1,018
Orkney	62	43	37	24	17	11	69	56	44	48	39	27
Shetland	47	39	34	26	23	18	63	49	42	35	31	25
Tayside	1,103	931	587	929	774	443	1,371	1,094	681	1,195	942	542
Western Isles	100	86	67	58	52	33	81	67	52	46	39	26
Unknown	540	186	131	516	171	117	559	165	98	538	154	87
SCOTLAND	15,432	11,874	8,607	13,363	10,174	7,008	15,916	11,801	8,347	13,898	10,158	6,832

		12/	12/2022					19/	12/2022		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,111	807	567	982	705	469	1,275	840	550	1,131	743	461
395	310	227	339	259	181	411	323	234	347	263	180
555	436	339	483	377	284	507	431	338	425	354	264
1,317	888	575	1,174	789	487	1,156	821	542	1,018	719	447
918	644	478	841	583	425	865	600	445	763	523	372
1,648	1,126	703	1,480	1,015	600	1,652	1,177	743	1,467	1,057	624
3,928	2,502	1,849	3,494	2,216	1,583	3,837	2,438	1,801	3,379	2,121	1,507
1,104	872	628	876	702	471	1,105	825	553	866	649	395
2,075	1,303	986	1,836	1,140	838	2,061	1,279	957	1,838	1,128	827
2,582	1,744	1,183	2,321	1,569	1,027	2,524	1,693	1,179	2,288	1,505	1,008
81	64	52	44	38	28	72	58	48	33	29	21
74	53	42	50	35	25	59	50	42	33	26	20
1,400	1,035	653	1,210	879	509	1,453	1,091	662	1,295	970	549
134	99	85	81	65	51	131	99	85	63	48	34
614	192	132	590	179	119	591	132	83	572	125	78
17,936	12,075	8,499	15,801	10,551	7,097	17,699	11,857	8,262	15,518	10,260	6,787

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		28/11/2022 ^p			05/12/2022 ^p			12/12/2022 ^p		19/12/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	27	00:08:21	00:21:55	28	00:09:11	00:16:39	37	00:10:56	00:27:45	49	00:10:34	00:20:12	
Borders	7	00:04:39	00:14:13	*	*	*	7	00:14:21	00:23:18	5	00:07:48	00:14:44	
Dumfries and Galloway	11	00:05:34	00:10:06	17	00:08:35	00:31:38	11	00:05:38	00:15:14	21	00:11:32	00:30:23	
Fife	36	00:09:53	00:18:15	42	00:07:15	00:16:18	49	00:08:08	00:19:51	36	00:07:08	00:13:05	
Forth Valley	26	00:07:08	00:12:37	21	00:08:09	00:18:16	31	00:07:15	00:15:57	25	00:06:29	00:15:04	
Grampian	43	00:06:32	00:18:21	46	00:08:07	00:18:24	56	00:09:23	00:27:22	54	00:09:34	00:22:03	
Greater Glasgow and Clyde	102	00:07:00	00:13:05	122	00:06:53	00:11:48	119	00:08:09	00:15:35	101	00:06:43	00:14:20	
Highland	23	00:07:51	00:24:55	29	00:10:17	00:22:32	21	00:05:40	00:29:42	18	00:12:52	00:33:49	
Lanarkshire	57	00:06:40	00:14:17	66	00:08:11	00:15:49	64	00:08:18	00:17:17	43	00:08:51	00:16:12	
Lothian	66	00:07:59	00:16:53	76	00:07:22	00:15:07	76	00:07:47	00:14:07	62	00:06:45	00:15:56	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*	
Tayside	33	00:06:35	00:18:06	50	00:08:52	00:21:07	50	00:07:36	00:22:55	50	00:09:58	00:22:03	
Western Isles	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*	
Unknown	7	00:10:12	00:17:27	13	00:10:54	00:17:41	*	*	*	*	*	*	
SCOTLAND	443	00:07:13	00:15:53	516	00:07:47	00:16:29	530	00:08:11	00:20:01	470	00:07:53	00:19:49	

Notes Notes

Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27; - ' = zero value.

^{&#}x27; n/a ' = not applicable

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		28/11/2022 ^p			05/12/2022 ^p	1		12/12/2022 ^p		19/12/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	145	00:10:33	00:23:25	148	00:11:01	00:21:59	165	00:13:18	00:25:36	193	00:12:01	00:25:44	
Borders	25	00:12:43	00:22:59	36	00:11:15	00:17:08	44	00:16:23	00:32:19	62	00:07:38	00:28:23	
Dumfries and Galloway	42	00:07:32	00:18:53	40	00:08:16	00:17:17	53	00:12:01	00:35:16	58	00:09:53	00:24:32	
Fife	128	00:09:10	00:18:19	117	00:10:50	00:21:32	173	00:12:44	00:25:17	155	00:11:55	00:25:02	
Forth Valley	127	00:10:24	00:20:15	109	00:10:24	00:25:33	151	00:11:19	00:25:59	138	00:12:30	00:26:26	
Grampian	162	00:08:05	00:22:55	192	00:09:09	00:32:00	219	00:13:54	00:41:41	220	00:10:37	00:28:39	
Greater Glasgow and Clyde	494	00:08:25	00:15:57	522	00:07:56	00:14:53	643	00:10:06	00:21:31	689	00:09:39	00:20:10	
Highland	71	00:06:27	00:17:36	81	00:07:18	00:35:31	124	00:09:41	00:30:48	131	00:10:59	00:36:01	
Lanarkshire	260	00:10:38	00:20:55	262	00:10:53	00:19:15	372	00:12:09	00:25:53	426	00:12:15	00:24:29	
Lothian	278	00:08:30	00:17:28	298	00:08:45	00:17:08	355	00:09:51	00:19:37	357	00:08:45	00:18:02	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	*	*	*	9	00:20:34	00:45:46	*	*	*	
Tayside	133	00:08:08	00:21:20	174	00:08:52	00:23:16	175	00:10:37	00:28:55	192	00:09:18	00:25:59	
Western Isles	10	00:06:03	00:09:35	7	00:08:03	00:16:30	*	*	*	8	00:04:40	00:19:09	
Unknown	32	00:11:00	00:20:18	36	00:09:16	00:17:22	50	00:11:24	00:27:26	34	00:09:37	00:21:00	
SCOTLAND	1,913	00:08:52	00:19:20	2,032	00:09:05	00:20:20	2,541	00:10:59	00:26:10	2,674	00:10:19	00:24:33	

Notes

Key to symbols

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^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		28/11/2022 ^p			05/12/2022 ^p			12/12/2022 ^p		19/12/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	308	00:21:17	00:54:34	290	00:23:08	01:04:47	283	00:23:48	00:56:14	316	00:26:54	02:07:33	
Borders	98	00:12:56	00:27:31	83	00:12:10	00:26:46	103	00:20:46	00:55:29	104	00:13:53	00:34:44	
Dumfries and Galloway	114	00:15:30	00:32:28	108	00:13:17	00:33:37	142	00:14:43	00:35:39	134	00:19:33	00:40:43	
Fife	290	00:16:51	00:35:16	380	00:18:22	00:37:37	392	00:24:12	01:22:43	325	00:18:56	00:51:04	
Forth Valley	254	00:19:23	00:39:13	225	00:18:21	00:34:25	265	00:25:00	01:24:42	229	00:19:59	01:00:34	
Grampian	409	00:16:07	00:45:06	414	00:18:34	00:55:56	449	00:24:21	01:36:19	468	00:20:08	00:58:38	
Greater Glasgow and Clyde	900	00:15:28	00:31:35	976	00:17:40	00:41:00	1,006	00:26:37	01:29:10	942	00:26:18	01:44:06	
Highland	190	00:13:42	00:34:54	219	00:10:55	00:24:39	270	00:15:15	00:51:36	241	00:14:51	00:37:23	
Lanarkshire	531	00:20:46	00:42:40	511	00:21:29	00:52:39	522	00:36:56	03:03:55	485	00:29:26	02:49:09	
Lothian	667	00:15:37	00:33:14	667	00:17:31	00:36:09	728	00:21:15	01:00:28	658	00:18:52	00:42:19	
Orkney	*	*	*	14	00:17:26	00:34:54	16	00:11:33	00:42:22	6	00:10:33	00:25:23	
Shetland	*	*	*	13	00:07:26	00:26:11	14	00:12:55	00:33:40	7	00:26:33	00:51:24	
Tayside	295	00:13:17	00:28:05	387	00:18:38	00:44:43	389	00:18:52	00:50:37	421	00:19:44	00:45:48	
Western Isles	15	00:13:21	00:35:28	13	00:13:17	00:19:51	24	00:16:52	01:00:24	26	00:16:35	00:34:15	
Unknown	67	00:19:09	00:34:49	64	00:21:38	00:52:38	82	00:22:12	01:16:42	62	00:20:30	00:57:53	
SCOTLAND	4,155	00:16:40	00:36:44	4,364	00:18:13	00:43:10	4,685	00:23:19	01:20:06	4,424	00:21:13	01:13:05	

Notes

Key to symbols

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^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		28/11/2022 ^p	1		05/12/2022 ^p			12/12/2022 ^p		19/12/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	255	00:51:43	03:30:00	194	00:52:51	04:45:20	206	01:11:26	04:55:07	178	00:57:03	04:54:20	
Borders	112	00:20:24	01:16:28	94	00:21:02	01:32:15	105	00:26:56	01:39:20	92	00:31:44	01:20:36	
Dumfries and Galloway	152	00:21:39	00:58:09	127	00:18:12	01:14:43	167	00:24:11	01:46:30	138	00:25:31	01:40:52	
Fife	268	00:45:04	02:50:34	253	00:57:13	03:47:06	170	01:43:32	09:33:21	201	00:58:55	05:32:02	
Forth Valley	160	01:12:55	04:07:03	183	00:50:31	03:07:31	130	02:16:23	10:03:59	128	01:03:06	05:19:21	
Grampian	343	00:36:00	03:44:46	314	00:31:05	03:15:14	275	00:50:37	06:32:38	303	00:49:48	03:36:38	
Greater Glasgow and Clyde	708	00:43:53	02:56:57	593	00:50:10	04:44:39	399	02:39:48	13:16:53	347	01:12:46	11:28:08	
Highland	305	00:18:17	01:04:20	246	00:18:04	01:02:45	280	00:22:44	01:34:17	255	00:23:01	01:50:15	
Lanarkshire	304	01:12:42	04:38:07	295	01:02:39	05:08:36	166	03:09:39	12:11:47	159	02:05:02	11:19:59	
Lothian	535	00:39:53	03:14:31	425	00:52:40	03:41:16	372	01:46:58	06:39:58	387	00:57:52	05:35:03	
Orkney	8	00:23:02	01:12:19	17	00:16:25	01:15:35	16	00:29:08	03:31:46	15	00:20:30	02:14:27	
Shetland	8	00:19:25	00:55:01	12	00:15:53	01:00:07	11	00:23:17	01:15:20	14	00:23:00	01:40:01	
Tayside	308	00:24:11	01:30:04	319	00:40:01	03:06:34	258	00:56:18	03:45:02	298	00:58:13	04:06:21	
Western Isles	22	00:20:01	00:35:52	19	00:33:04	01:13:40	36	00:21:23	02:16:54	13	00:40:07	01:33:36	
Unknown	65	00:34:41	02:16:42	39	00:40:32	02:49:02	40	00:38:32	03:16:11	26	00:37:10	03:51:58	
SCOTLAND	3,553	00:36:15	02:55:45	3,130	00:40:48	03:37:25	2,631	01:05:00	06:52:32	2,554	00:50:30	05:07:47	

Notes

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Table 6 - Turnaround Times by Health Board

Week Commencing		28/11/2022			05/12/2022			12/12/2022		19/12/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	520	01:07:25	03:43:39	465	01:07:57	04:27:16	487	01:08:02	04:03:09	461	00:51:52	04:01:21	
Borders	161	00:32:47	00:48:44	150	00:29:55	00:51:25	174	00:34:18	00:55:49	173	00:34:13	00:58:36	
Dumfries & Galloway	225	00:25:45	00:46:12	219	00:25:30	00:48:37	285	00:30:45	01:23:12	264	00:28:15	01:02:50	
Fife	446	00:48:36	01:52:58	458	00:48:52	02:07:49	464	01:01:19	03:22:15	432	00:50:06	02:34:19	
Forth Valley	442	00:41:42	01:10:27	397	00:40:17	01:05:04	427	00:45:46	01:30:04	372	00:46:34	01:31:50	
Grampian	693	00:57:03	02:46:22	650	00:58:10	03:52:25	684	01:03:52	04:32:14	811	01:09:44	03:52:26	
Greater Glasgow & Clyde	1,837	00:48:04	01:26:34	1,750	00:46:33	01:30:08	1,795	00:51:05	01:42:31	1,728	00:54:26	02:31:12	
Highland	292	00:23:59	00:57:20	272	00:23:11	00:53:10	349	00:29:13	01:38:19	314	00:29:27	01:50:50	
Lanarkshire	818	00:57:23	01:58:29	780	01:00:13	02:07:39	762	01:09:11	03:25:32	764	01:06:29	02:59:52	
Lothian	1,013	00:43:56	01:06:26	1,027	00:44:55	01:09:05	1,015	00:48:19	01:16:59	1,021	00:48:15	01:16:47	
Orkney	11	00:18:38	00:26:42	27	00:14:11	00:23:52	26	00:19:27	00:31:22	22	00:13:06	00:25:16	
Shetland	17	00:27:25	00:45:31	23	00:22:34	00:43:49	28	00:19:00	00:35:10	18	00:26:24	00:44:17	
Tayside	503	00:30:42	00:53:56	606	00:35:02	01:02:58	571	00:33:21	01:11:11	591	00:34:34	01:07:35	
Western Isles	32	00:21:30	00:37:51	23	00:16:01	00:32:49	43	00:17:46	00:36:05	24	00:19:31	00:25:20	
SCOTLAND	7,010	00:45:00	01:42:49	6,847	00:44:55	01:48:29	7,110	00:48:53	02:14:13	6,995	00:49:00	02:24:49	

Table 7 - Turnaround Times by Hospital

Week Commencing			28/11/2022			05/12/2022			12/12/2022			19/12/2022	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	01:02:23	03:17:44	184	01:04:32	03:45:03	157	01:11:49	03:15:00	158	00:52:32	03:08:10
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	338	01:12:15	04:07:17	281	01:14:17	04:53:33	330	01:06:41	04:31:25	303	00:51:49	05:19:23
Borders	Borders General Hospital (Melrose)	161	00:32:47	00:48:44	150	00:29:55	00:51:25	174	00:34:18	00:55:49	173	00:34:13	00:58:36
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	31	00:24:02	00:40:42	41	00:22:59	00:37:35	50	00:25:11	00:39:50	46	00:24:00	00:36:02
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	194	00:26:11	00:47:56	178	00:25:44	00:50:43	235	00:32:44	01:24:26	218	00:30:33	01:09:14
Fife	Victoria Hospital (Kirkcaldy)	446	00:48:36	01:52:58	458	00:48:52	02:07:49	464	01:01:19	03:22:15	432	00:50:06	02:34:19
Forth Valley	Forth Valley Royal Hospital (Larbert)	442	00:41:42	01:10:27	397	00:40:17	01:05:04	427	00:45:46	01:30:04	372	00:46:34	01:31:50
Grampian	Aberdeen Royal Infirmary (Aberdeen)	543	00:59:40	02:51:49	504	01:05:09	04:01:57	536	01:23:44	05:02:48	666	01:12:58	04:06:00
Grampian	Dr Gray's Hospital (Elgin)	126	00:49:02	02:06:10	128	00:48:32	02:19:34	128	00:39:12	01:59:54	132	01:07:22	02:54:26
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	24	00:28:44	00:44:05	18	00:23:26	00:45:49	20	00:22:28	00:41:05	13	00:24:22	00:35:38
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	536	00:42:30	01:05:57	514	00:41:33	01:04:14	512	00:47:09	01:18:31	479	00:45:30	01:29:05
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	120	00:38:57	01:02:34	103	00:32:41	00:55:29	119	00:42:07	01:22:02	114	00:40:04	01:05:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	745	00:55:16	01:51:11	708	00:53:43	01:48:49	732	00:57:18	02:14:00	719	01:06:00	04:04:38
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	353	00:48:08	01:19:34	320	00:46:59	01:34:48	331	00:54:51	01:43:41	329	00:59:43	02:29:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	83	00:51:25	01:26:01	105	00:49:00	01:24:45	101	00:39:00	01:18:48	87	00:40:06	01:07:06
Highland	Belford Hospital (Fort William)	27	00:22:08	00:30:08	27	00:23:59	00:35:58	28	00:23:49	00:50:30	35	00:23:43	00:45:31
Highland	Caithness General Hospital (Wick)	38	00:21:34	00:39:11	38	00:18:25	00:35:11	44	00:23:03	00:39:09	30	00:21:45	00:33:04
Highland	Lorn & Islands Hospital (Oban)	25	00:24:58	00:38:19	22	00:25:06	00:41:15	28	00:18:06	00:36:55	23	00:26:19	00:45:01
Highland	Raigmore Hospital (Inverness)	202	00:25:38	01:04:17	185	00:23:46	00:55:09	249	00:36:50	02:01:20	226	00:35:21	02:17:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	233	00:52:18	01:42:45	201	00:53:11	01:23:40	241	00:59:34	02:19:05	204	00:55:41	02:23:52
Lanarkshire	University Hospital Monklands (Airdrie)	263	01:02:53	01:58:42	252	01:04:07	01:56:59	229	01:12:12	02:17:01	246	01:07:23	02:31:56
Lanarkshire	University Hospital Wishaw (Wishaw)	322	00:57:59	02:29:45	327	01:02:55	03:01:28	292	01:16:40	05:23:27	314	01:11:43	04:08:22
Lothian	Royal Hospital for Sick Children (Edinburgh)	42	00:37:30	00:59:51	53	00:32:03	00:55:04	45	00:33:50	01:04:58	20	00:42:58	01:02:40
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	741	00:45:21	01:06:26	754	00:45:41	01:09:58	752	00:50:27	01:18:24	770	00:48:37	01:16:03
Lothian	St John's Hospital (Livingston)	230	00:41:17	01:07:05	220	00:43:34	01:04:32	218	00:44:38	01:14:20	231	00:48:09	01:19:19
Orkney	Balfour Hospital (Kirkwall)	11	00:18:38	00:26:42	27	00:14:11	00:23:52	26	00:19:27	00:31:22	22	00:13:06	00:25:16
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:27:25	00:45:31	23	00:22:34	00:43:49	28	00:19:00	00:35:10	18	00:26:24	00:44:17
Tayside	Ninewells Hospital (Dundee)	430	00:31:39	00:55:14	528	00:36:36	01:05:03	480	00:35:05	01:18:21	498	00:36:39	01:11:13
Tayside	Perth Royal Infirmary (Perth)	73	00:27:40	00:41:21	78	00:27:22	00:49:12	91	00:27:30	00:47:45	93	00:27:39	00:48:06
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:21:30	00:37:51	23	00:16:01	00:32:49	43	00:17:46	00:36:05	24	00:19:31	00:25:20
SCOTLAND		7,010	00:45:00	01:42:49	6,847	00:44:55	01:48:29	7,110	00:48:53	02:14:13	6,995	00:49:00	02:24:49

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)