

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 13 July 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **13/06/2022** to **04/07/2022**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	13/06/2022						20/06/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,181	848	641	1,015	728	529	1,176	891	620	1,015	775	506
Borders	363	298	212	298	245	165	368	296	211	317	250	168
Dumfries and Galloway	501	404	320	425	346	265	476	398	306	386	320	230
Fife	1,166	905	649	1,016	782	535	1,130	873	599	988	765	494
Forth Valley	815	654	484	717	573	409	878	667	490	794	606	430
Grampian	1,449	1,181	730	1,211	1,001	563	1,530	1,200	787	1,326	1,044	644
Greater Glasgow and Clyde	3,154	2,463	1,863	2,711	2,122	1,551	3,353	2,554	1,946	2,903	2,184	1,598
Highland	1,089	876	643	831	686	467	1,169	953	683	885	729	478
Lanarkshire	1,804	1,403	1,039	1,526	1,164	823	1,791	1,387	1,053	1,546	1,171	855
Lothian	2,267	1,706	1,208	1,990	1,486	1,000	2,451	1,682	1,167	2,193	1,504	1,000
Orkney	71	52	47	37	31	26	74	53	42	43	34	25
Shetland	62	50	43	31	27	20	68	49	41	32	26	18
Tayside	1,129	916	544	966	778	415	1,183	989	602	1,009	849	475
Western Isles	131	108	82	76	66	42	126	97	73	69	56	34
Unknown	631	217	150	613	209	143	627	219	156	598	200	140
<b>SCOTLAND</b>	<b>15,813</b>	<b>12,081</b>	<b>8,655</b>	<b>13,463</b>	<b>10,244</b>	<b>6,953</b>	<b>16,400</b>	<b>12,308</b>	<b>8,776</b>	<b>14,104</b>	<b>10,513</b>	<b>7,095</b>

27/06/2022						04/07/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,128	883	612	961	745	486	1,161	853	582	982	717	451
357	287	221	311	249	186	381	308	224	321	259	179
491	402	281	412	335	219	451	367	269	371	299	208
1,156	859	572	1,030	765	489	1,186	871	601	1,012	739	474
806	625	481	695	529	394	742	581	455	641	494	377
1,533	1,165	764	1,299	994	612	1,383	1,094	718	1,174	937	571
3,528	2,503	1,841	3,092	2,153	1,512	3,323	2,439	1,821	2,913	2,105	1,509
1,121	886	641	881	709	474	1,186	966	682	910	763	492
1,842	1,366	1,037	1,577	1,145	829	1,905	1,355	1,044	1,653	1,155	862
2,266	1,638	1,117	2,012	1,445	955	2,312	1,640	1,143	2,050	1,450	964
76	59	47	39	32	20	80	54	40	41	29	16
50	41	37	28	22	19	44	34	31	21	17	15
1,185	951	526	1,021	814	406	1,201	942	593	1,038	809	468
145	114	82	82	68	38	101	85	60	54	49	28
637	244	174	608	222	154	702	234	164	677	220	151
<b>16,321</b>	<b>12,023</b>	<b>8,433</b>	<b>14,048</b>	<b>10,227</b>	<b>6,793</b>	<b>16,158</b>	<b>11,823</b>	<b>8,427</b>	<b>13,858</b>	<b>10,042</b>	<b>6,765</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	13/06/2022 <sup>P</sup>			20/06/2022 <sup>P</sup>			27/06/2022 <sup>P</sup>			04/07/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:12:19	00:20:48	32	00:10:53	00:17:49	38	00:11:11	00:16:40	33	00:08:49	00:14:51
Borders	10	00:09:15	00:27:02	*	*	*	*	*	*	*	*	*
Dumfries and Galloway	14	00:06:02	00:19:25	8	00:04:06	00:14:42	10	00:06:52	00:22:27	8	00:06:41	00:12:50
Fife	37	00:06:36	00:16:36	41	00:09:33	00:16:50	22	00:08:18	00:16:27	24	00:08:05	00:14:42
Forth Valley	21	00:10:07	00:15:14	34	00:06:39	00:12:39	20	00:06:13	00:17:02	21	00:08:13	00:18:24
Grampian	42	00:05:52	00:16:17	44	00:07:27	00:23:57	43	00:06:57	00:21:47	39	00:06:23	00:13:32
Greater Glasgow and Clyde	87	00:06:26	00:13:58	78	00:06:31	00:13:17	90	00:05:45	00:11:21	68	00:06:34	00:10:16
Highland	14	00:06:48	00:23:19	23	00:07:59	00:27:49	20	00:08:51	00:15:50	25	00:08:59	00:23:26
Lanarkshire	60	00:06:55	00:13:53	62	00:08:33	00:15:16	43	00:07:55	00:15:26	56	00:07:45	00:14:58
Lothian	55	00:07:19	00:15:28	50	00:06:58	00:14:49	58	00:07:04	00:16:51	57	00:06:56	00:15:07
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	37	00:08:17	00:15:46	35	00:05:00	00:12:24	30	00:06:58	00:19:32	36	00:07:11	00:14:51
Western Isles	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	9	00:04:20	00:13:16	6	00:05:50	00:15:57	8	00:07:34	00:22:36
<b>SCOTLAND</b>	<b>414</b>	<b>00:07:14</b>	<b>00:16:12</b>	<b>427</b>	<b>00:07:19</b>	<b>00:17:13</b>	<b>387</b>	<b>00:07:10</b>	<b>00:16:57</b>	<b>385</b>	<b>00:07:13</b>	<b>00:16:01</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	13/06/2022 <sup>P</sup>			20/06/2022 <sup>P</sup>			27/06/2022 <sup>P</sup>			04/07/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	164	00:12:18	00:27:43	170	00:12:17	00:25:08	168	00:10:25	00:24:04	128	00:10:03	00:24:46
Borders	39	00:12:30	00:26:43	45	00:09:55	00:25:08	40	00:10:04	00:25:20	36	00:11:26	00:26:08
Dumfries and Galloway	46	00:11:24	00:23:44	45	00:09:38	00:25:42	56	00:08:25	00:23:38	47	00:10:22	00:22:53
Fife	157	00:10:51	00:19:46	143	00:08:37	00:21:02	161	00:10:14	00:20:22	145	00:11:24	00:20:57
Forth Valley	112	00:10:23	00:19:20	117	00:08:38	00:24:02	104	00:09:13	00:18:49	85	00:09:36	00:20:18
Grampian	142	00:07:38	00:18:40	178	00:09:04	00:28:37	164	00:07:32	00:21:02	154	00:08:53	00:22:37
Greater Glasgow and Clyde	445	00:07:12	00:14:13	470	00:07:45	00:14:21	529	00:08:44	00:17:19	499	00:08:24	00:16:12
Highland	115	00:07:41	00:24:36	122	00:08:58	00:29:21	114	00:10:09	00:30:26	130	00:10:20	00:31:05
Lanarkshire	246	00:08:51	00:17:44	251	00:09:29	00:18:01	287	00:09:15	00:20:06	283	00:10:01	00:19:11
Lothian	296	00:08:12	00:16:27	345	00:08:53	00:18:45	279	00:08:52	00:16:10	285	00:08:34	00:18:05
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	134	00:08:42	00:19:04	153	00:07:51	00:18:29	146	00:08:45	00:22:52	159	00:09:11	00:24:07
Western Isles	8	00:10:54	00:18:41	*	*	*	8	00:07:24	00:21:11	*	*	*
Unknown	64	00:08:34	00:15:57	67	00:08:34	00:19:52	68	00:10:32	00:22:23	60	00:07:28	00:17:14
<b>SCOTLAND</b>	<b>1,974</b>	<b>00:08:40</b>	<b>00:19:08</b>	<b>2,112</b>	<b>00:08:42</b>	<b>00:20:40</b>	<b>2,134</b>	<b>00:09:01</b>	<b>00:20:27</b>	<b>2,022</b>	<b>00:09:08</b>	<b>00:20:25</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	13/06/2022 <sup>P</sup>			20/06/2022 <sup>P</sup>			27/06/2022 <sup>P</sup>			04/07/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	358	00:26:56	01:18:18	349	00:25:45	01:00:41	328	00:23:16	00:54:11	322	00:21:30	00:50:54
Borders	92	00:13:18	00:37:12	82	00:15:46	00:40:03	89	00:14:47	00:35:39	109	00:17:01	00:33:13
Dumfries and Galloway	142	00:19:32	00:40:43	133	00:14:57	00:32:52	130	00:13:23	00:32:12	90	00:12:25	00:30:24
Fife	331	00:18:36	00:39:08	343	00:17:41	00:37:56	337	00:18:58	00:46:54	309	00:16:54	00:39:26
Forth Valley	235	00:16:30	00:30:55	260	00:18:59	00:41:15	214	00:17:12	00:35:27	215	00:19:27	00:34:37
Grampian	381	00:12:44	00:30:28	445	00:16:47	00:43:03	388	00:14:41	00:36:47	368	00:15:43	00:35:13
Greater Glasgow and Clyde	859	00:15:37	00:33:23	957	00:16:51	00:39:08	972	00:19:04	00:45:18	857	00:16:41	00:42:29
Highland	240	00:13:26	00:38:25	259	00:14:37	00:35:52	232	00:14:16	00:42:13	258	00:14:34	00:45:04
Lanarkshire	478	00:17:36	00:34:41	548	00:20:38	00:43:49	557	00:21:28	00:43:56	551	00:20:49	00:47:56
Lothian	618	00:17:00	00:31:15	692	00:19:04	00:56:42	636	00:18:50	00:40:07	651	00:16:50	00:35:43
Orkney	11	00:21:16	01:25:40	9	00:18:01	01:03:35	11	00:15:41	01:05:53	13	00:15:39	00:22:49
Shetland	8	00:31:01	00:38:00	10	00:29:17	00:34:49	10	00:12:19	00:27:33	8	00:26:38	00:36:51
Tayside	296	00:14:01	00:30:32	331	00:16:20	00:37:34	318	00:16:02	00:35:40	283	00:15:30	00:35:07
Western Isles	25	00:13:31	00:35:26	26	00:14:03	00:34:25	21	00:11:21	00:41:11	13	00:15:18	00:32:15
Unknown	80	00:19:39	00:43:40	69	00:19:33	00:46:03	90	00:18:56	00:40:44	81	00:18:35	00:43:12
<b>SCOTLAND</b>	<b>4,154</b>	<b>00:16:44</b>	<b>00:37:16</b>	<b>4,513</b>	<b>00:18:12</b>	<b>00:43:59</b>	<b>4,333</b>	<b>00:18:24</b>	<b>00:42:42</b>	<b>4,128</b>	<b>00:17:32</b>	<b>00:39:55</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	13/06/2022 <sup>P</sup>			20/06/2022 <sup>P</sup>			27/06/2022 <sup>P</sup>			04/07/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	170	02:03:05	07:49:39	219	01:20:48	05:52:37	207	01:03:32	04:55:06	230	01:07:15	04:16:48
Borders	102	00:21:56	01:23:43	115	00:23:37	01:19:14	117	00:35:01	01:44:32	107	00:25:49	01:49:24
Dumfries and Galloway	141	00:35:16	02:21:51	131	00:23:52	01:31:39	136	00:24:38	01:29:37	152	00:24:51	01:39:10
Fife	254	00:57:58	03:42:07	233	01:17:59	04:08:19	242	00:57:13	04:23:18	258	00:49:03	02:47:50
Forth Valley	202	01:06:18	04:16:59	192	01:12:23	04:49:40	189	00:54:48	03:56:22	171	01:04:56	04:43:50
Grampian	429	00:21:42	01:51:11	373	00:35:25	03:16:17	391	00:34:53	02:26:00	372	00:26:43	02:06:45
Greater Glasgow and Clyde	712	00:51:01	03:06:42	651	01:00:58	03:53:21	538	01:25:27	06:53:39	663	00:55:27	04:47:25
Highland	314	00:20:26	01:21:46	321	00:22:36	01:45:11	341	00:25:12	01:31:27	346	00:25:11	01:32:25
Lanarkshire	369	01:02:11	04:01:40	301	01:31:25	06:24:36	251	01:53:53	06:01:35	255	01:12:42	07:39:46
Lothian	505	00:48:26	03:07:46	396	01:43:07	06:25:24	464	00:56:35	04:11:07	445	01:15:42	05:20:50
Orkney	14	00:15:12	01:14:45	20	00:16:56	01:31:13	15	00:38:46	01:18:18	12	00:24:52	01:25:39
Shetland	15	00:26:39	01:24:23	12	00:09:59	00:30:58	6	00:13:30	00:19:43	9	00:25:59	01:15:19
Tayside	305	00:27:48	01:40:13	325	00:37:02	02:00:22	314	00:33:41	01:52:38	324	00:28:09	01:47:06
Western Isles	33	00:24:36	01:16:27	29	00:25:00	00:52:18	37	00:23:29	01:15:30	25	00:33:55	02:14:58
Unknown	61	00:38:42	02:39:36	51	00:34:47	02:37:28	58	00:35:31	02:46:46	68	00:28:10	02:27:58
<b>SCOTLAND</b>	<b>3,626</b>	<b>00:39:47</b>	<b>03:03:28</b>	<b>3,369</b>	<b>00:49:13</b>	<b>04:00:54</b>	<b>3,306</b>	<b>00:47:20</b>	<b>04:04:09</b>	<b>3,437</b>	<b>00:41:58</b>	<b>03:48:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	13/06/2022			20/06/2022			27/06/2022			04/07/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	521	01:18:01	04:34:34	495	01:13:41	03:51:29	485	00:51:11	02:59:29	472	01:16:20	03:47:58
Borders	159	00:33:41	00:58:48	166	00:32:47	00:53:27	187	00:41:00	01:13:50	174	00:36:19	01:02:12
Dumfries & Galloway	250	00:24:57	00:51:43	230	00:25:06	00:51:02	224	00:24:06	00:51:13	205	00:24:06	00:44:20
Fife	509	00:45:42	02:14:09	452	00:46:04	01:48:28	456	00:51:30	02:53:43	445	00:48:08	02:03:10
Forth Valley	409	00:36:16	00:58:47	423	00:39:04	01:02:59	412	00:38:58	01:05:56	385	00:39:15	01:00:25
Grampian	583	00:40:07	02:00:17	644	00:51:52	02:35:10	660	00:45:34	02:18:10	604	00:51:48	02:47:20
Greater Glasgow & Clyde	1,763	00:46:41	01:31:16	1,811	00:46:09	01:35:44	1,752	00:49:35	02:03:12	1,715	00:47:49	01:33:45
Highland	339	00:26:47	01:12:35	358	00:29:04	01:26:33	351	00:30:39	01:21:33	383	00:31:00	01:49:28
Lanarkshire	779	00:54:33	01:43:35	785	00:53:16	01:45:47	749	00:55:18	01:46:25	818	00:55:20	01:48:58
Lothian	1,006	00:42:08	01:07:50	999	00:43:28	01:06:19	948	00:45:05	01:07:53	957	00:43:41	01:06:39
Orkney	27	00:16:08	00:30:37	25	00:18:35	00:30:54	19	00:15:31	00:31:10	16	00:11:45	00:39:40
Shetland	20	00:22:27	00:41:37	19	00:29:12	00:42:55	20	00:23:46	00:44:00	16	00:26:58	00:51:11
Tayside	471	00:29:50	00:54:05	529	00:30:37	00:55:36	464	00:30:53	00:54:07	521	00:30:10	00:50:01
Western Isles	38	00:16:52	00:31:45	25	00:18:52	00:30:50	33	00:20:12	00:31:44	25	00:20:46	00:32:31
<b>SCOTLAND</b>	<b>6,874</b>	<b>00:42:23</b>	<b>01:40:42</b>	<b>6,961</b>	<b>00:43:34</b>	<b>01:42:54</b>	<b>6,760</b>	<b>00:44:29</b>	<b>01:46:01</b>	<b>6,736</b>	<b>00:44:21</b>	<b>01:44:03</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		13/06/2022			20/06/2022			27/06/2022			04/07/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	186	01:27:27	05:21:16	161	01:40:58	04:03:48	166	00:53:00	03:06:00	160	01:18:35	03:31:24
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	335	01:14:52	04:16:59	334	01:06:32	03:46:06	319	00:50:39	02:52:55	312	01:13:19	03:57:14
Borders	Borders General Hospital (Melrose)	159	00:33:41	00:58:48	166	00:32:47	00:53:27	187	00:41:00	01:13:50	174	00:36:19	01:02:12
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	25	00:21:32	00:36:33	27	00:29:37	00:45:08	49	00:25:47	00:43:20	40	00:27:45	00:54:56
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	225	00:25:16	00:52:21	203	00:24:57	00:51:41	175	00:23:05	00:54:46	165	00:23:28	00:44:04
Fife	Victoria Hospital (Kirkcaldy)	509	00:45:42	02:14:09	452	00:46:04	01:48:28	456	00:51:30	02:53:43	445	00:48:08	02:03:10
Forth Valley	Forth Valley Royal Hospital (Larbert)	409	00:36:16	00:58:47	423	00:39:04	01:02:59	412	00:38:58	01:05:56	385	00:39:15	01:00:25
Grampian	Aberdeen Royal Infirmary (Aberdeen)	442	00:42:13	02:02:21	487	00:54:18	02:37:07	506	00:48:25	02:22:34	493	00:55:07	02:54:35
Grampian	Dr Gray's Hospital (Elgin)	126	00:37:19	01:52:17	133	00:54:28	02:25:20	130	00:41:57	02:04:58	97	00:42:38	01:49:37
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:28:13	00:39:02	24	00:20:53	00:42:12	24	00:32:29	00:45:57	14	00:25:32	00:53:55
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	505	00:40:55	01:01:25	526	00:41:28	01:03:50	485	00:44:47	01:14:50	537	00:43:03	01:08:44
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:34:49	00:56:24	119	00:33:44	00:56:31	105	00:32:57	00:51:57	91	00:29:37	00:50:25
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	736	00:56:44	02:12:38	729	00:58:25	02:20:28	740	01:02:16	03:01:40	661	00:55:23	02:05:19
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	330	00:48:20	01:21:02	340	00:43:55	01:17:31	341	00:48:02	01:20:54	338	00:49:34	01:24:37
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	89	00:44:40	01:11:31	97	00:45:23	01:11:10	81	00:41:05	01:10:32	88	00:39:57	01:13:46
Highland	Belford Hospital (Fort William)	29	00:21:25	00:41:30	30	00:20:56	00:44:07	25	00:23:50	00:44:36	35	00:27:52	00:48:20
Highland	Caitness General Hospital (Wick)	41	00:21:03	00:41:13	43	00:20:58	00:39:11	40	00:26:13	00:42:42	45	00:23:59	00:36:34
Highland	Lorn & Islands Hospital (Oban)	27	00:24:38	00:56:20	19	00:24:32	00:38:50	23	00:27:28	00:39:49	36	00:20:45	00:40:39
Highland	Raigmore Hospital (Inverness)	242	00:29:57	01:18:28	266	00:32:35	01:38:21	263	00:34:17	01:30:14	267	00:37:26	02:07:01
Lanarkshire	University Hospital Hairmyres (East Kilbride)	223	00:46:43	01:10:52	245	00:48:12	01:19:39	229	00:49:23	01:35:00	210	00:50:18	01:20:43
Lanarkshire	University Hospital Monklands (Airdrie)	249	00:57:43	01:40:33	202	00:52:28	01:22:16	226	01:03:53	01:52:13	285	01:05:17	01:58:13
Lanarkshire	University Hospital Wishaw (Wishaw)	307	00:58:11	02:09:17	338	01:01:30	02:14:37	294	00:54:45	01:41:48	323	00:51:51	01:45:51
Lothian	Royal Hospital for Sick Children (Edinburgh)	37	00:32:12	00:59:50	28	00:32:04	00:49:49	22	00:35:46	00:59:38	25	00:39:19	01:14:40
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	747	00:43:35	01:10:20	766	00:44:35	01:07:17	739	00:45:28	01:07:53	719	00:43:47	01:06:33
Lothian	St John's Hospital (Livingston)	222	00:37:06	01:00:20	205	00:40:29	01:00:01	187	00:43:49	01:07:01	213	00:43:15	01:06:38
Orkney	Balfour Hospital (Kirkwall)	27	00:16:08	00:30:37	25	00:18:35	00:30:54	19	00:15:31	00:31:10	16	00:11:45	00:39:40
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:22:27	00:41:37	19	00:29:12	00:42:55	20	00:23:46	00:44:00	16	00:26:58	00:51:11
Tayside	Ninewells Hospital (Dundee)	396	00:30:55	00:57:00	443	00:31:27	00:57:53	395	00:32:34	00:56:49	445	00:30:36	00:51:45
Tayside	Perth Royal Infirmary (Perth)	75	00:23:48	00:38:24	86	00:23:59	00:37:31	69	00:24:51	00:34:48	76	00:26:53	00:39:45
Western Isles	Western Isles Hospital (Isle of Lewis)	38	00:16:52	00:31:45	25	00:18:52	00:30:50	33	00:20:12	00:31:44	25	00:20:46	00:32:31
<b>SCOTLAND</b>		<b>6,874</b>	<b>00:42:23</b>	<b>01:40:42</b>	<b>6,961</b>	<b>00:43:34</b>	<b>01:42:54</b>	<b>6,760</b>	<b>00:44:29</b>	<b>01:46:01</b>	<b>6,736</b>	<b>00:44:21</b>	<b>01:44:03</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)