

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 17 January 2024



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **18/12/2023** to **08/01/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	18/12/2023						25/12/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,095	904	664	935	767	538	1,146	908	644	1,016	801	540
Borders	366	315	223	293	246	164	380	310	229	316	251	173
Dumfries and Galloway	420	349	272	351	288	212	541	459	356	456	386	287
Fife	1,091	883	592	962	768	486	1,209	954	621	1,087	845	522
Forth Valley	800	675	500	699	590	419	871	680	501	803	628	460
Grampian	1,442	1,139	750	1,268	1,002	627	1,635	1,204	796	1,485	1,106	708
Greater Glasgow and Clyde	3,482	2,634	1,948	3,039	2,288	1,621	3,477	2,621	1,992	3,106	2,324	1,714
Highland	1,026	835	613	775	632	427	1,061	857	631	836	682	467
Lanarkshire	1,793	1,366	1,042	1,571	1,175	870	1,884	1,349	1,042	1,685	1,208	913
Lothian	2,377	1,835	1,260	2,113	1,605	1,047	2,491	1,830	1,252	2,260	1,653	1,084
Orkney	70	53	46	33	26	20	79	64	57	45	35	28
Shetland	62	48	41	27	21	15	54	41	35	40	34	29
Tayside	1,224	1,026	642	1,026	848	488	1,321	1,046	633	1,186	933	528
Western Isles	132	111	88	67	62	42	132	101	77	73	61	41
Unknown	687	306	202	652	282	181	763	335	221	739	318	207
SCOTLAND	16,067	12,479	8,883	13,811	10,600	7,157	17,044	12,759	9,087	15,133	11,265	7,701

01/01/2024						08/01/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,131	857	601	1,001	755	507	956	801	603	793	655	467
385	332	245	332	283	203	321	296	211	270	247	164
499	409	325	397	322	247	437	379	300	354	305	231
1,230	957	613	1,092	843	506	1,020	867	613	856	717	471
866	679	526	786	611	462	730	619	441	631	532	358
1,541	1,147	725	1,390	1,041	626	1,418	1,169	749	1,221	1,010	599
3,638	2,619	1,938	3,274	2,340	1,674	3,009	2,492	1,876	2,581	2,128	1,528
1,133	906	657	880	715	479	952	782	573	719	588	392
1,867	1,357	985	1,657	1,188	830	1,616	1,339	991	1,377	1,134	813
2,347	1,751	1,173	2,096	1,543	990	2,207	1,763	1,244	1,906	1,502	1,010
63	48	37	37	27	17	61	52	38	34	30	18
52	42	36	30	24	18	55	43	40	27	20	17
1,276	1,077	674	1,116	938	546	1,115	985	668	933	812	503
159	121	91	79	69	43	108	93	74	53	47	28
739	322	214	699	292	189	641	305	198	608	283	181
16,926	12,624	8,840	14,866	10,991	7,337	14,646	11,985	8,619	12,363	10,010	6,780

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P			08/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:06:35	00:17:14	45	00:10:37	00:20:56	37	00:09:49	00:17:23	30	00:07:04	00:14:25
Borders	*	*	*	8	00:06:26	00:19:12	*	*	*	16	00:11:41	00:23:58
Dumfries and Galloway	13	00:08:50	00:22:23	20	00:06:19	00:17:45	25	00:07:30	00:21:48	*	*	*
Fife	29	00:08:54	00:16:55	43	00:09:59	00:13:20	30	00:08:52	00:21:12	37	00:07:46	00:14:31
Forth Valley	34	00:06:34	00:16:21	32	00:10:19	00:20:19	37	00:09:02	00:14:55	22	00:06:47	00:13:09
Grampian	44	00:06:02	00:21:20	48	00:06:34	00:19:07	48	00:07:00	00:23:35	32	00:06:02	00:15:12
Greater Glasgow and Clyde	119	00:06:53	00:12:04	126	00:07:05	00:12:16	118	00:06:54	00:12:50	107	00:06:59	00:12:39
Highland	21	00:05:56	00:13:01	28	00:09:51	00:19:56	34	00:10:13	00:19:26	22	00:08:13	00:19:51
Lanarkshire	52	00:08:17	00:15:25	59	00:09:10	00:17:03	61	00:08:53	00:17:25	53	00:06:41	00:14:41
Lothian	62	00:05:36	00:13:15	91	00:06:26	00:11:04	91	00:06:03	00:11:21	60	00:06:39	00:11:43
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	34	00:07:16	00:16:19	26	00:06:29	00:18:08	47	00:05:54	00:13:46	35	00:06:43	00:17:24
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	13	00:05:03	00:11:24	14	00:08:15	00:16:51	16	00:08:56	00:18:27	11	00:07:23	00:09:52
SCOTLAND	470	00:06:58	00:16:21	546	00:07:40	00:17:07	557	00:07:30	00:16:43	436	00:07:00	00:15:27

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P			08/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	176	00:09:53	00:20:47	157	00:10:44	00:24:29	175	00:10:27	00:22:46	110	00:09:04	00:20:10
Borders	40	00:14:08	00:28:55	38	00:14:04	00:28:11	50	00:09:09	00:22:58	31	00:07:52	00:32:15
Dumfries and Galloway	48	00:07:06	00:18:50	72	00:11:13	00:32:44	42	00:12:48	00:24:31	43	00:12:30	00:26:57
Fife	146	00:09:18	00:21:07	148	00:09:33	00:19:07	156	00:09:28	00:19:01	132	00:08:10	00:17:17
Forth Valley	127	00:09:06	00:19:57	132	00:09:09	00:21:21	111	00:08:36	00:17:04	94	00:07:36	00:16:15
Grampian	198	00:09:03	00:23:23	230	00:09:04	00:29:51	219	00:10:14	00:27:08	164	00:07:53	00:25:31
Greater Glasgow and Clyde	586	00:08:22	00:16:08	544	00:08:43	00:15:50	615	00:08:45	00:16:47	493	00:07:30	00:13:52
Highland	103	00:09:47	00:30:43	118	00:09:29	00:23:56	142	00:09:56	00:29:31	106	00:08:37	00:23:22
Lanarkshire	311	00:09:57	00:18:54	357	00:09:42	00:20:37	335	00:10:17	00:21:12	279	00:08:44	00:17:25
Lothian	317	00:07:28	00:14:24	349	00:08:19	00:15:45	311	00:07:33	00:14:24	265	00:07:35	00:15:28
Orkney	*	*	*	5	00:05:27	00:19:47	*	*	*	7	00:18:27	00:22:23
Shetland	*	*	*	5	00:26:11	00:38:17	*	*	*	5	00:06:03	00:20:06
Tayside	168	00:08:23	00:22:07	173	00:08:27	00:23:25	170	00:09:16	00:21:05	153	00:06:28	00:15:52
Western Isles	13	00:12:17	00:36:21	7	00:15:14	00:23:15	13	00:12:57	00:30:44	7	00:04:14	00:30:58
Unknown	74	00:10:10	00:19:53	108	00:11:33	00:25:32	77	00:09:50	00:23:03	62	00:08:08	00:16:06
SCOTLAND	2,313	00:08:46	00:19:04	2,443	00:09:16	00:21:40	2,426	00:09:12	00:20:46	1,951	00:07:54	00:17:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P			08/01/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	284	00:19:38	00:40:28	317	00:21:49	01:15:36	312	00:24:12	01:07:24	270	00:18:35	00:37:08
Borders	93	00:13:53	00:31:16	93	00:14:45	00:32:05	107	00:13:56	00:35:54	101	00:16:24	00:33:02
Dumfries and Galloway	98	00:16:41	00:31:16	127	00:20:35	00:47:01	106	00:12:56	00:30:23	110	00:14:18	00:33:16
Fife	298	00:17:01	00:34:26	376	00:18:08	00:44:08	367	00:17:37	00:43:36	295	00:15:42	00:33:40
Forth Valley	229	00:16:42	00:35:56	262	00:21:55	01:04:53	250	00:19:19	00:37:31	220	00:17:02	00:33:20
Grampian	382	00:15:15	00:42:32	460	00:22:57	01:17:48	442	00:20:08	00:56:58	408	00:15:38	00:40:00
Greater Glasgow and Clyde	990	00:18:20	00:47:32	1,016	00:19:09	00:52:29	1,086	00:21:23	01:13:19	846	00:16:16	00:36:06
Highland	236	00:13:09	00:35:53	247	00:16:12	00:46:10	258	00:15:27	00:42:49	224	00:16:51	00:42:08
Lanarkshire	517	00:23:16	00:59:27	554	00:26:56	01:45:00	546	00:28:14	01:17:56	453	00:19:30	00:48:10
Lothian	690	00:15:55	00:31:54	716	00:18:46	00:45:12	618	00:15:38	00:33:00	627	00:15:04	00:28:48
Orkney	10	00:05:41	00:13:16	9	00:10:03	00:37:39	12	00:13:23	00:24:42	10	00:17:16	00:21:11
Shetland	5	00:10:33	00:19:47	9	00:21:55	00:37:53	8	00:12:04	00:52:22	8	00:13:07	00:25:15
Tayside	313	00:15:23	00:34:51	388	00:19:07	00:50:14	353	00:13:17	00:34:05	298	00:14:19	00:32:42
Western Isles	29	00:13:54	00:36:33	26	00:20:24	00:34:45	24	00:17:50	00:35:13	24	00:13:27	00:39:29
Unknown	113	00:17:07	00:41:17	121	00:20:36	00:55:17	121	00:19:19	00:42:14	115	00:14:19	00:31:08
SCOTLAND	4,287	00:17:32	00:41:08	4,721	00:20:13	00:59:06	4,610	00:19:20	00:53:05	4,009	00:16:25	00:35:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P			08/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	255	00:31:11	02:06:25	272	00:35:12	02:58:58	222	01:02:59	05:57:24	238	00:31:05	01:52:50
Borders	107	00:19:07	01:13:33	111	00:25:38	01:21:47	114	00:25:01	01:34:15	98	00:18:23	00:58:59
Dumfries and Galloway	126	00:21:55	01:23:38	161	00:35:11	01:58:35	147	00:28:46	02:05:57	140	00:24:17	01:37:43
Fife	292	00:36:40	02:27:26	275	01:09:39	04:27:36	285	00:42:19	03:35:08	251	00:33:53	02:51:42
Forth Valley	191	00:40:38	02:51:25	190	01:03:20	05:15:32	206	00:43:40	04:10:41	191	00:32:21	02:35:09
Grampian	361	00:35:19	02:13:19	343	00:54:32	07:25:59	318	00:45:38	03:18:49	385	00:34:58	02:46:10
Greater Glasgow and Clyde	552	01:15:43	06:58:59	601	01:00:11	05:17:30	463	01:26:35	08:10:31	644	00:42:08	03:09:16
Highland	266	00:17:21	01:01:51	286	00:27:11	02:09:37	278	00:25:46	01:52:57	233	00:20:37	01:22:13
Lanarkshire	274	01:26:13	06:22:13	221	02:13:51	08:45:01	220	02:27:22	11:52:14	335	00:47:48	03:17:08
Lothian	490	00:58:00	04:28:47	458	01:36:00	05:45:59	485	00:36:21	03:26:31	510	00:34:28	02:55:39
Orkney	10	00:25:45	01:14:58	19	00:24:52	01:19:06	7	00:26:34	00:36:03	13	00:24:21	01:02:00
Shetland	14	00:26:44	01:55:18	18	00:28:09	01:19:50	11	00:18:36	00:40:08	7	00:32:33	01:06:17
Tayside	325	00:31:16	01:52:55	331	00:46:20	03:02:22	352	00:28:03	01:29:49	311	00:23:41	01:22:48
Western Isles	18	00:15:28	00:43:25	25	00:30:54	01:35:01	31	00:22:42	01:04:23	15	00:12:01	02:05:16
Unknown	76	00:37:55	02:17:35	70	00:51:28	03:31:27	75	00:46:30	04:39:37	92	00:22:23	01:25:44
SCOTLAND	3,357	00:38:37	03:27:45	3,381	00:52:58	04:50:13	3,214	00:42:08	04:34:59	3,463	00:32:11	02:28:24

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	18/12/2023			25/12/2023			01/01/2024			08/01/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	535	00:40:26	02:08:46	536	00:43:28	02:50:10	531	01:08:02	03:57:58	471	00:47:23	02:33:15
Borders	163	00:32:20	00:54:25	171	00:28:43	00:46:14	207	00:33:15	01:00:34	162	00:34:42	00:55:53
Dumfries & Galloway	206	00:25:02	00:42:55	275	00:29:57	01:08:35	245	00:32:42	01:16:52	237	00:32:24	01:11:56
Fife	447	00:39:38	01:30:12	498	00:44:02	01:51:21	487	00:45:29	02:09:31	435	00:43:37	01:38:53
Forth Valley	438	00:43:23	01:15:45	485	00:49:30	01:27:54	472	00:50:07	01:36:15	371	00:45:11	01:19:23
Grampian	665	00:43:51	02:05:00	756	00:54:17	03:16:26	683	00:57:53	03:19:14	628	00:46:52	02:29:49
Greater Glasgow & Clyde	1,834	00:47:11	01:27:47	1,919	00:43:58	01:15:41	1,933	00:51:26	02:09:33	1,749	00:48:06	01:30:56
Highland	310	00:30:45	01:18:33	388	00:29:37	01:49:35	347	00:36:05	02:17:07	290	00:31:45	02:02:51
Lanarkshire	831	00:54:29	01:43:36	887	00:59:26	02:32:36	792	01:05:57	03:32:44	771	00:57:15	02:00:58
Lothian	1,029	00:47:16	01:19:07	1,052	00:46:01	01:18:26	1,009	00:45:57	01:23:20	972	00:46:42	01:16:02
Orkney	20	00:17:55	00:32:53	28	00:11:34	00:16:23	17	00:17:28	00:25:50	18	00:11:30	00:22:16
Shetland	17	00:14:13	00:27:13	30	00:20:04	00:30:22	19	00:20:36	00:41:42	17	00:21:09	00:42:10
Tayside	560	00:29:53	00:59:23	582	00:31:06	00:51:41	605	00:31:31	01:03:26	572	00:28:52	00:54:10
Western Isles	33	00:20:54	00:36:10	33	00:20:12	00:36:37	35	00:17:36	00:35:25	24	00:20:00	00:41:00
SCOTLAND	7,088	00:42:33	01:28:20	7,640	00:43:01	01:38:59	7,382	00:48:01	02:16:44	6,717	00:44:28	01:35:39

Table 7 - Turnaround Times by Hospital

Week Commencing		18/12/2023			25/12/2023			01/01/2024			08/01/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	169	00:37:24	02:38:01	167	00:44:37	02:33:01	158	00:57:07	03:14:30	166	00:54:10	02:34:06
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	366	00:41:22	01:59:18	369	00:43:12	02:53:39	373	01:13:16	04:25:48	305	00:44:16	02:28:06
Borders	Borders General Hospital (Melrose)	163	00:32:20	00:54:25	171	00:28:43	00:46:14	207	00:33:15	01:00:34	162	00:34:42	00:55:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:24:48	00:45:49	50	00:27:06	00:48:59	35	00:25:53	00:48:10	43	00:30:44	01:05:00
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	162	00:25:02	00:41:16	225	00:30:52	01:14:37	210	00:34:03	01:20:45	194	00:32:53	01:13:13
Fife	Victoria Hospital (Kirkcaldy)	447	00:39:38	01:30:12	498	00:44:02	01:51:21	487	00:45:29	02:09:31	435	00:43:37	01:38:53
Forth Valley	Forth Valley Royal Hospital (Larbert)	438	00:43:23	01:15:45	485	00:49:30	01:27:54	472	00:50:07	01:36:15	371	00:45:11	01:19:23
Grampian	Aberdeen Royal Infirmary (Aberdeen)	519	00:46:04	02:07:49	597	01:00:46	03:34:03	530	01:03:39	03:42:10	488	00:47:04	02:19:46
Grampian	Dr Gray's Hospital (Elgin)	123	00:39:01	02:04:13	145	00:33:56	01:48:45	139	00:42:40	02:25:38	129	00:55:07	03:04:41
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	23	00:20:18	00:44:40	14	00:24:39	00:35:30	14	00:23:53	01:11:23	11	00:22:35	00:35:30
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	496	00:41:45	01:04:31	534	00:40:56	01:06:01	564	00:45:24	01:19:22	520	00:43:22	01:06:32
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:38:23	01:12:04	133	00:35:39	00:55:18	122	00:41:13	01:19:03	93	00:33:17	00:53:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	812	00:54:46	01:58:08	807	00:49:34	01:22:47	818	01:06:06	03:06:47	723	00:58:49	01:56:56
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	355	00:46:16	01:20:02	382	00:43:33	01:18:10	364	00:50:38	01:30:16	357	00:48:20	01:23:29
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	63	00:36:55	01:07:24	63	00:33:28	01:06:12	65	00:36:19	01:08:24	56	00:34:37	00:55:51
Highland	Belford Hospital (Fort William)	29	00:38:21	00:59:37	34	00:24:05	00:43:50	25	00:22:45	00:44:11	21	00:24:04	00:40:24
Highland	Caitness General Hospital (Wick)	42	00:30:15	00:45:58	45	00:20:08	00:43:00	40	00:25:57	00:49:54	39	00:29:16	00:54:58
Highland	Lorn & Islands Hospital (Oban)	23	00:21:54	00:34:42	36	00:26:03	00:38:45	32	00:23:53	00:32:55	17	00:23:03	00:33:31
Highland	Raigmore Hospital (Inverness)	216	00:31:27	01:45:57	273	00:35:24	02:06:41	250	00:44:39	02:32:54	213	00:36:07	02:22:53
Lanarkshire	University Hospital Hairmyres (East Kilbride)	250	00:50:16	01:24:00	282	00:47:23	01:35:11	242	01:07:36	03:20:12	226	00:49:45	01:32:16
Lanarkshire	University Hospital Monklands (Airdrie)	256	01:00:31	01:44:28	271	01:04:51	02:06:04	235	01:03:35	02:16:52	252	00:52:39	01:36:17
Lanarkshire	University Hospital Wishaw (Wishaw)	325	00:54:07	01:53:14	334	01:06:47	03:46:10	315	01:05:29	04:38:19	293	01:07:52	03:16:11
Lothian	Royal Hospital for Sick Children (Edinburgh)	23	00:29:20	00:59:48	19	00:28:18	00:59:52	27	00:30:30	00:52:29	24	00:34:22	00:50:01
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	773	00:48:45	01:26:58	782	00:47:06	01:22:59	747	00:47:29	01:25:15	742	00:47:50	01:19:03
Lothian	St John's Hospital (Livingston)	233	00:43:06	01:02:06	251	00:42:37	01:12:18	235	00:43:23	01:15:13	206	00:43:06	01:05:00
Orkney	Balfour Hospital (Kirkwall)	20	00:17:55	00:32:53	28	00:11:34	00:16:23	17	00:17:28	00:25:50	18	00:11:30	00:22:16
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:14:13	00:27:13	30	00:20:04	00:30:22	19	00:20:36	00:41:42	17	00:21:09	00:42:10
Tayside	Ninewells Hospital (Dundee)	469	00:30:48	01:01:02	490	00:31:40	00:52:32	516	00:33:03	01:05:49	482	00:30:16	00:55:55
Tayside	Perth Royal Infirmary (Perth)	91	00:26:28	00:43:45	92	00:27:51	00:46:24	89	00:25:00	00:41:27	90	00:24:14	00:37:55
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:20:54	00:36:10	33	00:20:12	00:36:37	35	00:17:36	00:35:25	24	00:20:00	00:41:00
SCOTLAND		7,088	00:42:33	01:28:20	7,640	00:43:01	01:38:59	7,382	00:48:01	02:16:44	6,717	00:44:28	01:35:39

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)