

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 02 March 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 31/01/2022 to 21/02/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	31/01/2022						07/02/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	954	761	584	778	641	475	1,106	821	607	928	714	506
Borders	282	249	188	235	211	152	329	285	226	271	231	176
Dumfries and Galloway	447	378	306	358	309	240	450	356	275	364	306	228
Fife	981	763	550	816	658	453	980	768	540	821	669	452
Forth Valley	762	619	475	659	541	399	754	611	452	658	530	372
Grampian	1,488	1,196	794	1,227	998	605	1,418	1,120	754	1,177	934	578
Greater Glasgow and Clyde	3,029	2,380	1,857	2,548	2,048	1,546	3,238	2,492	1,902	2,759	2,182	1,619
Highland	1,015	840	584	737	622	383	964	793	546	740	613	378
Lanarkshire	1,704	1,310	1,033	1,398	1,121	858	1,749	1,286	986	1,403	1,099	811
Lothian	2,137	1,655	1,208	1,847	1,431	1,001	2,144	1,615	1,199	1,855	1,399	998
Orkney	53	45	37	33	28	20	56	39	32	34	25	18
Shetland	54	38	26	30	23	12	60	51	42	41	39	30
Tayside	1,108	893	604	899	727	447	1,119	912	591	935	761	463
Western Isles	107	89	73	54	50	35	128	104	87	55	48	35
Unknown	530	197	147	501	178	130	518	172	131	496	158	118
SCOTLAND	14,651	11,413	8,466	12,120	9,586	6,756	15,013	11,425	8,370	12,537	9,708	6,782

14/02/2022						21/02/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,090	809	604	906	701	500	1,100	837	626	923	728	521
366	303	236	297	243	183	320	273	204	267	225	164
461	384	311	374	315	246	452	369	285	373	315	236
1,016	762	520	837	656	428	1,073	796	556	903	714	481
844	656	507	748	593	446	742	580	446	650	504	372
1,395	1,127	763	1,168	944	596	1,355	1,092	793	1,139	914	629
3,410	2,452	1,946	2,891	2,173	1,686	3,369	2,440	1,864	2,855	2,143	1,587
1,009	821	616	720	599	414	974	803	595	733	613	419
1,819	1,279	995	1,457	1,107	834	1,706	1,240	963	1,419	1,092	827
2,124	1,563	1,148	1,845	1,363	959	2,112	1,621	1,150	1,828	1,390	936
63	42	36	32	27	21	65	42	37	34	25	21
42	30	23	23	17	10	42	35	30	28	26	23
1,204	980	657	999	810	499	1,131	899	608	961	764	487
93	77	67	50	43	33	91	78	60	58	51	35
575	205	139	551	188	123	551	170	116	527	154	101
15,511	11,490	8,568	12,898	9,779	6,978	15,083	11,275	8,333	12,698	9,658	6,839

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:08:21	00:16:59	21	00:07:33	00:19:37	23	00:07:01	00:21:29	32	00:11:26	00:18:16
Borders	8	00:10:03	00:12:45	*	*	*	12	00:12:46	00:34:17	11	00:08:49	00:14:16
Dumfries and Galloway	13	00:05:22	00:17:56	10	00:07:00	00:23:14	*	*	*	9	00:10:22	00:17:57
Fife	26	00:06:34	00:17:51	34	00:09:17	00:18:01	16	00:05:59	00:18:33	29	00:10:23	00:17:28
Forth Valley	23	00:07:43	00:14:25	21	00:07:33	00:15:39	29	00:09:29	00:19:07	20	00:09:12	00:22:21
Grampian	35	00:07:11	00:19:35	40	00:05:36	00:18:39	48	00:06:08	00:20:13	23	00:04:30	00:09:34
Greater Glasgow and Clyde	89	00:05:35	00:11:13	78	00:06:30	00:11:36	95	00:06:33	00:13:31	91	00:06:53	00:13:04
Highland	22	00:10:51	00:21:38	20	00:06:28	00:25:51	17	00:07:21	00:17:14	16	00:07:21	00:19:52
Lanarkshire	50	00:07:37	00:13:51	49	00:07:49	00:14:49	63	00:07:44	00:16:45	55	00:08:18	00:16:11
Lothian	57	00:05:24	00:10:21	55	00:08:27	00:16:45	59	00:07:47	00:15:11	53	00:08:35	00:16:09
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	36	00:07:18	00:16:43	30	00:07:39	00:12:45	39	00:07:39	00:21:17	31	00:08:51	00:19:13
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:09:17	00:18:21	10	00:06:08	00:14:57	10	00:05:25	00:18:12	*	*	*
SCOTLAND	397	00:06:40	00:15:04	378	00:07:34	00:16:50	423	00:07:25	00:17:57	377	00:07:57	00:17:29

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	96	00:10:04	00:20:34	116	00:10:41	00:21:28	94	00:10:38	00:22:54	113	00:10:40	00:19:57
Borders	31	00:09:08	00:20:14	32	00:11:15	00:29:55	32	00:13:02	00:28:33	26	00:11:11	00:27:21
Dumfries and Galloway	42	00:08:08	00:18:56	60	00:08:17	00:22:48	34	00:07:51	00:22:25	37	00:10:49	00:23:24
Fife	107	00:09:10	00:21:05	86	00:12:34	00:23:56	94	00:09:37	00:19:45	127	00:08:40	00:17:33
Forth Valley	96	00:09:27	00:18:45	84	00:10:04	00:21:55	97	00:10:14	00:19:14	94	00:10:33	00:22:17
Grampian	152	00:07:47	00:24:44	137	00:09:25	00:24:43	141	00:07:23	00:21:19	123	00:07:25	00:18:10
Greater Glasgow and Clyde	355	00:07:31	00:14:59	404	00:08:00	00:14:38	420	00:08:28	00:16:22	430	00:08:25	00:17:10
Highland	91	00:08:49	00:24:26	87	00:08:21	00:26:48	81	00:08:37	00:20:40	77	00:09:37	00:25:13
Lanarkshire	208	00:09:41	00:21:08	204	00:09:19	00:18:44	221	00:10:41	00:24:00	233	00:09:35	00:18:54
Lothian	211	00:08:15	00:18:06	238	00:08:44	00:16:58	196	00:09:03	00:17:36	229	00:08:04	00:16:22
Orkney	*	*	*	7	00:05:21	00:15:11	*	*	*	*	*	*
Shetland	*	*	*	11	00:13:48	00:38:28	*	*	*	*	*	*
Tayside	102	00:09:28	00:26:14	117	00:07:57	00:21:21	128	00:08:26	00:19:44	114	00:07:36	00:23:11
Western Isles	5	00:14:12	00:29:03	9	00:06:45	00:26:25	6	00:22:39	00:41:12	*	*	*
Unknown	45	00:07:21	00:20:55	35	00:10:35	00:23:39	45	00:09:19	00:15:56	38	00:07:48	00:18:35
SCOTLAND	1,547	00:08:29	00:20:14	1,627	00:08:45	00:20:27	1,594	00:09:08	00:20:01	1,652	00:08:51	00:19:44

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	253	00:18:11	00:39:20	287	00:19:06	00:41:44	303	00:22:16	00:51:37	326	00:19:35	00:54:34
Borders	72	00:12:58	00:24:30	94	00:13:53	00:32:30	99	00:16:14	00:36:17	87	00:13:26	00:36:10
Dumfries and Galloway	120	00:13:15	00:28:53	102	00:13:17	00:34:03	121	00:11:49	00:29:42	118	00:15:20	00:30:47
Fife	263	00:16:59	00:34:04	264	00:16:45	00:37:10	281	00:16:58	00:36:34	309	00:17:52	00:35:26
Forth Valley	218	00:15:59	00:32:26	196	00:15:19	00:36:36	251	00:17:48	00:39:11	210	00:19:30	00:41:55
Grampian	370	00:13:58	00:38:29	355	00:16:18	00:48:53	375	00:14:56	00:36:54	362	00:14:25	00:35:53
Greater Glasgow and Clyde	800	00:14:31	00:30:46	796	00:14:23	00:31:23	923	00:18:27	00:42:45	932	00:18:41	00:45:46
Highland	199	00:13:31	00:36:45	194	00:12:52	00:35:00	214	00:12:49	00:32:23	218	00:14:26	00:34:08
Lanarkshire	482	00:19:37	00:40:11	461	00:20:13	00:38:26	481	00:20:25	00:42:55	466	00:19:42	00:50:24
Lothian	624	00:15:30	00:30:53	633	00:17:18	00:34:44	640	00:16:53	00:34:23	607	00:17:09	00:34:20
Orkney	7	00:11:11	00:25:31	*	*	*	10	00:09:26	00:26:54	11	00:16:22	00:39:37
Shetland	5	00:17:27	00:36:18	*	*	*	*	*	*	6	00:22:07	00:44:19
Tayside	282	00:14:19	00:30:21	300	00:16:10	00:32:03	335	00:16:28	00:39:35	336	00:19:47	00:41:39
Western Isles	21	00:16:33	00:36:48	14	00:13:22	00:28:47	*	*	*	18	00:17:29	00:40:06
Unknown	78	00:15:21	00:28:48	64	00:15:50	00:30:38	74	00:19:15	00:36:57	74	00:18:09	00:44:47
SCOTLAND	3,794	00:15:40	00:33:42	3,774	00:16:19	00:35:30	4,119	00:17:46	00:39:52	4,080	00:17:56	00:41:31

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	260	00:28:25	01:58:42	288	00:38:04	02:09:54	277	00:35:00	02:59:39	247	00:30:39	02:36:10
Borders	97	00:21:20	01:14:48	99	00:21:38	01:02:04	100	00:27:10	01:17:33	100	00:28:07	01:12:42
Dumfries and Galloway	133	00:25:17	01:24:27	130	00:23:31	01:13:20	149	00:23:01	01:24:48	149	00:19:53	01:20:18
Fife	259	00:34:46	02:08:19	282	00:38:30	03:47:44	265	00:35:38	02:20:48	248	01:05:36	02:53:53
Forth Valley	201	00:48:22	02:47:49	229	00:41:28	02:15:28	215	01:01:48	03:19:02	177	00:42:35	02:44:48
Grampian	432	00:29:46	01:34:44	399	00:27:26	02:03:03	372	00:28:19	02:34:29	399	00:32:13	01:54:02
Greater Glasgow and Clyde	783	00:29:17	01:42:32	881	00:32:40	02:00:18	717	01:00:07	04:15:00	665	00:47:33	03:25:54
Highland	310	00:21:50	01:13:23	308	00:17:40	01:06:04	285	00:22:32	01:41:14	299	00:20:16	01:16:48
Lanarkshire	373	00:47:38	03:41:16	380	00:46:20	03:47:14	337	01:07:58	05:37:00	327	00:57:46	05:03:49
Lothian	517	00:35:16	02:21:18	462	01:03:55	04:05:56	450	01:14:43	04:04:36	482	01:00:56	03:09:33
Orkney	15	00:22:33	01:06:47	13	00:21:04	00:45:58	12	00:23:44	01:43:45	13	00:31:54	01:18:35
Shetland	14	00:10:06	00:32:29	16	00:15:50	00:47:00	12	00:19:49	00:32:07	12	00:11:52	00:52:47
Tayside	305	00:28:51	01:39:31	313	00:31:55	01:49:55	308	00:38:11	02:16:57	282	00:40:47	02:16:28
Western Isles	23	00:20:13	00:58:21	22	00:23:53	00:56:05	26	00:21:25	01:01:38	28	00:20:16	00:51:59
Unknown	48	00:23:46	01:33:47	47	00:31:02	02:12:02	57	00:29:37	03:51:30	37	00:30:45	02:35:00
SCOTLAND	3,770	00:30:19	01:56:44	3,869	00:33:15	02:24:37	3,582	00:40:55	03:15:11	3,465	00:39:01	02:47:51

Table 6 - Turnaround Times by Health Board

Week Commencing	31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	471	00:44:10	02:24:34	506	00:46:10	02:17:04	494	00:48:07	02:21:59	520	00:42:29	02:25:33
Borders	139	00:25:17	00:38:15	167	00:29:40	00:48:31	185	00:31:53	00:51:36	156	00:31:10	00:54:56
Dumfries & Galloway	239	00:22:20	00:39:23	218	00:21:23	00:42:03	240	00:22:50	00:40:44	237	00:23:02	00:38:18
Fife	410	00:36:41	01:18:34	411	00:35:54	01:06:08	410	00:33:51	01:10:42	435	00:36:34	01:01:44
Forth Valley	400	00:32:57	00:49:54	382	00:33:13	00:52:18	453	00:34:27	00:52:39	390	00:34:15	00:51:21
Grampian	624	00:41:34	02:05:43	608	00:40:27	02:19:15	614	00:39:48	01:46:36	647	00:41:40	02:10:52
Greater Glasgow & Clyde	1,735	00:41:14	01:09:43	1,790	00:41:23	01:09:49	1,856	00:45:07	01:52:02	1,792	00:44:36	01:31:56
Highland	288	00:23:08	00:48:04	285	00:21:07	00:43:35	310	00:23:52	00:51:17	313	00:24:38	01:11:15
Lanarkshire	798	00:46:08	01:13:51	769	00:46:34	01:19:23	792	00:48:42	01:23:12	754	00:49:14	01:19:39
Lothian	1,040	00:40:51	01:02:39	985	00:38:26	01:01:28	980	00:39:20	01:03:32	957	00:38:58	01:00:04
Orkney	21	00:13:22	00:31:43	19	00:11:13	00:50:52	19	00:13:43	00:19:10	21	00:13:50	00:20:02
Shetland	12	00:31:15	00:43:52	30	00:21:30	00:41:34	10	00:31:07	00:38:46	24	00:31:42	00:42:01
Tayside	508	00:30:05	00:54:02	518	00:30:29	00:50:52	538	00:30:37	00:54:44	524	00:29:51	00:51:38
Western Isles	28	00:20:26	00:41:38	30	00:13:49	00:26:34	26	00:16:27	00:26:48	31	00:18:36	00:27:15
SCOTLAND	6,713	00:37:56	01:12:47	6,718	00:37:38	01:13:11	6,927	00:38:47	01:20:41	6,801	00:38:55	01:17:47

Table 7 - Turnaround Times by Hospital

Week Commencing		31/01/2022			07/02/2022			14/02/2022			21/02/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	145	00:44:36	02:03:49	173	00:43:16	02:13:04	181	00:59:03	02:53:26	198	00:43:58	02:22:41
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	326	00:44:09	02:35:36	333	00:47:23	02:22:50	313	00:43:37	01:56:10	322	00:41:29	02:25:30
Borders	Borders General Hospital (Melrose)	139	00:25:17	00:38:15	167	00:29:40	00:48:31	185	00:31:53	00:51:36	156	00:31:10	00:54:56
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	33	00:19:02	00:32:00	36	00:23:01	00:34:23	41	00:23:51	00:37:01	38	00:24:29	00:35:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	206	00:23:00	00:39:45	182	00:21:13	00:44:36	199	00:22:49	00:41:41	199	00:22:42	00:39:30
Fife	Victoria Hospital (Kirkcaldy)	410	00:36:41	01:18:34	411	00:35:54	01:06:08	410	00:33:51	01:10:42	435	00:36:34	01:01:44
Forth Valley	Forth Valley Royal Hospital (Larbert)	400	00:32:57	00:49:54	382	00:33:13	00:52:18	453	00:34:27	00:52:39	390	00:34:15	00:51:21
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	00:45:41	02:19:31	475	00:43:56	02:24:50	497	00:40:48	02:03:28	501	00:43:42	02:21:21
Grampian	Dr Gray's Hospital (Elgin)	102	00:28:39	00:51:29	116	00:33:39	01:05:58	95	00:38:12	01:11:55	128	00:41:04	01:45:57
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:25:46	00:43:24	17	00:20:35	00:46:06	22	00:22:53	00:42:24	18	00:29:41	00:40:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	511	00:37:44	00:54:56	510	00:38:07	00:56:09	577	00:40:05	00:59:25	546	00:40:16	01:01:20
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	109	00:34:22	01:00:05	119	00:32:03	00:52:55	128	00:37:46	01:00:28	125	00:32:49	01:03:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	737	00:47:44	01:27:50	737	00:48:15	01:31:12	754	00:57:29	02:43:32	750	00:53:20	02:08:09
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	311	00:38:53	00:56:59	350	00:39:14	00:58:43	337	00:45:27	01:11:54	305	00:43:26	01:13:35
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	67	00:37:22	01:04:11	74	00:36:08	00:56:33	60	00:35:05	01:05:55	66	00:42:41	01:01:29
Highland	Belford Hospital (Fort William)	35	00:23:04	00:34:20	28	00:21:22	00:39:35	31	00:21:14	00:40:02	35	00:20:26	00:51:54
Highland	Caitness General Hospital (Wick)	33	00:23:08	00:36:35	41	00:20:23	00:32:32	39	00:23:18	00:37:04	40	00:19:15	00:35:06
Highland	Lorn & Islands Hospital (Oban)	19	00:25:09	00:49:02	17	00:19:00	00:50:07	24	00:24:36	00:52:06	19	00:26:47	00:44:57
Highland	Raigmore Hospital (Inverness)	201	00:22:27	00:55:39	199	00:21:26	00:44:09	216	00:24:30	00:55:00	219	00:26:18	01:22:49
Lanarkshire	University Hospital Hairmyres (East Kilbride)	243	00:41:40	01:11:32	219	00:42:08	01:06:56	220	00:42:35	01:13:11	211	00:44:23	01:11:15
Lanarkshire	University Hospital Monklands (Airdrie)	240	00:47:37	01:10:56	235	00:52:44	01:25:56	253	00:56:14	01:35:59	249	00:52:59	01:23:18
Lanarkshire	University Hospital Wishaw (Wishaw)	315	00:47:11	01:18:55	315	00:46:21	01:18:27	319	00:49:19	01:17:53	294	00:49:58	01:17:46
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:36:14	00:59:30	19	00:32:15	00:44:32	19	00:26:07	00:48:36	20	00:33:58	00:52:02
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	808	00:40:44	01:03:56	756	00:38:25	01:00:34	743	00:40:02	01:04:40	728	00:38:53	01:00:17
Lothian	St John's Hospital (Livingston)	212	00:41:37	00:58:30	210	00:39:55	01:06:24	218	00:39:04	01:00:26	209	00:40:08	00:59:49
Orkney	Balfour Hospital (Kirkwall)	21	00:13:22	00:31:43	19	00:11:13	00:50:52	19	00:13:43	00:19:10	21	00:13:50	00:20:02
Shetland	Gilbert Bain Hospital (Lerwick)	12	00:31:15	00:43:52	30	00:21:30	00:41:34	10	00:31:07	00:38:46	24	00:31:42	00:42:01
Tayside	Ninewells Hospital (Dundee)	447	00:30:43	00:56:35	447	00:31:44	00:52:21	470	00:32:02	00:55:30	440	00:30:56	00:53:06
Tayside	Perth Royal Infirmary (Perth)	61	00:26:50	00:37:46	71	00:24:01	00:33:47	68	00:20:28	00:36:28	84	00:26:13	00:39:39
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:20:26	00:41:38	30	00:13:49	00:26:34	26	00:16:27	00:26:48	31	00:18:36	00:27:15
SCOTLAND		6,713	00:37:56	01:12:47	6,718	00:37:38	01:13:11	6,927	00:38:47	01:20:41	6,801	00:38:55	01:17:47

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)