

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

04/03/2024

to

25/03/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/03/2024						11/03/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,129	931	675	957	782	535	1,072	873	620	943	767	524
Borders	351	293	218	276	230	157	365	316	235	311	262	185
Dumfries and Galloway	485	400	324	412	341	272	500	426	337	404	343	258
Fife	1,159	930	628	1,035	825	531	1,221	980	677	1,091	878	580
Forth Valley	770	651	493	681	570	415	793	635	462	729	583	413
Grampian	1,513	1,201	759	1,334	1,067	636	1,500	1,148	757	1,304	1,004	631
Greater Glasgow and Clyde	3,333	2,664	1,976	2,896	2,286	1,626	3,382	2,688	2,038	2,939	2,302	1,679
Highland	1,010	831	625	747	626	429	988	821	588	785	654	430
Lanarkshire	1,781	1,423	1,068	1,542	1,228	887	1,827	1,450	1,072	1,608	1,266	910
Lothian	2,272	1,720	1,186	2,033	1,528	1,010	2,349	1,814	1,208	2,134	1,645	1,054
Orkney	65	51	38	39	31	19	55	43	37	33	24	18
Shetland	41	35	23	24	21	11	40	36	31	26	24	19
Tayside	1,160	964	625	991	823	500	1,286	1,076	673	1,124	936	546
Western Isles	108	95	70	53	46	21	99	82	66	58	52	36
Unknown	305	63	38	294	61	36	380	65	45	368	58	38
SCOTLAND	15,482	12,252	8,746	13,314	10,465	7,085	15,857	12,453	8,846	13,857	10,798	7,321

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18/03/2024						25/03/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,159	909	651	1,016	786	536	1,200	923	655	1,085	826	566
371	309	217	314	260	174	365	320	240	312	273	196
498	427	336	415	352	263	506	431	332	428	358	266
1,150	929	644	1,026	820	543	1,071	876	595	949	764	490
793	626	444	708	561	383	846	688	503	771	625	444
1,487	1,111	755	1,283	957	612	1,475	1,127	728	1,281	970	586
3,359	2,655	1,953	2,994	2,345	1,665	3,462	2,706	2,067	3,047	2,352	1,745
978	790	570	760	613	405	1,080	884	638	819	690	452
1,749	1,433	1,098	1,461	1,173	862	1,856	1,456	1,084	1,623	1,257	905
2,368	1,751	1,206	2,138	1,587	1,054	2,273	1,693	1,170	2,071	1,541	1,030
52	39	36	27	21	18	58	44	33	37	29	19
48	38	31	28	24	18	56	44	35	27	23	15
1,194	996	649	1,025	835	495	1,183	1,004	625	1,023	861	493
113	90	68	53	45	23	91	79	59	62	52	32
356	75	53	344	67	45	404	87	51	393	81	47
15,675	12,178	8,711	13,592	10,446	7,096	15,926	12,362	8,815	13,928	10,702	7,286

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/03/2024 ^P			11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:07:34	00:17:44	40	00:08:50	00:17:59	39	00:10:15	00:21:40	37	00:08:20	00:16:03
Borders	7	00:07:44	00:13:51	5	00:06:01	00:07:08	*	*	*	6	00:03:58	00:20:22
Dumfries and Galloway	16	00:06:34	00:20:00	21	00:06:42	00:22:48	18	00:07:24	00:22:48	20	00:10:37	00:20:31
Fife	40	00:07:04	00:14:32	48	00:07:55	00:17:19	36	00:08:07	00:13:57	33	00:08:12	00:12:43
Forth Valley	27	00:08:04	00:17:25	33	00:06:47	00:17:37	25	00:08:32	00:15:06	37	00:07:56	00:13:50
Grampian	47	00:06:11	00:15:06	50	00:07:30	00:15:38	44	00:08:13	00:17:53	42	00:06:25	00:13:00
Greater Glasgow and Clyde	108	00:06:45	00:12:44	96	00:06:14	00:12:05	107	00:05:40	00:12:27	107	00:06:01	00:12:30
Highland	23	00:09:05	00:17:06	30	00:07:35	00:21:49	21	00:07:39	00:13:56	35	00:06:54	00:16:50
Lanarkshire	61	00:08:30	00:15:46	73	00:06:41	00:16:07	50	00:08:34	00:14:03	67	00:06:41	00:14:37
Lothian	71	00:06:49	00:14:40	67	00:06:18	00:12:05	73	00:06:15	00:12:05	60	00:08:15	00:13:33
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	42	00:06:45	00:17:45	35	00:09:50	00:18:12	31	00:05:49	00:21:05	55	00:06:25	00:18:45
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	5	00:07:19	00:19:00	*	*	*	7	00:05:20	00:06:39
SCOTLAND	477	00:07:25	00:16:13	508	00:07:17	00:17:02	456	00:07:16	00:14:51	511	00:07:02	00:15:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/03/2024 ^P			11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	145	00:09:49	00:21:20	158	00:10:56	00:22:09	163	00:11:32	00:25:05	184	00:10:11	00:24:50
Borders	33	00:12:05	00:21:43	28	00:10:08	00:22:06	44	00:08:08	00:24:39	39	00:09:17	00:23:02
Dumfries and Galloway	52	00:08:11	00:20:03	49	00:09:29	00:18:25	63	00:10:15	00:31:23	57	00:09:05	00:26:10
Fife	143	00:09:16	00:18:22	166	00:09:12	00:20:29	133	00:07:59	00:17:18	136	00:08:26	00:17:38
Forth Valley	129	00:09:20	00:19:29	104	00:09:28	00:19:23	108	00:11:08	00:20:06	122	00:09:08	00:17:46
Grampian	205	00:07:45	00:21:09	179	00:08:50	00:23:40	200	00:08:23	00:25:24	181	00:09:09	00:24:13
Greater Glasgow and Clyde	503	00:07:41	00:14:40	531	00:07:46	00:15:37	490	00:07:15	00:15:15	533	00:07:25	00:14:36
Highland	117	00:09:52	00:25:28	123	00:08:41	00:25:47	97	00:09:22	00:28:24	99	00:08:58	00:28:29
Lanarkshire	312	00:09:23	00:19:04	298	00:09:25	00:18:47	239	00:08:21	00:17:26	242	00:08:35	00:17:25
Lothian	300	00:08:05	00:16:18	316	00:07:17	00:14:37	346	00:08:11	00:16:01	314	00:08:16	00:16:41
Orkney	5	00:06:03	00:19:36	*	*	*	-	n/a	n/a	*	*	*
Shetland	5	00:06:26	00:21:15	7	00:07:35	00:19:05	6	00:05:13	00:15:36	*	*	*
Tayside	129	00:10:49	00:23:13	148	00:07:24	00:19:08	144	00:07:54	00:23:45	152	00:07:24	00:17:35
Western Isles	9	00:10:10	00:32:13	*	*	*	7	00:06:41	00:17:24	5	00:08:17	00:19:13
Unknown	18	00:12:29	00:22:51	16	00:12:37	00:28:08	17	00:12:44	00:24:17	21	00:09:20	00:25:54
SCOTLAND	2,105	00:08:36	00:18:47	2,131	00:08:22	00:18:52	2,057	00:08:15	00:19:33	2,091	00:08:22	00:19:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/03/2024 ^P			11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	335	00:20:47	00:41:49	326	00:19:56	00:52:06	360	00:21:32	01:04:09	366	00:25:27	01:05:22
Borders	100	00:12:45	00:29:11	104	00:11:07	00:30:47	96	00:13:11	00:27:27	102	00:14:02	00:31:20
Dumfries and Galloway	129	00:17:40	00:40:40	115	00:17:23	00:33:49	134	00:16:04	00:40:56	131	00:15:14	00:41:53
Fife	310	00:16:53	00:33:34	405	00:17:50	00:37:19	362	00:16:41	00:38:45	313	00:16:41	00:34:02
Forth Valley	223	00:15:38	00:32:30	241	00:19:15	00:46:01	239	00:18:24	00:40:22	249	00:18:46	00:36:16
Grampian	437	00:17:11	00:41:05	436	00:17:58	00:47:26	388	00:18:02	00:58:28	399	00:17:20	00:46:35
Greater Glasgow and Clyde	950	00:16:08	00:36:46	964	00:17:13	00:37:16	963	00:15:53	00:34:53	998	00:15:59	00:38:31
Highland	215	00:12:48	00:33:07	228	00:14:23	00:37:54	232	00:14:21	00:35:25	241	00:13:14	00:35:26
Lanarkshire	513	00:20:14	00:44:16	555	00:21:41	00:45:26	482	00:17:23	00:35:26	582	00:18:49	00:38:35
Lothian	610	00:15:48	00:35:07	720	00:16:27	00:33:17	722	00:16:54	00:42:34	625	00:16:28	00:35:33
Orkney	9	00:33:52	00:53:41	7	00:06:58	00:19:36	9	00:09:15	00:24:34	11	00:19:58	00:45:24
Shetland	5	00:16:33	00:27:24	9	00:09:10	00:21:50	7	00:08:14	00:22:55	7	00:10:28	00:15:04
Tayside	332	00:14:21	00:31:57	378	00:18:06	00:36:45	323	00:15:25	00:35:49	331	00:12:36	00:31:19
Western Isles	15	00:18:17	00:53:34	24	00:10:29	00:29:43	22	00:09:22	00:17:52	24	00:12:24	00:23:56
Unknown	25	00:19:28	00:32:16	21	00:15:16	00:30:00	29	00:14:36	00:31:05	33	00:17:45	00:44:29
SCOTLAND	4,208	00:16:44	00:37:41	4,533	00:17:41	00:39:49	4,368	00:16:45	00:40:25	4,412	00:16:57	00:39:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/03/2024 ^P			11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	258	00:53:28	03:30:15	225	01:00:43	05:26:23	209	01:02:22	04:54:13	220	01:31:45	07:30:19
Borders	86	00:18:31	01:05:29	123	00:21:21	01:06:37	110	00:22:08	01:31:09	125	00:19:08	01:05:21
Dumfries and Galloway	140	00:24:59	01:49:37	154	00:25:14	01:19:27	133	00:29:42	02:01:12	149	00:29:55	01:55:30
Fife	327	00:40:14	02:49:54	251	00:55:28	04:51:00	287	00:36:43	02:21:57	276	00:33:26	01:51:19
Forth Valley	184	00:38:32	02:42:42	196	00:42:23	02:56:30	179	00:41:29	03:11:45	212	00:52:09	03:50:37
Grampian	358	00:35:08	03:25:22	325	00:38:20	04:22:36	312	00:30:38	02:02:52	333	00:32:07	02:30:08
Greater Glasgow and Clyde	694	00:43:38	03:15:33	678	00:40:05	03:21:47	745	00:40:43	02:48:16	690	00:52:17	04:11:24
Highland	267	00:22:37	01:24:35	272	00:21:38	01:14:50	259	00:19:37	01:15:26	311	00:20:09	01:14:07
Lanarkshire	323	00:45:28	04:49:45	322	01:05:12	04:13:15	382	00:56:38	02:55:44	348	00:59:36	04:32:44
Lothian	520	00:54:41	03:36:21	504	00:50:18	03:30:41	397	01:02:48	06:46:45	497	00:56:21	04:31:44
Orkney	15	00:17:34	01:24:15	14	00:10:42	00:40:24	10	00:15:28	00:55:13	11	00:26:01	01:04:15
Shetland	8	00:22:30	01:08:00	7	00:07:36	01:53:47	11	00:36:44	01:03:45	11	00:09:30	01:07:03
Tayside	304	00:26:11	01:39:53	366	00:36:24	02:02:32	330	00:24:59	01:34:51	316	00:26:57	01:44:06
Western Isles	18	00:38:29	01:56:42	19	00:22:14	01:17:56	15	00:19:44	00:57:43	21	00:11:07	00:24:16
Unknown	16	00:52:36	05:00:55	15	00:27:26	03:26:22	18	01:11:31	02:39:03	19	00:29:32	07:49:09
SCOTLAND	3,518	00:38:03	03:05:13	3,471	00:38:46	03:23:54	3,397	00:36:36	02:55:51	3,539	00:39:10	03:31:43

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/03/2024			11/03/2024			18/03/2024			25/03/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	517	00:56:45	03:23:31	530	00:58:45	03:44:32	555	01:06:32	03:50:00	578	01:03:53	03:39:37
Borders	158	00:32:10	00:50:58	184	00:32:45	01:05:34	168	00:31:23	00:57:35	196	00:30:29	00:49:57
Dumfries & Galloway	270	00:29:16	00:54:00	255	00:29:07	01:00:33	257	00:32:43	01:15:46	259	00:29:48	00:58:23
Fife	494	00:42:47	01:23:03	515	00:44:39	01:49:13	479	00:47:15	01:55:26	460	00:44:40	01:27:07
Forth Valley	416	00:43:32	01:12:42	422	00:46:27	01:23:41	378	00:43:03	01:17:48	456	00:44:49	01:15:35
Grampian	665	00:47:05	02:50:45	681	01:02:39	03:55:09	643	00:51:07	03:33:41	593	00:51:08	03:07:29
Greater Glasgow & Clyde	1,811	00:47:03	01:33:47	1,869	00:47:13	01:24:54	1,799	00:46:27	01:23:13	1,903	00:49:00	01:24:53
Highland	318	00:33:50	02:35:06	348	00:33:42	02:21:10	336	00:28:31	01:09:40	328	00:31:57	01:26:14
Lanarkshire	833	00:55:56	01:54:37	852	00:52:49	01:31:47	829	00:53:53	01:36:45	845	00:57:20	01:54:39
Lothian	958	00:45:30	01:16:06	1,007	00:47:57	01:21:09	996	00:49:02	01:21:43	977	00:48:39	01:23:20
Orkney	19	00:18:30	00:30:59	18	00:15:41	00:31:01	18	00:12:07	00:29:24	19	00:17:30	00:29:53
Shetland	11	00:32:30	00:40:50	19	00:27:53	00:41:09	16	00:21:27	00:41:37	14	00:36:42	00:53:21
Tayside	547	00:28:43	00:53:24	622	00:32:51	00:57:10	577	00:31:52	00:59:03	542	00:29:00	00:50:57
Western Isles	16	00:16:46	00:26:49	29	00:21:40	00:37:21	18	00:21:43	00:26:55	21	00:17:05	00:33:16
SCOTLAND	7,033	00:43:53	01:39:07	7,351	00:45:36	01:39:30	7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06

Table 7 - Turnaround Times by Hospital

Week Commencing		04/03/2024			11/03/2024			18/03/2024			25/03/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	169	00:41:43	02:01:32	173	00:48:56	03:14:59	180	01:02:11	03:38:41	199	00:54:33	04:08:22
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	348	01:11:16	03:46:27	357	01:00:38	03:51:46	375	01:07:13	04:00:36	379	01:08:34	03:35:34
Borders	Borders General Hospital (Melrose)	158	00:32:10	00:50:58	184	00:32:45	01:05:34	168	00:31:23	00:57:35	196	00:30:29	00:49:57
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:24:25	00:49:54	43	00:26:09	00:39:38	41	00:28:01	00:40:37	50	00:30:35	00:51:14
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	231	00:29:39	00:54:10	212	00:29:49	01:00:53	216	00:34:11	01:26:52	209	00:29:48	00:58:51
Fife	Victoria Hospital (Kirkcaldy)	494	00:42:47	01:23:03	515	00:44:39	01:49:13	479	00:47:15	01:55:26	460	00:44:40	01:27:07
Forth Valley	Forth Valley Royal Hospital (Larbert)	416	00:43:32	01:12:42	422	00:46:27	01:23:41	378	00:43:03	01:17:48	456	00:44:49	01:15:35
Grampian	Aberdeen Royal Infirmary (Aberdeen)	497	00:48:26	03:04:56	526	01:08:35	04:23:07	492	00:53:55	03:45:15	455	00:53:55	03:13:30
Grampian	Dr Gray's Hospital (Elgin)	151	00:42:53	02:20:57	139	00:52:32	02:25:41	139	00:45:46	02:40:56	123	00:49:38	02:34:05
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:28:02	00:48:38	16	00:16:55	00:38:57	12	00:27:15	00:44:01	15	00:28:13	00:51:35
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	525	00:42:47	01:06:46	512	00:44:47	01:10:25	527	00:41:32	01:10:15	584	00:43:40	01:10:55
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	124	00:34:29	00:56:05	119	00:39:57	00:57:07	95	00:33:15	01:00:16	100	00:37:31	00:59:54
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	742	00:57:08	01:53:52	805	00:53:41	01:35:42	750	00:52:30	01:38:32	787	00:55:22	01:41:30
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	348	00:47:01	01:22:57	372	00:45:17	01:14:53	371	00:45:28	01:22:24	350	00:50:46	01:24:14
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	72	00:45:49	01:15:25	61	00:46:55	01:21:46	56	00:44:23	01:18:41	82	00:50:38	01:17:36
Highland	Belford Hospital (Fort William)	27	00:27:04	00:48:36	29	00:30:31	01:14:56	29	00:25:24	01:01:20	30	00:23:44	00:45:50
Highland	Caithness General Hospital (Wick)	25	00:22:20	00:35:20	35	00:24:10	00:42:09	41	00:27:08	00:46:19	38	00:27:04	00:45:21
Highland	Lorn & Islands Hospital (Oban)	18	00:25:36	00:36:26	23	00:26:40	00:32:34	33	00:24:51	00:39:26	19	00:21:45	00:37:14
Highland	Raigmore Hospital (Inverness)	248	00:47:42	02:47:24	261	00:43:37	02:39:48	233	00:30:48	01:22:29	241	00:35:35	01:39:39
Lanarkshire	University Hospital Hairmyres (East Kilbride)	254	00:51:06	01:29:27	253	00:50:48	01:30:36	244	00:50:33	01:31:41	246	00:58:07	01:53:06
Lanarkshire	University Hospital Monklands (Airdrie)	244	00:59:30	02:12:46	254	00:56:54	01:42:50	241	00:53:28	01:41:44	260	00:55:30	01:50:14
Lanarkshire	University Hospital Wishaw (Wishaw)	335	00:56:40	01:53:55	345	00:52:21	01:23:43	344	00:55:23	01:35:41	339	00:58:03	01:55:49
Lothian	Royal Hospital for Sick Children (Edinburgh)	24	00:38:50	00:59:10	31	00:38:17	00:58:58	26	00:37:00	00:50:19	22	00:41:34	01:06:22
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	703	00:47:06	01:17:26	743	00:50:02	01:25:00	736	00:51:04	01:25:52	735	00:48:39	01:25:36
Lothian	St John's Hospital (Livingston)	231	00:41:58	01:11:55	233	00:42:11	01:08:14	234	00:45:01	01:09:36	220	00:49:24	01:15:00
Orkney	Balfour Hospital (Kirkwall)	19	00:18:30	00:30:59	18	00:15:41	00:31:01	18	00:12:07	00:29:24	19	00:17:30	00:29:53
Shetland	Gilbert Bain Hospital (Lerwick)	11	00:32:30	00:40:50	19	00:27:53	00:41:09	16	00:21:27	00:41:37	14	00:36:42	00:53:21
Tayside	Ninewells Hospital (Dundee)	454	00:29:56	00:56:05	528	00:33:54	00:59:49	484	00:32:28	00:59:59	456	00:29:27	00:51:35
Tayside	Perth Royal Infirmary (Perth)	93	00:25:09	00:41:40	94	00:28:01	00:42:54	93	00:26:13	00:48:27	86	00:25:45	00:46:05
Western Isles	Western Isles Hospital (Isle of Lewis)	16	00:16:46	00:26:49	29	00:21:40	00:37:21	18	00:21:43	00:26:55	21	00:17:05	00:33:16
SCOTLAND		7,033	00:43:53	01:39:07	7,351	00:45:36	01:39:30	7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)