

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

18/03/2024

to

08/04/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	18/03/2024						25/03/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,159	909	651	1,016	786	536	1,200	923	655	1,085	826	566
Borders	371	309	217	314	260	174	365	320	240	312	273	196
Dumfries and Galloway	498	427	336	415	352	263	506	431	332	428	358	266
Fife	1,150	929	644	1,026	820	543	1,071	876	595	949	764	490
Forth Valley	793	626	444	708	561	383	846	688	503	771	625	444
Grampian	1,487	1,111	755	1,283	957	612	1,475	1,127	728	1,281	970	586
Greater Glasgow and Clyde	3,359	2,655	1,953	2,994	2,345	1,665	3,462	2,706	2,067	3,047	2,352	1,745
Highland	978	790	570	760	613	405	1,080	884	638	819	690	452
Lanarkshire	1,749	1,433	1,098	1,461	1,173	862	1,856	1,456	1,084	1,623	1,257	905
Lothian	2,368	1,751	1,206	2,138	1,587	1,054	2,273	1,693	1,170	2,071	1,541	1,030
Orkney	52	39	36	27	21	18	58	44	33	37	29	19
Shetland	48	38	31	28	24	18	56	44	35	27	23	15
Tayside	1,194	996	649	1,025	835	495	1,183	1,004	625	1,023	861	493
Western Isles	113	90	68	53	45	23	91	79	59	62	52	32
Unknown	356	75	53	344	67	45	404	87	51	393	81	47
SCOTLAND	15,675	12,178	8,711	13,592	10,446	7,096	15,926	12,362	8,815	13,928	10,702	7,286

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01/04/2024						08/04/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,116	884	607	968	756	488	1,011	832	616	864	700	494
353	287	205	292	233	159	342	293	213	284	243	169
512	439	338	417	353	256	465	400	323	372	311	239
1,168	932	639	1,038	818	534	1,111	894	633	968	773	525
785	650	456	710	578	388	811	650	482	724	573	408
1,472	1,194	758	1,307	1,058	634	1,392	1,116	731	1,187	962	592
3,412	2,724	2,016	2,980	2,362	1,673	3,225	2,598	1,958	2,811	2,238	1,620
1,016	847	638	756	641	446	1,050	871	662	785	645	449
1,760	1,386	1,084	1,532	1,192	902	1,744	1,389	1,047	1,503	1,182	871
2,438	1,828	1,242	2,223	1,666	1,098	2,202	1,727	1,143	1,941	1,519	952
82	64	51	53	42	30	81	64	60	41	35	31
34	31	25	22	20	15	33	25	21	20	16	12
1,223	1,017	619	1,075	877	489	1,175	1,002	635	993	839	490
121	94	73	73	62	41	103	87	75	54	45	33
398	87	61	387	79	53	377	103	68	359	95	61
15,890	12,464	8,812	13,833	10,737	7,206	15,122	12,051	8,667	12,906	10,176	6,946

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	39	00:10:15	00:21:40	37	00:08:20	00:16:03	42	00:08:47	00:17:21	23	00:09:37	00:14:45
Borders	*	*	*	6	00:03:58	00:20:22	7	00:11:51	00:16:29	6	00:11:58	00:22:31
Dumfries and Galloway	18	00:07:24	00:22:48	20	00:10:37	00:20:31	11	00:07:57	00:33:14	8	00:19:48	00:26:54
Fife	36	00:08:07	00:13:57	33	00:08:12	00:12:43	40	00:07:18	00:15:43	30	00:07:39	00:17:21
Forth Valley	25	00:08:32	00:15:06	37	00:07:56	00:13:50	21	00:07:33	00:14:51	20	00:10:31	00:25:21
Grampian	44	00:08:13	00:17:53	42	00:06:25	00:13:00	37	00:06:33	00:18:31	37	00:09:37	00:17:33
Greater Glasgow and Clyde	107	00:05:40	00:12:27	107	00:06:01	00:12:30	119	00:05:39	00:11:20	99	00:06:43	00:11:47
Highland	21	00:07:39	00:13:56	35	00:06:54	00:16:50	24	00:12:23	00:18:58	19	00:12:11	00:23:58
Lanarkshire	50	00:08:34	00:14:03	67	00:06:41	00:14:37	58	00:06:47	00:14:20	74	00:08:34	00:15:23
Lothian	73	00:06:15	00:12:05	60	00:08:15	00:13:33	68	00:06:21	00:11:50	63	00:07:10	00:12:30
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Tayside	31	00:05:49	00:21:05	55	00:06:25	00:18:45	36	00:05:24	00:15:31	21	00:07:02	00:20:03
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	7	00:05:20	00:06:39	*	*	*	*	*	*
SCOTLAND	456	00:07:16	00:14:51	511	00:07:02	00:15:41	468	00:06:33	00:15:42	407	00:07:33	00:16:52

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	163	00:11:32	00:25:05	184	00:10:11	00:24:50	151	00:10:30	00:21:50	147	00:09:40	00:22:18
Borders	44	00:08:08	00:24:39	39	00:09:17	00:23:02	36	00:10:12	00:24:27	39	00:07:51	00:26:19
Dumfries and Galloway	63	00:10:15	00:31:23	57	00:09:05	00:26:10	58	00:11:17	00:27:44	57	00:06:21	00:24:49
Fife	133	00:07:59	00:17:18	136	00:08:26	00:17:38	143	00:09:50	00:21:39	123	00:09:22	00:20:28
Forth Valley	108	00:11:08	00:20:06	122	00:09:08	00:17:46	113	00:09:05	00:18:41	111	00:08:48	00:19:34
Grampian	200	00:08:23	00:25:24	181	00:09:09	00:24:13	192	00:08:51	00:25:25	183	00:07:32	00:18:10
Greater Glasgow and Clyde	490	00:07:15	00:15:15	533	00:07:25	00:14:36	523	00:07:31	00:15:07	476	00:07:24	00:13:25
Highland	97	00:09:22	00:28:24	99	00:08:58	00:28:29	112	00:08:00	00:26:46	111	00:08:42	00:24:41
Lanarkshire	239	00:08:21	00:17:26	242	00:08:35	00:17:25	268	00:08:17	00:17:39	293	00:09:36	00:20:10
Lothian	346	00:08:11	00:16:01	314	00:08:16	00:16:41	324	00:07:58	00:16:09	311	00:07:39	00:15:37
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	6	00:05:13	00:15:36	*	*	*	*	*	*	*	*	*
Tayside	144	00:07:54	00:23:45	152	00:07:24	00:17:35	149	00:08:16	00:19:24	150	00:06:36	00:18:01
Western Isles	7	00:06:41	00:17:24	5	00:08:17	00:19:13	12	00:06:46	00:18:01	8	00:11:07	00:16:59
Unknown	17	00:12:44	00:24:17	21	00:09:20	00:25:54	30	00:10:18	00:25:35	34	00:08:12	00:20:48
SCOTLAND	2,057	00:08:15	00:19:33	2,091	00:08:22	00:19:03	2,120	00:08:20	00:19:21	2,051	00:08:04	00:18:24

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	360	00:21:32	01:04:09	366	00:25:27	01:05:22	301	00:20:38	00:54:54	270	00:17:13	00:39:45
Borders	96	00:13:11	00:27:27	102	00:14:02	00:31:20	91	00:12:22	00:27:57	100	00:11:26	00:29:44
Dumfries and Galloway	134	00:16:04	00:40:56	131	00:15:14	00:41:53	132	00:19:43	00:42:16	118	00:13:28	00:34:48
Fife	362	00:16:41	00:38:45	313	00:16:41	00:34:02	330	00:16:24	00:36:15	341	00:15:56	00:37:35
Forth Valley	239	00:18:24	00:40:22	249	00:18:46	00:36:16	250	00:16:36	00:30:15	210	00:18:11	00:39:56
Grampian	388	00:18:02	00:58:28	399	00:17:20	00:46:35	432	00:15:07	00:39:15	363	00:13:52	00:35:04
Greater Glasgow and Clyde	963	00:15:53	00:34:53	998	00:15:59	00:38:31	901	00:15:43	00:35:15	877	00:15:37	00:35:13
Highland	232	00:14:21	00:35:25	241	00:13:14	00:35:26	243	00:14:53	00:34:04	238	00:15:45	00:38:10
Lanarkshire	482	00:17:23	00:35:26	582	00:18:49	00:38:35	541	00:20:10	00:44:36	460	00:21:19	00:53:27
Lothian	722	00:16:54	00:42:34	625	00:16:28	00:35:33	727	00:16:18	00:36:22	598	00:15:02	00:33:25
Orkney	9	00:09:15	00:24:34	11	00:19:58	00:45:24	17	00:19:18	00:36:52	15	00:11:33	00:23:54
Shetland	7	00:08:14	00:22:55	7	00:10:28	00:15:04	6	00:24:30	00:35:38	7	00:10:05	00:23:27
Tayside	323	00:15:25	00:35:49	331	00:12:36	00:31:19	344	00:14:51	00:35:25	343	00:15:21	00:35:06
Western Isles	22	00:09:22	00:17:52	24	00:12:24	00:23:56	25	00:10:01	00:32:24	17	00:13:56	00:34:07
Unknown	29	00:14:36	00:31:05	33	00:17:45	00:44:29	21	00:16:30	00:49:58	33	00:21:01	00:40:39
SCOTLAND	4,368	00:16:45	00:40:25	4,412	00:16:57	00:39:42	4,361	00:16:33	00:38:26	3,990	00:15:57	00:37:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	209	01:02:22	04:54:13	220	01:31:45	07:30:19	248	00:42:19	03:36:57	247	00:32:29	02:02:57
Borders	110	00:22:08	01:31:09	125	00:19:08	01:05:21	98	00:16:22	01:03:04	98	00:22:26	01:11:16
Dumfries and Galloway	133	00:29:42	02:01:12	149	00:29:55	01:55:30	150	00:26:13	01:23:19	124	00:30:13	01:44:12
Fife	287	00:36:43	02:21:57	276	00:33:26	01:51:19	300	00:28:29	02:33:25	273	00:35:12	02:28:17
Forth Valley	179	00:41:29	03:11:45	212	00:52:09	03:50:37	187	00:27:44	02:03:34	226	00:41:05	03:36:15
Grampian	312	00:30:38	02:02:52	333	00:32:07	02:30:08	385	00:29:11	02:01:31	367	00:30:05	02:14:41
Greater Glasgow and Clyde	745	00:40:43	02:48:16	690	00:52:17	04:11:24	792	00:29:00	02:39:06	754	00:37:40	02:45:25
Highland	259	00:19:37	01:15:26	311	00:20:09	01:14:07	261	00:21:52	01:04:54	270	00:20:25	01:23:05
Lanarkshire	382	00:56:38	02:55:44	348	00:59:36	04:32:44	309	00:41:49	04:21:03	334	00:57:05	05:34:07
Lothian	397	01:02:48	06:46:45	497	00:56:21	04:31:44	512	00:42:33	04:51:25	516	00:34:08	02:27:20
Orkney	10	00:15:28	00:55:13	11	00:26:01	01:04:15	17	00:22:32	00:48:49	12	00:39:10	01:01:20
Shetland	11	00:36:44	01:03:45	11	00:09:30	01:07:03	12	00:16:31	01:32:34	7	00:21:20	00:37:55
Tayside	330	00:24:59	01:34:51	316	00:26:57	01:44:06	340	00:25:29	01:28:59	316	00:29:14	01:24:39
Western Isles	15	00:19:44	00:57:43	21	00:11:07	00:24:16	23	00:15:00	00:43:58	18	00:23:30	00:44:58
Unknown	18	01:11:31	02:39:03	19	00:29:32	07:49:09	23	00:24:21	02:07:43	24	00:19:56	01:31:22
SCOTLAND	3,397	00:36:36	02:55:51	3,539	00:39:10	03:31:43	3,657	00:30:22	02:37:44	3,586	00:33:07	02:31:47

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	18/03/2024			25/03/2024			01/04/2024			08/04/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	555	01:06:32	03:50:00	578	01:03:53	03:39:37	509	00:59:42	03:46:09	480	00:51:16	03:20:31
Borders	168	00:31:23	00:57:35	196	00:30:29	00:49:57	159	00:33:04	00:55:11	166	00:32:07	00:54:48
Dumfries & Galloway	257	00:32:43	01:15:46	259	00:29:48	00:58:23	246	00:31:34	01:18:00	232	00:27:56	00:45:46
Fife	479	00:47:15	01:55:26	460	00:44:40	01:27:07	472	00:40:34	01:25:25	488	00:45:30	01:48:37
Forth Valley	378	00:43:03	01:17:48	456	00:44:49	01:15:35	405	00:45:17	01:13:52	419	00:43:11	01:21:39
Grampian	643	00:51:07	03:33:41	593	00:51:08	03:07:29	653	00:47:42	03:29:48	620	00:49:39	02:55:43
Greater Glasgow & Clyde	1,799	00:46:27	01:23:13	1,903	00:49:00	01:24:53	1,853	00:46:51	01:22:59	1,807	00:45:57	01:21:33
Highland	336	00:28:31	01:09:40	328	00:31:57	01:26:14	319	00:27:44	01:12:58	335	00:30:04	01:33:21
Lanarkshire	829	00:53:53	01:36:45	845	00:57:20	01:54:39	865	00:58:51	02:40:44	843	00:57:05	02:08:00
Lothian	996	00:49:02	01:21:43	977	00:48:39	01:23:20	1,034	00:47:39	01:17:46	912	00:44:49	01:10:58
Orkney	18	00:12:07	00:29:24	19	00:17:30	00:29:53	30	00:12:52	00:29:41	31	00:17:43	00:31:18
Shetland	16	00:21:27	00:41:37	14	00:36:42	00:53:21	14	00:22:57	00:42:48	13	00:30:13	00:53:15
Tayside	577	00:31:52	00:59:03	542	00:29:00	00:50:57	548	00:29:27	00:52:55	539	00:30:02	00:58:09
Western Isles	18	00:21:43	00:26:55	21	00:17:05	00:33:16	32	00:20:22	00:31:49	26	00:17:21	00:31:41
SCOTLAND	7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56	6,911	00:43:48	01:36:59

Table 7 - Turnaround Times by Hospital

Week Commencing		18/03/2024			25/03/2024			01/04/2024			08/04/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	180	01:02:11	03:38:41	199	00:54:33	04:08:22	176	01:06:51	03:10:45	166	01:00:51	03:22:24
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	375	01:07:13	04:00:36	379	01:08:34	03:35:34	333	00:57:36	04:21:59	314	00:48:05	03:12:34
Borders	Borders General Hospital (Melrose)	168	00:31:23	00:57:35	196	00:30:29	00:49:57	159	00:33:04	00:55:11	166	00:32:07	00:54:48
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	41	00:28:01	00:40:37	50	00:30:35	00:51:14	54	00:25:08	00:53:54	56	00:29:58	00:47:30
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	216	00:34:11	01:26:52	209	00:29:48	00:58:51	192	00:34:58	01:24:39	176	00:27:19	00:45:28
Fife	Victoria Hospital (Kirkcaldy)	479	00:47:15	01:55:26	460	00:44:40	01:27:07	472	00:40:34	01:25:25	488	00:45:30	01:48:37
Forth Valley	Forth Valley Royal Hospital (Larbert)	378	00:43:03	01:17:48	456	00:44:49	01:15:35	405	00:45:17	01:13:52	419	00:43:11	01:21:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	492	00:53:55	03:45:15	455	00:53:55	03:13:30	501	00:46:55	03:20:53	497	00:49:00	02:41:31
Grampian	Dr Gray's Hospital (Elgin)	139	00:45:46	02:40:56	123	00:49:38	02:34:05	141	00:55:09	03:59:12	108	01:07:40	03:37:18
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:27:15	00:44:01	15	00:28:13	00:51:35	11	00:24:55	00:38:52	15	00:25:14	00:48:20
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	527	00:41:32	01:10:15	584	00:43:40	01:10:55	570	00:43:06	01:08:18	520	00:42:15	01:12:20
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	95	00:33:15	01:00:16	100	00:37:31	00:59:54	102	00:37:17	01:06:43	113	00:35:11	00:56:22
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	750	00:52:30	01:38:32	787	00:55:22	01:41:30	747	00:51:32	01:46:46	760	00:52:58	01:36:27
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	371	00:45:28	01:22:24	350	00:50:46	01:24:14	365	00:47:17	01:15:41	352	00:44:38	01:09:18
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	56	00:44:23	01:18:41	82	00:50:38	01:17:36	69	00:38:01	01:06:18	62	00:43:32	01:09:41
Highland	Belford Hospital (Fort William)	29	00:25:24	01:01:20	30	00:23:44	00:45:50	27	00:22:31	00:36:11	24	00:29:30	01:01:55
Highland	Caithness General Hospital (Wick)	41	00:27:08	00:46:19	38	00:27:04	00:45:21	41	00:21:10	00:46:50	38	00:20:05	00:39:47
Highland	Lorn & Islands Hospital (Oban)	33	00:24:51	00:39:26	19	00:21:45	00:37:14	23	00:21:33	00:43:31	31	00:22:57	00:42:34
Highland	Raigmore Hospital (Inverness)	233	00:30:48	01:22:29	241	00:35:35	01:39:39	228	00:32:08	01:23:18	242	00:34:08	01:52:31
Lanarkshire	University Hospital Hairmyres (East Kilbride)	244	00:50:33	01:31:41	246	00:58:07	01:53:06	279	00:57:18	03:00:45	257	00:54:50	02:36:00
Lanarkshire	University Hospital Monklands (Airdrie)	241	00:53:28	01:41:44	260	00:55:30	01:50:14	256	00:57:45	01:37:47	262	00:55:50	01:39:10
Lanarkshire	University Hospital Wishaw (Wishaw)	344	00:55:23	01:35:41	339	00:58:03	01:55:49	330	01:01:44	03:47:57	324	00:59:13	02:23:25
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:37:00	00:50:19	22	00:41:34	01:06:22	23	00:36:56	01:12:41	24	00:34:11	00:57:12
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	736	00:51:04	01:25:52	735	00:48:39	01:25:36	763	00:50:39	01:22:17	668	00:46:59	01:12:13
Lothian	St John's Hospital (Livingston)	234	00:45:01	01:09:36	220	00:49:24	01:15:00	248	00:42:00	01:03:31	220	00:39:23	01:03:51
Orkney	Balfour Hospital (Kirkwall)	18	00:12:07	00:29:24	19	00:17:30	00:29:53	30	00:12:52	00:29:41	31	00:17:43	00:31:18
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:21:27	00:41:37	14	00:36:42	00:53:21	14	00:22:57	00:42:48	13	00:30:13	00:53:15
Tayside	Ninewells Hospital (Dundee)	484	00:32:28	00:59:59	456	00:29:27	00:51:35	475	00:29:39	00:54:27	465	00:31:10	01:00:22
Tayside	Perth Royal Infirmary (Perth)	93	00:26:13	00:48:27	86	00:25:45	00:46:05	73	00:25:53	00:43:42	74	00:23:04	00:39:02
Western Isles	Western Isles Hospital (Isle of Lewis)	18	00:21:43	00:26:55	21	00:17:05	00:33:16	32	00:20:22	00:31:49	26	00:17:21	00:31:41
SCOTLAND		7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56	6,911	00:43:48	01:36:59

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)