

**NOT PROTECTIVELY MARKED**

**Public Board Meeting**

**January 2020  
Item No 12**

**THIS PAPER IS FOR DISCUSSION**

**PATIENT AND STAFF SAFETY –  
HEALTHCARE ASSOCIATED INFECTION (HAI) UPDATE REPORT**

<b>Lead Director Author</b>	Claire Pearce, Director of Care Quality and Professional Development Susan Wilson, Head of Infection Prevention and Control
<b>Action required</b>	The Board is asked to note/discuss this update report.
<b>Key points</b>	<p>Scottish Ambulance Service overall median hand hygiene compliance was 92% over the last 12 month period. Overall compliance with all elements of Standard infection control precautions (SICPs) continues to indicate sustained good practice <b>(Pages 3 &amp; 5-10)</b>.</p> <p>The National Cleaning Services Specifications (NCSS) monitoring results for cleanliness of the healthcare environment continue to be maintained above the 90% target. The NCSS - estates result in one sub-region dropped to 89% in December <b>(Pages 3 &amp; 5 - 10)</b></p> <p>NHS National Services Scotland has been tasked by Scottish Government to support the creation of a Scottish Centre for Reducing Infection and Risks in the Healthcare Built Environment <b>(Page 4)</b></p> <p>A Scottish Government Department letter DL (2019) 23 'Healthcare Associated Infection and Antimicrobial Resistance Policy Requirements' was circulated to Board Chief Executives at the end of December <b>(Page 4)</b></p> <p>Overall compliance with the recorded use of the PVC insertion bundle was maintained above 95% during November and December 2019. <b>(Page 4)</b>.</p>
<b>Timing</b>	This paper is presented to the Board bi-monthly in the Scottish Government's prescribed template.

<b>Link to Corporate Objectives</b>	2.1 - A patient safety work programme must include ongoing work to prevent and reduce the risk of HAI for patients, staff and the public.
<b>Contribution to the 2020 vision for Health and Social Care</b>	The work and information referred to in this report supports the Service in its contribution to the 2020 Vision for Health and Social Care in relation to Safe and Effective Care.
<b>Benefit to Patients</b>	Safe clinical practices, a clean environment and patient care equipment protect patients from the risk of Healthcare Associated Infection (HAI).
<b>Equality and Diversity</b>	Healthcare Associated Infection (HAI) policies apply to all staff and patient groups. These are based on NHS Scotland HAI policy and Guidance. Health Protection Scotland (HPS) and Healthcare Improvement Scotland (HIS) conduct equality impact assessment on all HAI national guidance, policy and standards. The hand hygiene, Standard Infection Control Precautions (SICPs) and cleanliness audit results reported are a mandatory HAI requirement related to national policy and guidance.

# Healthcare Associated Infection Report

January 2020

## Hand Hygiene

Scottish Ambulance Service overall median hand hygiene compliance was sustained at 92% during the period January to December 2019. In the past 4 months between September and December 2019 all Regions/sub-regions achieved the aim of 90% and above. Improvement action to address any observed non-compliance is discussed with staff at the time of the audits; Regional Management and the Education Department are informed of monthly results and issues of non-compliance to support further improvement.

**Hand hygiene compliance run charts for Scottish Ambulance Service overall and each Region/sub-region are reported in section 2.**

## Standard Infection Control Precautions (SICPs) Audit:

Overall compliance with all elements of Standard Infection Control Precautions (SICPs) remains very good at 96% for November and December 2019. Region/sub-regional compliance was in the range of 94 - 98%. Monthly compliance is reported to Regional management to address further improvements required.

## Cleaning and the Healthcare Environment

Scottish Ambulance Service overall and Regional compliance against NHS Scotland's National Cleaning Services Specification (NCSS) continues to meet the required standard for both cleanliness and general fabric (Estates) of stations and ambulances.

The NCSS estates result for West Region South dropped to 89% in December. This was affected mainly by one station that is currently planned for refurbishment and it is anticipated this will improve results going forward.

The NCSS estates score only relates to issues that impact on the ability to clean an area effectively and can fall below the required 90% in some older stations. Regional results by station are reported to Management who are responsible for addressing rectifications and recording this on Health Facilities Scotland (HFS) Facilities Management System.

**NCSS Cleanliness and estates monthly compliance results for Scottish Ambulance Service overall and each Region/Sub-Region in the last year are reported in section 2.**

## Outbreaks/Incidents:

The weekly data provided by Health Protection Scotland (HPS) reporting on NHS Scotland Hospital ward closures due to Norovirus is circulated to Ambulance Control Centres (ACCs) for information.

Doc: HAI update Board	Page 3	Author: Head of Infection Prevention & Control
Date: November 2020-01-29	Version 1.0	Review Date: March 2020

**Scottish Centre for Reducing Infection and Risks in the Healthcare Built Environment:**

NHS National Services Scotland has been tasked by Scottish Government to support the creation of a Scottish Centre for Reducing Infection and Risks in the Healthcare Built Environment. A consultation event will take place during January to obtain expert input to help shape the future of a new centre.

**Scottish Government Chief Nursing Officer Directorate:**

A Scottish Government Department letter DL (2019) 23 ‘ Healthcare Associated Infection and Antimicrobial Resistance Policy Requirements’ was circulated to Board Chief Executives at the end of December. The letter confirms the mandatory healthcare associated infection and antimicrobial policy requirements that must be implemented across NHS healthcare settings and updates and replaces the previous guidance set out in DL (2015) 19. Boards were requested to confirm compliance with the requirements in the letter by the end of January. A response will be provided in the context of the requirements appropriate to Scottish Ambulance Service.

**Peripheral Venous Catheter (PVC) Insertion Bundle:**

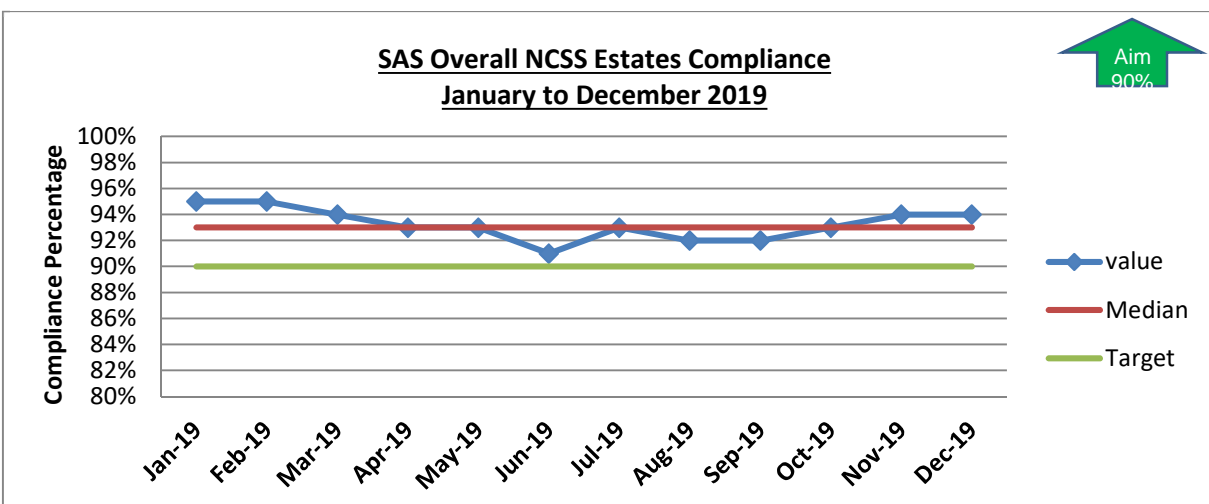
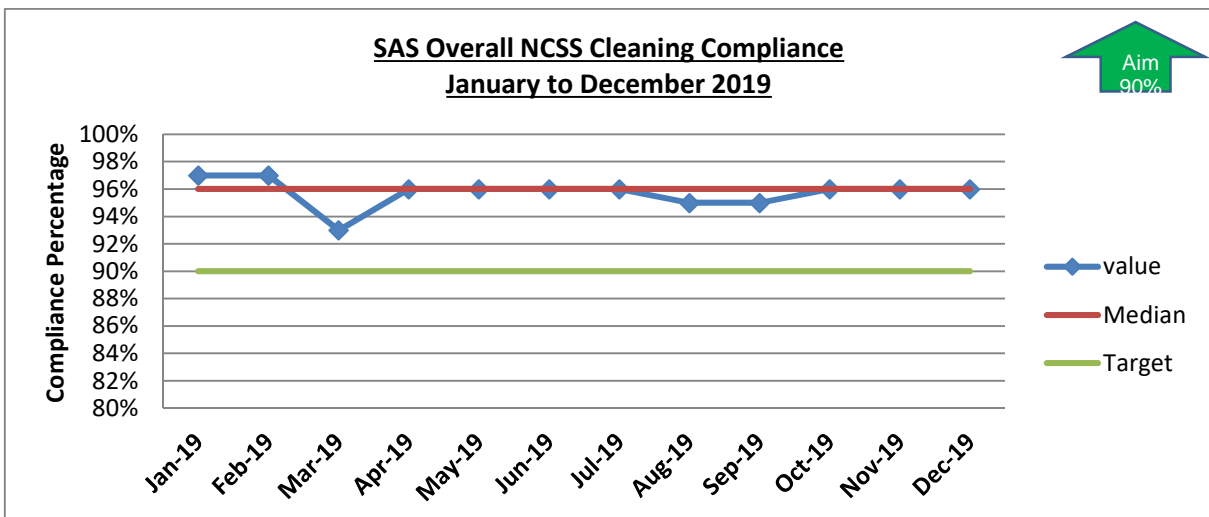
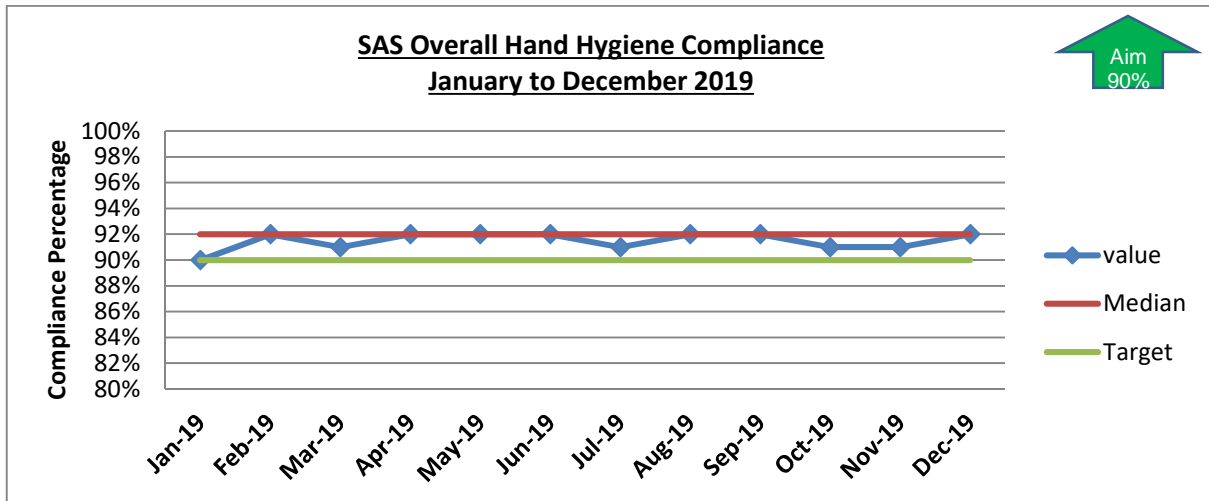
Service overall compliance with recording application of the PVC insertion bundle remains above the quality indicator aim of 95% at 96.4% and 96.5% respectively in November and December 2019.

Doc: HAI update Board	Page 4	Author: Head of Infection Prevention & Control
Date: November 2020-01-29	Version 1.0	Review Date: March 2020

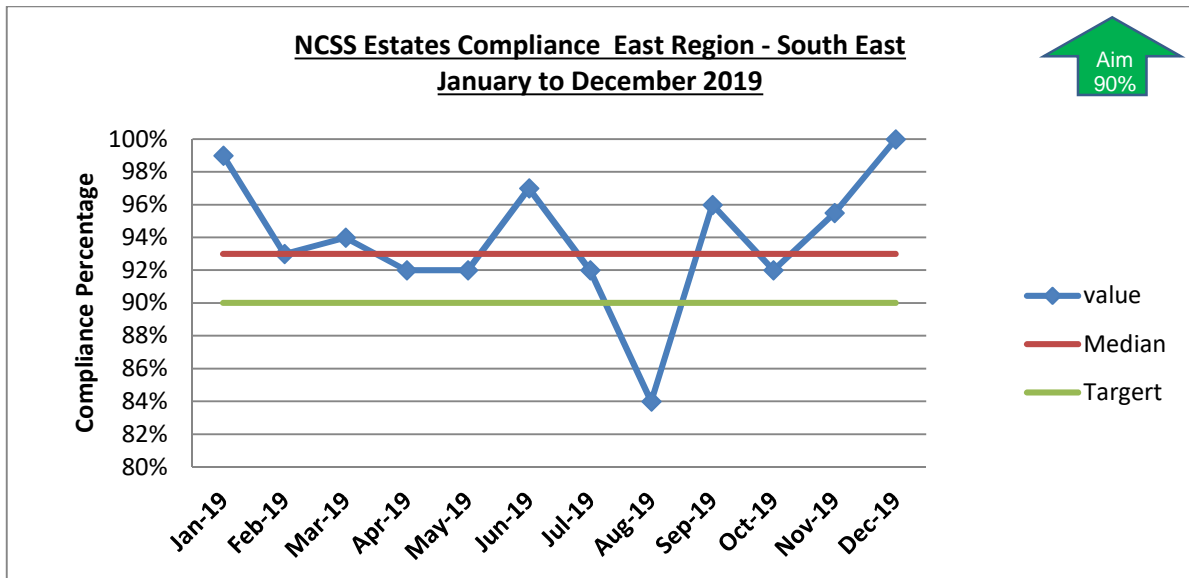
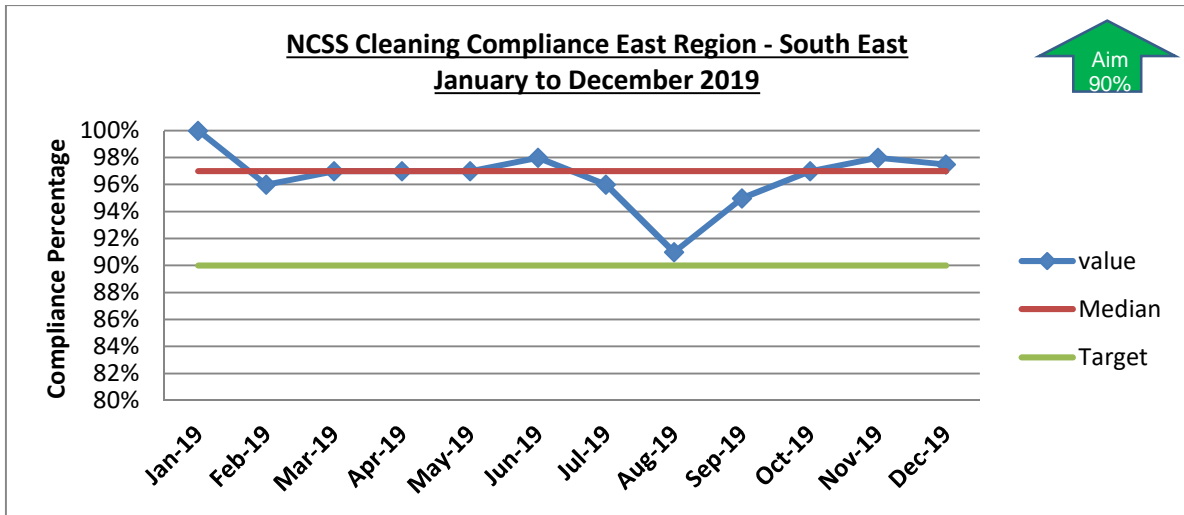
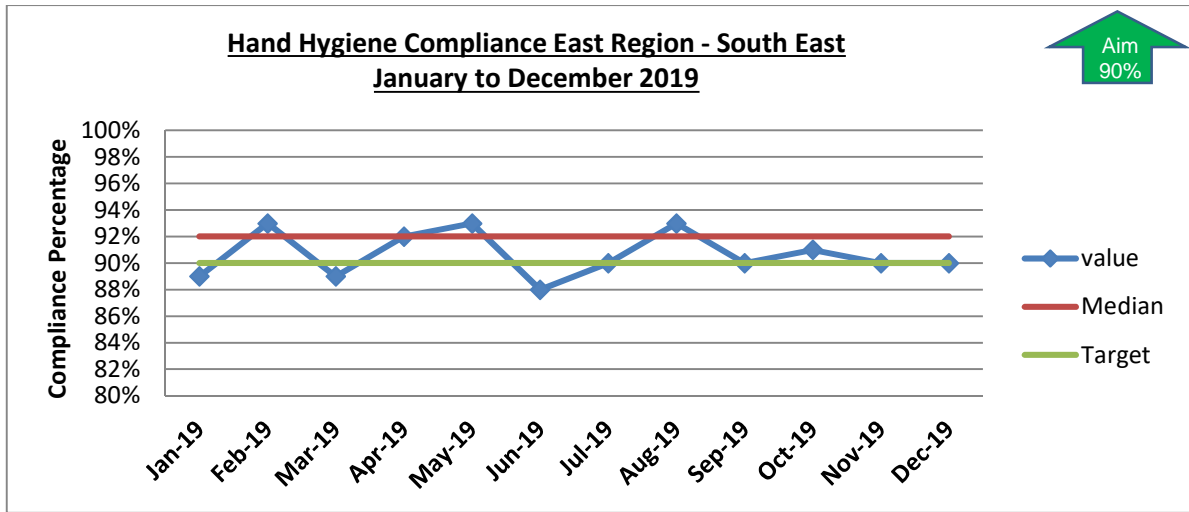
## Section 2 – Hand Hygiene and National Cleanliness Standards (NCSS) Compliance

The following series of Run Charts provide information for the Scottish Ambulance Service overall and each Region/ sub-region on hand hygiene and NCSS cleaning compliance for the period January to December 2019.

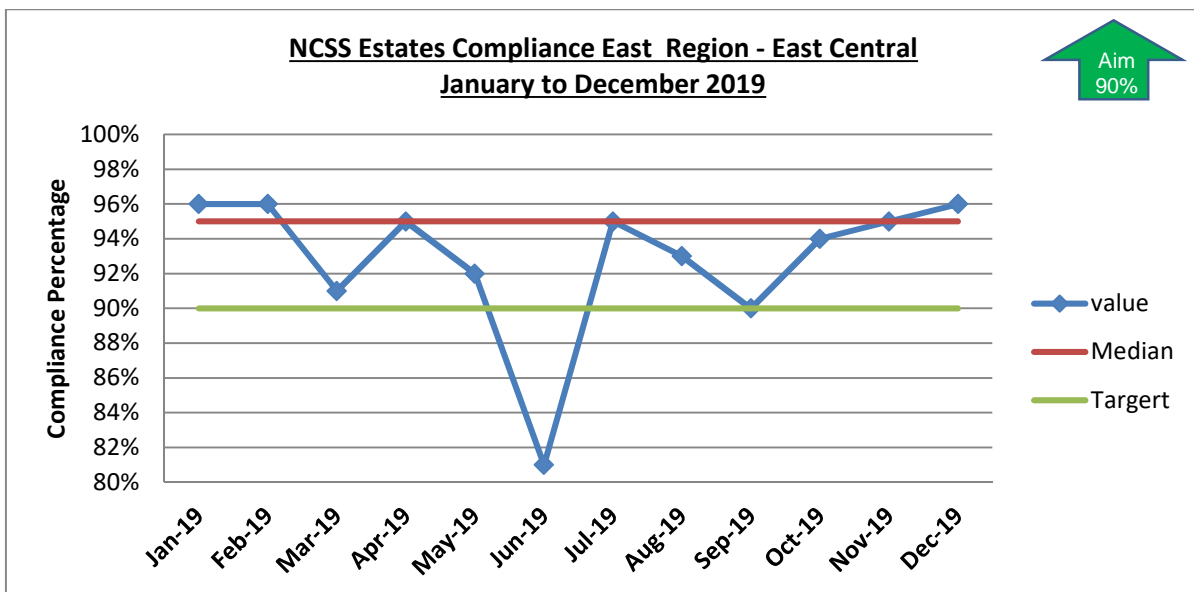
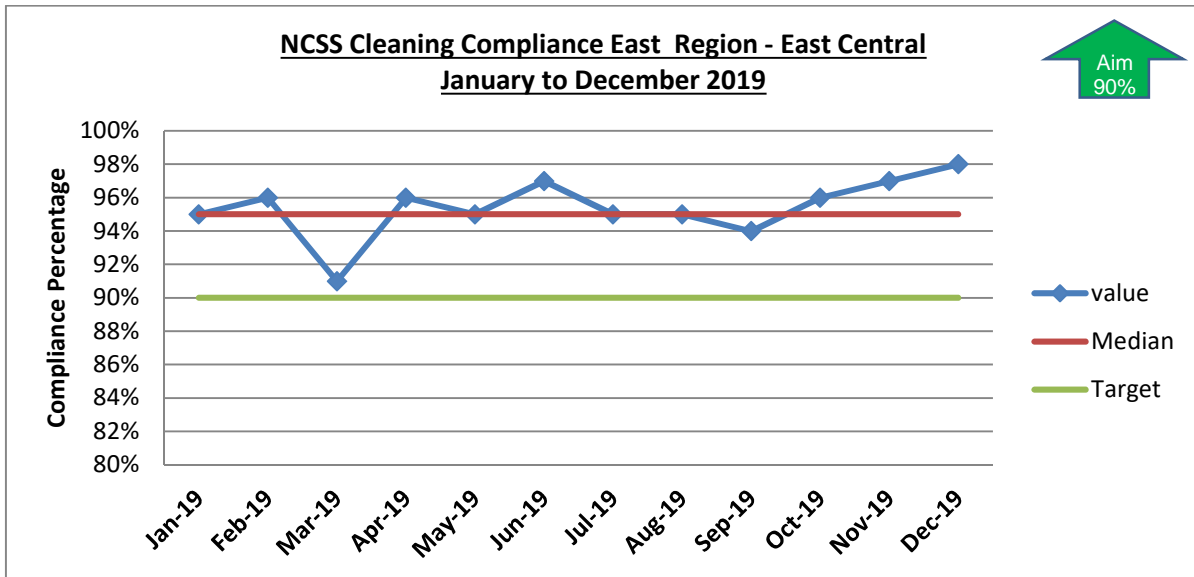
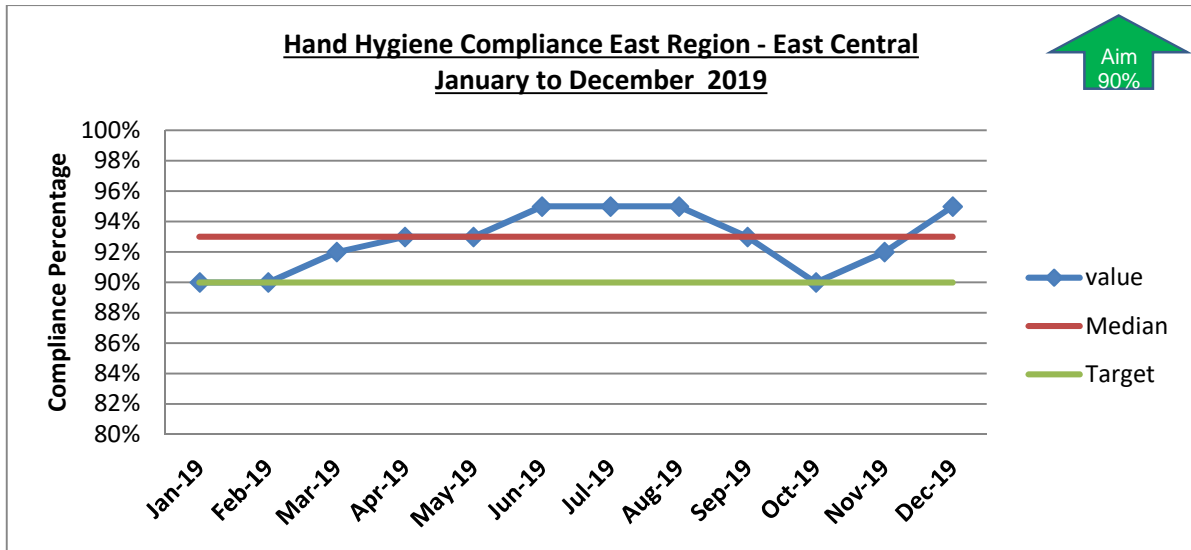
### SCOTTISH AMBULANCE SERVICE OVERALL REPORT CARD



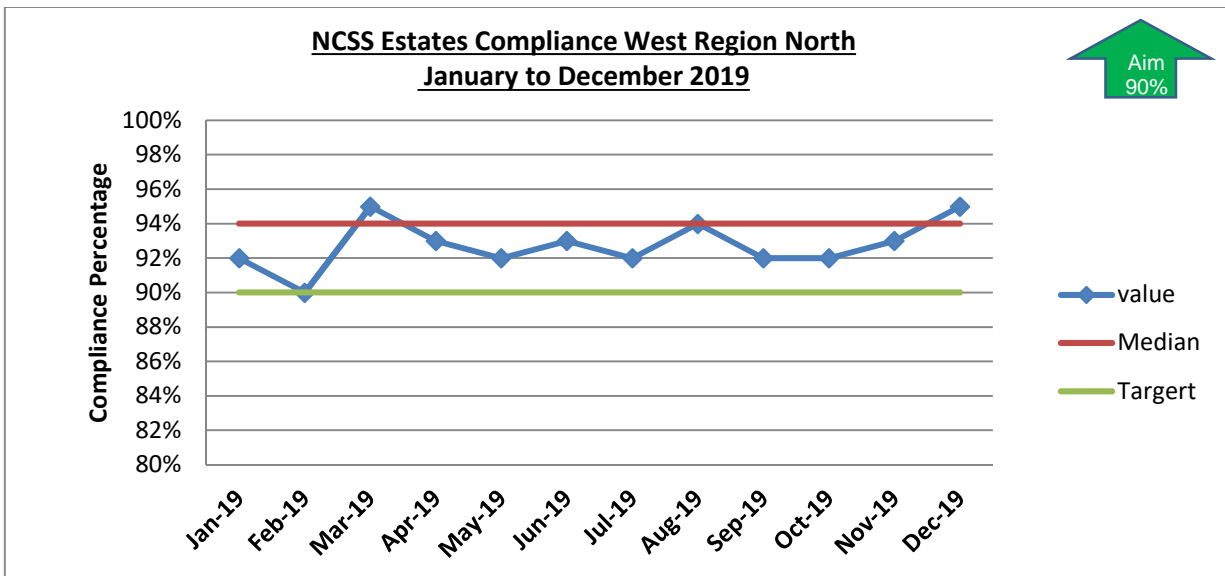
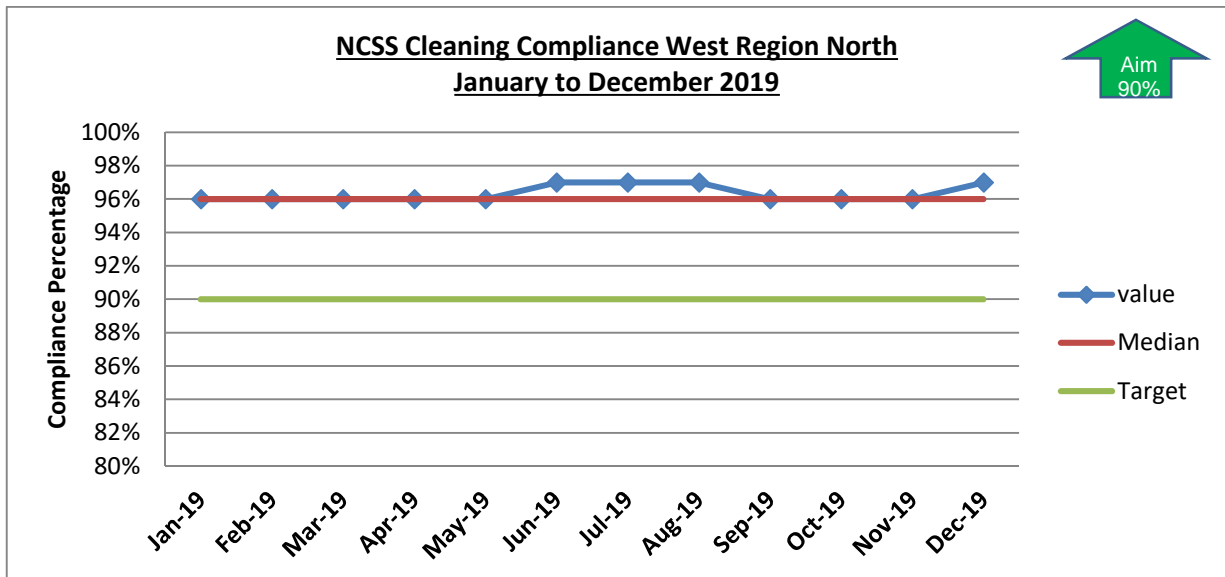
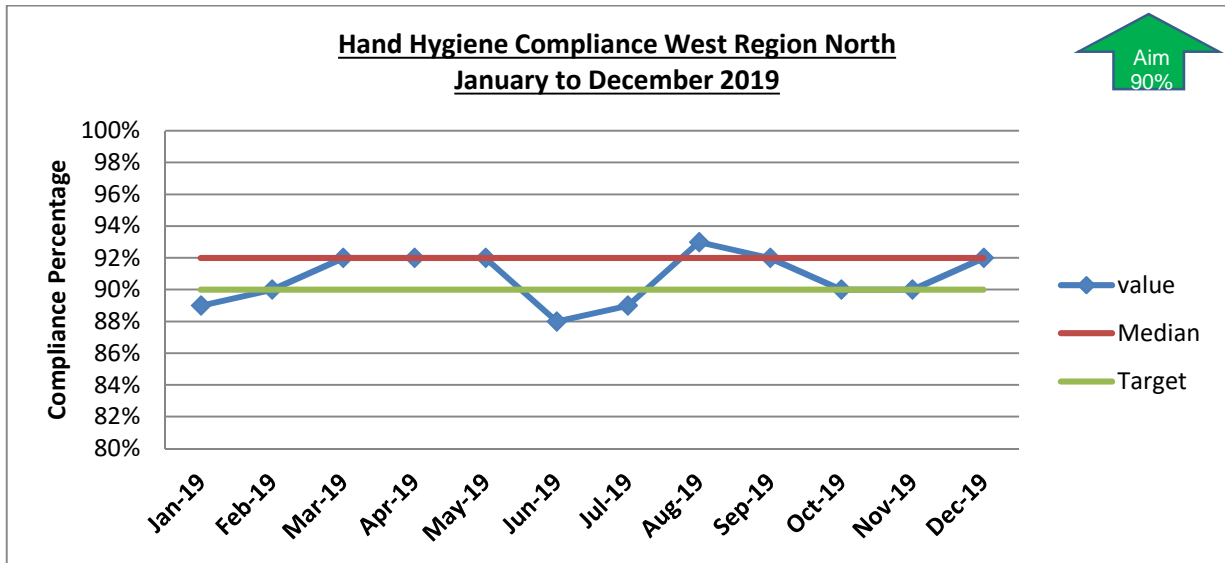
## EAST REGION - SOUTH EAST REPORT CARD



## EAST REGION - EAST CENTRAL REPORT CARD

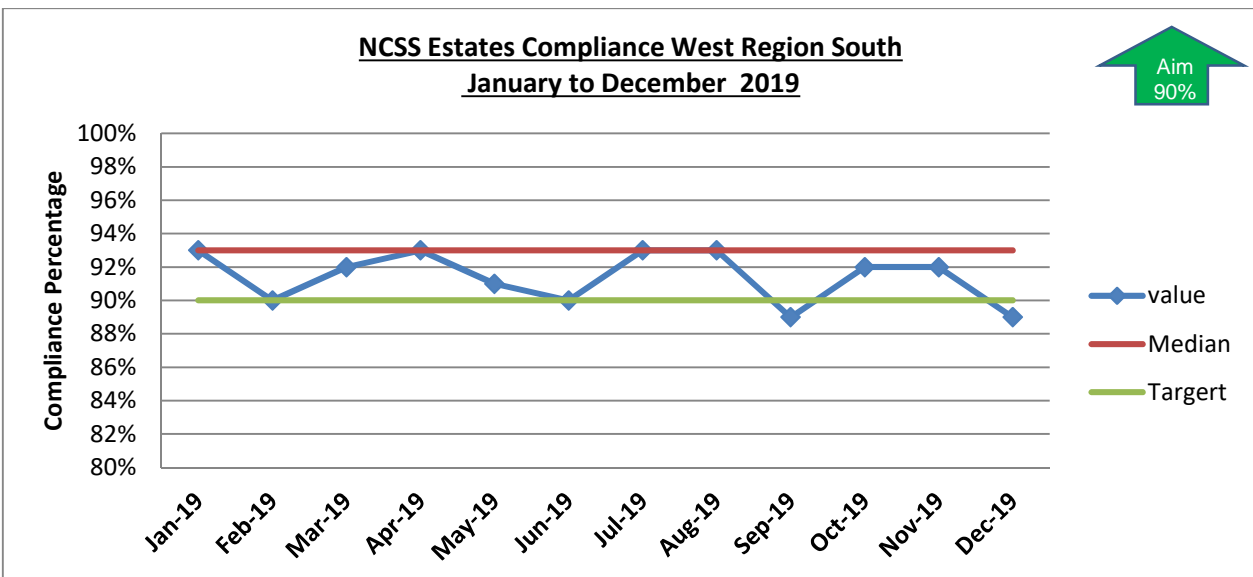
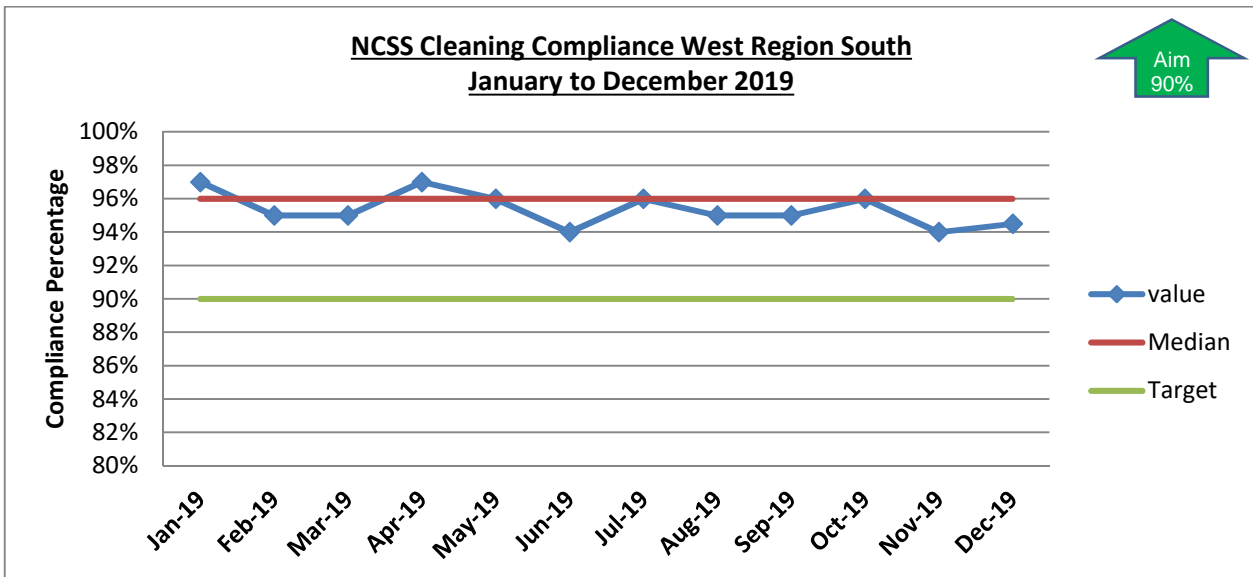
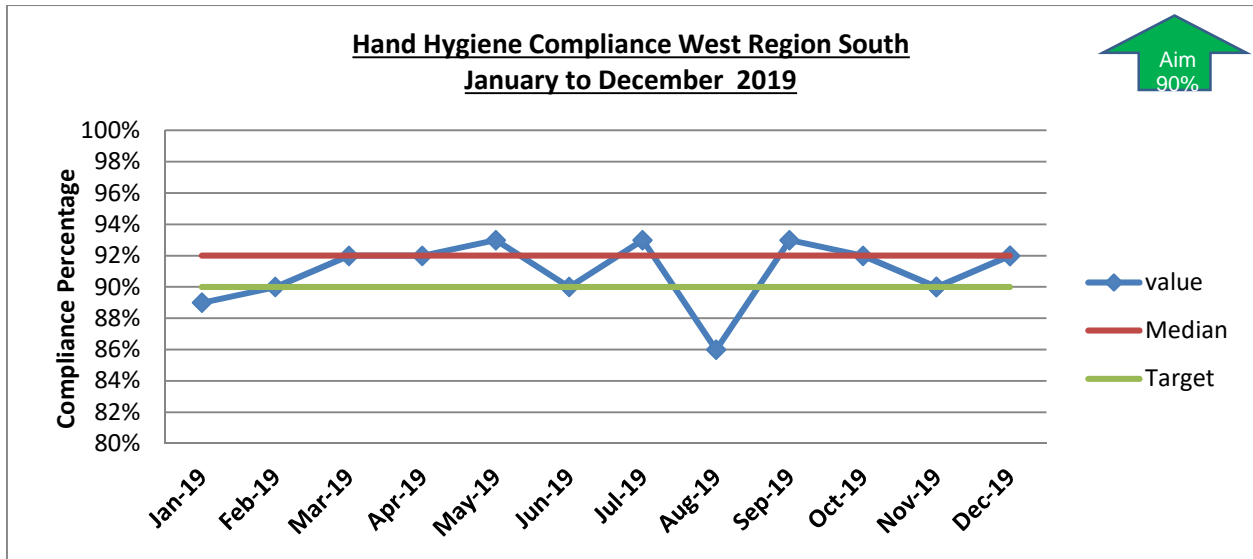


## WEST REGION NORTH - REPORT CARD





## WEST REGION - SOUTH REPORT CARD



## NORTH REGION REPORT CARD

