Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 31 May 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **01/05/2023**   to   **22/05/2023**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	01/05/2023						08/05/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,018	853	607	867	714	478	1,122	931	684	934	767	529
Borders	379	338	261	310	273	202	347	299	228	283	236	172
Dumfries and Galloway	455	372	285	379	305	222	438	385	293	375	325	234
Fife	1,097	906	607	967	780	493	1,058	823	573	921	699	460
Forth Valley	708	591	437	627	519	370	826	665	500	749	596	436
Grampian	1,462	1,181	785	1,235	1,006	620	1,439	1,136	721	1,242	975	573
Greater Glasgow and Clyde	3,421	2,693	2,031	2,999	2,330	1,695	3,319	2,615	1,995	2,889	2,246	1,653
Highland	1,125	914	652	841	695	453	1,073	890	651	824	693	467
Lanarkshire	1,865	1,477	1,126	1,606	1,259	929	1,791	1,418	1,100	1,527	1,194	892
Lothian	2,259	1,760	1,228	2,000	1,552	1,036	2,246	1,726	1,188	2,001	1,518	1,003
Orkney	61	46	38	29	23	16	71	54	47	35	29	24
Shetland	53	45	40	30	24	19	62	52	44	34	28	20
Tayside	1,211	1,013	627	1,023	844	483	1,167	964	618	989	806	469
Western Isles	106	87	74	50	40	29	116	99	84	57	54	39
Unknown	659	268	186	631	248	169	676	264	185	643	242	164
SCOTLAND	**15,879**	**12,544**	**8,984**	**13,594**	**10,612**	**7,214**	**15,751**	**12,321**	**8,911**	**13,503**	**10,408**	**7,135**

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	15/05/2023						22/05/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,011	840	638	833	680	486	1,036	890	668	844	707	498
350	300	226	291	246	176	384	332	246	328	279	195
472	406	328	376	316	248	428	375	303	354	305	239
1,036	823	571	899	699	458	1,051	843	587	913	718	470
716	596	445	628	514	369	713	592	434	632	520	363
1,459	1,168	769	1,278	1,018	630	1,429	1,113	705	1,247	974	575
3,031	2,470	1,889	2,589	2,067	1,509	3,221	2,572	1,935	2,792	2,188	1,578
966	803	592	742	619	423	991	816	610	767	629	429
1,686	1,405	1,087	1,384	1,136	835	1,724	1,460	1,135	1,441	1,200	892
2,189	1,659	1,165	1,947	1,456	974	2,234	1,740	1,226	1,949	1,484	991
71	59	51	35	29	21	62	50	43	34	29	22
62	47	43	41	30	26	64	50	47	29	27	24
1,076	915	587	914	761	444	1,155	962	614	966	787	458
108	91	75	49	43	29	100	86	67	54	50	32
638	275	196	613	254	176	669	273	189	642	254	175
14,871	**11,857**	**8,662**	**12,619**	**9,868**	**6,804**	**15,261**	**12,154**	**8,809**	**12,992**	**10,151**	**6,941**

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/05/2023[p]			08/05/2023[p]			15/05/2023[p]			22/05/2023[p]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:07:57	00:15:00	42	00:06:21	00:17:28	29	00:06:48	00:17:06	35	00:07:52	00:12:45
Borders	7	00:08:56	00:10:55	15	00:09:03	00:18:45	10	00:05:43	00:10:41	*	*	*
Dumfries and Galloway	16	00:05:03	00:18:29	13	00:07:17	00:20:07	17	00:11:35	00:23:47	15	00:07:02	00:17:39
Fife	34	00:06:49	00:19:08	31	00:07:12	00:13:18	26	00:08:00	00:16:26	35	00:07:09	00:18:17
Forth Valley	18	00:07:02	00:17:45	24	00:07:05	00:15:34	27	00:09:12	00:14:56	22	00:07:03	00:16:01
Grampian	42	00:06:57	00:16:43	44	00:08:38	00:18:56	53	00:08:26	00:23:01	52	00:05:07	00:18:37
Greater Glasgow and Clyde	119	00:05:55	00:11:41	109	00:06:13	00:10:43	88	00:06:24	00:11:15	107	00:07:46	00:13:42
Highland	22	00:12:38	00:23:09	24	00:08:01	00:23:37	22	00:10:19	00:26:47	27	00:15:27	00:29:53
Lanarkshire	76	00:06:30	00:13:15	47	00:06:58	00:14:05	60	00:07:12	00:14:09	53	00:06:46	00:12:17
Lothian	66	00:06:51	00:12:05	75	00:06:58	00:12:30	64	00:06:41	00:12:52	66	00:07:00	00:12:02
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	42	00:07:39	00:17:13	39	00:06:16	00:13:36	24	00:07:56	00:17:43	41	00:07:16	00:15:48
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	16	00:06:43	00:14:30	6	00:04:43	00:12:00	13	00:08:43	00:17:43
SCOTLAND	**489**	**00:06:48**	**00:15:11**	**487**	**00:06:48**	**00:14:54**	**434**	**00:07:09**	**00:17:02**	**479**	**00:07:27**	**00:16:17**

Notes

[p] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

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Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/05/2023ᴾ			08/05/2023ᴾ			15/05/2023ᴾ			22/05/2023ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	125	00:09:32	00:15:55	149	00:10:05	00:21:56	113	00:10:16	00:20:00	130	00:07:30	00:16:06
Borders	43	00:07:24	00:32:47	47	00:09:43	00:25:38	40	00:09:39	00:20:57	40	00:09:51	00:21:15
Dumfries and Galloway	40	00:09:26	00:26:27	56	00:07:24	00:22:47	52	00:07:02	00:25:04	57	00:07:34	00:24:22
Fife	141	00:07:36	00:17:18	126	00:09:30	00:19:41	115	00:09:16	00:19:44	138	00:09:33	00:19:54
Forth Valley	89	00:08:49	00:17:02	115	00:08:36	00:18:06	106	00:08:25	00:17:30	100	00:09:47	00:18:09
Grampian	176	00:09:24	00:21:18	165	00:09:49	00:28:23	199	00:08:12	00:21:10	208	00:08:41	00:24:24
Greater Glasgow and Clyde	513	00:07:18	00:14:18	508	00:07:45	00:14:09	419	00:07:23	00:13:20	516	00:07:45	00:14:38
Highland	121	00:10:11	00:26:37	112	00:09:09	00:27:09	86	00:09:08	00:21:23	106	00:09:14	00:28:52
Lanarkshire	310	00:08:57	00:16:41	268	00:09:35	00:18:37	236	00:09:06	00:17:29	273	00:09:05	00:17:35
Lothian	312	00:07:19	00:15:43	315	00:08:04	00:15:34	301	00:07:51	00:16:30	301	00:07:26	00:15:47
Orkney	*	*	*	*	*	*	*	*	*	7	00:17:53	00:46:45
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	159	00:07:46	00:18:42	137	00:07:48	00:19:35	136	00:08:03	00:19:21	135	00:07:57	00:19:49
Western Isles	9	00:09:08	00:16:01	9	00:06:47	00:19:17	*	*	*	*	*	*
Unknown	51	00:09:11	00:28:15	58	00:08:01	00:19:27	62	00:12:15	00:20:56	66	00:10:58	00:24:20
SCOTLAND	**2,097**	**00:08:01**	**00:17:35**	**2,072**	**00:08:26**	**00:19:00**	**1,875**	**00:08:20**	**00:18:18**	**2,087**	**00:08:25**	**00:18:34**

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/05/2023[P]			08/05/2023[P]			15/05/2023[P]			22/05/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	256	00:15:27	00:31:55	276	00:19:03	00:39:58	269	00:16:20	00:35:34	262	00:15:38	00:28:37
Borders	115	00:12:29	00:25:28	80	00:14:27	00:32:50	98	00:13:50	00:32:54	113	00:11:51	00:26:12
Dumfries and Galloway	111	00:12:15	00:27:38	111	00:16:47	00:30:55	111	00:12:21	00:28:48	105	00:13:35	00:31:11
Fife	284	00:15:01	00:29:17	291	00:14:57	00:33:08	266	00:15:02	00:28:34	272	00:14:44	00:29:14
Forth Valley	210	00:16:49	00:37:08	234	00:17:53	00:37:47	197	00:14:49	00:29:05	183	00:15:31	00:29:33
Grampian	381	00:13:57	00:37:20	359	00:14:26	00:38:17	421	00:16:01	00:44:58	397	00:14:39	00:44:01
Greater Glasgow and Clyde	921	00:15:29	00:37:26	899	00:16:47	00:37:08	768	00:13:43	00:26:57	807	00:14:53	00:32:39
Highland	234	00:13:09	00:34:11	225	00:14:24	00:36:21	217	00:12:58	00:34:46	201	00:16:08	00:33:20
Lanarkshire	495	00:18:56	00:38:15	469	00:19:02	00:42:29	436	00:17:58	00:35:53	462	00:18:43	00:38:30
Lothian	576	00:16:56	00:34:00	591	00:16:28	00:32:35	547	00:15:27	00:29:07	553	00:15:23	00:31:26
Orkney	13	00:10:50	00:28:37	13	00:18:49	00:23:52	7	00:08:24	00:53:05	8	00:06:54	00:43:29
Shetland	9	00:20:38	00:29:58	8	00:20:30	00:28:37	9	00:17:59	00:29:28	5	00:18:20	00:28:32
Tayside	314	00:13:20	00:28:06	275	00:14:11	00:31:01	272	00:12:54	00:29:23	300	00:12:51	00:28:54
Western Isles	17	00:15:11	00:27:11	22	00:08:30	00:24:50	18	00:14:25	00:37:41	14	00:12:45	00:35:05
Unknown	100	00:17:07	00:34:34	90	00:15:00	00:34:36	89	00:15:08	00:36:34	91	00:18:12	00:35:16
SCOTLAND	4,036	00:15:46	00:34:37	3,943	00:16:29	00:36:24	3,725	00:14:55	00:32:22	3,773	00:15:18	00:33:30

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/05/2023ᴾ			08/05/2023ᴾ			15/05/2023ᴾ			22/05/2023ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	291	00:25:11	01:47:26	290	00:29:13	01:55:49	267	00:21:16	01:32:22	268	00:24:17	01:22:44
Borders	108	00:21:53	01:09:42	93	00:22:32	00:45:56	97	00:19:26	00:46:31	117	00:18:42	00:54:46
Dumfries and Galloway	137	00:24:27	01:31:43	145	00:23:08	01:40:10	135	00:19:20	01:25:03	125	00:20:35	01:12:25
Fife	316	00:37:13	02:04:36	246	00:31:34	02:08:09	288	00:27:45	01:24:02	271	00:28:58	01:48:17
Forth Valley	193	00:26:00	02:03:07	216	00:38:02	02:40:23	177	00:28:58	02:14:40	209	00:31:21	01:58:28
Grampian	396	00:26:39	01:36:25	397	00:26:27	01:53:16	336	00:27:37	02:16:30	307	00:31:46	04:01:51
Greater Glasgow and Clyde	738	00:40:05	03:13:29	692	00:33:24	03:12:24	763	00:22:58	01:31:46	723	00:27:53	02:07:31
Highland	313	00:22:19	01:18:31	324	00:23:15	01:19:11	290	00:17:09	01:15:11	289	00:19:37	01:19:40
Lanarkshire	353	00:43:32	04:08:59	388	00:41:47	03:07:47	382	00:30:36	02:08:54	399	00:43:51	02:44:13
Lothian	562	00:39:16	03:06:18	502	00:35:24	03:00:09	519	00:32:30	02:22:38	543	00:35:56	02:28:13
Orkney	6	00:17:04	00:49:08	12	00:12:27	00:46:18	14	00:22:49	02:08:12	11	00:34:07	01:31:07
Shetland	9	00:25:53	01:23:37	13	00:17:17	00:40:19	16	00:19:43	00:45:47	16	00:17:49	00:56:35
Tayside	322	00:25:11	01:21:40	347	00:27:33	01:35:32	321	00:21:35	01:07:02	303	00:23:28	01:20:29
Western Isles	13	00:19:06	00:45:32	19	00:28:27	00:47:28	19	00:21:31	00:47:55	29	00:19:17	01:08:02
Unknown	89	00:20:54	01:32:46	74	00:26:17	01:16:40	92	00:22:28	01:29:21	80	00:30:12	01:18:55
SCOTLAND	3,846	00:30:18	02:20:50	3,758	00:30:19	02:15:05	3,716	00:24:49	01:39:30	3,690	00:28:10	02:02:24

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	01/05/2023			08/05/2023			15/05/2023			22/05/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	476	00:45:15	02:37:58	512	00:38:40	02:06:25	481	00:43:15	02:00:30	479	00:43:00	01:54:49
Borders	198	00:30:31	00:50:15	181	00:30:31	00:53:05	168	00:32:55	01:01:02	195	00:32:19	00:50:53
Dumfries & Galloway	220	00:26:22	00:53:52	224	00:26:39	00:47:59	248	00:26:59	00:48:57	234	00:25:46	00:46:13
Fife	454	00:41:48	01:26:23	432	00:50:13	02:26:49	405	00:46:30	02:02:51	426	00:43:59	01:39:38
Forth Valley	393	00:42:15	01:05:00	447	00:44:23	01:10:49	381	00:43:22	01:07:21	373	00:41:44	01:09:51
Grampian	645	00:48:59	02:26:41	605	00:51:07	02:51:47	658	00:57:50	03:29:08	607	00:46:29	03:44:22
Greater Glasgow & Clyde	1,917	00:49:52	01:28:48	1,892	00:51:38	01:40:41	1,699	00:45:36	01:19:16	1,786	00:45:08	01:16:43
Highland	333	00:31:57	01:15:24	360	00:32:45	01:31:27	304	00:29:04	01:17:51	328	00:27:17	01:20:27
Lanarkshire	859	00:59:02	02:19:30	881	00:58:34	02:31:07	805	00:54:37	01:40:59	830	00:54:11	01:54:40
Lothian	1,028	00:45:45	01:10:06	1,016	00:45:08	01:12:28	997	00:45:09	01:12:48	995	00:45:56	01:10:53
Orkney	17	00:11:51	00:33:11	24	00:12:47	00:27:01	21	00:15:22	00:36:38	23	00:17:26	00:25:56
Shetland	20	00:25:51	00:46:24	19	00:16:58	00:35:23	26	00:28:44	00:47:36	23	00:24:26	00:40:58
Tayside	536	00:31:26	00:55:41	515	00:29:47	00:49:51	516	00:29:23	00:52:42	526	00:30:05	00:55:26
Western Isles	26	00:19:54	00:35:32	33	00:19:34	00:37:31	24	00:17:17	00:25:45	31	00:24:04	00:36:49
SCOTLAND	**7,122**	**00:44:45**	**01:31:52**	**7,141**	**00:44:32**	**01:39:30**	**6,733**	**00:43:18**	**01:30:23**	**6,856**	**00:42:25**	**01:25:20**

Table 7 - Turnaround Times by Hospital

Week Commencing		01/05/2023			08/05/2023			15/05/2023			22/05/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	163	00:58:43	03:00:32	189	00:52:21	03:14:27	168	00:45:43	02:27:09	175	00:51:34	02:05:00
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	313	00:40:46	02:22:02	323	00:34:15	01:06:08	313	00:42:55	01:50:40	304	00:41:08	01:39:33
Borders	Borders General Hospital (Melrose)	198	00:30:31	00:50:15	181	00:30:31	00:53:05	168	00:32:55	01:01:02	195	00:32:19	00:50:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:23:50	00:39:41	44	00:24:38	00:45:25	48	00:26:36	00:59:12	37	00:24:43	00:34:06
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	178	00:27:15	01:01:38	180	00:27:42	00:49:35	200	00:26:59	00:47:47	197	00:25:49	00:48:04
Fife	Victoria Hospital (Kirkcaldy)	454	00:41:48	01:26:23	432	00:50:13	02:26:49	405	00:46:30	02:02:51	426	00:43:59	01:39:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	393	00:42:15	01:05:00	447	00:44:23	01:10:49	381	00:43:22	01:07:21	373	00:41:44	01:09:51
Grampian	Aberdeen Royal Infirmary (Aberdeen)	497	00:54:04	02:41:30	459	00:53:04	03:15:19	527	01:04:26	03:50:52	468	00:50:55	04:00:11
Grampian	Dr Gray's Hospital (Elgin)	131	00:41:44	01:15:07	139	00:46:44	01:45:34	125	00:41:59	01:35:59	126	00:37:56	01:24:45
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:25:33	00:48:36	7	00:50:18	01:21:05	6	00:21:59	00:38:28	13	00:29:40	01:04:53
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	523	00:46:22	01:15:40	562	00:46:12	01:11:35	486	00:41:08	01:03:04	564	00:41:44	01:01:52
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	118	00:36:52	00:54:02	116	00:34:37	01:03:36	114	00:33:28	00:52:07	115	00:31:23	00:55:12
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	820	00:58:34	01:53:53	745	01:03:10	02:19:28	711	00:52:03	01:28:31	720	00:51:30	01:32:34
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	380	00:45:56	01:15:03	386	00:50:15	01:24:51	327	00:48:05	01:26:52	317	00:43:17	01:11:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	76	00:43:04	01:11:33	83	00:47:25	01:17:24	61	00:41:34	01:07:27	70	00:44:38	01:17:34
Highland	Belford Hospital (Fort William)	22	00:24:51	00:37:47	38	00:26:35	00:41:24	28	00:25:37	00:42:16	33	00:26:31	00:59:30
Highland	Caithness General Hospital (Wick)	37	00:27:42	00:38:42	46	00:22:01	00:44:20	45	00:25:46	00:37:44	37	00:24:44	00:56:21
Highland	Lorn & Islands Hospital (Oban)	22	00:34:56	00:54:09	36	00:27:04	00:38:42	21	00:26:23	00:34:51	15	00:21:12	00:34:24
Highland	Raigmore Hospital (Inverness)	252	00:34:16	01:23:12	240	00:39:12	01:57:29	210	00:30:35	01:32:42	243	00:29:38	01:32:01
Lanarkshire	University Hospital Hairmyres (East Kilbride)	274	00:53:10	02:19:40	274	00:56:59	02:21:42	264	00:49:57	01:26:35	236	00:50:52	01:36:34
Lanarkshire	University Hospital Monklands (Airdrie)	265	00:56:53	01:39:29	309	00:51:59	01:29:36	269	00:55:24	01:36:01	249	00:47:25	01:21:26
Lanarkshire	University Hospital Wishaw (Wishaw)	320	01:05:02	02:59:22	298	01:14:05	03:54:53	272	01:00:10	02:13:47	345	01:03:35	02:35:30
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:30:59	00:50:40	29	00:36:32	01:01:54	23	00:36:01	00:51:36	23	00:39:40	01:00:28
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	755	00:47:02	01:11:55	759	00:46:43	01:14:36	741	00:47:04	01:15:44	759	00:47:33	01:12:17
Lothian	St John's Hospital (Livingston)	246	00:42:30	01:06:09	228	00:40:48	01:06:11	233	00:40:36	01:07:10	213	00:40:00	01:05:45
Orkney	Balfour Hospital (Kirkwall)	17	00:11:51	00:33:11	24	00:12:47	00:27:01	21	00:15:22	00:36:38	23	00:17:26	00:25:56
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:25:51	00:46:24	19	00:16:58	00:35:23	26	00:28:44	00:47:36	23	00:24:26	00:40:58
Tayside	Ninewells Hospital (Dundee)	463	00:31:49	00:56:06	441	00:30:18	00:50:20	447	00:29:57	00:53:47	456	00:30:26	00:55:54
Tayside	Perth Royal Infirmary (Perth)	73	00:28:09	00:52:24	74	00:25:11	00:43:55	69	00:25:31	00:42:31	70	00:27:59	00:46:05
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:19:54	00:35:32	33	00:19:34	00:37:31	24	00:17:17	00:25:45	31	00:24:04	00:36:49
SCOTLAND		7,122	00:44:45	01:31:52	7,141	00:44:32	01:39:30	6,733	00:43:18	01:30:23	6,856	00:42:25	01:25:20

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Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)