Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 27 September 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **28/08/2023**   to   **18/09/2023**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	28/08/2023						04/09/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,113	913	616	942	766	478	1,223	940	657	1,064	818	545
Borders	341	298	219	281	245	169	350	292	209	296	243	165
Dumfries and Galloway	435	365	287	358	294	220	417	360	295	347	295	232
Fife	1,158	915	613	1,026	799	507	1,166	934	627	1,020	803	502
Forth Valley	760	594	441	680	519	373	881	707	503	790	636	441
Grampian	1,385	1,123	754	1,169	941	580	1,498	1,133	742	1,313	991	617
Greater Glasgow and Clyde	3,365	2,626	1,951	2,958	2,298	1,654	3,648	2,687	1,985	3,186	2,322	1,647
Highland	1,047	843	618	785	634	417	1,056	852	609	834	672	440
Lanarkshire	1,747	1,392	1,060	1,483	1,155	846	1,872	1,396	1,028	1,630	1,196	842
Lothian	2,311	1,761	1,199	2,039	1,524	986	2,374	1,747	1,211	2,114	1,536	1,029
Orkney	73	57	52	33	24	19	80	63	57	48	35	30
Shetland	65	51	41	40	34	26	74	64	57	41	38	32
Tayside	1,203	983	646	1,008	807	489	1,182	967	585	1,040	838	467
Western Isles	77	68	51	53	45	29	113	97	73	61	52	32
Unknown	717	302	205	691	286	190	700	293	214	673	273	195
SCOTLAND	15,797	12,291	8,753	13,546	10,371	6,983	16,634	12,532	8,852	14,457	10,748	7,216

	11/09/2023						18/09/2023				
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,113	876	611	940	734	476	1,145	883	618	979	749	495
323	275	202	258	215	147	339	290	214	265	219	152
470	395	325	368	300	235	481	409	334	409	350	276
1,039	842	628	905	718	516	1,086	884	588	930	736	454
697	572	418	621	496	349	740	637	466	673	571	405
1,418	1,086	708	1,218	934	571	1,518	1,177	708	1,344	1,045	591
3,302	2,610	1,970	2,847	2,208	1,591	3,337	2,602	1,958	2,921	2,243	1,632
996	831	606	786	653	441	1,034	851	629	774	643	434
1,708	1,386	1,056	1,419	1,126	820	1,725	1,354	1,017	1,474	1,152	833
2,137	1,677	1,186	1,879	1,459	987	2,216	1,753	1,258	1,968	1,540	1,063
49	42	38	21	19	15	63	51	41	43	36	26
64	52	49	26	21	18	50	38	29	32	26	18
1,166	981	597	990	816	451	1,213	1,033	649	1,006	843	475
111	83	67	51	41	28	109	95	76	56	48	29
673	297	199	638	278	182	653	295	216	628	277	199
15,266	**12,005**	**8,660**	**12,967**	**10,018**	**6,827**	**15,709**	**12,352**	**8,801**	**13,502**	**10,478**	**7,082**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/08/2023[P]			04/09/2023[P]			11/09/2023[P]			18/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:08:25	00:15:20	38	00:08:16	00:17:05	30	00:08:52	00:21:15	35	00:09:38	00:19:52
Borders	5	00:10:19	00:20:15	*	*	*	5	00:15:19	00:20:57	*	*	*
Dumfries and Galloway	11	00:06:10	00:09:02	14	00:07:24	00:21:35	8	00:07:19	00:20:44	11	00:08:26	00:22:43
Fife	38	00:07:04	00:17:18	35	00:07:19	00:17:26	24	00:07:04	00:12:33	24	00:07:00	00:11:39
Forth Valley	11	00:06:50	00:12:27	29	00:08:11	00:18:28	18	00:07:39	00:12:07	11	00:05:22	00:10:36
Grampian	36	00:04:53	00:18:32	29	00:07:31	00:25:07	31	00:07:56	00:19:23	43	00:07:35	00:22:09
Greater Glasgow and Clyde	98	00:06:58	00:12:18	101	00:06:32	00:11:41	87	00:06:44	00:11:41	86	00:05:49	00:11:22
Highland	27	00:09:47	00:20:46	19	00:08:54	00:21:52	23	00:10:39	00:30:19	19	00:06:56	00:15:45
Lanarkshire	49	00:07:12	00:12:43	52	00:08:21	00:14:13	63	00:07:34	00:14:39	57	00:06:33	00:16:13
Lothian	55	00:05:38	00:13:29	60	00:06:06	00:12:49	52	00:06:09	00:10:58	58	00:06:30	00:13:15
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	28	00:05:47	00:14:44	31	00:05:17	00:18:25	26	00:06:29	00:20:58	38	00:06:41	00:13:03
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	17	00:08:27	00:15:30	13	00:06:33	00:08:59	5	00:13:51	00:18:25	11	00:10:07	00:17:58
SCOTLAND	**409**	**00:06:58**	**00:16:00**	**429**	**00:07:05**	**00:16:22**	**377**	**00:07:05**	**00:16:34**	**403**	**00:06:53**	**00:15:29**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/08/2023[P]			04/09/2023[P]			11/09/2023[P]			18/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	128	00:09:09	00:17:25	179	00:09:40	00:20:32	174	00:09:40	00:23:22	120	00:10:40	00:20:19
Borders	42	00:12:46	00:35:13	47	00:09:58	00:23:48	35	00:11:02	00:23:28	28	00:06:55	00:21:34
Dumfries and Galloway	44	00:11:08	00:26:37	41	00:11:50	00:27:11	48	00:07:46	00:24:26	59	00:08:56	00:23:07
Fife	150	00:08:52	00:18:58	159	00:08:12	00:19:50	147	00:08:25	00:19:10	134	00:08:38	00:18:32
Forth Valley	112	00:09:15	00:21:39	115	00:08:07	00:18:39	83	00:07:53	00:16:02	92	00:08:38	00:16:27
Grampian	192	00:08:34	00:23:01	203	00:08:00	00:27:45	189	00:07:32	00:19:17	209	00:07:58	00:23:01
Greater Glasgow and Clyde	535	00:07:45	00:14:55	596	00:08:06	00:16:21	534	00:07:45	00:14:19	567	00:07:59	00:15:39
Highland	95	00:08:39	00:25:03	115	00:08:26	00:23:37	119	00:09:20	00:29:06	119	00:08:31	00:27:04
Lanarkshire	254	00:08:53	00:19:20	294	00:08:30	00:17:32	284	00:09:37	00:18:54	268	00:10:23	00:18:44
Lothian	324	00:07:23	00:15:08	313	00:06:51	00:15:11	273	00:06:50	00:13:43	289	00:07:54	00:13:43
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	10	00:09:22	00:24:59	11	00:17:13	00:36:12	*	*	*	*	*	*
Tayside	149	00:06:47	00:20:29	146	00:07:41	00:18:54	137	00:07:32	00:21:22	144	00:07:25	00:17:43
Western Isles	*	*	*	*	*	*	*	*	*	8	00:05:12	00:20:38
Unknown	81	00:09:09	00:17:47	72	00:08:51	00:20:46	62	00:07:55	00:17:07	89	00:08:48	00:20:07
SCOTLAND	2,125	00:08:11	00:18:33	2,298	00:08:08	00:19:00	2,092	00:08:08	00:18:53	2,134	00:08:23	00:18:27

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/08/2023[P]			04/09/2023[P]			11/09/2023[P]			18/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	00:16:21	00:38:25	311	00:22:30	00:55:52	306	00:19:15	00:50:48	327	00:21:24	00:50:19
Borders	87	00:14:19	00:33:01	87	00:15:26	00:35:38	69	00:12:04	00:25:30	84	00:11:00	00:26:23
Dumfries and Galloway	94	00:13:09	00:25:07	107	00:13:19	00:33:37	126	00:14:06	00:33:05	149	00:16:44	00:37:44
Fife	309	00:14:58	00:33:07	289	00:16:03	00:35:52	281	00:16:19	00:32:58	303	00:15:50	00:29:51
Forth Valley	210	00:17:08	00:35:39	254	00:17:32	00:32:38	184	00:13:22	00:33:04	219	00:15:27	00:30:20
Grampian	365	00:15:41	00:42:52	402	00:19:14	00:55:31	382	00:18:04	00:55:37	403	00:16:04	00:41:41
Greater Glasgow and Clyde	925	00:17:12	00:37:26	978	00:18:17	00:47:20	844	00:15:44	00:34:26	913	00:16:43	00:42:39
Highland	219	00:14:51	00:36:55	237	00:15:27	00:42:17	238	00:12:20	00:33:44	229	00:13:35	00:37:23
Lanarkshire	483	00:20:21	00:42:41	515	00:22:20	00:55:23	432	00:18:49	00:40:43	499	00:19:28	00:39:21
Lothian	631	00:15:41	00:36:13	682	00:17:18	00:36:56	543	00:14:17	00:27:27	596	00:14:13	00:27:25
Orkney	7	00:06:54	00:46:33	15	00:14:44	01:52:19	5	00:11:58	00:20:50	17	00:13:43	01:01:51
Shetland	10	00:32:40	00:50:06	8	00:10:43	00:31:55	9	00:16:05	00:38:41	10	00:17:27	00:25:34
Tayside	267	00:15:10	00:30:27	319	00:13:26	00:33:35	300	00:13:53	00:30:32	333	00:13:47	00:32:52
Western Isles	18	00:10:49	00:18:24	17	00:12:35	00:27:17	15	00:19:08	00:37:47	13	00:10:07	00:49:30
Unknown	98	00:18:11	00:33:41	112	00:17:26	00:44:02	114	00:18:19	00:36:03	95	00:16:25	00:37:16
SCOTLAND	4,011	00:16:28	00:37:08	4,333	00:17:58	00:43:34	3,848	00:16:00	00:35:35	4,190	00:16:17	00:37:36

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/08/2023[P]			04/09/2023[P]			11/09/2023[P]			18/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	311	00:27:57	01:49:12	269	00:46:21	03:55:46	213	00:47:16	03:28:34	254	00:41:08	03:00:58
Borders	108	00:18:39	00:57:08	101	00:17:19	01:03:01	106	00:21:13	01:08:53	98	00:21:58	00:54:16
Dumfries and Galloway	144	00:20:38	01:10:08	132	00:25:40	01:45:50	115	00:26:28	01:17:42	131	00:23:18	01:45:53
Fife	299	00:33:05	02:46:20	317	00:27:48	02:26:35	262	00:34:51	02:36:59	266	00:30:25	01:55:21
Forth Valley	178	00:37:38	02:22:42	227	00:45:51	02:16:40	205	00:24:09	01:26:54	248	00:30:01	01:40:27
Grampian	334	00:30:48	02:08:52	345	00:26:35	03:12:23	309	00:33:34	03:41:47	377	00:36:35	02:46:53
Greater Glasgow and Clyde	702	00:43:31	03:58:47	583	01:00:11	05:37:46	702	00:35:35	02:28:38	638	00:37:55	03:38:25
Highland	291	00:20:34	01:09:36	296	00:20:30	01:14:19	272	00:20:26	01:11:24	271	00:19:01	01:08:01
Lanarkshire	347	00:51:26	04:25:18	318	01:13:36	06:14:00	330	00:48:29	03:05:48	308	01:42:08	05:44:44
Lothian	481	00:43:25	03:52:16	452	00:48:46	04:03:41	555	00:30:37	02:09:56	566	00:34:02	02:16:44
Orkney	13	00:12:32	00:45:13	14	00:13:02	01:42:48	10	00:19:21	01:29:58	13	00:26:46	00:55:37
Shetland	13	00:20:41	00:49:34	19	00:13:32	00:58:44	8	00:18:09	00:44:03	13	00:15:47	00:39:26
Tayside	352	00:23:08	01:15:13	335	00:28:19	01:38:50	345	00:25:27	01:22:05	320	00:26:20	01:31:05
Western Isles	18	00:23:38	00:55:38	32	00:18:05	00:44:15	22	00:16:58	00:46:27	26	00:29:31	01:47:36
Unknown	86	00:28:27	02:31:03	75	00:53:48	03:33:25	93	00:28:08	01:43:32	76	00:37:08	03:28:55
SCOTLAND	**3,677**	**00:32:04**	**02:45:12**	**3,515**	**00:36:00**	**03:42:53**	**3,547**	**00:30:40**	**02:16:00**	**3,605**	**00:33:05**	**02:38:47**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	28/08/2023			04/09/2023			11/09/2023			18/09/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	470	00:47:25	02:32:23	551	00:53:56	03:01:16	475	00:57:58	03:36:19	498	00:53:05	03:27:09
Borders	172	00:30:58	00:51:56	162	00:32:53	00:52:49	151	00:31:47	00:49:23	155	00:31:28	00:48:34
Dumfries & Galloway	218	00:24:38	00:43:21	227	00:26:53	00:50:34	232	00:26:23	00:46:30	271	00:28:19	00:58:00
Fife	481	00:42:41	01:37:59	463	00:47:03	01:47:40	489	00:49:37	02:19:52	413	00:48:43	01:52:41
Forth Valley	397	00:39:49	01:06:39	455	00:44:30	01:26:46	357	00:41:37	01:11:19	423	00:41:15	01:04:24
Grampian	631	00:51:27	02:42:41	628	00:58:29	03:39:42	629	00:56:48	03:19:37	629	00:52:33	03:06:00
Greater Glasgow & Clyde	1,869	00:47:08	01:26:31	1,877	00:46:31	01:21:01	1,793	00:47:05	01:20:59	1,844	00:45:09	01:21:44
Highland	308	00:27:04	01:13:43	332	00:27:23	00:59:52	336	00:26:23	01:14:47	322	00:25:55	00:57:32
Lanarkshire	801	00:53:22	01:54:09	798	01:02:11	02:28:34	774	00:57:30	02:11:13	819	01:02:24	02:47:29
Lothian	996	00:45:47	01:14:44	1,015	00:44:26	01:09:36	979	00:43:54	01:09:01	1,075	00:46:25	01:10:34
Orkney	19	00:18:04	00:30:24	31	00:20:56	00:38:19	14	00:14:27	00:27:53	25	00:15:16	00:26:56
Shetland	25	00:23:30	00:40:56	32	00:17:01	00:39:51	19	00:17:54	00:33:59	19	00:15:50	00:40:06
Tayside	550	00:30:42	00:54:05	556	00:31:50	01:01:00	519	00:31:37	00:58:59	545	00:30:43	00:56:15
Western Isles	27	00:19:00	00:33:52	28	00:18:08	00:26:54	26	00:15:39	00:25:48	27	00:20:53	00:30:10
SCOTLAND	**6,964**	**00:43:15**	**01:31:01**	**7,155**	**00:44:25**	**01:39:41**	**6,793**	**00:44:19**	**01:37:12**	**7,065**	**00:43:38**	**01:38:02**

Table 7 - Turnaround Times by Hospital

Week Commencing		28/08/2023			04/09/2023			11/09/2023			18/09/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	148	00:54:37	03:00:56	214	00:57:08	03:29:59	169	00:55:14	03:47:09	176	01:09:54	03:50:40
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	322	00:46:04	02:24:08	337	00:52:02	02:48:50	306	00:59:41	03:31:26	322	00:49:36	03:02:17
Borders	Borders General Hospital (Melrose)	172	00:30:58	00:51:56	162	00:32:53	00:52:49	151	00:31:47	00:49:23	155	00:31:28	00:48:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:28:48	00:42:03	37	00:22:39	00:39:05	52	00:25:39	00:44:17	55	00:26:15	00:46:16
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	174	00:24:14	00:43:26	190	00:27:51	00:52:34	180	00:26:43	00:47:54	216	00:28:25	01:00:17
Fife	Victoria Hospital (Kirkcaldy)	481	00:42:41	01:37:59	463	00:47:03	01:47:40	489	00:49:37	02:19:52	413	00:48:43	01:52:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:39:49	01:06:39	455	00:44:30	01:26:46	357	00:41:37	01:11:19	423	00:41:15	01:04:24
Grampian	Aberdeen Royal Infirmary (Aberdeen)	485	00:58:37	03:01:38	479	01:02:52	03:55:35	514	01:01:54	03:27:46	495	00:56:09	03:11:54
Grampian	Dr Gray's Hospital (Elgin)	134	00:36:28	01:19:10	137	00:50:46	02:35:36	100	00:36:49	01:29:15	128	00:41:27	02:27:33
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:24:19	00:38:54	12	00:19:30	00:58:53	15	00:21:56	00:40:36	6	00:24:50	00:46:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	517	00:41:17	01:04:02	519	00:40:55	01:01:47	540	00:42:47	01:04:59	532	00:39:55	01:03:26
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:32:20	00:53:26	98	00:37:44	01:04:23	128	00:39:57	01:19:35	102	00:35:53	00:59:20
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	798	00:59:09	01:50:17	818	00:55:30	01:38:46	711	00:54:17	01:36:00	762	00:55:09	01:46:21
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	376	00:44:15	01:14:51	358	00:44:24	01:15:33	341	00:46:46	01:17:19	375	00:42:56	01:08:43
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:41:45	01:05:21	84	00:37:38	01:03:48	73	00:42:53	01:06:39	73	00:38:55	01:04:40
Highland	Belford Hospital (Fort William)	27	00:21:13	00:35:15	37	00:28:12	01:06:54	28	00:20:29	00:48:51	37	00:26:46	00:55:57
Highland	Caithness General Hospital (Wick)	31	00:25:43	00:44:49	42	00:24:49	00:43:37	51	00:24:45	00:42:37	29	00:24:57	00:35:03
Highland	Lorn & Islands Hospital (Oban)	31	00:26:28	00:38:54	31	00:24:11	00:43:18	31	00:27:00	00:42:20	27	00:22:40	00:39:22
Highland	Raigmore Hospital (Inverness)	219	00:28:16	01:34:25	222	00:28:41	01:01:26	226	00:27:55	01:28:17	229	00:26:58	01:01:37
Lanarkshire	University Hospital Hairmyres (East Kilbride)	233	00:46:33	01:30:24	258	01:02:42	02:15:52	253	00:59:33	02:50:37	250	01:00:45	02:52:10
Lanarkshire	University Hospital Monklands (Airdrie)	247	00:54:29	01:24:39	242	00:59:57	01:40:34	219	00:53:43	01:34:32	251	00:53:26	01:29:16
Lanarkshire	University Hospital Wishaw (Wishaw)	321	00:57:05	02:33:22	298	01:04:37	03:11:52	302	00:58:56	02:21:49	318	01:12:40	03:23:09
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:36:06	00:56:53	27	00:37:16	00:54:08	31	00:36:16	00:59:32	15	00:42:05	01:06:31
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	745	00:46:52	01:16:46	777	00:45:51	01:10:44	735	00:45:12	01:10:17	803	00:47:13	01:11:53
Lothian	St John's Hospital (Livingston)	219	00:43:25	01:14:13	211	00:40:06	01:05:00	213	00:39:34	01:05:23	257	00:42:07	01:03:57
Orkney	Balfour Hospital (Kirkwall)	19	00:18:04	00:30:24	31	00:20:56	00:38:19	14	00:14:27	00:27:53	25	00:15:16	00:26:56
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:23:30	00:40:56	32	00:17:01	00:39:51	19	00:17:54	00:33:59	19	00:15:50	00:40:06
Tayside	Ninewells Hospital (Dundee)	454	00:32:35	00:56:15	472	00:33:44	01:04:20	440	00:32:39	01:02:23	440	00:31:51	00:57:04
Tayside	Perth Royal Infirmary (Perth)	96	00:25:56	00:40:53	84	00:26:50	00:39:52	79	00:26:04	00:40:37	105	00:28:36	00:44:36
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:19:00	00:33:52	28	00:18:08	00:26:54	26	00:15:39	00:25:48	27	00:20:53	00:30:10
SCOTLAND		6,964	00:43:15	01:31:01	7,155	00:44:25	01:39:41	6,793	00:44:19	01:37:12	7,065	00:43:38	01:38:02

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)