

| Section 1: Policy details - policy is shorthand for provisions, functions, practices and activities inc | any activity of the organisation and could include strategies, criteria, cluding the delivery of our service. |
|--|---|
| a. Name of policy or practice (list also any linked policies or decisions) | The Prevention of Slips, Trips and Falls |
| b. Name of department | Health & Safety |
| c. Name of Lead | Graham Forman |
| d. Equality Impact Assessment Team [names, job roles] | Graham Forman - Ergonomics & Patient Handling Adviser |
| e. Date of assessment | 25 th May, 2017 |
| f. Who are the main target groups / who will be affected by the policy? | Patients (all groups), Operational Staff, Support Service Staff |
| g. What are the intended outcomes / purpose of the policy? | To ensure all reasonably practicable steps are taken to prevent slips, trips and falls by persons, or where such an event occurs reasonable steps are taken to mitigate physical injury. |
| h. Is the policy relevant to the General Duty to eliminate discrimination? advance equality of opportunity? foster good relations? | Consideration will always be given to ensure all reasonable measures include an impact assessment for those Service Users who may be visually impaired (also including those people who are deaf and deaf/blind) or may have a disability affecting mobility. Therefore this policy is most relevant for the elimination of discrimination. |
| If yes to any of the three needs complete all sections of the form (2-7) | The purpose of this Policy is to avoid physical injury to all persons regardless of individual protected characteristics or any other variable which could lead to discrimination, impact on equality of opportunities or work contrary to the fectoring of good relations. |
| If no to all of the three needs provide brief detail as to why this is the case and complete | fostering of good relations. |

| only section 7 | However in recognition of the potential additional challenges moving over |
|---|--|
| If don't know: complete sections 2 and 3 to help assess relevance | uneven surfaces to Service users (and staff) who have any degree of visual impairment or age related motor or sensory impairment all sections of the document are completed. |

Section 2: Evidence, consultation and involvement

Please list the available evidence used to assess the impact of this policy, including the sources listed below. Please also identify any gaps in evidence and what will be done to address this.

a. Previous consultation / involvement with community, including individuals or groups or staff as relevant. Please outline details of any involvement / consultation, including dates carried out and protected characteristics

| Details of consultations - where, who was involved | Date | Key findings | Protected characteristics |
|---|----------------------------------|---|---------------------------|
| Service User engagement at the National Vehicle and Equipment design Groups | Approx every 6-12 months (| Patient representatives with visual impairment identify actual and potential hazards within vehicle (and whilst entering / alighting). User group attend | Age Disability |
| are attended by Patient representatives. | new ambulance | with a set of visual impairment goggles which allow Service design group to move within the working | Visual Impairment |
| | design) | environment whilst 'experiencing' glaucoma, macular degeneration, stages of retinitis pigmentosa etc. | height/morphology |
| | | (Escorted) use of passenger loading systems (steps, tail lifts or ramps) may be a greater source of Slips, Trips or Falls for those with visual/physical impairment (whether or not age | |
| | | related). Patient representatives at vehicle review days will participate in loading/alighting exercises to help identify potential risks not picked up earlier in the design process. | |

| n/a | Gender reassignment |
|-----|---|
| n/a | Gender / sex |
| n/a | Marriage / civil partnership * |
| n/a | Pregnancy / maternity |
| n/a | Race |
| n/a | Religion / belief |
| n/a | Sexual orientation |
| n/a | Cross cutting - e.g. health inequalities - people with poor mental health, low incomes, involved in the criminal justice system, those with poor literacy, are homeless or those who live in rural areas. Other? |

| | Available evidence |
|--------------------------------------|--|
| b. Research and relevant information | Disabled Persons Transport Advisory Committee (Dept of Transport) publications. |
| | Disabled Living Foundation – Fact Sheets |
| | Moving People – National Back Exchange – 6 th edition |
| c. Knowledge of policy lead | Masters in Ergonomics (user-centred /participative design processes). |

| d. Equality monitoring information including service and employee information | Visual impairment users |
|--|--|
| e. Feedback from service users, partner or other organisations as relevant | Users with visual impairment and those who are deaf/blind participate in study days to help identify potential trip or fall hazards (e.g. split floor levels, access steps). Also assist by identifying strike hazards (e.g. low cupboard). |
| f. Other | Design group use loaned 'visual impairment' replication glasses to experience disorientation whilst in an otherwise familiar environment. |
| g. Are there any gaps in evidence? Please indicate how these will be addressed | Initial lack of appreciation of visual impairment has led to European Union (CEN1789:2007 – comite europeen de normalisation) fully compliant ambulance vehicles but not necessarily optimum use of visual markers. Increased use of contrast colours on steps and grab handles, and the recent addition of contrast piping on seat edges and locker were a direct result of this consultation process. |
| Gaps identified | Service continually engaging with Service users to identify potential hazards not already covered in design specifications or existing Safer Systems of Work. |
| Measure to address these; give brief details. Further research? | The Service constantly reviews incident reports. Where injury or a near-miss involving |
| Consultation? | a Slip, Trip or Fall may be attributed to physical disability or frailty of a patient this will |
| Other | be reviewed locally. Where there is significant risk this may be escalated to a Significant |

| | Adverse Event Review. |
|--|-----------------------|
| Note: specific actions relating to these measures can be listed at section 5 | |

| Protected characteristics | i. Eliminating discrimination | ii. Advancing equality of opportunity | iii. Fostering good relations | |
|-----------------------------------|--------------------------------------|--|-------------------------------|--|
| Age | | | | |
| Positive impacts | - | gement with User groups will enable gns to best promote User independ | - | |
| Negative impacts | None intended | | | |
| Opportunities to enhance equality | Continue to engage with user groups. | | | |
| Disability | | | | |
| Positive impacts | | gement with User groups will enable gns to best promote User independ | • | |
| Negative impacts | None intended | | | |
| Opportunities to enhance equality | Continue to engage | with user groups. | | |
| Gender reassignment | n/a | | | |
| Positive impacts | | | | |
| Negative impacts | | | | |
| Opportunities to enhance equality | | | | |
| Gender / sex | n/a | | | |
| Positive impacts | | | | |
| Negative impacts | | | | |

| Opportunities to enhance equality | |
|-----------------------------------|-----|
| Marriage / civil partnership | n/a |
| Positive impacts | |
| Negative impacts | |
| Opportunities to enhance equality | |
| Pregnancy / maternity | n/a |
| Positive impacts | |
| Negative impacts | |
| Opportunities to enhance equality | |
| Race | n/a |
| Positive impacts | |
| Negative impacts | |
| Opportunities to enhance equality | |
| Religion / belief | n/a |
| Positive impacts | |
| Negative impacts | |
| Opportunities to enhance equality | |
| Sexual orientation | n/a |
| Positive impacts | |
| Negative impacts | |

| Opportunities to enhance equality | | |
|---|------------------|--|
| Cross cutting - e.g. health | | |
| inequalities people with poor | | |
| mental health, low incomes, | | |
| involved in the criminal justice | | |
| system, those with poor | | |
| literacy, are homeless or those | | |
| who live in rural areas. | | |
| Other | | |
| Positive impacts | n/a | |
| Negative impacts | | |
| Opportunities to enhance equality | | |
| Note: specific actions relating to the | se measures ca | in be listed at section 5 |
| Section 4: Addressing impacts | | |
| Select which of the following app plan | ly to your polic | cy and give a brief explanation - to be expanded in Section 5: Action |
| pian | | |
| | | Reasons |
| a. No major change - the EQIA sho | ows that the | The EQIA ensures that a robust control of causes of Slips, Trips and Falls |
| policy is robust, there is no potential for | | does not discriminate against persons. |
| discrimination or adverse impact and all | | |
| opportunities to promote equality have been taken | | |
| b. Adjust the policy – the EQIA identifies | | |
| potential problems or missed opportunities and | | |
| you are making adjustments or introducing new | | |
| measures to the policy to remove barriers or | | |
| promote equality or foster good rela | tions | |
| c. Continue the development and | | |
| implementation of the policy with | out | |

| adjustments – the EQIA identifies potential for adverse impact or missed opportunity to promote equality. Justifications for continuing without making changes must be clearly set out, these should be compelling and in line with the duty to have due regard. See option d. if you find unlawful discrimination. Before choosing this option you must contact the Equalities Manager to discuss the implications. | |
|---|--|
| d. Stop and remove the policy - there is actual or potential unlawful discrimination and these cannot be mitigated. The policy must be stopped and removed or changed. Before choosing this option you must contact the Equalities Manager to discuss the implications. | |

Section 5: Action plan

Please describe the action that will be taken following the assessment in order to reduce or remove any negative / adverse impacts, promote any positive impacts, or gather further information or evidence or further consultation

| Action | Output | Outcome | Lead responsible | Date | Protected characteristic / cross cutting issue* |
|---|--|---|--|---------------------------|---|
| Continue to ensure vehicles and equipment do not have a disproportionate impact on disabled/elderly patients | National Vehicle Design and Equipment Group to continue to ensure optimal design – and Service's Safer Systems of Work reflect any | An appropriate combination of environment design and Systems of Work result in disabled (physical or sensory) users being at no | Chair of National Vehicle Design and Equipment Group. Patient Safety Manager | 22 nd May 2017 | Disability / Age |

| | additional | greater risk of | | | | | |
|---|-----------------------|------------------------|---------------------|---|---------------|--|--|
| | protective | injury than fully | | | | | |
| | measures where | sighted/able | | | | | |
| | remaining risks | bodied persons. | | | | | |
| | cannot be | | | | | | |
| | adequately | | | | | | |
| | removed through | | | | | | |
| | the process of | | | | | | |
| | design. | | | | | | |
| liat which share star | iatia ia ralavant ara | diachility, gandar rac | aignment gender / a | | n arte arabia | | |
| * list which characteristic is relevant - age, disability, gender reassignment, gender / sex, marriage and civil partnership, pregnancy and maternity, race, religion / belief, sexual orientation or cross cutting issue e.g. poor mental health, illiteracy etc | | | | | | | |
| | - | | • • | - | - | | |

| Section 6: Monitoring and review | | | | | | | | |
|--|---------------------------|---|------------|-----------------------------|--|--|--|--|
| Please detail the arrangements for review and monitoring of the policy | | | | | | | | |
| | | Details | | | | | | |
| a. How will the policy be monitored? Provide dates as appropriate | | Ongoing | | | | | | |
| b. What equalities monitoring will be put in place? | | Review of Incident Reports | | | | | | |
| | | Comments/concerns/reports from User engagement initiatives. | | | | | | |
| c. When will the policy be reviewed? Provide a | | | | | | | | |
| review date. | | May 2020 | | | | | | |
| Section 7: Sign off Please provide signatures as appropriate | | | | | | | | |
| Name of Lead | Title | | Signature | Date | | | | |
| Graham Forman | Ergonomics Adviser | | Grahan Ton | 14 th April 2017 | | | | |
| | | | | | | | | |
| Completed form: copy of completed form to be retained by department and copy forwarded to Equalities Manager for | | | | | | | | |
| publication on Service website | | | | | | | | |
| Provide date this was sent | 25 th May 2017 | | | | | | | |

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