

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

25/03/2024

to

15/04/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	25/03/2024						01/04/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,200	923	655	1,085	826	566	1,116	884	607	968	756	488
Borders	365	320	240	312	273	196	353	287	205	292	233	159
Dumfries and Galloway	506	431	332	428	358	266	512	439	338	417	353	256
Fife	1,071	876	595	949	764	490	1,168	932	639	1,038	818	534
Forth Valley	846	688	503	771	625	444	785	650	456	710	578	388
Grampian	1,475	1,127	728	1,281	970	586	1,472	1,194	758	1,307	1,058	634
Greater Glasgow and Clyde	3,462	2,706	2,067	3,047	2,352	1,745	3,412	2,724	2,016	2,980	2,362	1,673
Highland	1,080	884	638	819	690	452	1,016	847	638	756	641	446
Lanarkshire	1,856	1,456	1,084	1,623	1,257	905	1,760	1,386	1,084	1,532	1,192	902
Lothian	2,273	1,693	1,170	2,071	1,541	1,030	2,438	1,828	1,242	2,223	1,666	1,098
Orkney	58	44	33	37	29	19	82	64	51	53	42	30
Shetland	56	44	35	27	23	15	34	31	25	22	20	15
Tayside	1,183	1,004	625	1,023	861	493	1,223	1,017	619	1,075	877	489
Western Isles	91	79	59	62	52	32	121	94	73	73	62	41
Unknown	404	87	51	393	81	47	398	87	61	387	79	53
SCOTLAND	15,926	12,362	8,815	13,928	10,702	7,286	15,890	12,464	8,812	13,833	10,737	7,206

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08/04/2024						15/04/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,011	832	616	864	700	494	1,078	888	612	955	776	507
342	293	213	284	243	169	335	294	221	282	248	179
465	400	323	372	311	239	479	392	310	390	319	242
1,111	894	633	968	773	525	1,036	868	649	891	736	526
811	650	482	724	573	408	775	627	459	678	538	382
1,392	1,116	731	1,187	962	592	1,394	1,156	755	1,201	993	607
3,225	2,598	1,958	2,811	2,238	1,620	3,346	2,743	2,075	2,874	2,333	1,698
1,050	871	662	785	645	449	1,021	859	614	760	649	417
1,744	1,389	1,047	1,503	1,182	871	1,811	1,464	1,094	1,591	1,270	919
2,202	1,727	1,143	1,941	1,519	952	2,220	1,752	1,185	1,968	1,545	1,000
81	64	60	41	35	31	61	44	36	32	24	17
33	25	21	20	16	12	58	43	39	31	25	21
1,175	1,002	635	993	839	490	1,118	935	637	941	770	482
103	87	75	54	45	33	97	78	61	54	45	28
377	103	68	359	95	61	355	70	46	347	66	43
15,122	12,051	8,667	12,906	10,176	6,946	15,184	12,213	8,793	12,995	10,337	7,068

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P			15/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:08:20	00:16:03	42	00:08:47	00:17:21	23	00:09:37	00:14:45	41	00:09:10	00:17:41
Borders	6	00:03:58	00:20:22	7	00:11:51	00:16:29	6	00:11:58	00:22:31	8	00:05:58	00:15:38
Dumfries and Galloway	20	00:10:37	00:20:31	11	00:07:57	00:33:14	8	00:19:48	00:26:54	13	00:07:40	00:16:51
Fife	33	00:08:12	00:12:43	40	00:07:18	00:15:43	30	00:07:39	00:17:21	32	00:09:08	00:17:12
Forth Valley	37	00:07:56	00:13:50	21	00:07:33	00:14:51	20	00:10:31	00:25:21	23	00:06:46	00:13:06
Grampian	42	00:06:25	00:13:00	37	00:06:33	00:18:31	37	00:09:37	00:17:33	54	00:06:40	00:21:03
Greater Glasgow and Clyde	107	00:06:01	00:12:30	119	00:05:39	00:11:20	99	00:06:43	00:11:47	106	00:06:32	00:12:15
Highland	35	00:06:54	00:16:50	24	00:12:23	00:18:58	19	00:12:11	00:23:58	24	00:10:01	00:30:36
Lanarkshire	67	00:06:41	00:14:37	58	00:06:47	00:14:20	74	00:08:34	00:15:23	52	00:07:33	00:12:49
Lothian	60	00:08:15	00:13:33	68	00:06:21	00:11:50	63	00:07:10	00:12:30	66	00:06:22	00:14:00
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	55	00:06:25	00:18:45	36	00:05:24	00:15:31	21	00:07:02	00:20:03	31	00:06:21	00:16:29
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	7	00:05:20	00:06:39	*	*	*	*	*	*	*	*	*
SCOTLAND	511	00:07:02	00:15:41	468	00:06:33	00:15:42	407	00:07:33	00:16:52	461	00:07:12	00:16:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P			15/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	184	00:10:11	00:24:50	151	00:10:30	00:21:50	147	00:09:40	00:22:18	149	00:08:36	00:17:59
Borders	39	00:09:17	00:23:02	36	00:10:12	00:24:27	39	00:07:51	00:26:19	31	00:09:30	00:27:01
Dumfries and Galloway	57	00:09:05	00:26:10	58	00:11:17	00:27:44	57	00:06:21	00:24:49	51	00:07:01	00:23:13
Fife	136	00:08:26	00:17:38	143	00:09:50	00:21:39	123	00:09:22	00:20:28	140	00:08:27	00:17:45
Forth Valley	122	00:09:08	00:17:46	113	00:09:05	00:18:41	111	00:08:48	00:19:34	103	00:07:35	00:16:58
Grampian	181	00:09:09	00:24:13	192	00:08:51	00:25:25	183	00:07:32	00:18:10	173	00:07:32	00:19:09
Greater Glasgow and Clyde	533	00:07:25	00:14:36	523	00:07:31	00:15:07	476	00:07:24	00:13:25	499	00:06:50	00:13:50
Highland	99	00:08:58	00:28:29	112	00:08:00	00:26:46	111	00:08:42	00:24:41	97	00:08:44	00:25:47
Lanarkshire	242	00:08:35	00:17:25	268	00:08:17	00:17:39	293	00:09:36	00:20:10	295	00:09:10	00:17:11
Lothian	314	00:08:16	00:16:41	324	00:07:58	00:16:09	311	00:07:39	00:15:37	295	00:07:54	00:14:28
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	152	00:07:24	00:17:35	149	00:08:16	00:19:24	150	00:06:36	00:18:01	108	00:07:26	00:18:52
Western Isles	5	00:08:17	00:19:13	12	00:06:46	00:18:01	8	00:11:07	00:16:59	*	*	*
Unknown	21	00:09:20	00:25:54	30	00:10:18	00:25:35	34	00:08:12	00:20:48	22	00:09:37	00:19:38
SCOTLAND	2,091	00:08:22	00:19:03	2,120	00:08:20	00:19:21	2,051	00:08:04	00:18:24	1,977	00:07:49	00:17:10

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P			15/04/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	366	00:25:27	01:05:22	301	00:20:38	00:54:54	270	00:17:13	00:39:45	310	00:18:08	00:51:46
Borders	102	00:14:02	00:31:20	91	00:12:22	00:27:57	100	00:11:26	00:29:44	114	00:12:17	00:26:30
Dumfries and Galloway	131	00:15:14	00:41:53	132	00:19:43	00:42:16	118	00:13:28	00:34:48	121	00:13:53	00:33:23
Fife	313	00:16:41	00:34:02	330	00:16:24	00:36:15	341	00:15:56	00:37:35	313	00:16:03	00:38:27
Forth Valley	249	00:18:46	00:36:16	250	00:16:36	00:30:15	210	00:18:11	00:39:56	206	00:16:26	00:31:25
Grampian	399	00:17:20	00:46:35	432	00:15:07	00:39:15	363	00:13:52	00:35:04	379	00:13:54	00:32:00
Greater Glasgow and Clyde	998	00:15:59	00:38:31	901	00:15:43	00:35:15	877	00:15:37	00:35:13	886	00:14:04	00:27:08
Highland	241	00:13:14	00:35:26	243	00:14:53	00:34:04	238	00:15:45	00:38:10	257	00:12:42	00:33:02
Lanarkshire	582	00:18:49	00:38:35	541	00:20:10	00:44:36	460	00:21:19	00:53:27	559	00:21:10	00:48:36
Lothian	625	00:16:28	00:35:33	727	00:16:18	00:36:22	598	00:15:02	00:33:25	612	00:14:57	00:31:57
Orkney	11	00:19:58	00:45:24	17	00:19:18	00:36:52	15	00:11:33	00:23:54	10	00:20:34	00:28:04
Shetland	7	00:10:28	00:15:04	6	00:24:30	00:35:38	7	00:10:05	00:23:27	6	00:25:05	00:31:04
Tayside	331	00:12:36	00:31:19	344	00:14:51	00:35:25	343	00:15:21	00:35:06	301	00:13:16	00:32:42
Western Isles	24	00:12:24	00:23:56	25	00:10:01	00:32:24	17	00:13:56	00:34:07	14	00:13:36	00:31:26
Unknown	33	00:17:45	00:44:29	21	00:16:30	00:49:58	33	00:21:01	00:40:39	18	00:18:53	00:30:33
SCOTLAND	4,412	00:16:57	00:39:42	4,361	00:16:33	00:38:26	3,990	00:15:57	00:37:35	4,106	00:15:27	00:34:59

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/03/2024 ^P			01/04/2024 ^P			08/04/2024 ^P			15/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	220	01:31:45	07:30:19	248	00:42:19	03:36:57	247	00:32:29	02:02:57	267	00:33:10	02:17:26
Borders	125	00:19:08	01:05:21	98	00:16:22	01:03:04	98	00:22:26	01:11:16	95	00:17:34	01:06:35
Dumfries and Galloway	149	00:29:55	01:55:30	150	00:26:13	01:23:19	124	00:30:13	01:44:12	132	00:25:17	01:45:17
Fife	276	00:33:26	01:51:19	300	00:28:29	02:33:25	273	00:35:12	02:28:17	248	00:34:42	02:11:52
Forth Valley	212	00:52:09	03:50:37	187	00:27:44	02:03:34	226	00:41:05	03:36:15	202	00:37:29	02:29:10
Grampian	333	00:32:07	02:30:08	385	00:29:11	02:01:31	367	00:30:05	02:14:41	367	00:25:16	01:32:27
Greater Glasgow and Clyde	690	00:52:17	04:11:24	792	00:29:00	02:39:06	754	00:37:40	02:45:25	799	00:25:41	01:57:39
Highland	311	00:20:09	01:14:07	261	00:21:52	01:04:54	270	00:20:25	01:23:05	270	00:22:11	01:25:06
Lanarkshire	348	00:59:36	04:32:44	309	00:41:49	04:21:03	334	00:57:05	05:34:07	339	00:54:36	04:53:57
Lothian	497	00:56:21	04:31:44	512	00:42:33	04:51:25	516	00:34:08	02:27:20	548	00:35:25	02:37:43
Orkney	11	00:26:01	01:04:15	17	00:22:32	00:48:49	12	00:39:10	01:01:20	9	00:08:19	00:37:15
Shetland	11	00:09:30	01:07:03	12	00:16:31	01:32:34	7	00:21:20	00:37:55	15	00:18:10	01:11:16
Tayside	316	00:26:57	01:44:06	340	00:25:29	01:28:59	316	00:29:14	01:24:39	321	00:25:39	01:15:05
Western Isles	21	00:11:07	00:24:16	23	00:15:00	00:43:58	18	00:23:30	00:44:58	18	00:15:40	01:26:37
Unknown	19	00:29:32	07:49:09	23	00:24:21	02:07:43	24	00:19:56	01:31:22	20	00:25:26	01:28:08
SCOTLAND	3,539	00:39:10	03:31:43	3,657	00:30:22	02:37:44	3,586	00:33:07	02:31:47	3,650	00:29:15	02:09:52

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	25/03/2024			01/04/2024			08/04/2024			15/04/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	578	01:03:53	03:39:37	509	00:59:42	03:46:09	480	00:51:16	03:20:31	508	00:49:09	03:08:48
Borders	196	00:30:29	00:49:57	159	00:33:04	00:55:11	166	00:32:07	00:54:48	170	00:30:58	00:49:13
Dumfries & Galloway	259	00:29:48	00:58:23	246	00:31:34	01:18:00	232	00:27:56	00:45:46	234	00:29:13	00:59:55
Fife	460	00:44:40	01:27:07	472	00:40:34	01:25:25	488	00:45:30	01:48:37	471	00:41:33	01:21:41
Forth Valley	456	00:44:49	01:15:35	405	00:45:17	01:13:52	419	00:43:11	01:21:39	398	00:43:22	01:14:58
Grampian	593	00:51:08	03:07:29	653	00:47:42	03:29:48	620	00:49:39	02:55:43	639	00:47:21	02:08:54
Greater Glasgow & Clyde	1,903	00:49:00	01:24:53	1,853	00:46:51	01:22:59	1,807	00:45:57	01:21:33	1,855	00:47:24	01:22:57
Highland	328	00:31:57	01:26:14	319	00:27:44	01:12:58	335	00:30:04	01:33:21	313	00:29:48	01:10:19
Lanarkshire	845	00:57:20	01:54:39	865	00:58:51	02:40:44	843	00:57:05	02:08:00	863	00:57:21	02:19:28
Lothian	977	00:48:39	01:23:20	1,034	00:47:39	01:17:46	912	00:44:49	01:10:58	957	00:49:45	01:18:57
Orkney	19	00:17:30	00:29:53	30	00:12:52	00:29:41	31	00:17:43	00:31:18	16	00:22:04	00:34:57
Shetland	14	00:36:42	00:53:21	14	00:22:57	00:42:48	13	00:30:13	00:53:15	20	00:25:50	00:41:24
Tayside	542	00:29:00	00:50:57	548	00:29:27	00:52:55	539	00:30:02	00:58:09	543	00:28:42	00:49:14
Western Isles	21	00:17:05	00:33:16	32	00:20:22	00:31:49	26	00:17:21	00:31:41	28	00:20:51	00:27:15
SCOTLAND	7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56	6,911	00:43:48	01:36:59	7,015	00:44:21	01:31:30

Table 7 - Turnaround Times by Hospital

Week Commencing		25/03/2024			01/04/2024			08/04/2024			15/04/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	199	00:54:33	04:08:22	176	01:06:51	03:10:45	166	01:00:51	03:22:24	165	00:47:43	03:50:48
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	379	01:08:34	03:35:34	333	00:57:36	04:21:59	314	00:48:05	03:12:34	343	00:49:31	02:43:46
Borders	Borders General Hospital (Melrose)	196	00:30:29	00:49:57	159	00:33:04	00:55:11	166	00:32:07	00:54:48	170	00:30:58	00:49:13
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:30:35	00:51:14	54	00:25:08	00:53:54	56	00:29:58	00:47:30	38	00:25:34	00:46:50
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:29:48	00:58:51	192	00:34:58	01:24:39	176	00:27:19	00:45:28	196	00:29:46	01:03:08
Fife	Victoria Hospital (Kirkcaldy)	460	00:44:40	01:27:07	472	00:40:34	01:25:25	488	00:45:30	01:48:37	471	00:41:33	01:21:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	456	00:44:49	01:15:35	405	00:45:17	01:13:52	419	00:43:11	01:21:39	398	00:43:22	01:14:58
Grampian	Aberdeen Royal Infirmary (Aberdeen)	455	00:53:55	03:13:30	501	00:46:55	03:20:53	497	00:49:00	02:41:31	499	00:47:58	02:14:58
Grampian	Dr Gray's Hospital (Elgin)	123	00:49:38	02:34:05	141	00:55:09	03:59:12	108	01:07:40	03:37:18	127	00:44:39	01:55:36
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:28:13	00:51:35	11	00:24:55	00:38:52	15	00:25:14	00:48:20	13	00:28:42	00:52:51
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	584	00:43:40	01:10:55	570	00:43:06	01:08:18	520	00:42:15	01:12:20	536	00:46:09	01:09:17
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	100	00:37:31	00:59:54	102	00:37:17	01:06:43	113	00:35:11	00:56:22	120	00:35:04	01:01:24
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	787	00:55:22	01:41:30	747	00:51:32	01:46:46	760	00:52:58	01:36:27	775	00:52:07	01:34:24
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	350	00:50:46	01:24:14	365	00:47:17	01:15:41	352	00:44:38	01:09:18	364	00:46:11	01:20:03
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	82	00:50:38	01:17:36	69	00:38:01	01:06:18	62	00:43:32	01:09:41	60	00:43:58	01:10:29
Highland	Belford Hospital (Fort William)	30	00:23:44	00:45:50	27	00:22:31	00:36:11	24	00:29:30	01:01:55	26	00:21:04	00:32:37
Highland	Caitness General Hospital (Wick)	38	00:27:04	00:45:21	41	00:21:10	00:46:50	38	00:20:05	00:39:47	33	00:27:33	00:54:46
Highland	Lorn & Islands Hospital (Oban)	19	00:21:45	00:37:14	23	00:21:33	00:43:31	31	00:22:57	00:42:34	27	00:22:11	00:43:19
Highland	Raigmore Hospital (Inverness)	241	00:35:35	01:39:39	228	00:32:08	01:23:18	242	00:34:08	01:52:31	227	00:33:32	01:17:01
Lanarkshire	University Hospital Hairmyres (East Kilbride)	246	00:58:07	01:53:06	279	00:57:18	03:00:45	257	00:54:50	02:36:00	261	00:49:02	01:27:51
Lanarkshire	University Hospital Monklands (Airdrie)	260	00:55:30	01:50:14	256	00:57:45	01:37:47	262	00:55:50	01:39:10	283	00:58:46	02:07:33
Lanarkshire	University Hospital Wishaw (Wishaw)	339	00:58:03	01:55:49	330	01:01:44	03:47:57	324	00:59:13	02:23:25	319	01:10:22	03:01:59
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:41:34	01:06:22	23	00:36:56	01:12:41	24	00:34:11	00:57:12	19	00:41:12	01:02:51
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	735	00:48:39	01:25:36	763	00:50:39	01:22:17	668	00:46:59	01:12:13	733	00:52:09	01:23:21
Lothian	St John's Hospital (Livingston)	220	00:49:24	01:15:00	248	00:42:00	01:03:31	220	00:39:23	01:03:51	205	00:42:18	01:02:28
Orkney	Balfour Hospital (Kirkwall)	19	00:17:30	00:29:53	30	00:12:52	00:29:41	31	00:17:43	00:31:18	16	00:22:04	00:34:57
Shetland	Gilbert Bain Hospital (Lerwick)	14	00:36:42	00:53:21	14	00:22:57	00:42:48	13	00:30:13	00:53:15	20	00:25:50	00:41:24
Tayside	Ninewells Hospital (Dundee)	456	00:29:27	00:51:35	475	00:29:39	00:54:27	465	00:31:10	01:00:22	454	00:29:00	00:50:14
Tayside	Perth Royal Infirmary (Perth)	86	00:25:45	00:46:05	73	00:25:53	00:43:42	74	00:23:04	00:39:02	89	00:26:37	00:39:58
Western Isles	Western Isles Hospital (Isle of Lewis)	21	00:17:05	00:33:16	32	00:20:22	00:31:49	26	00:17:21	00:31:41	28	00:20:51	00:27:15
SCOTLAND		7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56	6,911	00:43:48	01:36:59	7,015	00:44:21	01:31:30

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)