# Scottish Ambulance Service
## Unscheduled Care Operational Statistics

## Experimental Statistics Publication
## Weekly Statistics
## Published : 29 June 2022

**Please read all accompanying notes and definitions before interpreting the data.**

## Contents

## Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **30/05/2022** to **20/06/2022**

## Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

| Indicator | Definition | Format |
|---|---|---|
| Total Incidents | Unscheduled care incidents handled by SAS including attended and non-attended incidents.<br>Presented by the Health Board Area of the Incident[1] | Number |
| Incidents Attended | Unscheduled care incidents handled by SAS which were attended by a SAS crew.<br>Presented by the Health Board Area of the Incident[1] | Number |
| Incidents Conveyed | Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital.<br>Presented by the Health Board Area of the Incident[1] | Number |
| Median Response Time | The time in which 50% of patients are reached by a SAS crew.<br>Presented by the Health Board Area of the Incident[1] | hh:mm:ss |
| 90th Percentile Response Time | The time in which 90% of patients are reached by a SAS crew.<br>Presented by the Health Board Area of the Incident[1] | hh:mm:ss |
| Median Turnaround Time | The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient.<br>This time runs from when the crew arrive at the hospital to when they are clear from the incident.<br>This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1. | hh:mm:ss |
| 90th Percentile Turnaround Time | The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident.<br>This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1. | hh:mm:ss |

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

| Week Commencing | 30/05/2022 | | | | | | 06/06/2022 | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Total Incidents | Total Incidents Attended | Total Incidents Conveyed | Emergency Incidents | Emergency Incidents Attended | Emergency Incidents Conveyed | Total Incidents | Total Incidents Attended | Total Incidents Conveyed | Emergency Incidents | Emergency Incidents Attended | Emergency Incidents Conveyed |
| Ayrshire and Arran | 1,158 | 910 | 679 | 952 | 746 | 524 | 1,111 | 886 | 660 | 953 | 758 | 543 |
| Borders | 374 | 310 | 217 | 319 | 261 | 169 | 347 | 277 | 211 | 279 | 223 | 160 |
| Dumfries and Galloway | 506 | 421 | 331 | 422 | 354 | 269 | 467 | 395 | 311 | 386 | 323 | 245 |
| Fife | 1,087 | 851 | 607 | 931 | 718 | 479 | 1,034 | 814 | 559 | 885 | 698 | 453 |
| Forth Valley | 788 | 643 | 484 | 704 | 569 | 416 | 831 | 679 | 524 | 716 | 576 | 436 |
| Grampian | 1,439 | 1,133 | 742 | 1,236 | 985 | 606 | 1,516 | 1,223 | 839 | 1,287 | 1,044 | 671 |
| Greater Glasgow and Clyde | 3,407 | 2,670 | 2,054 | 2,968 | 2,306 | 1,713 | 3,076 | 2,420 | 1,881 | 2,643 | 2,055 | 1,531 |
| Highland | 1,202 | 962 | 701 | 889 | 748 | 499 | 1,113 | 893 | 625 | 843 | 700 | 443 |
| Lanarkshire | 1,693 | 1,333 | 1,005 | 1,474 | 1,142 | 832 | 1,752 | 1,362 | 1,023 | 1,474 | 1,129 | 804 |
| Lothian | 2,287 | 1,716 | 1,191 | 2,036 | 1,513 | 1,001 | 2,248 | 1,695 | 1,171 | 1,988 | 1,486 | 973 |
| Orkney | 81 | 60 | 42 | 50 | 36 | 19 | 70 | 62 | 52 | 41 | 38 | 28 |
| Shetland | 69 | 54 | 49 | 33 | 27 | 23 | 52 | 43 | 35 | 29 | 26 | 18 |
| Tayside | 1,198 | 977 | 583 | 1,068 | 864 | 477 | 1,192 | 980 | 626 | 1,018 | 827 | 482 |
| Western Isles | 126 | 108 | 80 | 71 | 64 | 38 | 107 | 94 | 75 | 53 | 48 | 33 |
| Unknown | 718 | 257 | 161 | 685 | 238 | 143 | 588 | 214 | 143 | 559 | 197 | 129 |
| **SCOTLAND** | **16,133** | **12,405** | **8,926** | **13,838** | **10,571** | **7,208** | **15,504** | **12,037** | **8,735** | **13,154** | **10,128** | **6,949** |

| 13/06/2022 | | | | | | 20/06/2022 | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| Total Incidents | Total Incidents Attended | Total Incidents Conveyed | Emergency Incidents | Emergency Incidents Attended | Emergency Incidents Conveyed | Total Incidents | Total Incidents Attended | Total Incidents Conveyed | Emergency Incidents | Emergency Incidents Attended | Emergency Incidents Conveyed |
| 1,181 | 848 | 641 | 1,015 | 728 | 529 | 1,176 | 887 | 615 | 1,015 | 773 | 503 |
| 363 | 298 | 212 | 298 | 245 | 165 | 368 | 296 | 211 | 317 | 250 | 168 |
| 501 | 404 | 320 | 425 | 346 | 265 | 476 | 398 | 306 | 386 | 320 | 230 |
| 1,166 | 905 | 649 | 1,016 | 782 | 535 | 1,131 | 873 | 599 | 989 | 765 | 494 |
| 815 | 654 | 484 | 717 | 573 | 409 | 878 | 666 | 489 | 794 | 605 | 429 |
| 1,449 | 1,181 | 730 | 1,211 | 1,001 | 563 | 1,530 | 1,200 | 787 | 1,326 | 1,044 | 644 |
| 3,154 | 2,463 | 1,863 | 2,711 | 2,122 | 1,551 | 3,353 | 2,553 | 1,944 | 2,903 | 2,184 | 1,598 |
| 1,089 | 876 | 643 | 831 | 686 | 467 | 1,169 | 953 | 683 | 885 | 729 | 478 |
| 1,804 | 1,403 | 1,039 | 1,526 | 1,164 | 823 | 1,791 | 1,386 | 1,051 | 1,546 | 1,170 | 853 |
| 2,267 | 1,706 | 1,208 | 1,990 | 1,486 | 1,000 | 2,452 | 1,679 | 1,163 | 2,193 | 1,504 | 998 |
| 71 | 52 | 47 | 37 | 31 | 26 | 74 | 53 | 42 | 43 | 34 | 25 |
| 62 | 50 | 43 | 31 | 27 | 20 | 68 | 49 | 40 | 32 | 26 | 18 |
| 1,129 | 916 | 544 | 966 | 778 | 415 | 1,183 | 988 | 601 | 1,010 | 849 | 475 |
| 131 | 108 | 82 | 76 | 66 | 42 | 126 | 97 | 73 | 69 | 56 | 34 |
| 631 | 217 | 150 | 613 | 209 | 143 | 627 | 219 | 156 | 598 | 200 | 140 |
| **15,813** | **12,081** | **8,655** | **13,463** | **10,244** | **6,953** | **16,402** | **12,297** | **8,760** | **14,106** | **10,509** | **7,087** |

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

| Week Commencing | 30/05/2022ᴾ | | | 06/06/2022ᴾ | | | 13/06/2022ᴾ | | | 20/06/2022ᴾ | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) |
| Ayrshire and Arran | 30 | 00:08:47 | 00:19:38 | 30 | 00:07:30 | 00:17:17 | 29 | 00:12:19 | 00:20:48 | 32 | 00:10:53 | 00:17:49 |
| Borders | 10 | 00:06:15 | 00:11:51 | * | * | * | 10 | 00:09:15 | 00:27:02 | * | * | * |
| Dumfries and Galloway | 12 | 00:08:06 | 00:26:48 | 13 | 00:10:31 | 00:17:06 | 14 | 00:06:02 | 00:19:25 | 8 | 00:04:06 | 00:14:42 |
| Fife | 31 | 00:08:00 | 00:14:46 | 33 | 00:07:45 | 00:15:30 | 37 | 00:06:36 | 00:16:36 | 41 | 00:09:33 | 00:16:50 |
| Forth Valley | 21 | 00:06:37 | 00:15:29 | 24 | 00:08:34 | 00:15:55 | 21 | 00:10:07 | 00:15:14 | 34 | 00:06:39 | 00:12:39 |
| Grampian | 29 | 00:05:55 | 00:14:42 | 27 | 00:05:52 | 00:12:44 | 42 | 00:05:52 | 00:16:17 | 44 | 00:07:27 | 00:23:57 |
| Greater Glasgow and Clyde | 98 | 00:06:43 | 00:11:02 | 81 | 00:05:53 | 00:10:14 | 87 | 00:06:26 | 00:13:58 | 78 | 00:06:31 | 00:13:17 |
| Highland | 20 | 00:11:38 | 00:39:25 | 18 | 00:07:58 | 00:28:45 | 14 | 00:06:48 | 00:23:19 | 23 | 00:07:59 | 00:27:49 |
| Lanarkshire | 63 | 00:06:24 | 00:15:25 | 63 | 00:06:34 | 00:13:23 | 60 | 00:06:55 | 00:13:53 | 62 | 00:08:33 | 00:15:16 |
| Lothian | 58 | 00:07:09 | 00:13:18 | 70 | 00:06:21 | 00:13:09 | 55 | 00:07:19 | 00:15:28 | 50 | 00:06:58 | 00:14:49 |
| Orkney | - | n/a | n/a | * | * | * | * | * | * | * | * | * |
| Shetland | * | * | * | * | * | * | * | * | * | * | * | * |
| Tayside | 29 | 00:07:59 | 00:18:39 | 31 | 00:05:49 | 00:18:08 | 37 | 00:08:17 | 00:15:46 | 35 | 00:05:00 | 00:12:24 |
| Western Isles | * | * | * | - | n/a | n/a | - | n/a | n/a | - | n/a | n/a |
| Unknown | * | * | * | 14 | 00:08:50 | 00:16:23 | * | * | * | 9 | 00:04:20 | 00:13:16 |
| **SCOTLAND** | **413** | **00:07:12** | **00:16:19** | **413** | **00:06:27** | **00:15:14** | **414** | **00:07:14** | **00:16:12** | **427** | **00:07:19** | **00:17:13** |

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

| Week Commencing | 30/05/2022[P] | | | 06/06/2022[P] | | | 13/06/2022[P] | | | 20/06/2022[P] | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) |
| Ayrshire and Arran | 150 | 00:10:13 | 00:23:15 | 131 | 00:10:01 | 00:24:40 | 164 | 00:12:18 | 00:27:43 | 170 | 00:12:17 | 00:25:08 |
| Borders | 32 | 00:07:45 | 00:18:54 | 29 | 00:14:47 | 00:33:34 | 39 | 00:12:30 | 00:26:43 | 45 | 00:09:55 | 00:25:08 |
| Dumfries and Galloway | 58 | 00:08:38 | 00:23:43 | 46 | 00:06:57 | 00:14:40 | 46 | 00:11:24 | 00:23:44 | 45 | 00:09:38 | 00:25:42 |
| Fife | 130 | 00:11:03 | 00:24:38 | 108 | 00:08:49 | 00:19:55 | 157 | 00:10:51 | 00:19:46 | 143 | 00:08:37 | 00:21:02 |
| Forth Valley | 108 | 00:08:26 | 00:18:28 | 111 | 00:08:50 | 00:23:31 | 112 | 00:10:23 | 00:19:20 | 117 | 00:08:38 | 00:24:02 |
| Grampian | 168 | 00:08:32 | 00:25:40 | 181 | 00:07:15 | 00:21:03 | 142 | 00:07:38 | 00:18:40 | 178 | 00:09:04 | 00:28:37 |
| Greater Glasgow and Clyde | 475 | 00:07:56 | 00:17:09 | 394 | 00:07:25 | 00:15:14 | 445 | 00:07:12 | 00:14:13 | 470 | 00:07:45 | 00:14:21 |
| Highland | 119 | 00:09:19 | 00:26:50 | 105 | 00:09:07 | 00:29:50 | 115 | 00:07:41 | 00:24:36 | 122 | 00:08:58 | 00:29:21 |
| Lanarkshire | 222 | 00:08:15 | 00:16:27 | 213 | 00:09:49 | 00:20:01 | 246 | 00:08:51 | 00:17:44 | 251 | 00:09:29 | 00:18:01 |
| Lothian | 300 | 00:08:18 | 00:16:52 | 284 | 00:08:31 | 00:16:04 | 296 | 00:08:12 | 00:16:27 | 345 | 00:08:53 | 00:18:45 |
| Orkney | * | * | * | * | * | * | * | * | * | * | * | * |
| Shetland | * | * | * | * | * | * | * | * | * | * | * | * |
| Tayside | 142 | 00:07:39 | 00:23:18 | 147 | 00:07:26 | 00:23:03 | 134 | 00:08:42 | 00:19:04 | 153 | 00:07:51 | 00:18:29 |
| Western Isles | 10 | 00:09:34 | 00:29:12 | 6 | 00:08:52 | 00:15:20 | 8 | 00:10:54 | 00:18:41 | * | * | * |
| Unknown | 69 | 00:10:20 | 00:24:34 | 50 | 00:08:00 | 00:20:57 | 64 | 00:08:34 | 00:15:57 | 67 | 00:08:34 | 00:19:52 |
| **SCOTLAND** | **1,991** | **00:08:32** | **00:20:03** | **1,815** | **00:08:15** | **00:20:15** | **1,974** | **00:08:40** | **00:19:08** | **2,112** | **00:08:42** | **00:20:40** |

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

| Week Commencing | 30/05/2022[P] | | | 06/06/2022[P] | | | 13/06/2022[P] | | | 20/06/2022[P] | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) |
| Ayrshire and Arran | 309 | 00:18:13 | 00:43:10 | 344 | 00:20:32 | 00:46:35 | 358 | 00:26:56 | 01:18:18 | 349 | 00:25:45 | 01:00:41 |
| Borders | 81 | 00:12:15 | 00:32:10 | 78 | 00:13:16 | 00:25:01 | 92 | 00:13:18 | 00:37:12 | 82 | 00:15:46 | 00:40:03 |
| Dumfries and Galloway | 135 | 00:15:22 | 00:32:54 | 119 | 00:15:55 | 00:36:40 | 142 | 00:19:32 | 00:40:43 | 133 | 00:14:57 | 00:32:52 |
| Fife | 315 | 00:17:23 | 00:39:18 | 317 | 00:16:31 | 00:36:24 | 331 | 00:18:36 | 00:39:08 | 343 | 00:17:41 | 00:37:56 |
| Forth Valley | 231 | 00:16:50 | 00:38:21 | 244 | 00:16:59 | 00:37:57 | 235 | 00:16:30 | 00:30:55 | 260 | 00:18:59 | 00:41:15 |
| Grampian | 395 | 00:16:06 | 00:38:37 | 388 | 00:13:51 | 00:32:04 | 381 | 00:12:44 | 00:30:28 | 445 | 00:16:47 | 00:43:03 |
| Greater Glasgow and Clyde | 976 | 00:15:43 | 00:36:05 | 811 | 00:14:25 | 00:33:05 | 859 | 00:15:37 | 00:33:23 | 957 | 00:16:51 | 00:39:08 |
| Highland | 256 | 00:14:51 | 00:34:58 | 229 | 00:14:29 | 00:37:58 | 240 | 00:13:26 | 00:38:25 | 259 | 00:14:37 | 00:35:52 |
| Lanarkshire | 473 | 00:18:35 | 00:37:41 | 490 | 00:19:25 | 00:39:10 | 478 | 00:17:36 | 00:34:41 | 548 | 00:20:38 | 00:43:49 |
| Lothian | 620 | 00:16:47 | 00:34:07 | 627 | 00:17:30 | 00:38:31 | 618 | 00:17:00 | 00:31:15 | 692 | 00:19:04 | 00:56:42 |
| Orkney | 19 | 00:05:22 | 00:26:40 | 14 | 00:10:51 | 00:20:16 | 11 | 00:21:16 | 01:25:40 | 9 | 00:18:01 | 01:03:35 |
| Shetland | 12 | 00:10:56 | 00:30:21 | 5 | 00:16:47 | 00:20:28 | 8 | 00:31:01 | 00:38:00 | 10 | 00:29:17 | 00:34:49 |
| Tayside | 360 | 00:14:35 | 00:33:14 | 298 | 00:14:28 | 00:35:22 | 296 | 00:14:01 | 00:30:32 | 331 | 00:16:20 | 00:37:34 |
| Western Isles | 17 | 00:22:33 | 00:39:27 | 16 | 00:08:40 | 00:21:43 | 25 | 00:13:31 | 00:35:26 | 26 | 00:14:03 | 00:34:25 |
| Unknown | 92 | 00:17:37 | 00:34:59 | 71 | 00:19:00 | 00:47:27 | 80 | 00:19:39 | 00:43:40 | 69 | 00:19:33 | 00:46:03 |
| **SCOTLAND** | **4,291** | **00:16:25** | **00:36:33** | **4,051** | **00:16:18** | **00:37:14** | **4,154** | **00:16:44** | **00:37:16** | **4,513** | **00:18:12** | **00:43:59** |

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

| Week Commencing | 30/05/2022[P] | | | 06/06/2022[P] | | | 13/06/2022[P] | | | 20/06/2022[P] | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) | Incidents Attended | Median Response Time (hh:mm:ss) | 90th Percentile Response Time (hh:mm:ss) |
| Ayrshire and Arran | 251 | 00:31:20 | 02:18:47 | 249 | 00:41:10 | 03:50:14 | 170 | 02:03:05 | 07:49:39 | 217 | 01:19:21 | 05:26:08 |
| Borders | 138 | 00:22:27 | 01:17:07 | 110 | 00:22:08 | 01:06:51 | 102 | 00:21:56 | 01:23:43 | 115 | 00:23:37 | 01:19:14 |
| Dumfries and Galloway | 149 | 00:27:44 | 01:52:09 | 144 | 00:23:15 | 01:50:19 | 141 | 00:35:16 | 02:21:51 | 131 | 00:23:52 | 01:31:39 |
| Fife | 239 | 00:44:11 | 04:20:21 | 240 | 00:48:00 | 03:31:38 | 254 | 00:57:58 | 03:42:07 | 233 | 01:17:59 | 04:08:19 |
| Forth Valley | 209 | 00:35:38 | 02:47:19 | 195 | 00:39:03 | 03:06:52 | 202 | 01:06:18 | 04:16:59 | 191 | 01:12:14 | 04:48:25 |
| Grampian | 390 | 00:29:34 | 02:30:56 | 444 | 00:29:40 | 02:08:08 | 429 | 00:21:42 | 01:51:11 | 373 | 00:35:25 | 03:16:17 |
| Greater Glasgow and Clyde | 741 | 00:47:24 | 03:30:22 | 751 | 00:36:10 | 02:37:50 | 712 | 00:51:01 | 03:06:42 | 651 | 01:00:58 | 03:53:21 |
| Highland | 346 | 00:24:36 | 01:24:08 | 342 | 00:22:12 | 01:32:07 | 314 | 00:20:26 | 01:21:46 | 321 | 00:22:36 | 01:45:11 |
| Lanarkshire | 375 | 00:52:01 | 03:15:12 | 353 | 01:00:39 | 04:13:37 | 369 | 01:02:11 | 04:01:40 | 301 | 01:31:25 | 06:24:36 |
| Lothian | 523 | 00:48:01 | 04:11:34 | 486 | 00:51:41 | 04:11:10 | 505 | 00:48:26 | 03:07:46 | 396 | 01:43:07 | 06:25:24 |
| Orkney | 10 | 00:18:51 | 01:25:47 | 16 | 00:19:00 | 01:59:33 | 14 | 00:15:12 | 01:14:45 | 20 | 00:16:56 | 01:31:13 |
| Shetland | 10 | 00:27:29 | 00:39:05 | 15 | 00:16:27 | 01:42:06 | 15 | 00:26:39 | 01:24:23 | 12 | 00:09:59 | 00:30:58 |
| Tayside | 325 | 00:32:55 | 01:41:34 | 346 | 00:29:57 | 01:29:53 | 305 | 00:27:48 | 01:40:13 | 325 | 00:37:02 | 02:00:22 |
| Western Isles | 36 | 00:22:06 | 00:51:21 | 26 | 00:22:11 | 00:47:57 | 33 | 00:24:36 | 01:16:27 | 29 | 00:25:00 | 00:52:18 |
| Unknown | 65 | 00:33:58 | 02:36:32 | 61 | 00:40:11 | 02:29:04 | 61 | 00:38:42 | 02:39:36 | 51 | 00:34:47 | 02:37:28 |
| **SCOTLAND** | **3,807** | **00:35:58** | **02:49:20** | **3,778** | **00:34:50** | **02:45:55** | **3,626** | **00:39:47** | **03:03:28** | **3,366** | **00:49:08** | **03:59:47** |

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 6 - Turnaround Times by Health Board**

| Week Commencing | 30/05/2022 | | | 06/06/2022 | | | 13/06/2022 | | | 20/06/2022 | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) |
| Ayrshire & Arran | 518 | 00:54:10 | 02:49:59 | 514 | 00:52:43 | 03:09:59 | 521 | 01:18:01 | 04:34:34 | 495 | 01:13:41 | 03:51:29 |
| Borders | 164 | 00:31:45 | 00:47:48 | 157 | 00:31:51 | 00:58:16 | 159 | 00:33:41 | 00:58:48 | 166 | 00:32:47 | 00:53:27 |
| Dumfries & Galloway | 262 | 00:27:25 | 00:56:58 | 238 | 00:26:47 | 00:54:25 | 250 | 00:24:57 | 00:51:43 | 230 | 00:25:06 | 00:51:02 |
| Fife | 445 | 00:50:43 | 02:42:38 | 445 | 00:43:22 | 01:49:50 | 509 | 00:45:42 | 02:14:09 | 452 | 00:46:04 | 01:48:28 |
| Forth Valley | 425 | 00:36:34 | 00:58:16 | 434 | 00:38:22 | 01:04:32 | 409 | 00:36:16 | 00:58:47 | 423 | 00:39:04 | 01:02:59 |
| Grampian | 617 | 00:50:21 | 02:51:06 | 673 | 00:43:34 | 02:02:32 | 583 | 00:40:07 | 02:00:17 | 644 | 00:51:52 | 02:35:10 |
| Greater Glasgow & Clyde | 1,896 | 00:43:50 | 01:22:28 | 1,741 | 00:47:45 | 01:45:55 | 1,763 | 00:46:41 | 01:31:16 | 1,811 | 00:46:09 | 01:35:44 |
| Highland | 395 | 00:33:55 | 02:30:25 | 320 | 00:26:40 | 01:10:24 | 339 | 00:26:47 | 01:12:35 | 358 | 00:29:04 | 01:26:33 |
| Lanarkshire | 785 | 00:51:29 | 01:30:30 | 751 | 00:52:42 | 01:44:07 | 779 | 00:54:33 | 01:43:35 | 784 | 00:53:13 | 01:45:20 |
| Lothian | 1,000 | 00:40:44 | 01:03:40 | 991 | 00:42:45 | 01:06:21 | 1,006 | 00:42:08 | 01:07:50 | 999 | 00:43:28 | 01:06:19 |
| Orkney | 19 | 00:14:24 | 00:27:47 | 26 | 00:20:51 | 00:42:31 | 27 | 00:16:08 | 00:30:37 | 25 | 00:18:35 | 00:30:54 |
| Shetland | 22 | 00:21:05 | 00:43:49 | 17 | 00:16:50 | 00:29:25 | 20 | 00:22:27 | 00:41:37 | 19 | 00:29:12 | 00:42:55 |
| Tayside | 550 | 00:30:01 | 00:54:22 | 513 | 00:30:15 | 00:54:07 | 471 | 00:29:50 | 00:54:05 | 529 | 00:30:37 | 00:55:36 |
| Western Isles | 33 | 00:19:10 | 00:37:03 | 26 | 00:17:06 | 00:30:16 | 38 | 00:16:52 | 00:31:45 | 25 | 00:18:52 | 00:30:50 |
| **SCOTLAND** | **7,131** | **00:41:42** | **01:33:15** | **6,846** | **00:42:23** | **01:36:11** | **6,874** | **00:42:23** | **01:40:42** | **6,960** | **00:43:34** | **01:42:52** |

**Table 7 - Turnaround Times by Hospital**

| Week Commencing | | 30/05/2022 | | | 06/06/2022 | | | 13/06/2022 | | | 20/06/2022 | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Health Board | Hospital | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) | Incidents Conveyed | Median Turnaround Time (hh:mm:ss) | 90th Percentile Turnaround Time (hh:mm:ss) |
| Ayrshire & Arran | University Hospital Ayr (Ayr) | 188 | 00:57:44 | 02:27:56 | 186 | 00:57:36 | 03:10:51 | 186 | 01:27:27 | 05:21:16 | 161 | 01:40:58 | 04:03:48 |
| Ayrshire & Arran | University Hospital Crosshouse (Kilmarnock) | 330 | 00:52:58 | 03:02:09 | 328 | 00:51:22 | 03:09:45 | 335 | 01:14:52 | 04:16:59 | 334 | 01:06:32 | 03:46:06 |
| Borders | Borders General Hospital (Melrose) | 164 | 00:31:45 | 00:47:48 | 157 | 00:31:51 | 00:58:16 | 159 | 00:33:41 | 00:58:48 | 166 | 00:32:47 | 00:53:27 |
| Dumfries & Galloway | Galloway Community Hospital (Stranraer) | 30 | 00:21:32 | 00:30:25 | 43 | 00:20:55 | 00:42:45 | 25 | 00:21:32 | 00:36:33 | 27 | 00:29:37 | 00:45:08 |
| Dumfries & Galloway | New Dumfries and Galloway Royal Infirmary (Cargenbridge) | 232 | 00:28:09 | 01:00:10 | 195 | 00:27:34 | 00:54:48 | 225 | 00:25:16 | 00:52:21 | 203 | 00:24:57 | 00:51:41 |
| Fife | Victoria Hospital (Kirkcaldy) | 445 | 00:50:43 | 02:42:38 | 445 | 00:43:22 | 01:49:50 | 509 | 00:45:42 | 02:14:09 | 452 | 00:46:04 | 01:48:28 |
| Forth Valley | Forth Valley Royal Hospital (Larbert) | 425 | 00:36:34 | 00:58:16 | 434 | 00:38:22 | 01:04:32 | 409 | 00:36:16 | 00:58:47 | 423 | 00:39:04 | 01:02:59 |
| Grampian | Aberdeen Royal Infirmary (Aberdeen) | 476 | 00:54:58 | 03:07:24 | 507 | 00:43:34 | 02:05:37 | 442 | 00:42:13 | 02:02:21 | 487 | 00:54:18 | 02:37:07 |
| Grampian | Dr Gray's Hospital (Elgin) | 120 | 00:39:51 | 01:31:34 | 141 | 00:46:54 | 01:49:01 | 126 | 00:37:19 | 01:52:17 | 133 | 00:54:28 | 02:25:20 |
| Grampian | Royal Aberdeen Children's Hospital (Aberdeen) | 21 | 00:28:00 | 00:45:02 | 25 | 00:24:23 | 00:50:51 | 15 | 00:28:13 | 00:39:02 | 24 | 00:20:53 | 00:42:12 |
| Greater Glasgow & Clyde | Glasgow Royal Infirmary (Glasgow) | 569 | 00:38:49 | 00:57:38 | 481 | 00:41:05 | 01:05:12 | 505 | 00:40:55 | 01:01:25 | 526 | 00:41:28 | 01:03:50 |
| Greater Glasgow & Clyde | Inverclyde Royal Hospital (Greenock) | 104 | 00:31:23 | 00:56:07 | 126 | 00:35:56 | 00:53:30 | 103 | 00:34:49 | 00:56:24 | 119 | 00:33:44 | 00:56:31 |
| Greater Glasgow & Clyde | Queen Elizabeth University Hospital (Glasgow) | 771 | 00:55:44 | 01:55:44 | 724 | 01:01:11 | 02:24:46 | 736 | 00:56:44 | 02:12:38 | 729 | 00:58:25 | 02:20:28 |
| Greater Glasgow & Clyde | Royal Alexandra Hospital (Paisley) | 345 | 00:39:52 | 01:01:16 | 340 | 00:46:39 | 01:21:09 | 330 | 00:48:20 | 01:21:02 | 340 | 00:43:55 | 01:17:31 |
| Greater Glasgow & Clyde | Royal Hospital for Children (Glasgow) | 107 | 00:41:59 | 01:06:45 | 70 | 00:38:31 | 01:02:20 | 89 | 00:44:40 | 01:11:31 | 97 | 00:45:23 | 01:11:10 |
| Highland | Belford Hospital (Fort William) | 44 | 00:26:39 | 00:48:36 | 26 | 00:20:25 | 00:26:32 | 29 | 00:21:25 | 00:41:30 | 30 | 00:20:56 | 00:44:07 |
| Highland | Caithness General Hospital (Wick) | 38 | 00:20:17 | 00:35:23 | 26 | 00:17:35 | 00:32:27 | 41 | 00:21:03 | 00:41:13 | 43 | 00:20:58 | 00:39:11 |
| Highland | Lorn & Islands Hospital (Oban) | 22 | 00:23:54 | 00:42:37 | 33 | 00:21:52 | 00:38:12 | 27 | 00:24:38 | 00:56:20 | 19 | 00:24:32 | 00:38:50 |
| Highland | Raigmore Hospital (Inverness) | 291 | 00:43:53 | 02:46:09 | 235 | 00:30:09 | 01:21:06 | 242 | 00:29:57 | 01:18:28 | 266 | 00:32:35 | 01:38:21 |
| Lanarkshire | University Hospital Hairmyres (East Kilbride) | 253 | 00:45:59 | 01:15:49 | 205 | 00:46:22 | 01:15:52 | 223 | 00:46:43 | 01:10:52 | 245 | 00:48:12 | 01:19:39 |
| Lanarkshire | University Hospital Monklands (Airdrie) | 245 | 00:51:56 | 01:32:30 | 243 | 00:58:02 | 01:48:57 | 249 | 00:57:43 | 01:40:33 | 202 | 00:52:28 | 01:22:16 |
| Lanarkshire | University Hospital Wishaw (Wishaw) | 287 | 00:56:39 | 01:51:29 | 303 | 00:55:17 | 01:55:43 | 307 | 00:58:11 | 02:09:17 | 337 | 01:01:30 | 02:13:34 |
| Lothian | Royal Hospital for Sick Children (Edinburgh) | 28 | 00:35:39 | 01:01:36 | 29 | 00:36:04 | 01:02:17 | 37 | 00:32:12 | 00:59:50 | 28 | 00:32:04 | 00:49:49 |
| Lothian | Royal Infirmary of Edinburgh at Little France (Edinburgh) | 776 | 00:41:29 | 01:03:36 | 775 | 00:44:09 | 01:06:46 | 747 | 00:43:35 | 01:10:20 | 766 | 00:44:35 | 01:07:17 |
| Lothian | St John's Hospital (Livingston) | 196 | 00:36:40 | 01:03:22 | 187 | 00:38:32 | 01:00:08 | 222 | 00:37:06 | 01:00:20 | 205 | 00:40:29 | 01:00:01 |
| Orkney | Balfour Hospital (Kirkwall) | 19 | 00:14:24 | 00:27:47 | 26 | 00:20:51 | 00:42:31 | 27 | 00:16:08 | 00:30:37 | 25 | 00:18:35 | 00:30:54 |
| Shetland | Gilbert Bain Hospital (Lerwick) | 22 | 00:21:05 | 00:43:49 | 17 | 00:16:50 | 00:29:25 | 20 | 00:22:27 | 00:41:37 | 19 | 00:29:12 | 00:42:55 |
| Tayside | Ninewells Hospital (Dundee) | 470 | 00:31:22 | 00:58:42 | 445 | 00:30:44 | 00:57:34 | 396 | 00:30:55 | 00:57:00 | 443 | 00:31:27 | 00:57:53 |
| Tayside | Perth Royal Infirmary (Perth) | 80 | 00:24:16 | 00:37:24 | 68 | 00:26:14 | 00:37:50 | 75 | 00:23:48 | 00:38:24 | 86 | 00:23:59 | 00:37:31 |
| Western Isles | Western Isles Hospital (Isle of Lewis) | 33 | 00:19:10 | 00:37:03 | 26 | 00:17:06 | 00:30:16 | 38 | 00:16:52 | 00:31:45 | 25 | 00:18:52 | 00:30:50 |
| SCOTLAND | | 7,131 | 00:41:42 | 01:33:15 | 6,846 | 00:42:23 | 01:36:11 | 6,874 | 00:42:23 | 01:40:42 | 6,960 | 00:43:34 | 01:42:52 |

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

| |
|---|
| Aberdeen Royal Infirmary (Aberdeen) |
| Balfour Hospital (Kirkwall) |
| Belford Hospital (Fort William) |
| Borders General Hospital (Melrose) |
| Caithness General Hospital (Wick) |
| Dr Gray's Hospital (Elgin) |
| Forth Valley Royal Hospital (Larbert) |
| Galloway Community Hospital (Stranraer) |
| Gilbert Bain Hospital (Lerwick) |
| Glasgow Royal Infirmary (Glasgow) |
| Inverclyde Royal Hospital (Greenock) |
| Lorn & Islands Hospital (Oban) |
| New Dumfries and Galloway Royal Infirmary (Cargenbridge) |
| Ninewells Hospital (Dundee) |
| Perth Royal Infirmary (Perth) |
| Queen Elizabeth University Hospital (Glasgow) |
| Raigmore Hospital (Inverness) |
| Royal Aberdeen Children's Hospital (Aberdeen) |
| Royal Alexandra Hospital (Paisley) |
| Royal Hospital for Children (Glasgow) |
| Royal Hospital for Sick Children (Edinburgh) |
| Royal Infirmary of Edinburgh at Little France (Edinburgh) |
| St John's Hospital (Livingston) |
| University Hospital Ayr (Ayr) |
| University Hospital Crosshouse (Kilmarnock) |
| University Hospital Hairmyres (East Kilbride) |
| University Hospital Monklands (Airdrie) |
| University Hospital Wishaw (Wishaw) |
| Victoria Hospital (Kirkcaldy) |
| Western Isles Hospital (Isle of Lewis) |