



# Freedom of Information Request

**13<sup>th</sup> October 2022**

## Question

I would like to know:

Could the Trust please provide information on how many emergency calls were triggered by personal telecare alarms which were set off accidentally, including SOS alerts and falls alarms.

If information on what caused the false call out is not available, could they provide details of how many ambulances were dispatched to an address where no incident had taken place and the resident had not requested an ambulance.

## Answer

I can confirm that Scottish Ambulance Service does not hold the information you have requested, as per Section 17 of FOISA