

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 11 October 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **11/09/2023** to **02/10/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	11/09/2023						18/09/2023					
	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,113	876	611	940	734	476	1,145	883	618	979	749	495
Borders	323	275	202	258	215	147	339	290	214	265	219	152
Dumfries and Galloway	470	395	325	368	300	235	481	409	334	409	350	276
Fife	1,039	842	628	905	718	516	1,086	884	588	930	736	454
Forth Valley	697	572	418	621	496	349	740	637	466	673	571	405
Grampian	1,418	1,086	708	1,218	934	571	1,518	1,177	708	1,344	1,045	591
Greater Glasgow and Clyde	3,302	2,610	1,970	2,847	2,208	1,591	3,337	2,602	1,958	2,921	2,243	1,632
Highland	996	831	606	786	653	441	1,034	851	629	774	643	434
Lanarkshire	1,708	1,386	1,056	1,419	1,126	820	1,725	1,354	1,017	1,474	1,152	833
Lothian	2,137	1,677	1,186	1,879	1,459	987	2,216	1,753	1,258	1,968	1,540	1,063
Orkney	49	42	38	21	19	15	63	51	41	43	36	26
Shetland	64	52	49	26	21	18	50	38	29	32	26	18
Tayside	1,166	981	597	990	816	451	1,213	1,033	649	1,006	843	475
Western Isles	111	83	67	51	41	28	109	95	76	56	48	29
Unknown	673	297	199	638	278	182	653	295	216	628	277	199
<b>SCOTLAND</b>	<b>15,266</b>	<b>12,005</b>	<b>8,660</b>	<b>12,967</b>	<b>10,018</b>	<b>6,827</b>	<b>15,709</b>	<b>12,352</b>	<b>8,801</b>	<b>13,502</b>	<b>10,478</b>	<b>7,082</b>

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25/09/2023						02/10/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,083	820	627	927	702	513	1,107	883	659	943	744	530
378	317	231	312	260	175	319	270	186	257	215	136
453	375	315	356	289	238	450	390	302	384	332	247
1,114	898	621	971	773	509	1,103	888	641	968	770	533
767	647	482	687	573	413	753	622	465	664	546	394
1,365	1,039	640	1,215	928	537	1,386	1,075	695	1,178	916	549
3,298	2,536	1,873	2,950	2,254	1,614	3,268	2,570	1,973	2,862	2,223	1,647
1,017	832	593	796	646	421	943	771	569	730	599	407
1,732	1,352	1,001	1,502	1,156	823	1,721	1,358	1,034	1,507	1,169	856
2,185	1,759	1,235	1,916	1,524	1,021	2,127	1,712	1,230	1,881	1,496	1,035
40	36	27	29	26	17	47	40	29	32	27	17
68	59	48	43	39	31	67	55	48	33	28	22
1,158	964	628	970	792	469	1,175	984	622	979	805	459
94	86	73	46	42	30	130	103	77	71	62	37
667	283	199	641	266	183	631	287	200	609	273	187
<b>15,419</b>	<b>12,003</b>	<b>8,593</b>	<b>13,361</b>	<b>10,270</b>	<b>6,994</b>	<b>15,227</b>	<b>12,008</b>	<b>8,730</b>	<b>13,098</b>	<b>10,205</b>	<b>7,056</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	11/09/2023 <sup>P</sup>			18/09/2023 <sup>P</sup>			25/09/2023 <sup>P</sup>			02/10/2023 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	30	00:08:52	00:21:15	35	00:09:38	00:19:52	26	00:11:33	00:18:47	40	00:11:28	00:28:17
Borders	5	00:15:19	00:20:57	*	*	*	11	00:05:15	00:07:12	*	*	*
Dumfries and Galloway	8	00:07:19	00:20:44	11	00:08:26	00:22:43	12	00:03:40	00:14:24	13	00:05:09	00:27:09
Fife	24	00:07:04	00:12:33	24	00:07:00	00:11:39	35	00:05:31	00:17:13	34	00:07:03	00:13:46
Forth Valley	18	00:07:39	00:12:07	11	00:05:22	00:10:36	21	00:08:55	00:17:55	15	00:06:36	00:15:16
Grampian	31	00:07:56	00:19:23	43	00:07:35	00:22:09	39	00:06:59	00:16:08	52	00:08:02	00:17:49
Greater Glasgow and Clyde	87	00:06:44	00:11:41	86	00:05:49	00:11:22	98	00:06:13	00:11:51	115	00:06:44	00:12:24
Highland	23	00:10:39	00:30:19	19	00:06:56	00:15:45	20	00:08:26	00:18:02	23	00:09:15	00:18:21
Lanarkshire	63	00:07:34	00:14:39	57	00:06:33	00:16:13	57	00:08:47	00:15:58	74	00:08:22	00:17:21
Lothian	52	00:06:09	00:10:58	58	00:06:30	00:13:15	32	00:07:23	00:15:10	61	00:06:21	00:12:47
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	26	00:06:29	00:20:58	38	00:06:41	00:13:03	37	00:06:39	00:15:57	32	00:05:47	00:14:29
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	5	00:13:51	00:18:25	11	00:10:07	00:17:58	10	00:07:06	00:14:27	15	00:11:21	00:28:00
<b>SCOTLAND</b>	<b>377</b>	<b>00:07:05</b>	<b>00:16:34</b>	<b>403</b>	<b>00:06:53</b>	<b>00:15:29</b>	<b>405</b>	<b>00:07:07</b>	<b>00:15:52</b>	<b>486</b>	<b>00:07:33</b>	<b>00:17:10</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	11/09/2023 <sup>P</sup>			18/09/2023 <sup>P</sup>			25/09/2023 <sup>P</sup>			02/10/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	174	00:09:40	00:23:22	120	00:10:40	00:20:19	142	00:10:55	00:24:58	151	00:10:04	00:21:14
Borders	35	00:11:02	00:23:28	28	00:06:55	00:21:34	35	00:09:29	00:24:05	31	00:10:02	00:23:18
Dumfries and Galloway	48	00:07:46	00:24:26	59	00:08:56	00:23:07	46	00:07:06	00:26:03	53	00:07:08	00:25:15
Fife	147	00:08:25	00:19:10	134	00:08:38	00:18:32	132	00:08:34	00:18:29	132	00:08:24	00:20:02
Forth Valley	83	00:07:53	00:16:02	92	00:08:38	00:16:27	109	00:09:19	00:18:02	92	00:08:29	00:20:23
Grampian	189	00:07:32	00:19:17	209	00:07:58	00:23:01	188	00:08:10	00:23:11	168	00:08:19	00:25:07
Greater Glasgow and Clyde	534	00:07:45	00:14:19	567	00:07:59	00:15:39	522	00:07:47	00:15:19	510	00:08:22	00:15:36
Highland	119	00:09:20	00:29:06	119	00:08:31	00:27:04	112	00:10:09	00:25:30	98	00:09:30	00:24:44
Lanarkshire	284	00:09:37	00:18:54	268	00:10:23	00:18:44	260	00:09:45	00:19:16	266	00:09:41	00:18:23
Lothian	273	00:06:50	00:13:43	289	00:07:54	00:13:43	301	00:06:56	00:13:54	297	00:07:21	00:13:46
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	137	00:07:32	00:21:22	144	00:07:25	00:17:43	109	00:07:51	00:17:32	150	00:08:06	00:18:14
Western Isles	*	*	*	8	00:05:12	00:20:38	*	*	*	5	00:12:59	00:21:31
Unknown	62	00:07:55	00:17:07	89	00:08:48	00:20:07	81	00:10:46	00:21:01	58	00:10:11	00:26:48
<b>SCOTLAND</b>	<b>2,092</b>	<b>00:08:08</b>	<b>00:18:53</b>	<b>2,134</b>	<b>00:08:23</b>	<b>00:18:27</b>	<b>2,046</b>	<b>00:08:28</b>	<b>00:18:39</b>	<b>2,016</b>	<b>00:08:31</b>	<b>00:19:22</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	11/09/2023 <sup>P</sup>			18/09/2023 <sup>P</sup>			25/09/2023 <sup>P</sup>			02/10/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	306	00:19:15	00:50:48	327	00:21:24	00:50:19	323	00:23:52	01:02:34	286	00:23:46	01:10:22
Borders	69	00:12:04	00:25:30	84	00:11:00	00:26:23	99	00:11:58	00:27:13	85	00:10:54	00:28:30
Dumfries and Galloway	126	00:14:06	00:33:05	149	00:16:44	00:37:44	113	00:12:09	00:32:35	130	00:14:43	00:33:29
Fife	281	00:16:19	00:32:58	303	00:15:50	00:29:51	330	00:17:21	00:40:04	348	00:18:27	00:38:43
Forth Valley	184	00:13:22	00:33:04	219	00:15:27	00:30:20	227	00:17:53	00:36:47	221	00:15:52	00:32:20
Grampian	382	00:18:04	00:55:37	403	00:16:04	00:41:41	359	00:16:50	00:42:53	378	00:16:35	00:39:15
Greater Glasgow and Clyde	844	00:15:44	00:34:26	913	00:16:43	00:42:39	945	00:17:38	00:40:31	914	00:17:15	00:40:04
Highland	238	00:12:20	00:33:44	229	00:13:35	00:37:23	236	00:15:49	00:35:44	211	00:14:25	00:32:33
Lanarkshire	432	00:18:49	00:40:43	499	00:19:28	00:39:21	516	00:20:32	00:46:12	488	00:22:09	00:58:59
Lothian	543	00:14:17	00:27:27	596	00:14:13	00:27:25	610	00:14:36	00:27:48	584	00:15:18	00:28:01
Orkney	5	00:11:58	00:20:50	17	00:13:43	01:01:51	13	00:20:11	00:31:48	10	00:19:09	00:22:14
Shetland	9	00:16:05	00:38:41	10	00:17:27	00:25:34	12	00:11:55	00:33:48	5	00:12:09	00:16:07
Tayside	300	00:13:53	00:30:32	333	00:13:47	00:32:52	314	00:14:49	00:33:19	324	00:15:47	00:32:55
Western Isles	15	00:19:08	00:37:47	13	00:10:07	00:49:30	18	00:12:56	00:35:14	19	00:09:25	00:31:59
Unknown	114	00:18:19	00:36:03	95	00:16:25	00:37:16	104	00:16:15	00:40:12	109	00:15:15	00:35:23
<b>SCOTLAND</b>	<b>3,848</b>	<b>00:16:00</b>	<b>00:35:35</b>	<b>4,190</b>	<b>00:16:17</b>	<b>00:37:36</b>	<b>4,219</b>	<b>00:17:06</b>	<b>00:38:52</b>	<b>4,112</b>	<b>00:17:06</b>	<b>00:40:06</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	11/09/2023 <sup>P</sup>			18/09/2023 <sup>P</sup>			25/09/2023 <sup>P</sup>			02/10/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	213	00:47:16	03:28:34	254	00:41:08	03:00:58	193	00:48:06	07:39:56	254	00:53:10	03:33:05
Borders	106	00:21:13	01:08:53	98	00:21:58	00:54:16	113	00:20:15	00:56:13	91	00:22:08	01:07:00
Dumfries and Galloway	115	00:26:28	01:17:42	131	00:23:18	01:45:53	116	00:25:00	01:46:20	132	00:23:38	01:32:02
Fife	262	00:34:51	02:36:59	266	00:30:25	01:55:21	273	00:34:05	02:24:10	249	00:35:38	03:54:38
Forth Valley	205	00:24:09	01:26:54	248	00:30:01	01:40:27	209	00:41:41	03:32:16	209	00:29:42	03:07:58
Grampian	309	00:33:34	03:41:47	377	00:36:35	02:46:53	325	00:31:31	03:27:29	313	00:29:29	03:29:18
Greater Glasgow and Clyde	702	00:35:35	02:28:38	638	00:37:55	03:38:25	651	00:52:07	03:41:54	641	00:42:22	04:09:55
Highland	272	00:20:26	01:11:24	271	00:19:01	01:08:01	270	00:23:23	01:18:56	267	00:20:24	01:30:51
Lanarkshire	330	00:48:29	03:05:48	308	01:42:08	05:44:44	310	01:06:13	05:14:53	319	01:13:22	05:40:08
Lothian	555	00:30:37	02:09:56	566	00:34:02	02:16:44	556	00:31:48	03:04:27	527	00:30:25	02:22:31
Orkney	10	00:19:21	01:29:58	13	00:26:46	00:55:37	10	00:12:40	00:49:37	14	00:21:00	01:08:57
Shetland	8	00:18:09	00:44:03	13	00:15:47	00:39:26	19	00:19:35	00:35:42	17	00:19:50	01:09:01
Tayside	345	00:25:27	01:22:05	320	00:26:20	01:31:05	322	00:24:36	01:16:38	290	00:24:38	01:25:17
Western Isles	22	00:16:58	00:46:27	26	00:29:31	01:47:36	18	00:16:47	01:03:54	36	00:18:07	01:04:28
Unknown	93	00:28:08	01:43:32	76	00:37:08	03:28:55	63	00:30:22	03:20:47	88	00:31:59	03:19:52
<b>SCOTLAND</b>	<b>3,547</b>	<b>00:30:40</b>	<b>02:16:00</b>	<b>3,605</b>	<b>00:33:05</b>	<b>02:38:47</b>	<b>3,448</b>	<b>00:33:34</b>	<b>03:10:12</b>	<b>3,447</b>	<b>00:33:45</b>	<b>03:06:22</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	11/09/2023			18/09/2023			25/09/2023			02/10/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	475	00:57:58	03:36:19	498	00:53:05	03:27:09	528	00:57:51	03:53:03	543	00:53:02	03:43:37
Borders	151	00:31:47	00:49:23	155	00:31:28	00:48:34	182	00:32:26	00:54:20	140	00:31:00	00:51:40
Dumfries & Galloway	232	00:26:23	00:46:30	271	00:28:19	00:58:00	241	00:29:24	00:53:42	247	00:31:24	01:06:55
Fife	489	00:49:37	02:19:52	413	00:48:43	01:52:41	483	00:50:44	02:32:28	491	00:49:51	02:28:43
Forth Valley	357	00:41:37	01:11:19	423	00:41:15	01:04:24	415	00:42:16	01:10:55	397	00:40:13	01:06:26
Grampian	629	00:56:48	03:19:37	629	00:52:33	03:06:00	580	00:53:53	02:57:12	584	00:50:14	02:59:19
Greater Glasgow & Clyde	1,793	00:47:05	01:20:59	1,844	00:45:09	01:21:44	1,822	00:48:36	01:23:18	1,836	00:45:41	01:17:24
Highland	336	00:26:23	01:14:47	322	00:25:55	00:57:32	326	00:27:25	01:05:35	321	00:30:00	01:17:46
Lanarkshire	774	00:57:30	02:11:13	819	01:02:24	02:47:29	768	00:58:55	01:57:27	819	00:56:38	02:06:40
Lothian	979	00:43:54	01:09:01	1,075	00:46:25	01:10:34	1,008	00:43:56	01:10:03	1,044	00:44:01	01:09:50
Orkney	14	00:14:27	00:27:53	25	00:15:16	00:26:56	18	00:15:50	00:21:55	18	00:18:42	00:33:09
Shetland	19	00:17:54	00:33:59	19	00:15:50	00:40:06	31	00:30:44	00:57:28	23	00:21:55	00:40:03
Tayside	519	00:31:37	00:58:59	545	00:30:43	00:56:15	511	00:29:28	00:54:02	538	00:30:58	00:54:12
Western Isles	26	00:15:39	00:25:48	27	00:20:53	00:30:10	26	00:16:47	00:30:28	27	00:12:51	00:23:41
<b>SCOTLAND</b>	<b>6,793</b>	<b>00:44:19</b>	<b>01:37:12</b>	<b>7,065</b>	<b>00:43:38</b>	<b>01:38:02</b>	<b>6,939</b>	<b>00:44:50</b>	<b>01:39:18</b>	<b>7,028</b>	<b>00:43:34</b>	<b>01:37:03</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		11/09/2023			18/09/2023			25/09/2023			02/10/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	169	00:55:14	03:47:09	176	01:09:54	03:50:40	188	01:05:16	03:42:11	220	00:58:21	03:13:50
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	306	00:59:41	03:31:26	322	00:49:36	03:02:17	340	00:54:26	03:59:30	323	00:48:12	03:57:38
Borders	Borders General Hospital (Melrose)	151	00:31:47	00:49:23	155	00:31:28	00:48:34	182	00:32:26	00:54:20	140	00:31:00	00:51:40
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:25:39	00:44:17	55	00:26:15	00:46:16	43	00:25:57	00:48:48	43	00:26:41	00:44:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	180	00:26:43	00:47:54	216	00:28:25	01:00:17	198	00:29:56	00:53:59	204	00:34:00	01:10:28
Fife	Victoria Hospital (Kirkcaldy)	489	00:49:37	02:19:52	413	00:48:43	01:52:41	483	00:50:44	02:32:28	491	00:49:51	02:28:43
Forth Valley	Forth Valley Royal Hospital (Larbert)	357	00:41:37	01:11:19	423	00:41:15	01:04:24	415	00:42:16	01:10:55	397	00:40:13	01:06:26
Grampian	Aberdeen Royal Infirmary (Aberdeen)	514	01:01:54	03:27:46	495	00:56:09	03:11:54	454	00:58:53	03:13:29	445	00:53:12	03:08:17
Grampian	Dr Gray's Hospital (Elgin)	100	00:36:49	01:29:15	128	00:41:27	02:27:33	111	00:45:36	01:28:39	119	00:42:47	02:22:46
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:21:56	00:40:36	6	00:24:50	00:46:45	15	00:23:00	00:36:54	20	00:24:51	00:32:48
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	540	00:42:47	01:04:59	532	00:39:55	01:03:26	574	00:45:24	01:10:51	552	00:40:39	01:02:45
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	128	00:39:57	01:19:35	102	00:35:53	00:59:20	106	00:35:38	01:00:53	112	00:36:36	01:01:05
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	711	00:54:17	01:36:00	762	00:55:09	01:46:21	721	00:55:12	01:39:41	736	00:53:16	01:42:01
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	341	00:46:46	01:17:19	375	00:42:56	01:08:43	360	00:49:02	01:21:35	368	00:44:15	01:11:05
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:42:53	01:06:39	73	00:38:55	01:04:40	61	00:40:19	01:11:29	68	00:44:18	01:09:58
Highland	Belford Hospital (Fort William)	28	00:20:29	00:48:51	37	00:26:46	00:55:57	35	00:23:16	00:40:08	18	00:25:46	00:58:09
Highland	Caitness General Hospital (Wick)	51	00:24:45	00:42:37	29	00:24:57	00:35:03	31	00:31:39	00:52:01	38	00:25:04	00:42:50
Highland	Lorn & Islands Hospital (Oban)	31	00:27:00	00:42:20	27	00:22:40	00:39:22	27	00:23:53	00:36:12	27	00:25:28	00:36:35
Highland	Raigmore Hospital (Inverness)	226	00:27:55	01:28:17	229	00:26:58	01:01:37	233	00:27:51	01:12:18	238	00:33:19	01:27:57
Lanarkshire	University Hospital Hairmyres (East Kilbride)	253	00:59:33	02:50:37	250	01:00:45	02:52:10	237	00:57:30	01:46:22	258	00:49:17	01:37:16
Lanarkshire	University Hospital Monklands (Airdrie)	219	00:53:43	01:34:32	251	00:53:26	01:29:16	248	00:56:01	01:39:33	239	00:56:45	01:37:13
Lanarkshire	University Hospital Wishaw (Wishaw)	302	00:58:56	02:21:49	318	01:12:40	03:23:09	283	01:04:57	02:26:33	322	01:03:09	03:06:48
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:36:16	00:59:32	15	00:42:05	01:06:31	37	00:29:05	00:52:34	21	00:38:35	00:54:12
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	735	00:45:12	01:10:17	803	00:47:13	01:11:53	746	00:45:38	01:11:15	786	00:45:09	01:11:57
Lothian	St John's Hospital (Livingston)	213	00:39:34	01:05:23	257	00:42:07	01:03:57	225	00:40:08	01:04:02	237	00:40:09	01:04:20
Orkney	Balfour Hospital (Kirkwall)	14	00:14:27	00:27:53	25	00:15:16	00:26:56	18	00:15:50	00:21:55	18	00:18:42	00:33:09
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:17:54	00:33:59	19	00:15:50	00:40:06	31	00:30:44	00:57:28	23	00:21:55	00:40:03
Tayside	Ninewells Hospital (Dundee)	440	00:32:39	01:02:23	440	00:31:51	00:57:04	438	00:30:07	00:56:53	478	00:31:47	00:55:46
Tayside	Perth Royal Infirmary (Perth)	79	00:26:04	00:40:37	105	00:28:36	00:44:36	73	00:26:30	00:45:27	60	00:24:28	00:47:15
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:15:39	00:25:48	27	00:20:53	00:30:10	26	00:16:47	00:30:28	27	00:12:51	00:23:41
<b>SCOTLAND</b>		<b>6,793</b>	<b>00:44:19</b>	<b>01:37:12</b>	<b>7,065</b>	<b>00:43:38</b>	<b>01:38:02</b>	<b>6,939</b>	<b>00:44:50</b>	<b>01:39:18</b>	<b>7,028</b>	<b>00:43:34</b>	<b>01:37:03</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)