

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 20 December 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **20/11/2023** to **11/12/2023**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	20/11/2023						27/11/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,051	855	616	904	727	494	1,087	902	623	921	759	487
Borders	322	283	202	269	231	155	317	277	210	257	219	157
Dumfries and Galloway	422	359	303	344	288	233	445	376	296	364	301	224
Fife	1,026	845	580	908	731	471	1,065	878	623	906	743	496
Forth Valley	737	637	471	649	560	398	746	636	486	671	574	429
Grampian	1,495	1,154	763	1,308	1,014	635	1,471	1,087	686	1,283	960	572
Greater Glasgow and Clyde	3,272	2,600	1,943	2,835	2,228	1,594	3,131	2,535	1,961	2,674	2,126	1,581
Highland	931	770	561	727	608	406	944	799	576	739	631	421
Lanarkshire	1,751	1,396	1,059	1,514	1,200	875	1,686	1,362	1,068	1,443	1,162	880
Lothian	2,297	1,812	1,264	2,028	1,596	1,069	2,308	1,785	1,226	2,068	1,591	1,055
Orkney	60	48	40	32	25	18	86	63	57	46	36	30
Shetland	57	47	38	34	30	22	56	46	36	33	31	21
Tayside	1,182	1,003	648	977	823	480	1,211	1,025	703	1,026	856	546
Western Isles	99	83	60	54	48	29	130	106	90	54	46	32
Unknown	678	297	192	651	279	177	652	295	200	615	269	176
SCOTLAND	15,380	12,189	8,740	13,234	10,388	7,056	15,335	12,172	8,841	13,100	10,304	7,107

OFFICIAL

04/12/2023						11/12/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,137	861	624	990	745	518	1,064	797	601	922	679	493
358	301	224	305	249	173	360	297	213	299	241	161
506	411	323	417	339	261	508	415	339	398	316	247
1,258	946	670	1,138	853	586	1,151	884	585	1,037	806	517
809	638	476	739	587	430	793	639	466	706	568	398
1,710	1,149	735	1,517	1,032	631	1,605	1,116	717	1,454	1,027	633
3,402	2,607	1,985	2,993	2,274	1,668	3,422	2,550	1,890	3,022	2,235	1,593
1,018	826	590	787	647	417	988	798	585	729	592	391
1,784	1,331	1,011	1,567	1,155	858	1,805	1,355	1,033	1,577	1,175	874
2,423	1,783	1,216	2,175	1,582	1,037	2,472	1,846	1,270	2,188	1,625	1,080
64	52	41	38	29	20	68	54	46	45	35	27
64	53	47	36	33	28	75	65	58	38	35	29
1,368	1,097	686	1,190	952	558	1,289	1,070	687	1,089	891	522
155	121	102	68	54	38	103	77	61	46	36	20
797	315	211	767	294	193	719	292	205	688	272	187
16,853	12,491	8,941	14,727	10,825	7,416	16,422	12,255	8,756	14,238	10,533	7,172

OFFICIAL

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/11/2023 ^P			27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:07:05	00:18:00	31	00:07:46	00:13:32	26	00:08:49	00:18:31	34	00:09:08	00:15:38
Borders	8	00:07:54	00:15:55	6	00:04:00	00:14:51	*	*	*	*	*	*
Dumfries and Galloway	*	*	*	14	00:08:56	00:22:59	15	00:11:17	00:39:31	15	00:10:57	00:23:38
Fife	27	00:07:56	00:14:33	33	00:05:42	00:11:22	36	00:07:40	00:13:30	41	00:09:02	00:18:11
Forth Valley	24	00:06:40	00:23:55	20	00:06:25	00:12:29	24	00:07:24	00:19:27	31	00:08:59	00:20:49
Grampian	40	00:06:34	00:22:47	37	00:09:40	00:26:37	42	00:09:56	00:27:22	55	00:08:24	00:24:07
Greater Glasgow and Clyde	107	00:06:11	00:11:17	88	00:06:34	00:13:49	99	00:06:51	00:13:25	107	00:06:40	00:11:49
Highland	29	00:07:28	00:21:36	22	00:06:20	00:19:45	33	00:07:06	00:25:24	17	00:08:53	00:26:44
Lanarkshire	47	00:06:31	00:12:10	45	00:08:21	00:15:37	63	00:08:15	00:16:52	62	00:08:02	00:14:20
Lothian	75	00:05:46	00:14:38	66	00:06:21	00:11:04	74	00:05:56	00:12:30	72	00:08:05	00:16:56
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	41	00:06:24	00:13:56	29	00:07:11	00:16:48	39	00:08:48	00:21:20	42	00:07:00	00:14:43
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	20	00:07:37	00:18:23	16	00:06:22	00:16:50	13	00:06:54	00:09:46	13	00:07:58	00:10:11
SCOTLAND	458	00:06:34	00:15:52	413	00:07:02	00:16:04	474	00:07:32	00:17:58	497	00:08:06	00:17:47

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/11/2023 ^P			27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	157	00:10:08	00:22:05	153	00:09:23	00:20:47	145	00:11:59	00:23:42	120	00:10:34	00:24:42
Borders	25	00:08:58	00:17:57	32	00:06:32	00:15:20	39	00:08:51	00:21:28	43	00:07:52	00:23:12
Dumfries and Galloway	60	00:09:20	00:31:59	54	00:10:38	00:22:26	56	00:11:49	00:27:30	62	00:11:04	00:24:17
Fife	129	00:08:48	00:16:46	124	00:09:33	00:20:08	170	00:10:31	00:19:31	180	00:10:19	00:20:58
Forth Valley	98	00:10:30	00:19:37	104	00:08:31	00:19:28	126	00:08:34	00:21:46	98	00:09:38	00:18:30
Grampian	203	00:09:23	00:24:40	198	00:08:36	00:28:08	223	00:11:13	00:32:54	222	00:09:44	00:31:58
Greater Glasgow and Clyde	504	00:07:48	00:14:12	456	00:07:41	00:14:43	517	00:08:36	00:16:00	586	00:07:45	00:14:58
Highland	93	00:08:00	00:28:28	113	00:08:25	00:23:13	93	00:09:00	00:25:56	102	00:08:10	00:21:00
Lanarkshire	280	00:09:31	00:19:30	308	00:09:40	00:18:19	317	00:10:16	00:19:35	294	00:09:55	00:20:11
Lothian	294	00:07:17	00:14:15	322	00:07:28	00:14:13	311	00:07:50	00:15:53	380	00:08:41	00:17:06
Orkney	6	00:03:44	00:07:40	10	00:05:36	00:13:56	*	*	*	*	*	*
Shetland	7	00:08:14	00:27:49	7	00:11:16	00:32:57	*	*	*	*	*	*
Tayside	127	00:07:42	00:19:30	149	00:08:48	00:22:23	174	00:09:28	00:22:29	153	00:07:37	00:22:58
Western Isles	5	00:10:18	00:19:19	9	00:11:07	00:16:31	9	00:14:59	00:35:45	*	*	*
Unknown	61	00:11:32	00:29:35	64	00:09:56	00:21:21	81	00:10:26	00:22:01	83	00:10:41	00:19:12
SCOTLAND	2,049	00:08:31	00:19:08	2,103	00:08:24	00:19:19	2,272	00:09:25	00:21:28	2,333	00:08:50	00:19:54

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/11/2023 ^P			27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	275	00:20:47	00:52:50	279	00:18:58	00:37:47	339	00:21:33	01:00:07	280	00:20:38	00:48:54
Borders	99	00:12:29	00:26:46	86	00:12:55	00:34:17	88	00:11:13	00:25:34	92	00:13:24	00:30:30
Dumfries and Galloway	112	00:12:44	00:32:21	109	00:14:11	00:31:48	117	00:15:25	00:36:42	116	00:16:24	00:41:46
Fife	266	00:16:39	00:32:28	280	00:16:55	00:31:22	397	00:19:29	00:57:15	282	00:17:36	00:37:34
Forth Valley	212	00:17:04	00:29:01	264	00:17:04	00:33:51	261	00:21:15	00:46:13	237	00:16:52	00:39:21
Grampian	402	00:15:43	00:40:16	408	00:21:07	01:02:23	474	00:27:25	01:34:16	444	00:23:10	01:15:46
Greater Glasgow and Clyde	901	00:16:24	00:35:31	867	00:14:45	00:30:42	1,032	00:18:45	00:44:51	955	00:18:47	00:50:38
Highland	228	00:12:45	00:30:53	227	00:16:16	00:31:54	238	00:18:01	00:41:51	200	00:14:56	00:37:53
Lanarkshire	511	00:20:13	00:45:23	456	00:20:31	00:48:24	516	00:25:51	01:11:01	529	00:23:35	01:04:10
Lothian	613	00:14:55	00:29:16	632	00:16:04	00:31:22	695	00:18:20	00:43:08	653	00:18:09	00:49:24
Orkney	5	00:07:41	00:47:38	15	00:11:54	00:23:25	13	00:23:28	00:57:35	11	00:17:42	00:37:08
Shetland	9	00:19:55	00:34:34	8	00:15:25	00:36:35	13	00:30:20	01:25:42	13	00:29:13	00:47:51
Tayside	316	00:12:57	00:29:11	334	00:14:30	00:31:25	424	00:20:24	00:43:49	318	00:17:10	00:39:45
Western Isles	14	00:07:25	00:17:36	17	00:17:49	00:35:40	22	00:15:49	00:28:17	10	00:16:22	00:43:11
Unknown	106	00:15:49	00:35:27	100	00:16:28	00:37:13	121	00:19:02	01:02:22	106	00:18:52	00:55:58
SCOTLAND	4,069	00:16:08	00:36:25	4,082	00:16:40	00:36:54	4,750	00:20:14	00:54:04	4,246	00:18:50	00:50:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/11/2023 ^P			27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	247	00:38:36	03:08:43	286	00:28:31	02:07:17	224	00:56:34	04:35:20	230	00:44:06	03:51:02
Borders	98	00:18:22	01:05:01	93	00:16:09	01:04:34	112	00:20:42	01:22:47	102	00:22:26	01:42:10
Dumfries and Galloway	107	00:21:22	01:37:33	122	00:22:41	01:20:36	150	00:31:55	02:00:15	122	00:17:59	01:14:57
Fife	305	00:27:45	01:39:38	300	00:30:00	01:40:59	242	01:19:29	05:57:49	296	00:42:53	03:37:27
Forth Valley	216	00:29:38	01:43:48	181	00:34:21	02:20:24	169	01:14:06	04:13:23	198	00:41:45	02:49:26
Grampian	352	00:35:20	03:03:31	298	00:46:17	05:36:17	273	01:03:24	07:28:31	291	00:58:33	06:16:47
Greater Glasgow and Clyde	683	00:31:29	02:46:40	680	00:32:19	02:07:45	590	01:05:36	05:42:16	553	00:53:16	05:32:04
Highland	257	00:19:30	01:06:20	266	00:18:17	01:02:06	281	00:24:49	01:45:23	273	00:22:52	01:44:59
Lanarkshire	345	00:50:27	04:29:26	331	00:54:38	03:57:06	241	02:07:54	06:56:48	274	01:21:48	06:52:25
Lothian	578	00:33:18	02:35:45	526	00:46:55	04:08:17	469	00:52:53	05:12:55	483	01:01:28	03:54:03
Orkney	12	00:16:54	01:46:34	9	00:27:15	01:28:44	12	00:12:58	00:40:32	21	00:27:53	01:54:58
Shetland	13	00:17:48	00:53:53	15	00:25:03	01:17:37	12	00:31:23	01:06:06	16	00:34:42	02:36:38
Tayside	331	00:18:45	01:07:23	333	00:27:25	01:25:35	300	00:45:33	02:54:50	364	00:31:30	02:01:39
Western Isles	26	00:23:07	00:51:38	16	00:23:19	01:06:41	22	00:30:01	01:14:58	21	00:27:42	01:25:14
Unknown	88	00:30:19	01:24:46	88	00:33:21	02:35:35	74	00:54:45	04:12:51	67	00:41:28	03:09:06
SCOTLAND	3,658	00:29:42	02:16:03	3,544	00:32:30	02:33:26	3,171	00:51:14	04:53:01	3,311	00:43:15	03:51:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	20/11/2023			27/11/2023			04/12/2023			11/12/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	506	00:51:36	03:15:19	474	00:41:12	01:52:27	519	00:54:17	02:55:52	513	01:02:17	03:33:48
Borders	155	00:30:44	00:52:11	155	00:32:10	00:44:11	174	00:33:10	00:54:48	162	00:33:36	00:56:22
Dumfries & Galloway	229	00:27:44	00:56:19	227	00:29:33	00:56:19	260	00:32:02	01:05:26	254	00:31:58	01:03:27
Fife	464	00:45:43	01:41:21	469	00:43:10	01:29:20	551	00:46:52	02:18:15	475	00:45:21	02:21:34
Forth Valley	408	00:41:08	01:14:35	438	00:46:30	01:22:07	457	00:52:19	01:49:51	407	00:49:11	01:31:27
Grampian	678	00:53:19	03:04:31	627	01:05:37	03:47:48	698	01:24:15	05:03:31	678	01:20:00	03:58:39
Greater Glasgow & Clyde	1,796	00:48:28	01:29:49	1,798	00:46:23	01:17:50	1,858	00:50:38	01:38:23	1,818	00:51:08	01:47:50
Highland	307	00:27:48	01:07:02	316	00:25:25	00:59:14	334	00:31:33	01:31:30	303	00:29:51	01:25:14
Lanarkshire	847	00:55:20	01:43:54	813	00:59:18	02:07:53	817	00:59:07	02:05:02	844	00:58:28	02:02:11
Lothian	1,063	00:46:23	01:17:19	1,047	00:45:55	01:18:33	1,028	00:43:56	01:17:13	1,042	00:45:29	01:20:39
Orkney	19	00:16:21	00:24:05	29	00:13:43	00:21:42	20	00:16:48	00:23:41	28	00:13:47	00:26:34
Shetland	20	00:21:36	00:41:53	21	00:24:40	00:38:11	29	00:18:11	00:29:37	26	00:18:46	00:33:41
Tayside	547	00:29:04	00:49:11	596	00:28:57	00:52:54	625	00:30:15	00:52:53	589	00:33:26	01:06:47
Western Isles	28	00:19:03	00:32:26	28	00:19:29	00:32:46	36	00:19:33	00:31:42	18	00:23:57	00:41:26
SCOTLAND	7,067	00:44:22	01:37:08	7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31	7,157	00:47:35	02:06:40

Table 7 - Turnaround Times by Hospital

Week Commencing		20/11/2023			27/11/2023			04/12/2023			11/12/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	183	00:51:24	03:15:16	163	00:47:11	03:14:50	168	00:55:53	02:39:48	170	01:12:09	03:25:23
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	00:51:53	03:11:59	311	00:39:18	01:14:47	351	00:53:34	03:01:12	343	00:58:03	03:41:37
Borders	Borders General Hospital (Melrose)	155	00:30:44	00:52:11	155	00:32:10	00:44:11	174	00:33:10	00:54:48	162	00:33:36	00:56:22
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:24:31	00:38:41	38	00:29:49	00:42:46	40	00:26:56	00:43:28	45	00:27:40	00:48:28
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	189	00:28:55	00:58:58	189	00:29:25	00:57:49	220	00:32:57	01:09:44	209	00:32:42	01:06:15
Fife	Victoria Hospital (Kirkcaldy)	464	00:45:43	01:41:21	469	00:43:10	01:29:20	551	00:46:52	02:18:15	475	00:45:21	02:21:34
Forth Valley	Forth Valley Royal Hospital (Larbert)	408	00:41:08	01:14:35	438	00:46:30	01:22:07	457	00:52:19	01:49:51	407	00:49:11	01:31:27
Grampian	Aberdeen Royal Infirmary (Aberdeen)	533	00:59:18	03:10:10	484	01:06:35	04:04:54	537	01:46:29	05:10:16	538	01:32:28	04:28:40
Grampian	Dr Gray's Hospital (Elgin)	128	00:44:47	01:43:03	131	01:06:54	03:03:58	147	00:58:57	03:51:51	125	00:50:09	02:42:12
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:27:43	00:48:10	12	00:27:46	01:09:50	14	00:29:04	00:43:30	15	00:23:07	00:39:02
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:44:11	01:09:01	530	00:40:11	01:06:48	524	00:45:22	01:19:50	523	00:44:32	01:12:54
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	96	00:36:31	01:00:15	100	00:41:30	01:14:32	96	00:45:16	01:50:09	93	00:33:54	00:58:21
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	753	00:56:49	01:54:21	771	00:52:17	01:23:52	767	00:58:07	02:02:26	763	01:02:12	03:00:11
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	348	00:46:39	01:18:40	326	00:45:53	01:16:21	389	00:50:13	01:24:25	366	00:48:39	01:19:48
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	98	00:41:15	01:11:19	71	00:35:19	01:01:01	82	00:47:05	01:13:35	73	00:49:09	01:13:32
Highland	Belford Hospital (Fort William)	22	00:27:53	00:47:48	29	00:24:23	00:40:31	31	00:31:10	00:46:39	20	00:25:52	00:47:26
Highland	Caithness General Hospital (Wick)	33	00:23:04	00:44:24	42	00:29:21	00:47:00	39	00:24:13	00:44:26	37	00:18:21	00:36:47
Highland	Lorn & Islands Hospital (Oban)	32	00:23:26	00:31:28	26	00:24:23	00:39:07	17	00:25:04	00:44:58	22	00:22:46	00:39:04
Highland	Raigmore Hospital (Inverness)	220	00:29:47	01:15:17	219	00:25:17	01:14:11	247	00:34:00	01:50:14	224	00:33:53	01:37:13
Lanarkshire	University Hospital Hairmyres (East Kilbride)	242	00:53:53	01:49:04	214	00:55:12	01:33:14	256	00:49:15	01:29:08	280	00:55:20	01:41:41
Lanarkshire	University Hospital Monklands (Airdrie)	256	01:00:34	01:35:32	271	01:03:03	02:03:40	243	01:07:34	02:03:23	230	00:53:06	01:47:06
Lanarkshire	University Hospital Wishaw (Wishaw)	349	00:54:51	01:54:01	328	00:59:57	02:35:51	318	01:01:39	02:47:08	334	01:07:35	02:29:54
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:36:14	01:04:32	26	00:44:19	00:54:14	44	00:29:48	00:48:13	47	00:37:02	00:54:44
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	770	00:49:09	01:21:23	777	00:47:26	01:23:26	740	00:45:38	01:20:41	770	00:46:01	01:25:35
Lothian	St John's Hospital (Livingston)	260	00:39:36	01:05:06	244	00:41:22	01:03:43	244	00:41:45	01:11:07	225	00:44:37	01:08:41
Orkney	Balfour Hospital (Kirkwall)	19	00:16:21	00:24:05	29	00:13:43	00:21:42	20	00:16:48	00:23:41	28	00:13:47	00:26:34
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:21:36	00:41:53	21	00:24:40	00:38:11	29	00:18:11	00:29:37	26	00:18:46	00:33:41
Tayside	Ninewells Hospital (Dundee)	476	00:29:40	00:50:40	522	00:29:35	00:55:14	547	00:31:21	00:55:59	499	00:35:19	01:10:17
Tayside	Perth Royal Infirmary (Perth)	71	00:26:33	00:44:04	74	00:27:36	00:40:25	78	00:25:37	00:39:08	90	00:24:06	00:47:11
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:19:03	00:32:26	28	00:19:29	00:32:46	36	00:19:33	00:31:42	18	00:23:57	00:41:26
SCOTLAND		7,067	00:44:22	01:37:08	7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31	7,157	00:47:35	02:06:40

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)