

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **09/12/2024** to **30/12/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	09/12/2024						16/12/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,173	839	598	1,042	738	509	1,414	780	564	1,291	717	506
Borders	387	300	222	335	254	176	447	352	240	379	291	184
Dumfries and Galloway	515	420	332	442	356	271	553	433	354	473	371	295
Fife	1,265	918	616	1,150	835	543	1,350	886	551	1,247	822	490
Forth Valley	831	633	447	768	577	394	981	675	476	901	629	433
Grampian	1,614	1,185	743	1,420	1,049	614	1,764	1,238	749	1,564	1,101	624
Greater Glasgow and Clyde	3,683	2,701	1,944	3,334	2,434	1,695	4,183	2,608	1,875	3,820	2,394	1,686
Highland	1,091	898	631	897	750	492	1,150	932	637	935	762	483
Lanarkshire	2,113	1,409	994	1,901	1,263	869	2,197	1,276	900	2,006	1,147	791
Lothian	2,652	1,740	1,123	2,476	1,630	1,028	2,615	1,731	1,107	2,391	1,601	994
Orkney	53	39	34	26	16	11	72	43	30	44	25	12
Shetland	57	43	35	34	27	19	74	56	51	38	32	28
Tayside	1,251	962	633	1,126	871	552	1,606	1,151	666	1,489	1,085	607
Western Isles	127	95	71	66	56	33	97	68	44	68	52	30
Unknown	363	30	18	358	29	17	425	36	22	417	35	21
SCOTLAND	17,175	12,212	8,441	15,375	10,885	7,223	18,928	12,265	8,266	17,063	11,064	7,184

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23/12/2024						30/12/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,305	862	596	1,181	776	512	1,128	801	556	1,005	718	482
399	299	213	354	260	176	404	327	221	345	279	179
570	458	334	489	394	279	508	416	337	426	352	277
1,408	921	567	1,307	851	504	1,209	875	558	1,073	782	474
924	619	452	877	587	422	880	632	435	813	595	400
1,773	1,162	737	1,579	1,036	624	1,701	1,198	741	1,535	1,103	647
3,857	2,577	1,847	3,551	2,366	1,651	3,753	2,548	1,829	3,417	2,334	1,627
1,175	956	659	938	773	484	1,142	903	666	921	748	519
2,192	1,385	959	2,017	1,246	842	2,063	1,278	930	1,867	1,153	820
2,664	1,658	1,042	2,482	1,555	956	2,514	1,736	1,093	2,286	1,612	985
92	64	54	50	40	30	85	67	59	51	43	35
45	40	33	21	21	16	60	42	36	35	30	24
1,563	1,101	663	1,445	1,044	610	1,326	1,041	625	1,205	945	538
94	78	56	61	52	32	102	75	60	65	52	37
496	38	28	488	37	27	341	32	24	331	29	21
18,557	12,218	8,240	16,840	11,038	7,165	17,216	11,971	8,170	15,375	10,775	7,065

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:07:26	00:16:23	41	00:10:50	00:22:06	36	00:13:23	00:20:59	27	00:09:36	00:21:48
Borders	*	*	*	9	00:14:52	00:20:08	10	00:06:02	00:11:47	7	00:05:08	00:26:28
Dumfries and Galloway	19	00:05:58	00:26:08	12	00:08:40	00:18:25	27	00:10:56	00:20:43	19	00:08:23	00:20:16
Fife	36	00:08:45	00:14:58	38	00:07:50	00:18:51	44	00:09:10	00:16:20	41	00:09:02	00:17:20
Forth Valley	29	00:08:32	00:14:43	40	00:07:07	00:19:51	27	00:06:08	00:12:12	28	00:08:52	00:19:18
Grampian	54	00:07:02	00:18:55	59	00:06:22	00:22:12	45	00:09:33	00:25:47	42	00:09:32	00:23:44
Greater Glasgow and Clyde	118	00:07:24	00:14:14	118	00:07:05	00:12:42	129	00:06:59	00:13:09	111	00:06:38	00:16:10
Highland	41	00:07:53	00:17:40	30	00:07:06	00:18:07	29	00:07:39	00:34:17	33	00:09:40	00:28:59
Lanarkshire	61	00:07:10	00:14:50	44	00:07:17	00:11:51	57	00:07:58	00:17:22	45	00:08:06	00:16:46
Lothian	81	00:08:25	00:16:40	70	00:07:18	00:13:06	77	00:06:31	00:14:05	72	00:08:15	00:15:36
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	43	00:09:32	00:21:29	53	00:07:16	00:25:15	59	00:07:12	00:20:56	59	00:06:35	00:18:18
Western Isles	*	*	*	5	00:16:18	00:36:42	*	*	*	*	*	*
Unknown	-	n/a	n/a	*	*	*	*	*	*	*	*	*
SCOTLAND	514	00:07:54	00:17:16	524	00:07:26	00:17:56	545	00:07:31	00:18:48	494	00:08:17	00:19:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	185	00:11:44	00:26:44	274	00:16:21	00:36:19	188	00:12:49	00:29:35	168	00:13:25	00:29:58
Borders	36	00:13:32	00:23:51	43	00:09:59	00:21:54	59	00:10:42	00:26:53	35	00:07:46	00:20:12
Dumfries and Galloway	64	00:08:36	00:22:23	76	00:09:56	00:33:32	65	00:08:12	00:20:03	56	00:07:19	00:22:04
Fife	176	00:10:39	00:23:34	191	00:11:15	00:22:16	207	00:10:14	00:19:48	147	00:09:40	00:21:36
Forth Valley	113	00:10:21	00:23:27	142	00:10:48	00:21:36	162	00:12:04	00:25:52	150	00:10:28	00:19:58
Grampian	240	00:10:08	00:30:53	249	00:09:37	00:28:05	269	00:12:20	00:30:52	281	00:10:37	00:30:37
Greater Glasgow and Clyde	656	00:08:08	00:16:56	793	00:09:38	00:18:55	630	00:09:08	00:17:08	640	00:08:41	00:16:50
Highland	130	00:09:56	00:27:32	148	00:08:13	00:21:17	139	00:08:18	00:29:47	129	00:08:45	00:32:01
Lanarkshire	434	00:11:35	00:21:12	462	00:12:25	00:24:36	423	00:11:32	00:22:59	403	00:11:31	00:22:26
Lothian	414	00:09:26	00:19:17	374	00:09:06	00:17:00	401	00:09:10	00:19:15	358	00:08:11	00:17:45
Orkney	*	*	*	*	*	*	*	*	*	10	00:25:22	01:17:43
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	148	00:08:17	00:24:04	230	00:09:03	00:22:21	234	00:10:20	00:26:15	180	00:09:46	00:23:09
Western Isles	8	00:09:38	00:17:26	6	00:12:26	00:27:13	8	00:06:07	00:27:40	9	00:21:18	00:50:11
Unknown	15	00:09:24	00:18:03	12	00:10:04	00:21:13	20	00:12:00	00:34:52	*	*	*
SCOTLAND	2,624	00:09:37	00:22:01	3,005	00:10:22	00:23:55	2,816	00:10:18	00:23:46	2,575	00:09:46	00:23:09

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	313	00:25:41	01:08:45	288	01:25:34	05:30:45	332	00:34:30	02:50:14	290	00:31:15	01:37:49
Borders	109	00:15:22	00:42:43	114	00:15:08	00:35:46	101	00:14:24	00:33:56	105	00:14:00	00:34:56
Dumfries and Galloway	130	00:17:49	00:52:22	131	00:22:53	00:59:55	152	00:23:23	00:54:48	137	00:17:18	00:38:17
Fife	396	00:23:26	00:55:30	364	00:27:14	01:04:23	397	00:27:16	01:20:41	326	00:22:27	00:49:39
Forth Valley	250	00:22:55	01:05:01	273	00:24:43	00:58:59	268	00:30:46	01:32:34	260	00:23:01	00:59:54
Grampian	426	00:23:04	01:12:55	430	00:23:01	01:09:48	466	00:29:57	01:55:11	482	00:32:11	01:50:28
Greater Glasgow and Clyde	1,044	00:20:34	00:50:31	1,053	00:33:35	01:56:41	957	00:21:53	01:10:03	986	00:23:42	01:32:41
Highland	276	00:15:42	00:44:11	257	00:14:06	00:40:15	263	00:13:38	00:41:27	271	00:16:57	00:55:38
Lanarkshire	556	00:32:20	02:09:56	519	01:00:45	03:55:42	565	00:43:24	02:34:10	535	00:44:53	04:05:01
Lothian	740	00:25:19	01:10:45	676	00:21:08	01:00:10	734	00:24:33	01:15:39	698	00:20:07	00:51:32
Orkney	*	*	*	10	00:12:15	00:46:36	13	00:20:24	00:53:16	13	00:14:18	01:07:22
Shetland	*	*	*	11	00:23:19	01:08:00	7	00:09:41	00:31:08	10	00:28:09	00:52:22
Tayside	324	00:18:59	00:41:58	406	00:20:20	00:45:38	435	00:25:14	00:58:12	310	00:18:38	00:39:41
Western Isles	23	00:10:57	00:28:25	20	00:15:49	00:40:44	20	00:13:07	00:38:37	11	00:19:56	00:44:16
Unknown	9	00:33:56	00:51:56	8	00:20:26	01:50:00	11	00:35:29	02:09:37	16	00:16:51	01:00:30
SCOTLAND	4,606	00:22:45	01:04:53	4,560	00:26:40	01:47:30	4,721	00:25:47	01:29:46	4,450	00:23:54	01:28:40

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/12/2024 ^P			16/12/2024 ^P			23/12/2024 ^P			30/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	201	01:00:34	09:02:59	94	05:22:52	20:47:00	207	01:10:53	08:14:34	222	01:09:15	06:38:46
Borders	103	00:27:29	01:26:33	121	00:26:21	02:07:10	88	00:24:24	01:22:59	131	00:24:35	01:25:39
Dumfries and Galloway	141	00:35:41	02:02:25	148	00:41:08	03:23:46	147	00:33:08	02:16:42	135	00:20:13	01:36:45
Fife	220	02:12:46	08:23:46	223	02:15:10	08:17:30	190	03:15:26	10:57:40	257	00:57:01	05:52:45
Forth Valley	180	01:21:15	05:24:14	167	02:19:37	08:59:57	127	03:30:28	15:53:27	147	01:51:57	07:00:28
Grampian	312	00:44:14	05:33:10	344	01:08:35	07:13:22	245	01:41:59	11:39:15	283	01:44:32	07:52:26
Greater Glasgow and Clyde	573	01:22:18	08:09:15	382	03:54:00	17:13:17	617	02:10:08	10:16:06	561	01:44:32	11:20:38
Highland	295	00:25:09	01:59:47	315	00:22:54	01:47:56	335	00:24:02	01:29:54	305	00:28:40	02:07:07
Lanarkshire	194	04:43:51	17:51:39	104	08:18:30	21:11:30	182	03:22:17	17:45:21	134	02:58:02	13:38:59
Lothian	371	03:01:06	13:59:54	456	02:29:19	11:20:11	319	03:20:36	12:33:01	457	01:15:51	07:04:45
Orkney	11	00:23:17	01:07:34	13	00:13:27	01:26:25	18	00:18:22	00:56:17	18	00:40:57	02:08:57
Shetland	17	00:15:12	00:51:09	17	00:28:08	01:14:19	10	00:38:46	01:13:06	16	00:18:48	00:38:21
Tayside	349	00:38:11	02:47:07	384	01:19:58	06:02:44	303	01:40:58	06:13:25	380	00:36:15	02:38:41
Western Isles	22	00:27:21	02:31:50	21	00:15:44	01:01:53	22	00:14:50	01:01:21	26	00:32:38	01:32:42
Unknown	5	00:19:29	01:48:28	8	00:34:01	01:54:18	5	00:44:16	02:14:40	5	00:37:17	02:21:13
SCOTLAND	2,994	01:03:34	07:59:12	2,797	01:26:12	10:56:06	2,815	01:24:09	09:44:35	3,077	01:00:23	06:34:58

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	09/12/2024			16/12/2024			23/12/2024			30/12/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	498	00:54:44	03:32:10	506	01:14:49	05:37:38	513	01:10:01	04:49:47	500	01:06:43	04:25:50
Borders	176	00:35:57	00:59:14	186	00:36:00	00:58:32	159	00:33:39	01:03:02	171	00:33:37	00:52:17
Dumfries & Galloway	258	00:31:40	01:00:26	287	00:35:17	01:15:02	280	00:40:00	01:44:54	273	00:28:54	00:54:32
Fife	479	01:01:00	02:33:20	476	00:59:02	02:23:05	499	01:00:20	03:05:25	433	00:53:05	02:27:41
Forth Valley	388	00:44:55	01:46:46	453	00:52:57	01:40:27	443	00:59:48	02:39:54	404	00:59:55	03:03:22
Grampian	638	00:55:16	03:19:43	648	01:00:06	03:57:39	667	01:09:56	05:38:19	716	01:10:36	04:58:07
Greater Glasgow & Clyde	1,871	00:49:26	01:24:30	1,866	00:57:40	02:07:32	1,791	00:51:33	01:37:19	1,842	00:54:36	02:05:19
Highland	372	00:32:43	01:39:11	348	00:30:11	01:08:01	355	00:28:30	01:12:10	389	00:34:52	02:04:40
Lanarkshire	826	01:03:33	02:57:29	772	01:17:34	04:46:08	803	01:03:41	03:41:06	772	01:12:57	04:09:50
Lothian	953	00:58:17	01:56:17	915	00:58:29	01:46:13	893	00:52:14	01:39:05	960	00:57:13	01:59:04
Orkney	11	00:17:55	00:23:11	12	00:15:25	00:28:02	29	00:15:20	00:37:42	32	00:15:09	00:22:23
Shetland	17	00:25:31	00:44:00	27	00:17:50	00:35:12	15	00:22:51	00:34:27	21	00:27:07	00:40:49
Tayside	634	00:31:54	01:03:42	644	00:37:09	01:11:28	660	00:37:28	01:12:19	605	00:34:32	01:00:55
Western Isles	22	00:23:30	00:51:25	24	00:22:42	00:35:00	25	00:23:34	00:39:06	30	00:21:06	00:41:50
SCOTLAND	7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57	7,132	00:51:13	02:25:21	7,148	00:52:02	02:39:45

Table 7 - Turnaround Times by Hospital

Week Commencing		09/12/2024			16/12/2024			23/12/2024			30/12/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	180	00:55:59	03:30:00	173	01:35:30	05:16:12	188	01:20:18	05:31:04	177	01:24:35	04:26:35
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	318	00:53:08	03:37:10	333	01:04:29	05:51:56	325	01:08:14	04:12:35	323	01:02:48	04:24:03
Borders	Borders General Hospital (Melrose)	176	00:35:57	00:59:14	186	00:36:00	00:58:32	159	00:33:39	01:03:02	171	00:33:37	00:52:17
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:27:58	00:43:43	48	00:29:24	00:41:41	35	00:26:40	00:47:56	46	00:27:07	00:45:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	213	00:32:57	01:01:31	239	00:36:54	01:22:08	245	00:41:33	01:53:07	227	00:29:53	00:56:53
Fife	Victoria Hospital (Kirkcaldy)	479	01:01:00	02:33:20	476	00:59:02	02:23:05	499	01:00:20	03:05:25	433	00:53:05	02:27:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	388	00:44:55	01:46:46	453	00:52:57	01:40:27	443	00:59:48	02:39:54	404	00:59:55	03:03:22
Grampian	Aberdeen Royal Infirmary (Aberdeen)	503	00:57:12	03:18:48	506	01:04:56	04:15:04	528	01:14:52	05:44:45	555	01:07:56	04:03:44
Grampian	Dr Gray's Hospital (Elgin)	117	00:47:22	03:34:58	126	00:50:45	02:39:03	121	00:50:37	03:35:40	141	01:58:30	07:19:38
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:20:27	00:50:43	16	00:28:05	00:40:25	18	00:22:40	00:39:48	20	00:29:39	00:49:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	544	00:49:22	01:23:22	529	01:01:36	03:05:51	488	00:51:29	01:34:42	510	00:58:27	01:55:13
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	95	00:38:24	01:05:30	131	00:41:24	01:30:08	127	00:36:54	01:30:04	125	00:43:09	01:19:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	755	00:52:08	01:28:27	721	01:00:30	01:56:38	754	00:56:12	01:43:04	795	01:00:06	02:21:24
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	363	00:47:33	01:25:55	406	00:54:28	01:52:53	359	00:47:42	01:22:29	365	00:47:20	01:47:16
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	114	00:50:57	01:20:26	79	00:53:11	01:44:16	63	00:39:07	01:09:45	47	00:38:44	00:58:56
Highland	Belford Hospital (Fort William)	28	00:28:52	00:51:57	30	00:30:31	00:55:27	26	00:29:45	00:44:44	29	00:24:59	00:53:42
Highland	Caitness General Hospital (Wick)	35	00:30:59	00:48:26	40	00:30:00	00:49:27	40	00:24:11	00:43:22	45	00:22:37	00:44:43
Highland	Lorn & Islands Hospital (Oban)	27	00:23:03	00:39:37	25	00:20:31	00:32:40	35	00:18:24	00:31:45	31	00:20:12	00:36:30
Highland	Raigmore Hospital (Inverness)	282	00:34:51	02:05:15	253	00:31:47	01:19:16	254	00:30:42	01:22:57	284	00:41:04	02:16:16
Lanarkshire	University Hospital Hairmyres (East Kilbride)	271	00:55:57	02:20:11	232	00:58:38	03:02:02	232	00:57:13	02:40:50	248	01:05:01	04:17:24
Lanarkshire	University Hospital Monklands (Airdrie)	231	01:06:59	02:41:33	240	01:25:27	03:28:12	240	00:58:33	02:04:29	240	01:14:39	02:42:54
Lanarkshire	University Hospital Wishaw (Wishaw)	324	01:07:52	03:57:03	300	01:30:05	07:20:49	331	01:26:19	04:42:39	284	01:21:34	05:33:53
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:49:13	01:25:03	34	00:45:58	01:07:27	29	00:36:52	01:13:42	25	00:41:44	01:07:05
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	684	01:03:53	02:12:06	651	01:00:51	01:48:04	634	00:54:18	01:44:17	694	01:01:26	02:09:20
Lothian	St John's Hospital (Livingston)	234	00:47:14	01:20:32	230	00:52:30	01:41:36	230	00:46:48	01:23:04	241	00:54:01	01:45:44
Orkney	Balfour Hospital (Kirkwall)	11	00:17:55	00:23:11	12	00:15:25	00:28:02	29	00:15:20	00:37:42	32	00:15:09	00:22:23
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:25:31	00:44:00	27	00:17:50	00:35:12	15	00:22:51	00:34:27	21	00:27:07	00:40:49
Tayside	Ninewells Hospital (Dundee)	531	00:31:59	01:03:39	531	00:38:14	01:17:41	544	00:37:45	01:13:49	511	00:34:52	01:01:34
Tayside	Perth Royal Infirmary (Perth)	103	00:29:49	01:04:31	113	00:33:54	00:54:20	116	00:32:01	00:55:34	94	00:30:47	00:54:52
Western Isles	Western Isles Hospital (Isle of Lewis)	22	00:23:30	00:51:25	24	00:22:42	00:35:00	25	00:23:34	00:39:06	30	00:21:06	00:41:50
SCOTLAND		7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57	7,132	00:51:13	02:25:21	7,148	00:52:02	02:39:45

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)