

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 20 March 2024

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

19/02/2024

to

11/03/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	19/02/2024						26/02/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,159	915	638	1,033	808	538	1,125	899	630	970	767	504
Borders	347	300	215	285	244	164	345	297	213	288	249	174
Dumfries and Galloway	429	358	276	361	298	222	466	396	316	394	330	252
Fife	1,041	856	608	907	740	495	1,062	863	606	929	746	495
Forth Valley	815	656	502	724	581	431	775	642	460	702	579	405
Grampian	1,490	1,133	726	1,312	1,009	613	1,510	1,161	718	1,317	1,022	591
Greater Glasgow and Clyde	3,306	2,638	1,983	2,867	2,261	1,635	3,399	2,711	2,053	2,942	2,306	1,681
Highland	988	825	626	750	632	442	1,038	850	643	790	652	455
Lanarkshire	1,736	1,396	1,065	1,500	1,193	880	1,723	1,419	1,087	1,487	1,212	901
Lothian	2,428	1,903	1,273	2,191	1,704	1,094	2,407	1,840	1,227	2,131	1,640	1,051
Orkney	47	35	32	23	18	15	55	44	40	23	18	14
Shetland	56	47	35	44	39	27	52	34	32	22	14	12
Tayside	1,214	1,030	643	1,028	869	492	1,164	987	607	983	825	459
Western Isles	107	85	75	48	40	33	121	101	82	55	50	31
Unknown	375	70	48	367	66	45	367	72	46	359	68	43
SCOTLAND	15,538	12,247	8,745	13,440	10,502	7,126	15,609	12,316	8,760	13,392	10,478	7,068

OFFICIAL

04/03/2024						11/03/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,129	931	675	957	782	535	1,072	873	620	943	767	524
351	293	218	276	230	157	365	316	235	311	262	185
485	400	324	412	341	272	500	426	337	404	343	258
1,159	930	628	1,035	825	531	1,221	980	677	1,091	878	580
770	651	493	681	570	415	793	635	462	729	583	413
1,513	1,201	759	1,334	1,067	636	1,500	1,148	757	1,304	1,004	631
3,333	2,664	1,976	2,896	2,286	1,626	3,382	2,688	2,038	2,939	2,302	1,679
1,010	831	625	747	626	429	988	821	588	785	654	430
1,781	1,423	1,068	1,542	1,228	887	1,827	1,450	1,072	1,608	1,266	910
2,272	1,720	1,186	2,033	1,528	1,010	2,349	1,814	1,208	2,134	1,645	1,054
65	51	38	39	31	19	55	43	37	33	24	18
41	35	23	24	21	11	40	36	31	26	24	19
1,160	964	625	991	823	500	1,286	1,076	673	1,124	936	546
108	95	70	53	46	21	99	82	66	58	52	36
305	63	38	294	61	36	380	65	45	368	58	38
15,482	12,252	8,746	13,314	10,465	7,085	15,857	12,453	8,846	13,857	10,798	7,321

OFFICIAL

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P			11/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:09:10	00:18:14	35	00:10:49	00:20:25	27	00:07:34	00:17:44	40	00:08:50	00:17:59
Borders	7	00:08:49	00:23:31	8	00:11:05	00:18:13	7	00:07:44	00:13:51	5	00:06:01	00:07:08
Dumfries and Galloway	10	00:06:49	00:21:13	12	00:04:30	00:07:19	16	00:06:34	00:20:00	21	00:06:42	00:22:48
Fife	23	00:08:26	00:21:24	31	00:08:55	00:16:30	40	00:07:04	00:14:32	48	00:07:55	00:17:19
Forth Valley	39	00:07:59	00:12:57	34	00:07:41	00:18:34	27	00:08:04	00:17:25	33	00:06:47	00:17:37
Grampian	45	00:06:55	00:18:10	56	00:05:43	00:16:08	47	00:06:11	00:15:06	50	00:07:30	00:15:38
Greater Glasgow and Clyde	96	00:06:49	00:12:23	122	00:06:19	00:11:38	108	00:06:45	00:12:44	96	00:06:14	00:12:05
Highland	28	00:07:47	00:20:33	23	00:08:39	00:18:59	23	00:09:05	00:17:06	30	00:07:35	00:21:49
Lanarkshire	85	00:07:59	00:15:54	53	00:06:34	00:12:52	61	00:08:30	00:15:46	73	00:06:41	00:16:07
Lothian	94	00:06:52	00:13:09	77	00:08:11	00:14:21	71	00:06:49	00:14:40	67	00:06:18	00:12:05
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	35	00:07:40	00:15:24	34	00:06:19	00:16:07	42	00:06:45	00:17:45	35	00:09:50	00:18:12
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	5	00:07:19	00:19:00
SCOTLAND	510	00:07:38	00:15:56	491	00:07:10	00:15:43	477	00:07:25	00:16:13	508	00:07:17	00:17:02

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P			11/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	158	00:10:48	00:23:59	141	00:10:55	00:22:07	145	00:09:49	00:21:20	158	00:10:56	00:22:09
Borders	39	00:07:31	00:24:51	28	00:07:37	00:25:01	33	00:12:05	00:21:43	28	00:10:08	00:22:06
Dumfries and Galloway	52	00:09:22	00:16:55	38	00:07:11	00:19:32	52	00:08:11	00:20:03	49	00:09:29	00:18:25
Fife	123	00:08:49	00:17:55	141	00:09:10	00:20:20	143	00:09:16	00:18:22	166	00:09:12	00:20:29
Forth Valley	108	00:08:56	00:19:29	107	00:08:55	00:18:57	129	00:09:20	00:19:29	104	00:09:28	00:19:23
Grampian	205	00:08:28	00:24:07	207	00:08:10	00:25:12	205	00:07:45	00:21:09	179	00:08:50	00:23:40
Greater Glasgow and Clyde	512	00:07:29	00:14:46	512	00:07:34	00:14:41	503	00:07:41	00:14:40	531	00:07:46	00:15:37
Highland	103	00:07:32	00:26:49	105	00:09:34	00:22:58	117	00:09:52	00:25:28	123	00:08:41	00:25:47
Lanarkshire	271	00:09:30	00:18:00	256	00:08:44	00:16:00	312	00:09:23	00:19:04	298	00:09:25	00:18:47
Lothian	361	00:07:55	00:14:54	329	00:08:26	00:15:17	300	00:08:05	00:16:18	316	00:07:17	00:14:37
Orkney	*	*	*	*	*	*	5	00:06:03	00:19:36	*	*	*
Shetland	*	*	*	*	*	*	5	00:06:26	00:21:15	7	00:07:35	00:19:05
Tayside	160	00:08:49	00:21:48	140	00:07:56	00:21:31	129	00:10:49	00:23:13	148	00:07:24	00:19:08
Western Isles	6	00:05:55	00:13:47	*	*	*	9	00:10:10	00:32:13	*	*	*
Unknown	18	00:10:09	00:16:38	21	00:15:02	00:25:49	18	00:12:29	00:22:51	16	00:12:37	00:28:08
SCOTLAND	2,124	00:08:22	00:18:32	2,034	00:08:27	00:18:18	2,105	00:08:36	00:18:47	2,131	00:08:22	00:18:52

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P			11/03/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	350	00:21:04	00:53:28	327	00:22:57	00:56:17	335	00:20:47	00:41:49	326	00:19:56	00:52:06
Borders	94	00:10:52	00:24:34	99	00:09:53	00:26:39	100	00:12:45	00:29:11	104	00:11:07	00:30:47
Dumfries and Galloway	103	00:15:14	00:37:22	112	00:13:16	00:26:28	129	00:17:40	00:40:40	115	00:17:23	00:33:49
Fife	304	00:15:29	00:32:22	335	00:16:31	00:41:14	310	00:16:53	00:33:34	405	00:17:50	00:37:19
Forth Valley	251	00:18:40	00:41:57	237	00:19:36	00:40:58	223	00:15:38	00:32:30	241	00:19:15	00:46:01
Grampian	436	00:18:25	00:54:41	396	00:16:09	00:46:56	437	00:17:11	00:41:05	436	00:17:58	00:47:26
Greater Glasgow and Clyde	932	00:15:46	00:34:46	907	00:14:57	00:32:38	950	00:16:08	00:36:46	964	00:17:13	00:37:16
Highland	237	00:15:42	00:38:17	266	00:14:50	00:38:54	215	00:12:48	00:33:07	228	00:14:23	00:37:54
Lanarkshire	492	00:18:51	00:42:19	487	00:18:58	00:38:22	513	00:20:14	00:44:16	555	00:21:41	00:45:26
Lothian	747	00:17:11	00:35:39	693	00:17:02	00:33:48	610	00:15:48	00:35:07	720	00:16:27	00:33:17
Orkney	*	*	*	*	*	*	9	00:33:52	00:53:41	7	00:06:58	00:19:36
Shetland	*	*	*	*	*	*	5	00:16:33	00:27:24	9	00:09:10	00:21:50
Tayside	323	00:13:23	00:30:05	329	00:15:27	00:34:33	332	00:14:21	00:31:57	378	00:18:06	00:36:45
Western Isles	17	00:19:55	00:39:29	14	00:14:44	00:44:31	15	00:18:17	00:53:34	24	00:10:29	00:29:43
Unknown	22	00:15:52	00:30:10	28	00:19:45	00:37:21	25	00:19:28	00:32:16	21	00:15:16	00:30:00
SCOTLAND	4,328	00:16:53	00:39:27	4,240	00:16:49	00:38:10	4,208	00:16:44	00:37:41	4,533	00:17:41	00:39:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P			11/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	236	00:46:30	04:10:30	245	00:52:35	03:53:33	258	00:53:28	03:30:15	225	01:00:43	05:26:23
Borders	104	00:22:31	01:20:11	111	00:20:12	01:00:54	86	00:18:31	01:05:29	123	00:21:21	01:06:37
Dumfries and Galloway	131	00:20:37	01:21:12	168	00:25:36	01:22:19	140	00:24:59	01:49:37	154	00:25:14	01:19:27
Fife	287	00:28:14	01:43:32	233	00:38:59	03:17:01	327	00:40:14	02:49:54	251	00:55:28	04:51:00
Forth Valley	172	00:39:52	02:36:14	193	00:41:45	02:45:45	184	00:38:32	02:42:42	196	00:42:23	02:56:30
Grampian	306	00:34:53	03:26:15	340	00:36:41	03:15:25	358	00:35:08	03:25:22	325	00:38:20	04:22:36
Greater Glasgow and Clyde	677	00:38:29	02:47:53	733	00:33:03	02:23:43	694	00:43:38	03:15:33	678	00:40:05	03:21:47
Highland	262	00:21:46	01:36:15	254	00:23:17	01:46:22	267	00:22:37	01:24:35	272	00:21:38	01:14:50
Lanarkshire	335	00:52:51	04:10:04	395	00:38:23	02:54:41	323	00:45:28	04:49:45	322	01:05:12	04:13:15
Lothian	467	00:54:47	03:25:45	507	01:15:38	04:27:32	520	00:54:41	03:36:21	504	00:50:18	03:30:41
Orkney	12	00:20:23	01:01:57	10	00:13:42	00:37:44	15	00:17:34	01:24:15	14	00:10:42	00:40:24
Shetland	15	00:17:52	01:07:25	8	00:25:40	01:16:51	8	00:22:30	01:08:00	7	00:07:36	01:53:47
Tayside	344	00:28:53	01:31:43	314	00:26:04	01:58:29	304	00:26:11	01:39:53	366	00:36:24	02:02:32
Western Isles	15	00:19:05	00:58:45	27	00:42:15	01:37:53	18	00:38:29	01:56:42	19	00:22:14	01:17:56
Unknown	21	00:36:44	01:01:31	15	00:26:56	00:48:24	16	00:52:36	05:00:55	15	00:27:26	03:26:22
SCOTLAND	3,384	00:34:32	02:40:43	3,553	00:36:05	02:48:35	3,518	00:38:03	03:05:13	3,471	00:38:46	03:23:54

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	19/02/2024			26/02/2024			04/03/2024			11/03/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	530	00:52:29	03:19:22	497	01:05:45	04:00:25	517	00:56:45	03:23:31	530	00:58:45	03:44:32
Borders	161	00:33:17	00:52:54	165	00:31:30	00:57:09	158	00:32:10	00:50:58	184	00:32:45	01:05:34
Dumfries & Galloway	223	00:24:35	00:42:12	249	00:28:13	01:00:10	270	00:29:16	00:54:00	255	00:29:07	01:00:33
Fife	452	00:37:45	01:22:30	453	00:47:43	01:56:44	494	00:42:47	01:23:03	515	00:44:39	01:49:13
Forth Valley	435	00:48:18	01:31:48	412	00:48:45	01:38:15	416	00:43:32	01:12:42	422	00:46:27	01:23:41
Grampian	669	01:04:21	03:51:14	627	00:53:58	03:27:36	665	00:47:05	02:50:45	681	01:02:49	03:55:09
Greater Glasgow & Clyde	1,805	00:49:22	01:25:35	1,860	00:48:02	01:17:00	1,811	00:47:03	01:33:47	1,869	00:47:13	01:24:55
Highland	325	00:32:11	01:20:55	356	00:38:42	02:08:02	318	00:33:50	02:35:06	348	00:33:42	02:21:10
Lanarkshire	817	00:55:31	01:47:18	822	00:50:45	01:38:22	833	00:55:56	01:54:37	852	00:52:49	01:31:47
Lothian	1,034	00:47:55	01:21:34	980	00:46:36	01:18:09	958	00:45:30	01:16:06	1,007	00:47:57	01:21:09
Orkney	15	00:11:12	00:25:48	12	00:15:17	00:58:20	19	00:18:30	00:30:59	18	00:15:41	00:31:01
Shetland	27	00:20:06	00:34:18	11	00:21:13	00:35:18	11	00:32:30	00:40:50	19	00:27:53	00:41:09
Tayside	543	00:30:32	00:51:37	531	00:30:24	00:55:48	547	00:28:43	00:53:24	622	00:32:51	00:57:10
Western Isles	28	00:18:49	00:31:07	24	00:21:12	00:33:38	16	00:16:46	00:26:49	29	00:21:40	00:37:21
SCOTLAND	7,064	00:45:25	01:39:26	6,999	00:45:42	01:39:33	7,033	00:43:53	01:39:07	7,351	00:45:37	01:39:50

Table 7 - Turnaround Times by Hospital

Week Commencing		19/02/2024			26/02/2024			04/03/2024			11/03/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	00:44:28	02:32:12	151	00:58:14	03:14:33	169	00:41:43	02:01:32	173	00:48:56	03:14:59
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	342	00:56:35	03:50:40	346	01:09:02	04:32:23	348	01:11:16	03:46:27	357	01:00:38	03:51:46
Borders	Borders General Hospital (Melrose)	161	00:33:17	00:52:54	165	00:31:30	00:57:09	158	00:32:10	00:50:58	184	00:32:45	01:05:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	33	00:23:19	00:41:38	41	00:27:05	00:53:11	39	00:24:25	00:49:54	43	00:26:09	00:39:38
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:24:36	00:42:26	208	00:28:25	01:01:05	231	00:29:39	00:54:10	212	00:29:49	01:00:53
Fife	Victoria Hospital (Kirkcaldy)	452	00:37:45	01:22:30	453	00:47:43	01:56:44	494	00:42:47	01:23:03	515	00:44:39	01:49:13
Forth Valley	Forth Valley Royal Hospital (Larbert)	435	00:48:18	01:31:48	412	00:48:45	01:38:15	416	00:43:32	01:12:42	422	00:46:27	01:23:41
Grampian	Aberdeen Royal Infirmary (Aberdeen)	517	01:09:05	04:03:06	494	01:01:07	03:38:10	497	00:48:26	03:04:56	526	01:08:51	04:23:07
Grampian	Dr Gray's Hospital (Elgin)	135	00:55:16	02:59:58	111	00:37:46	02:17:28	151	00:42:53	02:20:57	139	00:52:32	02:25:41
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:24:44	00:44:46	22	00:24:08	00:35:26	17	00:28:02	00:48:38	16	00:16:55	00:38:57
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	539	00:45:40	01:11:10	546	00:47:23	01:16:17	525	00:42:47	01:06:46	512	00:44:47	01:10:25
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:41:31	01:26:22	121	00:34:20	00:58:35	124	00:34:29	00:56:05	119	00:39:57	00:57:07
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	712	00:56:12	01:36:32	756	00:51:27	01:22:13	742	00:57:08	01:53:52	805	00:53:43	01:35:57
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	363	00:51:01	01:30:39	362	00:47:15	01:16:35	348	00:47:01	01:22:57	372	00:45:17	01:14:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	77	00:39:40	01:14:39	75	00:37:52	01:01:39	72	00:45:49	01:15:25	61	00:46:55	01:21:46
Highland	Belford Hospital (Fort William)	21	00:21:50	00:41:00	32	00:24:23	00:48:50	27	00:27:04	00:48:36	29	00:30:31	01:14:56
Highland	Caithness General Hospital (Wick)	36	00:27:20	00:38:11	34	00:31:47	01:02:14	25	00:22:20	00:35:20	35	00:24:10	00:42:09
Highland	Lorn & Islands Hospital (Oban)	26	00:26:10	00:36:23	20	00:30:47	00:45:37	18	00:25:36	00:36:26	23	00:26:40	00:32:34
Highland	Raigmore Hospital (Inverness)	242	00:36:05	01:28:34	270	00:45:53	02:20:55	248	00:47:42	02:47:24	261	00:43:37	02:39:48
Lanarkshire	University Hospital Hairmyres (East Kilbride)	259	00:52:35	01:33:25	240	00:45:40	01:21:29	254	00:51:06	01:29:27	253	00:50:48	01:30:36
Lanarkshire	University Hospital Monklands (Airdrie)	230	00:59:42	01:53:24	259	00:54:38	01:50:40	244	00:59:30	02:12:46	254	00:56:54	01:42:50
Lanarkshire	University Hospital Wishaw (Wishaw)	328	00:55:39	01:44:32	323	00:55:02	01:38:49	335	00:56:40	01:53:55	345	00:52:21	01:23:43
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:38:25	01:06:15	28	00:35:26	01:06:53	24	00:38:50	00:59:10	31	00:38:17	00:58:58
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	777	00:51:02	01:25:11	731	00:49:22	01:20:26	703	00:47:06	01:17:26	743	00:50:02	01:25:00
Lothian	St John's Hospital (Livingston)	227	00:41:09	01:06:03	221	00:39:52	01:09:01	231	00:41:58	01:11:55	233	00:42:11	01:08:14
Orkney	Balfour Hospital (Kirkwall)	15	00:11:12	00:25:48	12	00:15:17	00:58:20	19	00:18:30	00:30:59	18	00:15:41	00:31:01
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:20:06	00:34:18	11	00:21:13	00:35:18	11	00:32:30	00:40:50	19	00:27:53	00:41:09
Tayside	Ninewells Hospital (Dundee)	470	00:31:00	00:52:23	458	00:30:53	00:57:51	454	00:29:56	00:56:05	528	00:33:54	00:59:49
Tayside	Perth Royal Infirmary (Perth)	73	00:28:32	00:49:16	73	00:26:11	00:46:52	93	00:25:09	00:41:40	94	00:28:01	00:42:54
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:18:49	00:31:07	24	00:21:12	00:33:38	16	00:16:46	00:26:49	29	00:21:40	00:37:21
SCOTLAND		7,064	00:45:25	01:39:26	6,999	00:45:42	01:39:33	7,033	00:43:53	01:39:07	7,351	00:45:37	01:39:50

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)