

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 13 September 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 14/08/2023 to 04/09/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	14/08/2023						21/08/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,172	946	661	999	803	526	1,127	910	643	959	769	511
Borders	325	278	215	269	223	163	333	293	217	268	232	163
Dumfries and Galloway	498	409	333	407	332	258	433	357	285	361	294	223
Fife	1,080	836	555	962	731	455	989	816	551	881	724	468
Forth Valley	753	593	426	674	524	360	809	640	477	735	578	421
Grampian	1,370	1,099	711	1,152	926	553	1,509	1,164	756	1,304	1,006	610
Greater Glasgow and Clyde	3,225	2,547	1,928	2,807	2,196	1,599	3,295	2,613	1,985	2,837	2,211	1,602
Highland	1,066	852	615	813	648	429	1,006	827	626	740	603	415
Lanarkshire	1,755	1,413	1,097	1,473	1,168	868	1,693	1,365	1,015	1,445	1,146	808
Lothian	2,304	1,763	1,256	2,024	1,541	1,060	2,175	1,699	1,202	1,891	1,455	983
Orkney	74	61	50	41	35	24	65	55	45	36	31	24
Shetland	41	30	23	21	16	10	56	43	36	34	29	23
Tayside	1,099	923	610	944	779	472	1,146	977	604	966	816	451
Western Isles	128	103	87	63	52	36	92	74	51	51	43	21
Unknown	731	302	208	694	276	185	764	328	238	738	312	224
SCOTLAND	15,621	12,155	8,775	13,343	10,250	6,998	15,492	12,161	8,731	13,246	10,249	6,947

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28/08/2023						04/09/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,113	913	616	942	766	478	1,223	940	657	1,064	818	545
341	298	219	281	245	169	350	292	209	296	243	165
435	365	287	358	294	220	417	360	295	347	295	232
1,158	915	613	1,026	799	507	1,166	934	627	1,020	803	502
760	594	441	680	519	373	881	707	503	790	636	441
1,385	1,123	754	1,169	941	580	1,498	1,133	742	1,313	991	617
3,365	2,626	1,951	2,958	2,298	1,654	3,648	2,687	1,985	3,186	2,322	1,647
1,047	843	618	785	634	417	1,056	852	609	834	672	440
1,747	1,392	1,060	1,483	1,155	846	1,872	1,396	1,028	1,630	1,196	842
2,299	1,754	1,196	2,027	1,517	983	2,359	1,740	1,209	2,099	1,529	1,027
73	57	52	33	24	19	80	63	57	48	35	30
65	51	41	40	34	26	74	64	57	41	38	32
1,203	983	646	1,008	807	489	1,182	967	585	1,040	838	467
77	68	51	53	45	29	113	97	73	61	52	32
729	309	208	703	293	193	715	300	216	688	280	197
15,797	12,291	8,753	13,546	10,371	6,983	16,634	12,532	8,852	14,457	10,748	7,216

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:08:06	00:17:36	37	00:10:06	00:19:55	29	00:08:25	00:15:20	38	00:08:16	00:17:05
Borders	*	*	*	*	*	*	5	00:10:19	00:20:15	*	*	*
Dumfries and Galloway	11	00:09:07	00:22:14	15	00:07:59	00:23:44	11	00:06:10	00:09:02	14	00:07:24	00:21:35
Fife	31	00:06:55	00:11:59	32	00:06:38	00:11:18	38	00:07:04	00:17:18	35	00:07:19	00:17:26
Forth Valley	16	00:08:28	00:16:42	25	00:09:05	00:12:11	11	00:06:50	00:12:27	29	00:08:11	00:18:28
Grampian	36	00:06:32	00:17:37	46	00:06:36	00:16:31	36	00:04:53	00:18:32	29	00:07:31	00:25:07
Greater Glasgow and Clyde	115	00:06:07	00:12:26	94	00:05:46	00:11:23	98	00:06:58	00:12:18	101	00:06:32	00:11:41
Highland	27	00:07:52	00:19:18	15	00:05:15	00:28:36	27	00:09:47	00:20:46	19	00:08:54	00:21:52
Lanarkshire	56	00:08:23	00:14:07	53	00:06:32	00:14:29	49	00:07:12	00:12:43	52	00:08:21	00:14:13
Lothian	55	00:07:15	00:13:29	59	00:06:38	00:11:38	55	00:05:38	00:13:29	60	00:06:06	00:12:49
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	28	00:06:00	00:12:28	31	00:06:12	00:24:06	28	00:05:47	00:14:44	31	00:05:17	00:18:25
Western Isles	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Unknown	10	00:10:54	00:19:03	12	00:11:44	00:33:54	17	00:08:27	00:15:30	13	00:06:33	00:08:59
SCOTLAND	425	00:07:14	00:14:42	432	00:06:55	00:17:54	409	00:06:58	00:16:00	429	00:07:05	00:16:22

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	169	00:09:19	00:21:42	131	00:09:11	00:19:46	128	00:09:09	00:17:25	179	00:09:40	00:20:32
Borders	43	00:10:13	00:29:47	25	00:13:40	00:25:20	42	00:12:46	00:35:13	47	00:09:58	00:23:48
Dumfries and Galloway	59	00:09:43	00:23:59	53	00:07:31	00:18:32	44	00:11:08	00:26:37	41	00:11:50	00:27:11
Fife	135	00:07:40	00:17:19	131	00:09:07	00:18:56	150	00:08:52	00:18:58	159	00:08:12	00:19:50
Forth Valley	97	00:08:35	00:21:43	116	00:09:24	00:18:34	112	00:09:15	00:21:39	115	00:08:07	00:18:39
Grampian	162	00:07:33	00:18:36	190	00:07:49	00:19:40	192	00:08:34	00:23:01	203	00:08:00	00:27:45
Greater Glasgow and Clyde	503	00:07:29	00:15:03	496	00:07:38	00:15:13	535	00:07:45	00:14:55	596	00:08:06	00:16:21
Highland	117	00:08:51	00:24:51	111	00:08:25	00:30:57	95	00:08:39	00:25:03	115	00:08:26	00:23:37
Lanarkshire	273	00:09:18	00:18:57	259	00:09:00	00:17:45	254	00:08:53	00:19:20	294	00:08:30	00:17:32
Lothian	335	00:07:03	00:14:48	287	00:07:18	00:15:16	324	00:07:23	00:15:08	313	00:06:51	00:15:11
Orkney	*	*	*	5	00:20:30	00:29:44	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	10	00:09:22	00:24:59	11	00:17:13	00:36:12
Tayside	133	00:07:37	00:20:04	144	00:07:53	00:20:03	149	00:06:47	00:20:29	146	00:07:41	00:18:54
Western Isles	8	00:13:32	00:28:24	*	*	*	*	*	*	*	*	*
Unknown	61	00:11:06	00:20:06	74	00:09:59	00:20:47	81	00:09:09	00:17:47	72	00:08:51	00:20:46
SCOTLAND	2,102	00:08:08	00:18:38	2,027	00:08:16	00:18:15	2,125	00:08:11	00:18:33	2,298	00:08:08	00:19:00

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	305	00:18:36	00:43:19	329	00:18:17	00:40:51	288	00:16:21	00:38:25	311	00:22:30	00:55:52
Borders	88	00:10:59	00:28:29	83	00:13:59	00:33:54	87	00:14:19	00:33:01	87	00:15:26	00:35:38
Dumfries and Galloway	108	00:17:44	00:38:48	119	00:14:15	00:31:46	94	00:13:09	00:25:07	107	00:13:19	00:33:37
Fife	290	00:14:50	00:31:16	276	00:14:18	00:31:42	309	00:14:58	00:33:07	289	00:16:03	00:35:52
Forth Valley	203	00:16:53	00:34:05	237	00:14:59	00:31:25	210	00:17:08	00:35:39	254	00:17:32	00:32:38
Grampian	360	00:14:04	00:36:40	407	00:16:13	00:39:05	365	00:15:41	00:42:52	402	00:19:14	00:55:31
Greater Glasgow and Clyde	846	00:15:08	00:35:10	935	00:17:07	00:38:07	925	00:17:12	00:37:26	978	00:18:17	00:47:20
Highland	251	00:13:46	00:35:01	207	00:12:15	00:32:41	219	00:14:51	00:36:55	237	00:15:27	00:42:17
Lanarkshire	467	00:19:18	00:42:47	458	00:20:08	00:39:34	483	00:20:21	00:42:41	515	00:22:20	00:55:23
Lothian	612	00:16:25	00:31:12	575	00:14:43	00:27:31	627	00:15:30	00:35:55	681	00:17:20	00:36:59
Orkney	12	00:17:51	00:42:08	9	00:09:14	00:18:34	7	00:06:54	00:46:33	15	00:14:44	01:52:19
Shetland	5	00:07:57	00:39:02	13	00:22:08	00:32:53	10	00:32:40	00:50:06	8	00:10:43	00:31:55
Tayside	288	00:12:50	00:31:04	292	00:12:08	00:27:57	267	00:15:10	00:30:27	319	00:13:26	00:33:35
Western Isles	21	00:09:02	00:28:56	18	00:12:45	00:29:58	18	00:10:49	00:18:24	17	00:12:35	00:27:17
Unknown	110	00:16:19	00:30:35	127	00:16:40	00:39:58	102	00:18:19	00:36:17	113	00:17:15	00:43:25
SCOTLAND	3,966	00:15:43	00:35:50	4,085	00:15:57	00:35:32	4,011	00:16:28	00:37:08	4,333	00:17:58	00:43:34

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	00:31:01	02:24:44	254	00:35:23	02:53:35	311	00:27:57	01:49:12	269	00:46:21	03:55:46
Borders	86	00:18:26	00:51:56	115	00:18:27	01:05:18	108	00:18:39	00:57:08	101	00:17:19	01:03:01
Dumfries and Galloway	152	00:22:56	01:39:36	102	00:24:24	01:44:59	144	00:20:38	01:10:08	132	00:25:40	01:45:50
Fife	267	00:29:59	01:39:42	278	00:26:22	01:33:48	299	00:33:05	02:46:20	317	00:27:48	02:26:35
Forth Valley	201	00:32:15	01:55:28	194	00:36:53	03:32:24	178	00:37:38	02:22:42	227	00:45:51	02:16:40
Grampian	359	00:26:20	01:46:47	351	00:29:30	02:13:27	334	00:30:48	02:08:52	345	00:26:35	03:12:23
Greater Glasgow and Clyde	691	00:39:45	02:49:10	653	00:33:08	03:00:08	702	00:43:31	03:58:47	583	01:00:11	05:37:46
Highland	249	00:21:08	01:24:10	265	00:23:50	01:20:39	291	00:20:34	01:09:36	296	00:20:30	01:14:19
Lanarkshire	358	00:49:08	03:25:15	356	00:45:18	03:36:43	347	00:51:26	04:25:18	318	01:13:36	06:14:00
Lothian	499	00:40:27	03:14:36	503	00:31:26	02:23:11	478	00:43:16	03:52:55	448	00:47:24	04:05:09
Orkney	15	00:25:23	00:51:00	15	00:20:20	00:30:50	13	00:12:32	00:45:13	14	00:13:02	01:42:48
Shetland	8	00:15:52	00:48:45	12	00:18:03	00:29:03	13	00:20:41	00:49:34	19	00:13:32	00:58:44
Tayside	325	00:22:31	01:05:21	338	00:23:59	01:10:19	352	00:23:08	01:15:13	335	00:28:19	01:38:50
Western Isles	22	00:29:30	02:18:39	21	00:25:23	01:15:41	18	00:23:38	00:55:38	32	00:18:05	00:44:15
Unknown	89	00:25:33	01:24:46	93	00:30:54	01:33:44	89	00:33:01	02:27:30	79	01:01:37	03:32:06
SCOTLAND	3,609	00:31:04	02:24:16	3,550	00:30:02	02:13:02	3,677	00:32:04	02:45:12	3,515	00:36:00	03:42:53

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	14/08/2023			21/08/2023			28/08/2023			04/09/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	527	00:52:42	03:06:22	514	00:56:03	03:26:13	470	00:47:25	02:32:23	551	00:53:56	03:01:16
Borders	166	00:33:31	00:51:21	161	00:31:09	00:48:24	172	00:30:58	00:51:56	162	00:32:53	00:52:49
Dumfries & Galloway	254	00:29:19	00:59:00	213	00:26:34	00:47:50	218	00:24:38	00:43:21	227	00:26:53	00:50:34
Fife	417	00:39:00	01:22:28	440	00:39:19	01:14:54	481	00:42:41	01:37:59	463	00:47:03	01:47:40
Forth Valley	380	00:42:57	01:08:55	429	00:41:41	01:07:13	397	00:39:49	01:06:39	455	00:44:30	01:26:46
Grampian	566	00:44:30	02:33:41	644	00:46:23	02:29:21	631	00:51:27	02:42:41	628	00:58:29	03:39:42
Greater Glasgow & Clyde	1,804	00:47:02	01:24:46	1,808	00:46:00	01:15:38	1,869	00:47:08	01:26:31	1,877	00:46:31	01:21:01
Highland	321	00:27:19	01:11:54	319	00:29:07	01:17:58	308	00:27:04	01:13:43	332	00:27:23	00:59:52
Lanarkshire	838	00:58:40	01:57:04	776	00:54:58	01:59:12	801	00:53:22	01:54:09	798	01:02:11	02:28:34
Lothian	1,074	00:45:51	01:12:04	996	00:44:54	01:12:28	996	00:45:47	01:14:44	1,015	00:44:26	01:09:36
Orkney	25	00:15:58	00:31:49	25	00:17:40	00:41:44	19	00:18:04	00:30:24	31	00:20:56	00:38:19
Shetland	12	00:31:14	00:46:33	23	00:19:12	00:37:55	25	00:23:30	00:40:56	32	00:17:01	00:39:51
Tayside	542	00:32:46	01:02:23	508	00:30:39	00:54:20	550	00:30:42	00:54:05	556	00:31:50	01:01:00
Western Isles	33	00:19:14	00:27:57	20	00:16:46	00:22:17	27	00:19:00	00:33:52	28	00:18:08	00:26:54
SCOTLAND	6,959	00:43:41	01:30:42	6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01	7,155	00:44:25	01:39:46

Table 7 - Turnaround Times by Hospital

Week Commencing		14/08/2023			21/08/2023			28/08/2023			04/09/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	172	00:44:15	02:03:55	192	01:00:55	04:07:41	148	00:54:37	03:00:56	214	00:57:08	03:29:59
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	355	00:55:30	03:31:09	322	00:53:00	03:01:02	322	00:46:04	02:24:08	337	00:52:02	02:48:50
Borders	Borders General Hospital (Melrose)	166	00:33:31	00:51:21	161	00:31:09	00:48:24	172	00:30:58	00:51:56	162	00:32:53	00:52:49
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:29:04	00:42:20	30	00:25:02	00:37:12	44	00:28:48	00:42:03	37	00:22:39	00:39:05
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:30:00	01:03:51	183	00:26:49	00:50:11	174	00:24:14	00:43:26	190	00:27:51	00:52:34
Fife	Victoria Hospital (Kirkcaldy)	417	00:39:00	01:22:28	440	00:39:19	01:14:54	481	00:42:41	01:37:59	463	00:47:03	01:47:40
Forth Valley	Forth Valley Royal Hospital (Larbert)	380	00:42:57	01:08:55	429	00:41:41	01:07:13	397	00:39:49	01:06:39	455	00:44:30	01:26:46
Grampian	Aberdeen Royal Infirmary (Aberdeen)	447	00:46:34	02:51:14	502	00:48:40	02:44:04	485	00:58:37	03:01:38	479	01:02:52	03:55:35
Grampian	Dr Gray's Hospital (Elgin)	108	00:35:58	01:20:30	129	00:39:22	01:32:58	134	00:36:28	01:19:10	137	00:50:46	02:35:36
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:16:45	00:34:13	13	00:25:35	00:41:57	12	00:24:19	00:38:54	12	00:19:30	00:58:53
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	536	00:40:22	01:01:21	504	00:38:45	00:58:59	517	00:41:17	01:04:02	519	00:40:55	01:01:47
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:35:04	00:49:50	96	00:35:30	00:56:59	107	00:32:20	00:53:26	98	00:37:44	01:04:23
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	751	00:58:14	01:48:17	790	00:53:24	01:31:53	798	00:59:09	01:50:17	818	00:55:30	01:38:51
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	348	00:44:26	01:07:13	345	00:46:27	01:06:21	376	00:44:15	01:14:51	358	00:44:24	01:15:33
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	62	00:43:22	01:10:38	73	00:42:01	01:05:53	71	00:41:45	01:05:21	84	00:37:38	01:03:48
Highland	Belford Hospital (Fort William)	34	00:21:23	00:47:29	38	00:23:49	00:52:09	27	00:21:13	00:35:15	37	00:28:12	01:06:54
Highland	Caitness General Hospital (Wick)	34	00:25:18	00:43:38	39	00:22:38	00:52:11	31	00:25:43	00:44:49	42	00:24:49	00:43:37
Highland	Lorn & Islands Hospital (Oban)	28	00:27:08	00:42:22	25	00:25:17	00:40:09	31	00:26:28	00:38:54	31	00:24:11	00:43:18
Highland	Raigmore Hospital (Inverness)	225	00:28:02	01:20:38	217	00:33:42	01:31:27	219	00:28:16	01:34:25	222	00:28:41	01:01:26
Lanarkshire	University Hospital Hairmyres (East Kilbride)	251	00:51:44	01:49:17	246	00:50:05	01:42:59	233	00:46:33	01:30:24	258	01:02:42	02:15:52
Lanarkshire	University Hospital Monklands (Airdrie)	287	01:01:06	01:49:01	233	00:52:08	01:31:28	247	00:54:29	01:24:39	242	00:59:57	01:40:34
Lanarkshire	University Hospital Wishaw (Wishaw)	300	01:04:35	02:16:33	297	01:02:15	02:22:27	321	00:57:05	02:33:22	298	01:04:37	03:11:52
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:33:08	00:45:48	23	00:35:23	00:54:47	32	00:36:06	00:56:53	27	00:37:16	00:54:08
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	846	00:46:30	01:13:10	732	00:45:39	01:13:30	745	00:46:52	01:16:46	777	00:45:51	01:10:44
Lothian	St John's Hospital (Livingston)	208	00:42:45	01:06:36	241	00:42:20	01:07:18	219	00:43:25	01:14:13	211	00:40:06	01:05:00
Orkney	Balfour Hospital (Kirkwall)	25	00:15:58	00:31:49	25	00:17:40	00:41:44	19	00:18:04	00:30:24	31	00:20:56	00:38:19
Shetland	Gilbert Bain Hospital (Lerwick)	12	00:31:14	00:46:33	23	00:19:12	00:37:55	25	00:23:30	00:40:56	32	00:17:01	00:39:51
Tayside	Ninewells Hospital (Dundee)	453	00:35:08	01:03:31	428	00:31:21	00:55:37	454	00:32:35	00:56:15	472	00:33:44	01:04:20
Tayside	Perth Royal Infirmary (Perth)	89	00:25:06	00:47:53	80	00:27:17	00:41:43	96	00:25:56	00:40:53	84	00:26:50	00:39:52
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:19:14	00:27:57	20	00:16:46	00:22:17	27	00:19:00	00:33:52	28	00:18:08	00:26:54
SCOTLAND		6,959	00:43:41	01:30:42	6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01	7,155	00:44:25	01:39:46

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)