

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

03/03/2025

to

24/03/2025

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	03/03/2025						10/03/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,088	857	616	944	734	496	1,074	862	619	937	744	506
Borders	364	308	209	310	258	164	330	290	207	275	235	153
Dumfries and Galloway	461	380	312	378	309	246	451	385	302	399	337	256
Fife	1,074	866	598	946	756	497	1,072	859	575	996	795	514
Forth Valley	814	632	469	741	578	419	758	606	408	688	549	359
Grampian	1,491	1,080	713	1,310	933	573	1,454	1,022	694	1,270	887	571
Greater Glasgow and Clyde	3,311	2,582	1,871	2,956	2,272	1,585	3,165	2,518	1,853	2,792	2,195	1,562
Highland	1,090	905	660	860	726	494	906	742	545	699	577	391
Lanarkshire	1,781	1,357	1,042	1,589	1,203	899	1,719	1,345	1,013	1,534	1,193	874
Lothian	2,249	1,725	1,116	2,048	1,561	970	2,322	1,739	1,160	2,094	1,547	988
Orkney	54	39	33	32	26	20	88	69	59	48	43	35
Shetland	49	37	31	30	26	20	47	37	32	24	19	15
Tayside	1,243	1,021	629	1,108	895	509	1,163	976	589	1,042	868	487
Western Isles	109	93	75	66	61	45	83	70	59	38	31	21
Unknown	337	51	32	326	48	29	353	52	41	346	49	38
SCOTLAND	15,515	11,933	8,406	13,644	10,386	6,966	14,985	11,572	8,156	13,182	10,069	6,770

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17/03/2025						24/03/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,186	936	628	1,039	821	523	1,028	831	584	891	708	465
383	323	231	316	260	175	348	289	205	289	234	155
509	417	341	417	335	264	485	403	327	407	332	258
1,089	873	586	979	781	500	1,079	839	589	967	741	498
735	575	407	674	527	361	797	639	442	735	589	395
1,449	1,054	706	1,261	903	566	1,461	1,047	701	1,289	908	569
3,204	2,561	1,896	2,851	2,256	1,613	3,253	2,579	1,930	2,886	2,257	1,632
1,036	840	633	802	650	450	986	790	586	757	606	409
1,640	1,298	952	1,449	1,139	809	1,762	1,358	1,003	1,531	1,169	837
2,255	1,689	1,151	2,017	1,503	982	2,178	1,649	1,093	1,974	1,497	953
66	49	44	35	27	22	58	47	40	31	25	18
57	51	43	40	37	29	50	42	37	33	27	22
1,171	990	617	1,005	846	481	1,237	1,006	634	1,094	887	524
113	91	78	60	50	38	103	82	71	51	44	34
332	55	38	328	53	36	329	45	32	324	44	31
15,225	11,802	8,351	13,273	10,188	6,849	15,154	11,646	8,274	13,259	10,068	6,800

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/03/2025 ^P			10/03/2025 ^P			17/03/2025 ^P			24/03/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	32	00:08:41	00:18:55	51	00:08:29	00:20:36	59	00:09:45	00:17:36	45	00:05:41	00:12:39
Borders	9	00:10:24	00:20:49	*	*	*	13	00:09:02	00:13:52	8	00:13:30	00:19:33
Dumfries and Galloway	9	00:07:33	00:15:14	11	00:05:23	00:15:19	17	00:05:19	00:13:09	18	00:09:30	00:25:52
Fife	32	00:09:23	00:13:49	38	00:08:41	00:16:36	48	00:08:09	00:17:01	45	00:08:02	00:15:20
Forth Valley	25	00:07:20	00:19:09	22	00:07:15	00:14:35	26	00:08:18	00:18:21	25	00:07:30	00:17:59
Grampian	26	00:08:01	00:14:56	26	00:07:40	00:23:58	41	00:05:12	00:18:33	40	00:06:02	00:17:03
Greater Glasgow and Clyde	122	00:06:38	00:12:00	106	00:06:49	00:14:32	103	00:05:55	00:10:15	125	00:06:29	00:12:21
Highland	25	00:10:39	00:23:11	18	00:05:17	00:16:27	23	00:07:58	00:29:40	20	00:11:47	00:19:50
Lanarkshire	57	00:07:19	00:14:34	57	00:08:10	00:16:16	82	00:06:41	00:15:49	56	00:08:31	00:15:51
Lothian	78	00:06:43	00:13:40	75	00:06:25	00:12:54	71	00:06:49	00:14:15	73	00:06:22	00:11:44
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	35	00:06:33	00:17:31	34	00:05:47	00:11:03	34	00:06:26	00:21:45	36	00:04:55	00:17:23
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	457	00:07:19	00:15:50	446	00:07:16	00:16:16	525	00:07:03	00:16:28	497	00:07:10	00:16:27

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/03/2025 ^P			10/03/2025 ^P			17/03/2025 ^P			24/03/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	142	00:10:34	00:20:40	167	00:09:40	00:22:48	177	00:11:09	00:23:30	135	00:11:18	00:25:10
Borders	40	00:09:52	00:24:53	38	00:10:05	00:22:01	30	00:09:30	00:23:21	30	00:12:11	00:24:04
Dumfries and Galloway	58	00:07:41	00:24:07	53	00:08:00	00:22:29	55	00:09:34	00:23:58	46	00:08:45	00:27:04
Fife	155	00:09:52	00:18:59	167	00:09:13	00:18:44	137	00:09:03	00:18:31	122	00:09:33	00:19:20
Forth Valley	114	00:10:14	00:19:33	132	00:10:08	00:19:11	143	00:08:29	00:18:22	128	00:10:11	00:23:40
Grampian	191	00:09:18	00:27:21	189	00:09:24	00:23:35	199	00:09:23	00:25:03	190	00:08:19	00:23:56
Greater Glasgow and Clyde	503	00:08:05	00:14:46	503	00:08:18	00:15:36	473	00:07:58	00:14:34	480	00:07:47	00:14:59
Highland	116	00:07:43	00:26:52	95	00:09:24	00:20:23	109	00:07:24	00:25:08	125	00:08:29	00:24:49
Lanarkshire	293	00:09:02	00:19:02	308	00:10:15	00:19:36	224	00:09:07	00:17:01	270	00:09:47	00:18:42
Lothian	327	00:08:30	00:15:53	309	00:07:19	00:16:33	318	00:08:00	00:15:40	307	00:07:57	00:16:38
Orkney	5	00:04:46	00:43:40	7	00:19:11	01:52:35	5	00:05:07	00:24:16	6	00:20:47	00:49:46
Shetland	6	00:11:31	01:28:38	*	*	*	8	00:14:52	01:12:13	6	00:13:58	00:33:38
Tayside	169	00:08:57	00:20:13	156	00:07:55	00:20:00	160	00:07:57	00:17:34	156	00:08:26	00:22:04
Western Isles	6	00:08:37	00:24:30	*	*	*	11	00:07:30	01:06:10	11	00:14:58	00:32:49
Unknown	21	00:11:11	00:26:51	20	00:13:04	00:32:00	17	00:13:42	00:20:02	21	00:08:40	00:15:20
SCOTLAND	2,146	00:08:42	00:19:30	2,151	00:08:45	00:19:23	2,066	00:08:42	00:18:58	2,033	00:08:50	00:20:08

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/03/2025 ^P			10/03/2025 ^P			17/03/2025 ^P			24/03/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	300	00:19:20	00:46:55	283	00:21:35	00:49:25	335	00:22:37	01:11:36	282	00:19:42	00:52:45
Borders	104	00:14:00	00:33:11	80	00:11:49	00:35:20	94	00:14:02	00:28:45	71	00:13:28	00:30:26
Dumfries and Galloway	113	00:16:53	00:31:00	110	00:22:01	00:44:11	137	00:13:21	00:35:14	128	00:15:52	00:40:57
Fife	297	00:18:57	00:40:10	316	00:16:49	00:37:54	315	00:19:08	00:42:22	308	00:20:30	00:52:23
Forth Valley	209	00:17:24	00:36:44	210	00:20:11	00:39:34	194	00:18:45	00:33:16	236	00:19:31	00:52:47
Grampian	410	00:20:56	00:53:17	378	00:18:33	01:12:54	386	00:22:21	01:00:53	389	00:22:52	01:10:11
Greater Glasgow and Clyde	876	00:16:34	00:38:28	865	00:17:20	00:42:46	893	00:16:48	00:38:24	859	00:16:26	00:38:10
Highland	293	00:15:52	00:38:57	221	00:15:34	00:39:16	249	00:15:15	00:39:48	225	00:16:13	00:43:55
Lanarkshire	491	00:20:59	00:55:54	505	00:24:00	01:03:39	437	00:19:50	00:47:02	483	00:21:24	00:52:53
Lothian	592	00:16:33	00:36:09	626	00:17:24	00:35:07	594	00:17:52	00:36:53	593	00:16:55	00:38:34
Orkney	10	00:22:03	00:54:40	22	00:18:11	00:32:41	11	00:24:04	01:05:21	8	00:15:37	00:56:07
Shetland	6	00:18:40	00:35:05	7	00:24:33	01:07:10	11	00:20:13	00:49:59	12	00:22:16	00:50:06
Tayside	324	00:16:22	00:34:24	332	00:15:32	00:34:41	314	00:16:22	00:34:58	321	00:16:18	00:37:48
Western Isles	24	00:19:50	00:38:33	10	00:23:53	00:49:21	19	00:14:42	00:47:17	17	00:21:24	01:19:08
Unknown	12	00:16:27	00:49:04	22	00:19:50	00:49:07	22	00:22:20	00:37:06	11	00:16:52	00:29:49
SCOTLAND	4,061	00:17:45	00:41:30	3,987	00:18:41	00:44:56	4,011	00:18:01	00:42:43	3,943	00:18:21	00:45:30

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/03/2025 ^P			10/03/2025 ^P			17/03/2025 ^P			24/03/2025 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	244	00:30:29	01:59:16	234	00:43:19	03:03:10	234	00:53:17	05:16:14	227	00:39:59	02:53:56
Borders	99	00:20:25	01:10:03	103	00:25:47	01:23:56	118	00:23:53	01:22:44	121	00:23:00	01:16:19
Dumfries and Galloway	127	00:27:54	01:43:57	163	00:28:33	02:05:23	125	00:28:01	01:41:32	139	00:27:31	01:34:28
Fife	264	00:39:48	02:39:24	267	00:45:24	03:06:38	273	00:39:06	02:49:27	251	00:52:28	04:52:33
Forth Valley	221	00:56:47	04:14:19	179	00:55:13	03:13:20	158	00:46:20	02:53:41	190	01:04:19	04:49:50
Grampian	283	01:01:08	05:57:35	273	00:43:56	05:09:52	258	00:45:40	05:24:12	265	00:57:46	05:55:07
Greater Glasgow and Clyde	731	00:43:58	03:35:33	670	00:45:34	03:03:02	730	00:44:55	02:55:04	737	00:46:19	02:54:36
Highland	280	00:27:02	01:48:44	234	00:23:19	01:24:00	262	00:24:10	01:18:50	226	00:23:56	01:37:36
Lanarkshire	339	01:11:37	05:49:43	295	01:08:43	05:52:22	376	00:42:55	03:16:33	334	01:04:30	05:26:34
Lothian	530	00:49:45	03:30:29	509	00:58:57	04:23:48	491	01:08:05	04:25:55	485	00:59:41	04:18:28
Orkney	9	00:36:59	01:51:14	13	00:41:01	02:15:51	11	00:21:17	01:05:56	10	00:46:30	02:11:54
Shetland	14	00:19:07	01:19:11	*	*	*	17	00:21:19	00:59:13	8	00:42:52	01:33:54
Tayside	358	00:29:12	01:46:43	333	00:29:13	01:45:09	330	00:28:30	01:34:40	357	00:32:19	01:43:22
Western Isles	28	00:24:51	01:39:21	15	00:35:41	01:09:47	16	00:26:22	01:14:08	14	00:17:06	00:59:16
Unknown	9	00:39:17	04:21:06	*	*	*	10	00:24:06	02:28:55	10	00:23:35	01:18:11
SCOTLAND	3,536	00:40:16	03:23:23	3,300	00:42:04	03:12:26	3,409	00:39:56	03:03:09	3,374	00:42:32	03:33:28

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	03/03/2025			10/03/2025			17/03/2025			24/03/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	493	00:46:31	02:24:52	474	00:49:20	02:28:22	517	00:45:21	03:03:12	444	00:44:09	02:23:29
Borders	158	00:34:02	00:53:54	152	00:32:01	00:51:37	169	00:30:41	00:48:34	150	00:30:02	00:49:37
Dumfries & Galloway	239	00:30:40	01:05:27	259	00:29:32	00:55:49	249	00:30:27	01:01:56	255	00:33:09	01:27:52
Fife	467	00:51:18	02:12:39	462	00:52:13	01:52:17	466	00:52:15	02:04:14	458	00:51:49	02:15:48
Forth Valley	421	00:47:23	01:26:55	364	00:45:11	01:32:24	366	00:48:08	01:18:26	408	00:46:41	01:27:33
Grampian	603	01:04:03	04:07:32	607	01:06:51	04:26:47	601	00:59:50	04:14:38	599	01:03:12	04:10:21
Greater Glasgow & Clyde	1,768	00:50:38	01:31:16	1,753	00:48:32	01:29:16	1,760	00:50:04	01:28:20	1,800	00:47:26	01:21:56
Highland	358	00:33:03	01:17:33	299	00:31:55	01:18:04	335	00:30:54	01:40:14	320	00:32:19	01:23:04
Lanarkshire	839	00:57:31	02:11:09	822	00:58:02	02:12:35	755	00:52:31	01:47:00	761	01:00:31	02:22:26
Lothian	938	00:52:52	01:23:41	966	00:52:19	01:24:18	930	00:52:14	01:21:31	946	00:50:56	01:17:02
Orkney	16	00:13:52	00:29:59	27	00:13:42	00:22:58	22	00:14:12	00:20:10	18	00:13:29	00:23:27
Shetland	18	00:25:50	00:40:35	11	00:32:43	00:38:58	29	00:25:24	00:47:26	21	00:14:59	00:35:21
Tayside	558	00:32:16	01:02:12	556	00:33:40	01:01:20	523	00:29:53	00:58:25	590	00:33:17	00:58:27
Western Isles	37	00:24:53	00:44:53	16	00:21:02	00:37:34	27	00:22:42	00:39:21	31	00:21:56	00:32:22
SCOTLAND	6,913	00:48:02	01:42:49	6,768	00:47:19	01:43:58	6,749	00:46:51	01:39:15	6,801	00:46:23	01:41:36

Table 7 - Turnaround Times by Hospital

Week Commencing		03/03/2025			10/03/2025			17/03/2025			24/03/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:49:15	02:47:28	153	00:51:10	02:37:38	192	00:41:26	02:18:22	160	00:47:33	02:15:21
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	326	00:46:06	02:14:52	321	00:48:59	02:23:35	325	00:50:45	03:31:01	284	00:43:26	02:28:13
Borders	Borders General Hospital (Melrose)	158	00:34:02	00:53:54	152	00:32:01	00:51:37	169	00:30:41	00:48:34	150	00:30:02	00:49:37
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:25:29	00:38:13	36	00:29:09	00:40:45	49	00:25:25	00:48:21	40	00:22:33	00:47:12
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	187	00:33:18	01:11:07	223	00:29:38	00:56:45	200	00:31:58	01:04:32	215	00:34:57	01:29:24
Fife	Victoria Hospital (Kirkcaldy)	467	00:51:18	02:12:39	462	00:52:13	01:52:17	466	00:52:15	02:04:14	458	00:51:49	02:15:48
Forth Valley	Forth Valley Royal Hospital (Larbert)	421	00:47:23	01:26:55	364	00:45:11	01:32:24	366	00:48:08	01:18:26	408	00:46:41	01:27:33
Grampian	Aberdeen Royal Infirmary (Aberdeen)	492	01:10:45	04:20:53	484	01:21:30	04:43:26	470	01:07:34	04:34:20	475	01:15:22	04:23:57
Grampian	Dr Gray's Hospital (Elgin)	97	00:53:43	02:25:18	107	00:37:41	02:17:53	115	00:41:02	01:53:32	104	00:45:46	02:11:07
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:23:56	00:42:50	16	00:24:10	00:43:14	16	00:27:39	00:48:41	20	00:33:52	01:00:32
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	499	00:50:21	01:39:02	530	00:48:24	01:27:04	498	00:45:21	01:08:41	505	00:49:45	01:27:17
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	109	00:35:42	00:54:14	121	00:34:50	00:57:40	115	00:35:53	00:56:41	114	00:35:50	01:04:09
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	714	00:55:17	01:36:52	710	00:53:03	01:38:26	708	00:58:07	01:54:30	749	00:50:34	01:24:06
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	362	00:48:17	01:17:25	316	00:44:46	01:15:35	363	00:49:59	01:17:13	361	00:45:36	01:18:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	84	00:46:21	01:27:12	76	00:46:13	01:21:51	76	00:43:55	01:14:47	71	00:38:57	01:09:19
Highland	Belford Hospital (Fort William)	38	00:27:12	00:48:48	21	00:22:40	00:35:57	21	00:24:57	00:47:42	32	00:28:51	00:54:00
Highland	Caithness General Hospital (Wick)	44	00:28:08	00:51:30	33	00:25:45	00:43:16	38	00:25:19	00:43:09	40	00:27:37	00:45:37
Highland	Lorn & Islands Hospital (Oban)	21	00:18:46	00:27:25	19	00:21:21	00:38:58	28	00:24:45	00:32:05	23	00:25:33	00:34:14
Highland	Raigmore Hospital (Inverness)	255	00:36:00	01:26:49	226	00:34:07	01:30:04	248	00:35:54	01:59:24	225	00:34:52	01:38:35
Lanarkshire	University Hospital Hairmyres (East Kilbride)	249	00:58:01	02:17:09	240	00:55:55	02:13:38	228	00:46:53	01:20:10	210	00:55:18	01:39:39
Lanarkshire	University Hospital Monklands (Airdrie)	283	01:01:53	02:05:00	244	00:58:43	01:46:49	231	00:57:33	01:32:40	254	01:01:13	01:51:56
Lanarkshire	University Hospital Wishaw (Wishaw)	307	00:55:04	02:02:13	338	00:59:19	02:40:43	296	00:56:45	02:34:32	297	01:04:52	03:25:54
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:47:04	01:10:20	34	00:38:37	01:13:25	34	00:39:10	01:12:36	32	00:44:23	01:20:11
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	693	00:54:55	01:26:40	733	00:55:04	01:26:35	681	00:54:01	01:22:48	707	00:51:56	01:18:25
Lothian	St John's Hospital (Livingston)	217	00:48:02	01:17:42	199	00:46:26	01:18:37	215	00:48:20	01:14:28	207	00:48:59	01:13:16
Orkney	Balfour Hospital (Kirkwall)	16	00:13:52	00:29:59	27	00:13:42	00:22:58	22	00:14:12	00:20:10	18	00:13:29	00:23:27
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:25:50	00:40:35	11	00:32:43	00:38:58	29	00:25:24	00:47:26	21	00:14:59	00:35:21
Tayside	Ninewells Hospital (Dundee)	461	00:32:17	01:03:46	478	00:35:06	01:02:58	431	00:30:02	00:58:32	509	00:33:47	00:59:44
Tayside	Perth Royal Infirmary (Perth)	97	00:31:00	00:52:52	78	00:27:37	00:44:59	92	00:29:11	00:57:39	81	00:31:51	00:52:32
Western Isles	Western Isles Hospital (Isle of Lewis)	37	00:24:53	00:44:53	16	00:21:02	00:37:34	27	00:22:42	00:39:21	31	00:21:56	00:32:22
SCOTLAND		6,913	00:48:02	01:42:49	6,768	00:47:19	01:43:58	6,749	00:46:51	01:39:15	6,801	00:46:23	01:41:36

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)