

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 10 May 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 10/04/2023 to 01/05/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	10/04/2023						17/04/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,053	859	623	885	711	486	1,056	883	624	889	728	474
Borders	364	314	236	294	249	174	331	278	209	270	227	162
Dumfries and Galloway	505	413	337	413	335	265	455	388	309	380	322	245
Fife	1,039	840	576	903	721	466	1,011	827	563	851	686	434
Forth Valley	745	633	451	675	567	388	739	602	444	652	524	371
Grampian	1,401	1,102	683	1,218	964	553	1,351	1,098	733	1,156	942	588
Greater Glasgow and Clyde	3,016	2,476	1,874	2,638	2,147	1,565	3,226	2,607	1,965	2,794	2,219	1,609
Highland	1,014	853	617	765	652	428	1,021	822	592	779	640	421
Lanarkshire	1,683	1,338	1,015	1,468	1,144	840	1,688	1,339	1,007	1,469	1,142	823
Lothian	2,126	1,713	1,181	1,858	1,472	957	2,064	1,683	1,160	1,775	1,426	926
Orkney	49	42	37	28	24	20	63	56	47	37	33	24
Shetland	73	60	49	45	37	27	42	36	29	31	28	21
Tayside	1,141	991	609	965	830	468	1,075	932	576	920	786	444
Western Isles	122	103	79	75	63	42	92	80	64	49	42	27
Unknown	574	256	189	551	240	173	567	244	178	538	222	159
SCOTLAND	14,905	11,993	8,556	12,781	10,156	6,852	14,781	11,875	8,500	12,590	9,967	6,728

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24/04/2023						01/05/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
935	788	580	773	637	436	1,018	853	607	867	714	478
332	289	221	266	226	166	379	338	261	310	273	202
478	401	332	380	312	251	455	372	285	379	305	222
998	822	565	837	674	430	1,097	905	606	967	780	493
754	635	465	663	550	387	708	588	434	627	516	367
1,398	1,149	755	1,197	974	596	1,462	1,181	785	1,235	1,006	620
3,287	2,635	2,002	2,812	2,209	1,596	3,421	2,682	2,025	2,999	2,323	1,692
1,050	866	628	788	650	420	1,125	914	651	841	695	453
1,699	1,413	1,105	1,421	1,163	871	1,865	1,475	1,122	1,606	1,258	928
2,059	1,649	1,181	1,762	1,387	935	2,260	1,758	1,226	2,000	1,551	1,035
52	35	30	39	29	24	61	46	38	29	23	16
37	32	28	24	20	16	53	45	40	30	24	19
1,118	950	615	948	792	472	1,211	1,013	627	1,023	844	483
91	77	62	41	39	25	106	87	74	50	40	29
649	255	183	620	231	159	659	266	184	631	248	169
14,937	11,996	8,752	12,571	9,893	6,784	15,880	12,523	8,965	13,594	10,600	7,206

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P			01/05/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	27	00:06:43	00:17:54	40	00:08:01	00:13:46	27	00:07:33	00:16:29	38	00:07:57	00:15:00
Borders	*	*	*	*	*	*	*	*	*	7	00:08:56	00:10:55
Dumfries and Galloway	20	00:07:27	00:15:30	19	00:07:50	00:18:05	11	00:08:32	00:23:46	16	00:05:03	00:18:29
Fife	37	00:10:34	00:15:56	31	00:06:59	00:10:55	35	00:07:08	00:15:34	34	00:06:49	00:19:08
Forth Valley	32	00:07:57	00:15:05	31	00:05:27	00:14:39	24	00:07:26	00:15:15	18	00:07:02	00:17:45
Grampian	40	00:09:08	00:24:47	41	00:07:07	00:24:30	51	00:07:32	00:20:14	42	00:06:57	00:16:43
Greater Glasgow and Clyde	122	00:06:32	00:10:09	107	00:06:14	00:12:17	118	00:06:46	00:12:03	119	00:05:55	00:11:41
Highland	29	00:07:38	00:22:23	24	00:09:16	00:23:12	26	00:08:49	00:16:00	22	00:12:38	00:23:09
Lanarkshire	71	00:07:19	00:13:16	62	00:08:39	00:14:52	58	00:07:05	00:17:19	76	00:06:30	00:13:15
Lothian	61	00:06:32	00:12:46	76	00:07:00	00:12:58	56	00:06:27	00:12:30	66	00:06:51	00:12:05
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	36	00:06:26	00:14:55	27	00:06:25	00:17:41	55	00:05:46	00:16:20	42	00:07:39	00:17:13
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	9	00:08:02	00:13:31	13	00:11:05	00:13:25	9	00:07:16	00:18:45	*	*	*
SCOTLAND	492	00:07:16	00:15:18	487	00:07:08	00:15:30	480	00:07:01	00:15:46	489	00:06:48	00:15:11

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P			01/05/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	149	00:08:57	00:20:51	128	00:09:38	00:18:54	118	00:08:56	00:17:29	125	00:09:32	00:15:55
Borders	26	00:07:37	00:33:22	31	00:08:33	00:20:33	27	00:10:27	00:28:03	43	00:07:24	00:32:47
Dumfries and Galloway	55	00:09:56	00:23:35	59	00:08:30	00:23:19	48	00:06:29	00:18:10	40	00:09:26	00:26:27
Fife	128	00:10:07	00:21:24	124	00:08:58	00:16:28	132	00:08:33	00:19:35	141	00:07:36	00:17:18
Forth Valley	108	00:09:08	00:17:55	92	00:09:49	00:19:13	115	00:09:58	00:18:05	89	00:08:49	00:17:02
Grampian	199	00:07:44	00:23:14	188	00:09:04	00:27:23	167	00:08:06	00:20:10	176	00:09:24	00:21:18
Greater Glasgow and Clyde	436	00:07:58	00:15:06	494	00:07:38	00:14:23	504	00:07:41	00:14:36	513	00:07:18	00:14:18
Highland	88	00:08:34	00:27:06	126	00:10:19	00:32:24	89	00:09:15	00:21:36	121	00:10:11	00:26:37
Lanarkshire	257	00:09:24	00:18:36	242	00:09:28	00:18:40	251	00:08:59	00:17:55	310	00:08:57	00:16:41
Lothian	301	00:08:29	00:16:15	265	00:08:23	00:16:03	238	00:07:49	00:14:44	312	00:07:19	00:15:43
Orkney	*	*	*	5	00:11:11	00:25:37	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	134	00:07:37	00:18:34	156	00:08:22	00:19:31	133	00:07:52	00:21:27	159	00:07:46	00:18:42
Western Isles	10	00:09:41	00:28:37	*	*	*	*	*	*	9	00:09:08	00:16:01
Unknown	47	00:08:27	00:23:25	54	00:09:21	00:18:41	49	00:09:30	00:22:40	51	00:09:11	00:28:15
SCOTLAND	1,947	00:08:34	00:19:09	1,971	00:08:35	00:19:08	1,883	00:08:26	00:18:02	2,097	00:08:01	00:17:35

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P			01/05/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	233	00:17:03	00:35:42	299	00:16:56	00:33:33	222	00:16:51	00:27:21	256	00:15:27	00:31:55
Borders	96	00:13:04	00:30:58	84	00:09:12	00:24:47	86	00:12:35	00:27:59	115	00:12:29	00:25:28
Dumfries and Galloway	134	00:16:11	00:34:51	107	00:13:08	00:27:39	122	00:11:27	00:30:32	111	00:12:15	00:27:38
Fife	262	00:16:31	00:29:51	261	00:16:21	00:31:58	232	00:14:56	00:29:00	284	00:15:01	00:29:17
Forth Valley	210	00:17:22	00:37:19	201	00:14:55	00:28:26	186	00:16:04	00:28:39	210	00:16:49	00:37:08
Grampian	349	00:17:02	00:42:23	349	00:15:01	00:38:34	369	00:14:05	00:31:45	381	00:13:57	00:37:20
Greater Glasgow and Clyde	786	00:14:40	00:30:15	831	00:15:02	00:31:27	860	00:15:04	00:31:27	921	00:15:29	00:37:26
Highland	237	00:13:08	00:33:36	210	00:14:15	00:34:57	213	00:12:05	00:28:13	234	00:13:09	00:34:11
Lanarkshire	444	00:18:44	00:41:04	438	00:18:55	00:39:13	461	00:17:42	00:37:43	495	00:18:56	00:38:15
Lothian	534	00:15:08	00:29:04	528	00:15:57	00:29:27	538	00:14:59	00:27:36	576	00:16:56	00:34:00
Orkney	7	00:11:54	00:20:49	10	00:10:11	00:20:23	*	*	*	13	00:10:50	00:28:37
Shetland	12	00:17:52	00:43:16	9	00:11:13	00:34:45	*	*	*	9	00:20:38	00:29:58
Tayside	302	00:13:37	00:28:49	271	00:11:57	00:29:32	272	00:12:57	00:29:27	314	00:13:20	00:28:06
Western Isles	18	00:12:08	00:36:30	16	00:12:17	00:23:49	14	00:16:29	00:37:46	17	00:15:11	00:27:11
Unknown	95	00:16:48	00:33:49	80	00:18:08	00:34:53	85	00:15:03	00:32:50	100	00:17:07	00:34:34
SCOTLAND	3,719	00:15:45	00:33:33	3,694	00:15:26	00:32:20	3,671	00:14:54	00:30:42	4,036	00:15:46	00:34:37

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P			01/05/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	298	00:28:28	01:42:21	252	00:25:26	01:44:47	264	00:19:54	01:13:12	291	00:25:11	01:47:26
Borders	121	00:16:59	01:11:46	99	00:15:26	00:48:31	104	00:13:18	01:00:03	108	00:21:53	01:09:42
Dumfries and Galloway	124	00:26:32	01:46:01	136	00:20:15	01:04:56	128	00:23:05	01:19:11	137	00:24:27	01:31:43
Fife	288	00:31:24	01:58:02	266	00:30:00	02:05:32	264	00:24:29	01:40:49	316	00:37:13	02:04:36
Forth Valley	215	00:37:12	02:12:29	195	00:26:02	01:59:42	220	00:28:02	02:44:49	190	00:25:34	01:49:35
Grampian	367	00:29:58	02:14:09	356	00:29:11	02:23:13	381	00:24:45	01:36:42	396	00:26:39	01:36:25
Greater Glasgow and Clyde	770	00:28:02	02:02:06	752	00:29:14	02:35:48	703	00:26:30	02:36:58	731	00:39:13	02:59:14
Highland	293	00:20:22	01:12:58	274	00:18:14	01:21:16	319	00:20:59	01:12:06	313	00:22:19	01:18:31
Lanarkshire	357	00:41:33	03:39:27	382	01:00:09	04:26:13	378	00:40:02	02:21:41	352	00:43:08	04:04:32
Lothian	558	00:33:24	02:16:18	533	00:30:21	01:49:20	529	00:26:40	01:49:16	561	00:39:09	03:04:38
Orkney	12	00:11:19	00:34:43	15	00:18:43	00:27:31	18	00:17:53	00:44:43	6	00:17:04	00:49:08
Shetland	20	00:22:46	01:08:21	15	00:11:38	01:06:23	12	00:22:26	00:52:24	9	00:25:53	01:23:37
Tayside	349	00:24:01	01:13:42	330	00:20:13	01:11:20	325	00:20:55	01:05:43	322	00:25:11	01:21:40
Western Isles	33	00:19:06	01:08:30	21	00:13:25	00:43:19	18	00:24:47	01:08:11	13	00:19:06	00:45:32
Unknown	82	00:22:47	01:07:09	75	00:36:23	01:44:10	87	00:28:20	01:29:08	89	00:20:54	01:32:46
SCOTLAND	3,887	00:28:40	02:02:06	3,701	00:27:17	02:04:40	3,750	00:24:54	01:48:41	3,834	00:30:09	02:18:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	10/04/2023			17/04/2023			24/04/2023			01/05/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	485	00:43:55	02:49:39	482	00:45:06	02:43:35	418	00:40:09	02:04:54	476	00:45:15	02:37:58
Borders	172	00:30:45	00:50:45	165	00:29:58	00:52:17	163	00:29:59	00:45:26	198	00:30:31	00:50:15
Dumfries & Galloway	259	00:31:14	01:06:03	245	00:27:28	00:49:09	250	00:28:08	00:50:50	220	00:26:22	00:53:52
Fife	444	00:49:05	02:21:01	397	00:49:36	02:33:33	392	00:37:44	01:11:44	454	00:41:48	01:26:23
Forth Valley	400	00:44:25	01:11:53	372	00:41:19	01:08:20	380	00:41:07	01:07:07	393	00:42:15	01:05:00
Grampian	583	00:54:49	02:58:46	622	00:51:04	03:02:10	634	00:44:30	02:27:37	645	00:48:59	02:26:41
Greater Glasgow & Clyde	1,772	00:47:55	01:28:52	1,790	00:48:13	01:31:38	1,811	00:46:30	01:19:47	1,917	00:49:52	01:28:48
Highland	334	00:32:26	01:29:07	324	00:28:16	01:26:29	324	00:29:55	01:23:58	333	00:31:57	01:15:24
Lanarkshire	811	00:56:22	02:20:19	798	00:57:48	02:18:01	834	00:54:50	01:47:00	859	00:59:02	02:19:30
Lothian	957	00:45:49	01:12:21	973	00:46:06	01:12:08	931	00:46:06	01:10:28	1,028	00:45:45	01:10:06
Orkney	21	00:12:44	00:33:29	24	00:13:37	00:30:03	22	00:13:45	00:27:44	17	00:11:51	00:33:11
Shetland	29	00:25:49	00:53:27	21	00:22:17	00:33:27	16	00:24:27	00:55:33	20	00:25:51	00:46:24
Tayside	514	00:31:22	00:57:11	499	00:29:45	00:51:02	520	00:28:37	00:51:06	536	00:31:26	00:55:41
Western Isles	38	00:22:10	00:32:25	21	00:14:57	00:29:39	24	00:21:33	00:58:16	26	00:19:54	00:35:32
SCOTLAND	6,819	00:44:13	01:37:17	6,733	00:44:23	01:39:15	6,719	00:42:01	01:23:53	7,122	00:44:45	01:31:52

Table 7 - Turnaround Times by Hospital

Week Commencing		10/04/2023			17/04/2023			24/04/2023			01/05/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	165	00:40:43	02:25:31	170	00:51:33	03:16:05	154	00:51:14	02:50:13	163	00:58:43	03:00:32
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	320	00:46:01	03:04:41	312	00:40:37	02:13:24	264	00:37:42	01:17:10	313	00:40:46	02:22:02
Borders	Borders General Hospital (Melrose)	172	00:30:45	00:50:45	165	00:29:58	00:52:17	163	00:29:59	00:45:26	198	00:30:31	00:50:15
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:26:52	00:49:11	50	00:27:32	00:47:05	36	00:25:04	00:34:30	42	00:23:50	00:39:41
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	220	00:31:37	01:07:23	195	00:27:28	00:49:37	214	00:29:34	00:52:38	178	00:27:15	01:01:38
Fife	Victoria Hospital (Kirkcaldy)	444	00:49:05	02:21:01	397	00:49:36	02:33:33	392	00:37:44	01:11:44	454	00:41:48	01:26:23
Forth Valley	Forth Valley Royal Hospital (Larbert)	400	00:44:25	01:11:53	372	00:41:19	01:08:20	380	00:41:07	01:07:07	393	00:42:15	01:05:00
Grampian	Aberdeen Royal Infirmary (Aberdeen)	440	00:56:17	03:14:28	475	00:56:48	03:17:54	487	00:48:10	02:37:37	497	00:54:04	02:41:30
Grampian	Dr Gray's Hospital (Elgin)	131	00:53:01	01:57:14	138	00:39:24	01:18:05	130	00:36:49	01:24:02	131	00:41:44	01:15:07
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:19:11	01:01:37	9	00:26:19	00:41:29	17	00:25:04	00:42:24	17	00:25:33	00:48:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	494	00:41:45	01:11:12	529	00:45:15	01:18:39	540	00:44:35	01:08:26	523	00:46:22	01:15:40
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:35:12	00:57:17	105	00:33:53	00:51:09	104	00:34:02	00:56:02	118	00:36:52	00:54:02
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	799	00:56:03	01:45:27	757	00:56:20	01:57:08	771	00:53:13	01:37:34	820	00:58:34	01:53:53
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	307	00:47:55	01:29:17	330	00:48:08	01:12:53	327	00:44:09	01:06:01	380	00:45:56	01:15:03
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	64	00:41:25	01:04:52	69	00:39:47	01:12:03	69	00:39:25	01:09:35	76	00:43:04	01:11:33
Highland	Belford Hospital (Fort William)	32	00:24:55	00:43:44	28	00:25:47	00:50:52	27	00:22:46	00:38:15	22	00:24:51	00:37:47
Highland	Caitness General Hospital (Wick)	38	00:28:01	00:42:28	47	00:22:05	00:41:54	39	00:31:17	00:44:52	37	00:27:42	00:38:42
Highland	Lorn & Islands Hospital (Oban)	28	00:27:40	00:44:20	21	00:22:11	00:53:23	22	00:23:30	00:39:58	22	00:34:56	00:54:09
Highland	Raigmore Hospital (Inverness)	236	00:36:52	01:47:07	228	00:33:02	01:45:19	236	00:32:47	01:36:37	252	00:34:16	01:23:12
Lanarkshire	University Hospital Hairmyres (East Kilbride)	270	00:52:53	01:49:22	252	00:48:03	01:54:14	267	00:50:22	01:29:29	274	00:53:10	02:19:40
Lanarkshire	University Hospital Monklands (Airdrie)	250	00:50:04	01:25:35	246	00:55:10	01:37:37	247	00:51:51	01:36:17	265	00:56:53	01:39:29
Lanarkshire	University Hospital Wishaw (Wishaw)	291	01:13:29	03:18:22	300	01:14:37	03:10:32	320	01:03:34	02:38:38	320	01:05:02	02:59:22
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:31:59	00:54:32	32	00:36:50	00:55:22	27	00:37:30	00:56:30	27	00:30:59	00:50:40
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	709	00:46:34	01:12:53	742	00:47:17	01:13:54	679	00:46:52	01:11:08	755	00:47:02	01:11:55
Lothian	St John's Hospital (Livingston)	223	00:42:50	01:12:04	199	00:44:34	01:04:41	225	00:45:30	01:08:17	246	00:42:30	01:06:09
Orkney	Balfour Hospital (Kirkwall)	21	00:12:44	00:33:29	24	00:13:37	00:30:03	22	00:13:45	00:27:44	17	00:11:51	00:33:11
Shetland	Gilbert Bain Hospital (Lerwick)	29	00:25:49	00:53:27	21	00:22:17	00:33:27	16	00:24:27	00:55:33	20	00:25:51	00:46:24
Tayside	Ninewells Hospital (Dundee)	436	00:31:46	00:59:17	410	00:30:30	00:53:04	440	00:29:45	00:52:29	463	00:31:49	00:56:06
Tayside	Perth Royal Infirmary (Perth)	78	00:29:38	00:42:05	89	00:26:09	00:44:19	80	00:25:18	00:41:07	73	00:28:09	00:52:24
Western Isles	Western Isles Hospital (Isle of Lewis)	38	00:22:10	00:32:25	21	00:14:57	00:29:39	24	00:21:33	00:58:16	26	00:19:54	00:35:32
SCOTLAND		6,819	00:44:13	01:37:17	6,733	00:44:23	01:39:15	6,719	00:42:01	01:23:53	7,122	00:44:45	01:31:52

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)