

# Non Executive Board Member Vacancies

Tuesday 6 March 2021



# AGENDA

**Format for tonight**

**About the 3 Boards**

**The role & application process**

**Questions & Answers**

**Neena Mahal**

**Tom Steele**

**Martin Cheyne**

**Neena Mahal**

**Tom Steele**

**Neena Mahal**



# Scottish Ambulance Service



## About Us

- **Annual budget c.£300 million**
- **Over 6,000 staff & 1,200 volunteers (CFRs)**
- **130 stations; > 1,000 vehicles; 7 aircraft**
- **Over 4,000 calls/day to our Control Centres**
- **Operations:**
  - **A&E**
  - **ScotSTAR**
  - **National Resilience**
  - **SORT**
  - **PTS**
  - **Mobile Testing Units**

# Strategic Priorities



- **Redesign of Emergency and Urgent Care**
- **Population Health**
- **Staff Health & Wellbeing**
- **Demand & Response**
- **National Resilience**

# Digital Transformation



- **Enhanced patient data sharing – on scene and travelling to ED**
- **Remote access via video consultation to enable virtual assessment of patients**
- **Auto dispatch and auto location**
- **Data rich – AI in logistics design and enhanced response to patients**
- **Data led innovation in clinical pathway design**
- **Resilience and security**

# Our Services



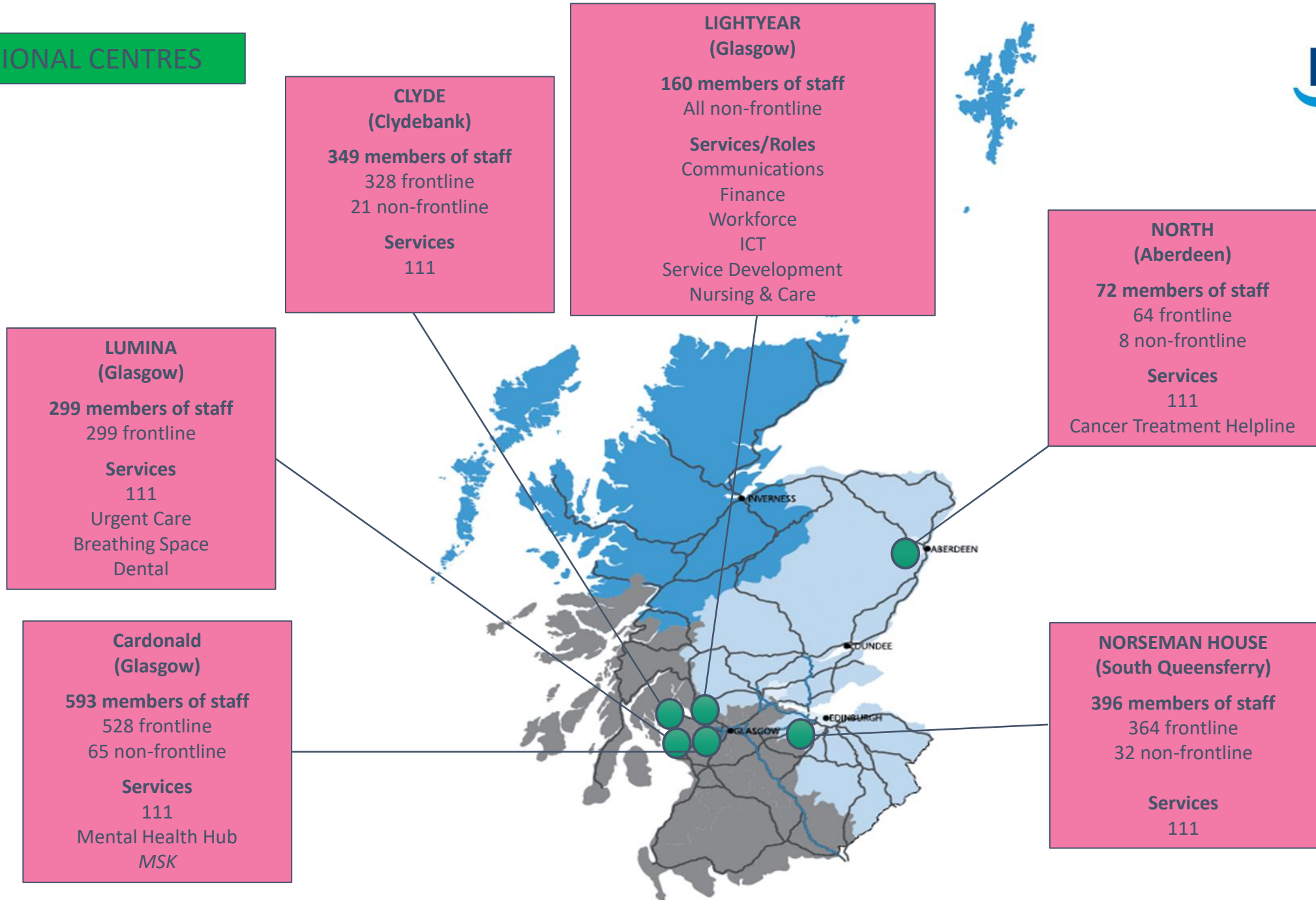
**NHS 24 is Scotland's provider of digital health and care services, delivered via the telephone and through a range of digital channels including online platforms. Our services are available 24/7 365 days a year.**

**[www.nhsinform.scot](http://www.nhsinform.scot) offers a range of self-help guides to help people manage symptoms and decide when and how to access further advice.**

**Our services are delivered by a range of health care professionals including nurses, pharmacists, dental nurses, mental health specialists, call handlers, psychological wellbeing practitioners, physiotherapists and health information assistants.**

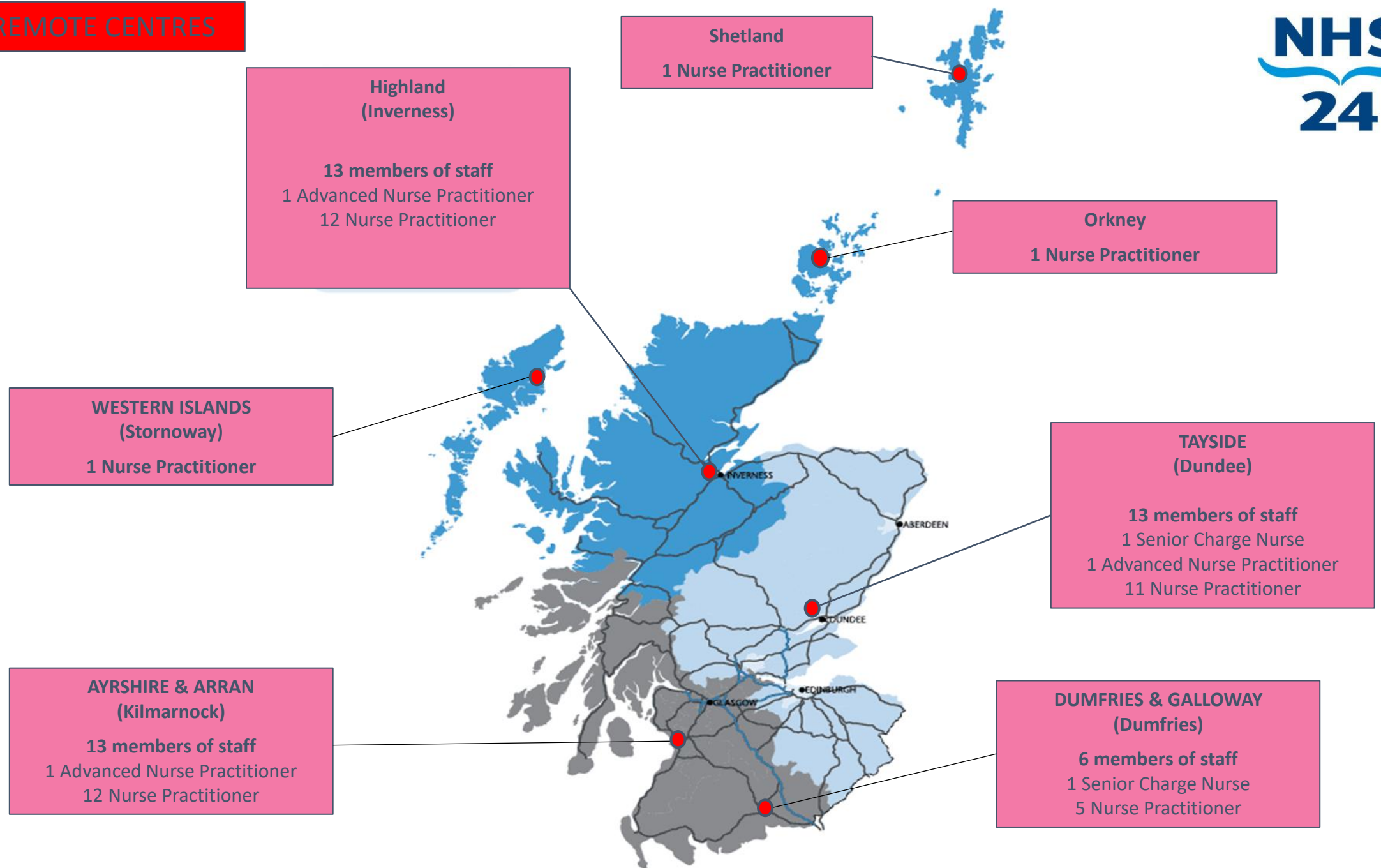
1.6 million  
calls per year

## REGIONAL CENTRES





## LOCAL & REMOTE CENTRES





**Population of around 660,000**

**Staff of around 12,000**



**Three acute hospitals**

**Around 100 GP practices, with 367 wte GPs**

**Spans two local authority areas**



**Annual Revenue Budget of £1.231 billion**

**Annual Capital Budget of £19.046 million**



## **LANARKSHIRE'S PURPOSE**

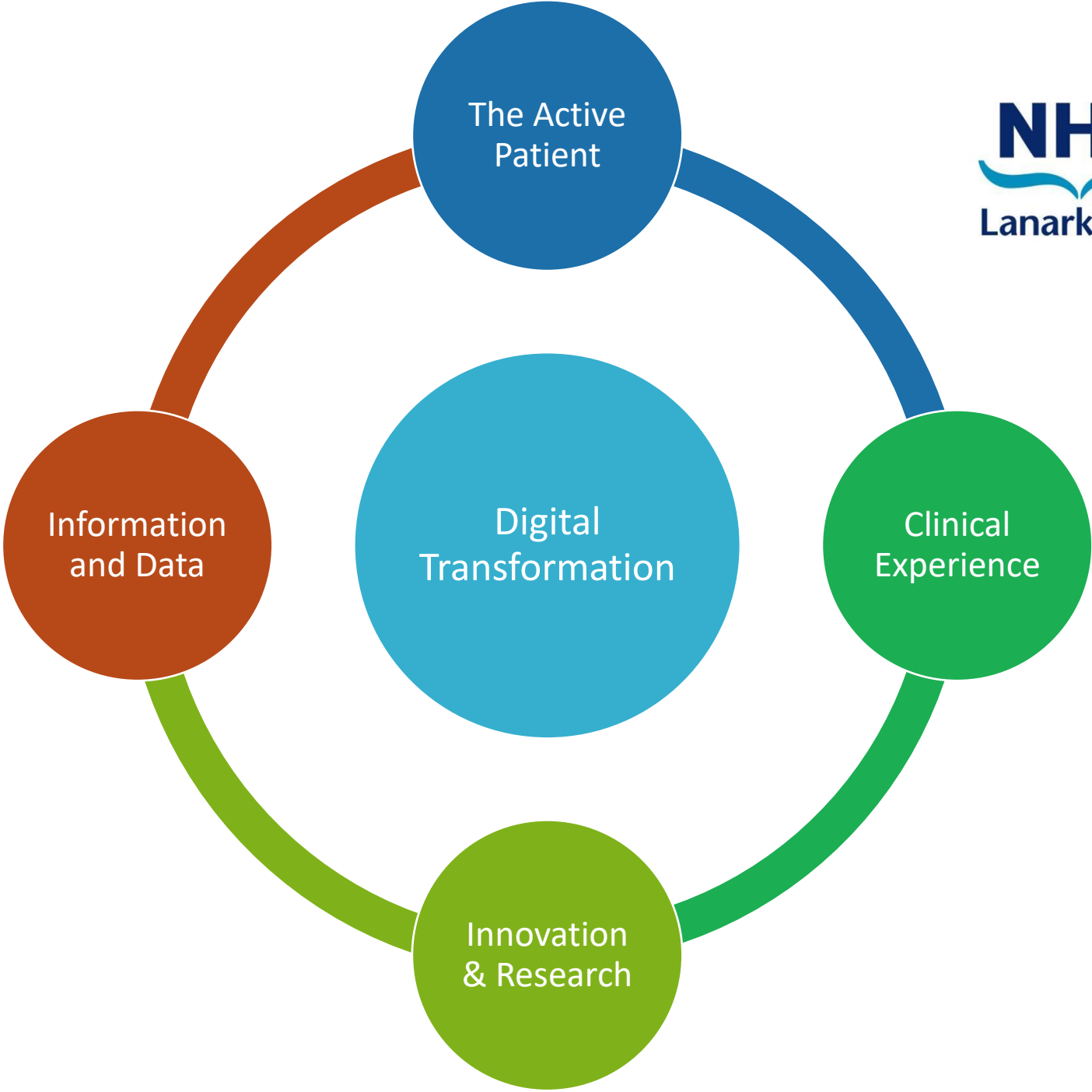
**To improve the health of the population of Lanarkshire & support people to live independently at home, through working with integrated health & social care partners**

# Strategic Objectives

- **Covid-19 response, Test and Protect, Vaccination Delivery**
- **Remobilising & Redesigning Services**
- **Refreshing our Healthcare Strategy Achieving Excellence**
- **Completing the Outline Business Case for our digitally enabled new hospital**
- **Addressing Health Inequalities**
- **Embedding new working practices**
- **Maximise digital opportunities to transform how we provide services**

**High Quality, Safe and Effective patient care  
Health, Wellbeing & Resilience of our staff**

# Our Ambition



# Pillars of Good Governance

Good governance drives the quality of our healthcare services and sits at the heart of the non-executive's role. [A Blueprint for Good Governance](#) - the NHS Scotland approach to governance - defines the functions of a corporate governance system as

- Setting the direction
- Holding the Executive Leadership Team to account
- Managing risk
- Engaging with stakeholders
- Influencing the Board's and the organisation's culture



# The Role of a Board Member

- Maintain public confidence in the organisation as a public body
- Ensure the Board follows the principles of Good Governance
- Account individually and collectively for the effectiveness of the Board
- Provide assurance by purposeful oversight and scrutiny
- Promote an organizational culture that has equality and diversity at its heart and demonstrates NHS core values
- Chair or participate as a member of Board Governance Committees / IJBs
- Serve as a Trustee of the Board's Endowment Fund



# Specific requirements of the Role

*Senior level experience of achieving major organisational impact through digital transformation within a complex environment*

- Good understanding and experience of related aspects of digital transformation;
- Personal experience of developing or working in an environment which has been digitally transformed;
- An understanding of the opportunities, barriers and challenges of digital transformation;
- The capacity to transfer your experience and skills of digital transformation to a health and care setting; and
- An appreciation of the cultural factors to be addressed when organisations embark upon digitally-enabled transformational change.

# General Requirements of the Role



Behaviours aligned to the values of the NHS in Scotland, viz;

- care and compassion;
- dignity and respect;
- openness, honesty and responsibility; and
- quality and teamwork.



Expertise and ability to:

- communicate effectively;
- provide scrutiny & challenge;
- analyse and review complex issues; and
- contribute to longer term planning by seeing the 'bigger picture'.





# Assessment process

## (i) Application Form

- Statement on how you meet the priority criteria
- Motivation for applying
- Career / Life History
- Indicate highest preference or express an equal preference for any of the three vacancies

## (ii) Interview & Practical Exercise

# Key Dates

- Closing date is **16 April 2021**
- Interviews will be held on **10, 11 & 14 June 2021**
- Start date **1 October 2021**

# The Appointments Process

- Appointments are regulated by the **Ethical Standards Commissioner**
- Appointments are made by the **Cabinet Secretary for Health and Sport**
- **Selection Panel;**
  - Margaret Whoriskey, Deputy Director, Head of Technology Enabled Care and Digital Innovation (Chair)
  - Neena Mahal, Chair, NHS Lanarkshire
  - Martin Cheyne, Chair, NHS 24
  - Tom Steele, Chair, Scottish Ambulance Service
  - Ali Jarvis, Public Appointments Adviser, Office of the Ethical Standards Commissioner