

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 16 March 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**14/02/2022**

to

**07/03/2022**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	14/02/2022						21/02/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,090	809	604	906	701	500	1,100	842	632	923	731	524
Borders	366	303	236	297	243	183	320	273	204	267	225	164
Dumfries and Galloway	461	384	311	374	315	246	451	369	285	373	315	236
Fife	1,016	762	520	837	656	428	1,072	797	557	903	714	481
Forth Valley	844	656	507	748	593	446	742	581	447	650	505	373
Grampian	1,395	1,127	763	1,168	944	596	1,355	1,092	793	1,139	914	629
Greater Glasgow and Clyde	3,410	2,452	1,946	2,891	2,173	1,686	3,368	2,449	1,871	2,854	2,149	1,592
Highland	1,009	821	616	720	599	414	974	803	595	733	613	419
Lanarkshire	1,819	1,279	995	1,457	1,107	834	1,706	1,243	968	1,420	1,093	828
Lothian	2,124	1,563	1,148	1,845	1,363	959	2,112	1,624	1,153	1,828	1,390	936
Orkney	63	42	36	32	27	21	65	42	37	34	25	21
Shetland	42	30	23	23	17	10	42	35	30	28	26	23
Tayside	1,204	980	657	999	810	499	1,131	899	608	961	764	487
Western Isles	93	77	67	50	43	33	91	79	61	58	51	35
Unknown	575	205	139	551	188	123	551	171	117	527	154	101
<b>SCOTLAND</b>	<b>15,511</b>	<b>11,490</b>	<b>8,568</b>	<b>12,898</b>	<b>9,779</b>	<b>6,978</b>	<b>15,080</b>	<b>11,299</b>	<b>8,358</b>	<b>12,698</b>	<b>9,669</b>	<b>6,849</b>

28/02/2022						07/03/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,218	909	649	1,045	815	565	1,136	833	648	985	720	538
339	273	207	280	225	162	334	287	210	285	240	168
410	349	284	328	284	224	473	398	329	368	318	252
1,100	828	570	926	726	475	1,091	831	551	954	742	469
790	621	478	685	541	400	809	611	482	719	546	420
1,431	1,142	789	1,183	956	613	1,389	1,104	768	1,178	947	624
3,360	2,465	1,940	2,881	2,157	1,655	3,507	2,526	1,975	3,047	2,193	1,661
953	794	586	718	594	400	1,060	853	622	803	655	446
1,674	1,220	907	1,405	1,079	791	1,738	1,236	912	1,484	1,051	745
2,109	1,614	1,134	1,820	1,379	918	2,273	1,651	1,186	2,001	1,459	1,007
57	48	43	33	29	24	62	45	33	26	22	14
56	47	40	30	27	20	50	41	37	20	18	15
1,089	887	561	901	720	409	1,174	929	581	989	779	441
106	94	73	47	44	24	139	106	86	65	55	36
624	199	139	605	189	129	632	215	161	603	199	146
<b>15,316</b>	<b>11,490</b>	<b>8,400</b>	<b>12,887</b>	<b>9,765</b>	<b>6,809</b>	<b>15,867</b>	<b>11,666</b>	<b>8,581</b>	<b>13,527</b>	<b>9,944</b>	<b>6,982</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	23	00:07:01	00:21:29	32	00:11:26	00:18:16	41	00:10:46	00:21:27	29	00:09:24	00:20:21
Borders	12	00:12:46	00:34:17	11	00:08:49	00:14:16	*	*	*	6	00:07:22	00:21:16
Dumfries and Galloway	*	*	*	9	00:10:22	00:17:57	11	00:05:45	00:18:57	15	00:07:31	00:15:24
Fife	16	00:05:59	00:18:33	29	00:10:23	00:17:28	31	00:08:31	00:18:00	35	00:07:44	00:16:30
Forth Valley	29	00:09:29	00:19:07	20	00:09:12	00:22:21	31	00:07:31	00:17:00	23	00:09:18	00:17:50
Grampian	48	00:06:08	00:20:13	23	00:04:30	00:09:34	32	00:08:11	00:29:29	35	00:08:04	00:19:58
Greater Glasgow and Clyde	95	00:06:33	00:13:31	91	00:06:53	00:13:04	86	00:06:08	00:10:15	103	00:06:05	00:12:50
Highland	17	00:07:21	00:17:14	16	00:07:21	00:19:52	17	00:09:12	00:17:40	24	00:06:40	00:22:29
Lanarkshire	63	00:07:44	00:16:45	55	00:08:18	00:16:11	55	00:07:54	00:15:48	72	00:08:12	00:16:31
Lothian	59	00:07:47	00:15:11	53	00:08:35	00:16:09	65	00:07:54	00:14:00	60	00:08:15	00:17:19
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	39	00:07:39	00:21:17	31	00:08:51	00:19:13	37	00:06:28	00:19:41	32	00:08:02	00:13:46
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:05:25	00:18:12	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>423</b>	<b>00:07:25</b>	<b>00:17:57</b>	<b>377</b>	<b>00:07:57</b>	<b>00:17:29</b>	<b>419</b>	<b>00:07:18</b>	<b>00:17:00</b>	<b>444</b>	<b>00:07:45</b>	<b>00:17:05</b>

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	94	00:10:38	00:22:54	113	00:10:40	00:19:57	127	00:11:37	00:20:22	125	00:12:40	00:26:49
Borders	32	00:13:02	00:28:33	26	00:11:11	00:27:21	24	00:08:56	00:20:08	32	00:10:30	00:25:21
Dumfries and Galloway	34	00:07:51	00:22:25	37	00:10:49	00:23:24	36	00:07:38	00:21:57	55	00:09:42	00:24:21
Fife	94	00:09:37	00:19:45	127	00:08:40	00:17:33	116	00:09:26	00:19:46	95	00:10:48	00:20:12
Forth Valley	97	00:10:14	00:19:14	94	00:10:33	00:22:17	85	00:07:49	00:18:45	92	00:10:54	00:23:05
Grampian	141	00:07:23	00:21:19	123	00:07:25	00:18:10	149	00:09:27	00:26:13	154	00:09:04	00:26:38
Greater Glasgow and Clyde	420	00:08:28	00:16:22	430	00:08:25	00:17:10	444	00:08:14	00:15:52	536	00:09:03	00:18:17
Highland	81	00:08:37	00:20:40	77	00:09:37	00:25:13	70	00:12:45	00:28:10	109	00:08:17	00:30:27
Lanarkshire	221	00:10:41	00:24:00	233	00:09:35	00:18:54	222	00:09:32	00:19:26	247	00:10:41	00:23:53
Lothian	196	00:09:03	00:17:36	229	00:08:04	00:16:22	241	00:08:38	00:16:54	277	00:09:03	00:16:49
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	6	00:14:11	00:49:07	*	*	*
Tayside	128	00:08:26	00:19:44	114	00:07:36	00:23:11	109	00:09:14	00:22:48	120	00:08:32	00:23:16
Western Isles	6	00:22:39	00:41:12	*	*	*	*	*	*	*	*	*
Unknown	45	00:09:19	00:15:56	38	00:07:48	00:18:35	40	00:09:00	00:23:17	57	00:09:34	00:19:23
<b>SCOTLAND</b>	<b>1,594</b>	<b>00:09:08</b>	<b>00:20:01</b>	<b>1,652</b>	<b>00:08:51</b>	<b>00:19:44</b>	<b>1,677</b>	<b>00:08:57</b>	<b>00:20:03</b>	<b>1,910</b>	<b>00:09:30</b>	<b>00:22:02</b>

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	303	00:22:16	00:51:37	326	00:19:35	00:54:34	353	00:24:03	01:05:19	354	00:27:17	01:27:07
Borders	99	00:16:14	00:36:17	87	00:13:26	00:36:10	70	00:17:19	00:42:45	94	00:14:24	00:30:46
Dumfries and Galloway	121	00:11:49	00:29:42	118	00:15:20	00:30:47	115	00:14:35	00:35:20	119	00:16:38	00:42:55
Fife	281	00:16:58	00:36:34	309	00:17:52	00:35:26	301	00:16:16	00:39:48	348	00:18:23	00:39:24
Forth Valley	251	00:17:48	00:39:11	210	00:19:30	00:41:55	241	00:18:15	00:39:07	259	00:20:49	00:40:59
Grampian	375	00:14:56	00:36:54	362	00:14:25	00:35:53	412	00:17:34	00:41:36	412	00:18:24	00:42:09
Greater Glasgow and Clyde	923	00:18:27	00:42:45	932	00:18:41	00:45:46	952	00:18:17	00:43:50	1,044	00:22:44	01:10:51
Highland	214	00:12:49	00:32:23	218	00:14:26	00:34:08	210	00:12:52	00:32:02	219	00:12:49	00:44:59
Lanarkshire	481	00:20:25	00:42:55	467	00:19:48	00:50:48	455	00:21:50	00:47:07	519	00:27:28	01:22:42
Lothian	640	00:16:53	00:34:23	607	00:17:09	00:34:20	603	00:16:43	00:31:39	693	00:17:29	00:41:41
Orkney	10	00:09:26	00:26:54	11	00:16:22	00:39:37	9	00:08:39	00:25:24	5	00:12:07	00:19:44
Shetland	*	*	*	6	00:22:07	00:44:19	10	00:17:26	00:25:47	5	00:07:15	02:17:15
Tayside	335	00:16:28	00:39:35	336	00:19:47	00:41:39	260	00:15:18	00:36:03	329	00:15:39	00:33:15
Western Isles	*	*	*	18	00:17:29	00:40:06	19	00:17:46	00:37:30	23	00:08:35	00:38:26
Unknown	74	00:19:15	00:36:57	74	00:18:09	00:44:47	81	00:18:41	00:42:21	80	00:19:32	00:34:25
<b>SCOTLAND</b>	<b>4,119</b>	<b>00:17:46</b>	<b>00:39:52</b>	<b>4,081</b>	<b>00:17:57</b>	<b>00:41:33</b>	<b>4,091</b>	<b>00:18:07</b>	<b>00:42:05</b>	<b>4,503</b>	<b>00:20:04</b>	<b>00:55:35</b>

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	277	00:35:00	02:59:39	250	00:30:51	03:01:23	284	01:21:04	04:08:45	203	01:11:59	05:47:42
Borders	100	00:27:10	01:17:33	100	00:28:07	01:12:42	129	00:25:20	01:05:03	107	00:29:53	01:17:51
Dumfries and Galloway	149	00:23:01	01:24:48	149	00:19:53	01:20:18	121	00:20:18	01:19:42	129	00:25:05	01:49:33
Fife	265	00:35:38	02:20:48	248	01:05:36	02:53:53	275	00:41:26	02:16:04	263	01:03:58	04:01:25
Forth Valley	215	01:01:48	03:19:02	178	00:42:43	02:48:46	180	00:49:48	02:55:21	170	01:38:05	07:23:24
Grampian	372	00:28:19	02:34:29	399	00:32:13	01:54:02	357	00:39:18	02:45:31	334	00:35:31	02:50:27
Greater Glasgow and Clyde	717	01:00:07	04:15:00	671	00:48:05	03:37:15	643	00:58:53	04:07:47	476	01:28:29	06:57:34
Highland	285	00:22:32	01:41:14	299	00:20:16	01:16:48	296	00:20:35	01:10:58	294	00:20:50	01:21:05
Lanarkshire	337	01:07:58	05:37:00	327	00:57:46	05:03:49	342	01:10:28	05:18:13	206	02:07:53	08:47:55
Lothian	450	01:14:43	04:04:36	482	01:00:56	03:09:33	457	00:58:51	03:18:12	413	01:23:30	06:24:53
Orkney	12	00:23:44	01:43:45	13	00:31:54	01:18:35	15	00:17:41	01:03:31	14	00:20:08	00:44:45
Shetland	12	00:19:49	00:32:07	12	00:11:52	00:52:47	10	00:14:12	00:53:18	8	00:25:25	01:36:19
Tayside	308	00:38:11	02:16:57	282	00:40:47	02:16:28	312	00:32:04	01:59:43	292	00:45:46	02:32:58
Western Isles	26	00:21:25	01:01:38	28	00:20:16	00:51:59	21	00:31:53	00:49:04	25	00:29:48	01:17:53
Unknown	57	00:29:37	03:51:30	37	00:30:45	02:35:00	56	00:57:28	03:25:08	53	00:43:36	04:36:42
<b>SCOTLAND</b>	<b>3,582</b>	<b>00:40:55</b>	<b>03:15:11</b>	<b>3,475</b>	<b>00:39:10</b>	<b>02:51:38</b>	<b>3,498</b>	<b>00:43:59</b>	<b>03:11:49</b>	<b>2,987</b>	<b>00:53:11</b>	<b>05:19:29</b>



**Table 6 - Turnaround Times by Health Board**

Week Commencing	14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	494	00:48:07	02:21:59	520	00:42:29	02:25:33	537	00:55:52	03:06:41	525	00:52:42	03:00:03
Borders	185	00:31:53	00:51:36	156	00:31:10	00:54:56	159	00:28:46	00:47:42	164	00:32:23	00:51:29
Dumfries & Galloway	240	00:22:50	00:40:44	237	00:23:02	00:38:18	225	00:24:32	00:44:06	252	00:26:24	00:50:23
Fife	410	00:33:51	01:10:42	435	00:36:34	01:01:44	422	00:34:27	01:05:31	441	00:39:31	01:19:12
Forth Valley	453	00:34:27	00:52:39	390	00:34:15	00:51:21	405	00:33:52	00:54:03	414	00:36:22	00:57:32
Grampian	614	00:39:48	01:46:36	647	00:41:40	02:10:52	636	00:41:50	01:53:41	666	00:51:21	02:30:35
Greater Glasgow & Clyde	1,856	00:45:07	01:52:02	1,792	00:44:36	01:31:56	1,841	00:44:38	01:31:59	1,865	00:45:28	01:34:21
Highland	310	00:23:52	00:51:17	313	00:24:38	01:11:15	306	00:22:44	00:58:15	342	00:24:31	00:56:04
Lanarkshire	792	00:48:42	01:23:12	754	00:49:14	01:19:39	765	00:48:17	01:27:19	695	00:52:44	01:29:35
Lothian	980	00:39:20	01:03:32	957	00:38:58	01:00:04	924	00:39:06	01:00:53	1,008	00:40:01	01:01:19
Orkney	19	00:13:43	00:19:10	21	00:13:50	00:20:02	20	00:15:38	00:28:42	14	00:13:19	00:26:57
Shetland	10	00:31:07	00:38:46	24	00:31:42	00:42:01	20	00:29:17	00:56:03	15	00:24:03	00:40:11
Tayside	538	00:30:37	00:54:44	524	00:29:51	00:51:38	466	00:28:44	00:52:52	493	00:28:29	00:50:16
Western Isles	26	00:16:27	00:26:48	31	00:18:36	00:27:15	22	00:18:16	00:30:32	28	00:19:41	00:33:02
<b>SCOTLAND</b>	<b>6,927</b>	<b>00:38:47</b>	<b>01:20:41</b>	<b>6,801</b>	<b>00:38:55</b>	<b>01:17:47</b>	<b>6,748</b>	<b>00:39:10</b>	<b>01:23:39</b>	<b>6,922</b>	<b>00:40:42</b>	<b>01:27:45</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		14/02/2022			21/02/2022			28/02/2022			07/03/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	181	00:59:03	02:53:26	198	00:43:58	02:22:41	218	01:12:17	03:06:37	204	00:53:17	03:08:42
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	313	00:43:37	01:56:10	322	00:41:29	02:25:30	319	00:52:26	03:05:15	321	00:52:33	02:55:53
Borders	Borders General Hospital (Melrose)	185	00:31:53	00:51:36	156	00:31:10	00:54:56	159	00:28:46	00:47:42	164	00:32:23	00:51:29
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	41	00:23:51	00:37:01	38	00:24:29	00:35:59	42	00:23:24	00:38:31	42	00:24:29	00:36:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	199	00:22:49	00:41:41	199	00:22:42	00:39:30	183	00:24:33	00:44:24	210	00:27:21	00:51:24
Fife	Victoria Hospital (Kirkcaldy)	410	00:33:51	01:10:42	435	00:36:34	01:01:44	422	00:34:27	01:05:31	441	00:39:31	01:19:12
Forth Valley	Forth Valley Royal Hospital (Larbert)	453	00:34:27	00:52:39	390	00:34:15	00:51:21	405	00:33:52	00:54:03	414	00:36:22	00:57:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	497	00:40:48	02:03:28	501	00:43:42	02:21:21	490	00:41:57	01:57:25	534	00:51:35	02:45:56
Grampian	Dr Gray's Hospital (Elgin)	95	00:38:12	01:11:55	128	00:41:04	01:45:57	123	00:46:53	01:52:43	120	00:53:00	01:53:55
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	22	00:22:53	00:42:24	18	00:29:41	00:40:45	23	00:24:02	00:35:31	12	00:19:17	00:27:41
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	577	00:40:05	00:59:25	546	00:40:16	01:01:20	559	00:40:22	01:00:51	568	00:39:15	01:05:07
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	128	00:37:46	01:00:28	125	00:32:49	01:03:53	109	00:34:32	01:15:04	111	00:37:51	01:15:21
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	754	00:57:29	02:43:32	750	00:53:20	02:08:09	763	00:51:34	02:04:44	744	00:55:11	02:04:36
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	337	00:45:27	01:11:54	305	00:43:26	01:13:35	327	00:46:46	01:25:34	361	00:44:09	01:18:02
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:35:05	01:05:55	66	00:42:41	01:01:29	83	00:41:03	01:01:03	91	00:38:51	00:59:41
Highland	Belford Hospital (Fort William)	31	00:21:14	00:40:02	35	00:20:26	00:51:54	34	00:20:13	00:33:42	24	00:23:40	00:42:53
Highland	Caitness General Hospital (Wick)	39	00:23:18	00:37:04	40	00:19:15	00:35:06	30	00:19:40	00:35:39	41	00:21:13	00:39:11
Highland	Lorn & Islands Hospital (Oban)	24	00:24:36	00:52:06	19	00:26:47	00:44:57	24	00:28:50	00:45:32	33	00:19:28	00:41:51
Highland	Raigmore Hospital (Inverness)	216	00:24:30	00:55:00	219	00:26:18	01:22:49	218	00:23:51	01:07:30	244	00:27:22	01:02:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	220	00:42:35	01:13:11	211	00:44:23	01:11:15	232	00:44:53	01:30:54	198	00:45:01	01:17:56
Lanarkshire	University Hospital Monklands (Airdrie)	253	00:56:14	01:35:59	249	00:52:59	01:23:18	239	00:50:17	01:29:26	204	00:55:18	01:25:04
Lanarkshire	University Hospital Wishaw (Wishaw)	319	00:49:19	01:17:53	294	00:49:58	01:17:46	294	00:49:37	01:26:58	293	00:54:38	01:46:24
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:26:07	00:48:36	20	00:33:58	00:52:02	30	00:33:24	00:58:10	30	00:32:15	01:03:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	743	00:40:02	01:04:40	728	00:38:53	01:00:17	710	00:39:08	01:00:37	761	00:40:54	01:02:36
Lothian	St John's Hospital (Livingston)	218	00:39:04	01:00:26	209	00:40:08	00:59:49	184	00:40:20	01:02:11	217	00:37:18	00:58:53
Orkney	Balfour Hospital (Kirkwall)	19	00:13:43	00:19:10	21	00:13:50	00:20:02	20	00:15:38	00:28:42	14	00:13:19	00:26:57
Shetland	Gilbert Bain Hospital (Lerwick)	10	00:31:07	00:38:46	24	00:31:42	00:42:01	20	00:29:17	00:56:03	15	00:24:03	00:40:11
Tayside	Ninewells Hospital (Dundee)	470	00:32:02	00:55:30	440	00:30:56	00:53:06	399	00:29:50	00:54:15	435	00:29:00	00:50:43
Tayside	Perth Royal Infirmary (Perth)	68	00:20:28	00:36:28	84	00:26:13	00:39:39	67	00:25:19	00:38:13	58	00:25:30	00:39:56
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:16:27	00:26:48	31	00:18:36	00:27:15	22	00:18:16	00:30:32	28	00:19:41	00:33:02
<b>SCOTLAND</b>		<b>6,927</b>	<b>00:38:47</b>	<b>01:20:41</b>	<b>6,801</b>	<b>00:38:55</b>	<b>01:17:47</b>	<b>6,748</b>	<b>00:39:10</b>	<b>01:23:39</b>	<b>6,922</b>	<b>00:40:42</b>	<b>01:27:45</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)