

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 07 September 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **08/08/2022** to **29/08/2022**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	08/08/2022						15/08/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,156	900	616	963	748	473	1,096	872	637	910	717	492
Borders	363	303	228	306	252	181	320	282	213	272	237	172
Dumfries and Galloway	475	405	320	399	339	256	373	318	252	314	266	205
Fife	1,055	814	544	912	695	437	1,023	787	569	882	666	454
Forth Valley	780	613	447	690	536	378	746	600	442	663	521	369
Grampian	1,517	1,177	742	1,325	1,026	598	1,400	1,099	738	1,188	947	593
Greater Glasgow and Clyde	3,439	2,486	1,894	3,016	2,154	1,585	3,200	2,463	1,908	2,764	2,098	1,565
Highland	1,084	851	613	837	655	433	1,057	822	608	795	630	430
Lanarkshire	1,736	1,292	970	1,491	1,096	786	1,628	1,285	1,020	1,379	1,073	830
Lothian	2,491	1,764	1,202	2,221	1,560	1,013	2,275	1,722	1,225	2,005	1,504	1,024
Orkney	67	54	43	39	34	23	69	55	50	36	30	26
Shetland	44	35	26	28	21	13	59	47	40	37	30	24
Tayside	1,113	914	573	949	770	441	1,023	862	542	845	703	389
Western Isles	93	80	58	61	57	36	113	90	74	66	55	40
Unknown	742	225	141	720	211	130	624	214	150	609	203	140
<b>SCOTLAND</b>	<b>16,155</b>	<b>11,913</b>	<b>8,417</b>	<b>13,957</b>	<b>10,154</b>	<b>6,783</b>	<b>15,006</b>	<b>11,518</b>	<b>8,468</b>	<b>12,765</b>	<b>9,680</b>	<b>6,753</b>

22/08/2022						29/08/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,072	864	604	921	743	493	1,119	861	617	964	737	498
363	290	221	288	235	172	312	255	200	259	210	158
402	341	272	324	269	203	469	397	323	380	322	252
1,111	871	593	967	742	474	1,096	839	577	975	735	481
765	625	461	671	542	381	791	636	467	690	546	382
1,551	1,214	774	1,345	1,053	625	1,414	1,144	742	1,230	998	603
3,236	2,478	1,897	2,840	2,147	1,597	3,234	2,478	1,911	2,812	2,129	1,585
1,080	872	627	805	664	436	1,082	871	652	819	676	469
1,713	1,338	1,035	1,452	1,116	823	1,682	1,308	993	1,450	1,114	810
2,298	1,754	1,182	2,005	1,508	961	2,224	1,721	1,192	1,929	1,488	976
57	45	41	33	26	22	74	57	48	40	35	27
43	33	26	25	21	14	53	40	35	30	23	18
1,129	925	582	928	749	421	1,167	991	566	994	840	429
122	105	90	69	64	49	105	79	65	51	38	28
622	217	155	599	204	145	670	256	171	639	234	152
<b>15,564</b>	<b>11,972</b>	<b>8,560</b>	<b>13,272</b>	<b>10,083</b>	<b>6,816</b>	<b>15,492</b>	<b>11,933</b>	<b>8,559</b>	<b>13,262</b>	<b>10,125</b>	<b>6,868</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>			29/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:08:13	00:17:23	22	00:07:42	00:15:40	35	00:09:41	00:20:30	32	00:08:11	00:19:10
Borders	9	00:07:23	00:27:32	9	00:04:58	00:15:26	*	*	*	*	*	*
Dumfries and Galloway	*	*	*	11	00:14:03	00:19:36	10	00:07:44	00:22:42	8	00:04:39	00:23:43
Fife	31	00:09:09	00:13:57	22	00:07:49	00:17:55	25	00:07:40	00:14:48	29	00:06:24	00:13:22
Forth Valley	28	00:07:22	00:16:00	18	00:06:30	00:12:21	36	00:07:24	00:18:38	16	00:05:23	00:13:45
Grampian	38	00:06:47	00:23:23	37	00:06:51	00:23:15	50	00:06:14	00:18:40	31	00:07:48	00:18:25
Greater Glasgow and Clyde	80	00:06:37	00:13:16	86	00:07:09	00:11:26	80	00:06:41	00:13:22	106	00:06:23	00:13:01
Highland	24	00:11:40	00:28:27	21	00:07:28	00:14:20	20	00:05:50	00:26:59	21	00:11:07	00:22:22
Lanarkshire	52	00:07:51	00:14:51	38	00:06:32	00:12:26	50	00:06:35	00:13:42	43	00:07:27	00:13:30
Lothian	65	00:06:10	00:12:13	57	00:07:30	00:10:25	56	00:06:47	00:13:19	53	00:06:25	00:13:31
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	30	00:06:28	00:18:19	31	00:05:42	00:17:26	23	00:04:52	00:19:43	30	00:07:29	00:14:54
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	14	00:07:02	00:46:46	*	*	*	*	*	*	16	00:07:35	00:15:24
<b>SCOTLAND</b>	<b>420</b>	<b>00:06:56</b>	<b>00:17:49</b>	<b>361</b>	<b>00:07:08</b>	<b>00:15:43</b>	<b>396</b>	<b>00:06:56</b>	<b>00:16:48</b>	<b>392</b>	<b>00:06:51</b>	<b>00:15:20</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>			29/08/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	144	00:09:42	00:21:18	140	00:09:03	00:20:46	118	00:09:45	00:23:31	147	00:09:47	00:22:29
<b>Borders</b>	25	00:09:34	00:41:07	31	00:10:09	00:22:05	33	00:10:36	00:39:24	36	00:12:15	00:31:21
<b>Dumfries and Galloway</b>	63	00:08:31	00:28:41	40	00:07:27	00:26:45	34	00:09:41	00:20:37	54	00:07:26	00:21:32
<b>Fife</b>	123	00:11:18	00:19:37	130	00:09:30	00:22:43	153	00:09:09	00:18:57	149	00:09:04	00:20:12
<b>Forth Valley</b>	109	00:09:08	00:18:53	85	00:09:54	00:20:53	113	00:08:59	00:20:48	108	00:08:47	00:23:02
<b>Grampian</b>	171	00:08:28	00:27:58	178	00:08:15	00:21:04	191	00:06:55	00:19:11	177	00:08:07	00:24:26
<b>Greater Glasgow and Clyde</b>	524	00:07:55	00:15:17	460	00:07:36	00:14:50	447	00:08:20	00:15:39	463	00:07:43	00:15:58
<b>Highland</b>	91	00:08:53	00:25:28	99	00:08:31	00:26:11	106	00:09:38	00:25:50	117	00:09:07	00:28:41
<b>Lanarkshire</b>	241	00:09:50	00:20:51	231	00:09:56	00:18:56	242	00:09:49	00:17:30	306	00:09:42	00:17:38
<b>Lothian</b>	358	00:08:13	00:17:39	324	00:07:53	00:16:32	311	00:08:16	00:14:36	301	00:07:51	00:16:19
<b>Orkney</b>	*	*	*	*	*	*	10	00:08:56	00:20:59	*	*	*
<b>Shetland</b>	*	*	*	*	*	*	*	*	*	*	*	*
<b>Tayside</b>	124	00:08:03	00:18:23	116	00:08:38	00:17:33	144	00:08:58	00:24:57	139	00:07:22	00:21:55
<b>Western Isles</b>	9	00:06:37	00:13:39	5	00:08:30	00:14:45	*	*	*	*	*	*
<b>Unknown</b>	69	00:08:11	00:20:37	56	00:09:02	00:22:51	65	00:10:44	00:26:29	59	00:07:27	00:17:32
<b>SCOTLAND</b>	<b>2,060</b>	<b>00:08:40</b>	<b>00:19:39</b>	<b>1,903</b>	<b>00:08:29</b>	<b>00:19:06</b>	<b>1,975</b>	<b>00:08:53</b>	<b>00:19:31</b>	<b>2,062</b>	<b>00:08:18</b>	<b>00:19:56</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>			29/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	279	00:18:46	00:45:31	277	00:20:29	00:37:52	304	00:18:38	00:40:13	317	00:19:20	00:46:20
Borders	101	00:11:32	00:29:49	103	00:14:02	00:28:31	90	00:10:32	00:36:54	75	00:14:33	00:35:47
Dumfries and Galloway	122	00:17:06	00:31:14	87	00:12:44	00:29:33	106	00:12:41	00:33:21	123	00:13:00	00:27:22
Fife	296	00:17:16	00:37:24	269	00:16:17	00:33:05	316	00:18:03	00:38:10	303	00:16:03	00:42:04
Forth Valley	205	00:20:16	00:32:24	235	00:17:03	00:35:21	209	00:16:43	00:39:41	230	00:17:28	00:35:39
Grampian	396	00:14:21	00:35:43	362	00:14:08	00:34:13	411	00:16:03	00:39:34	386	00:14:43	00:37:55
Greater Glasgow and Clyde	897	00:18:05	00:42:18	891	00:16:33	00:39:57	903	00:15:48	00:34:27	850	00:15:19	00:34:51
Highland	237	00:13:21	00:33:39	227	00:13:22	00:37:32	239	00:15:29	00:32:56	243	00:13:25	00:31:54
Lanarkshire	482	00:21:07	00:53:08	463	00:17:42	00:38:11	482	00:18:39	00:37:24	475	00:20:03	00:41:33
Lothian	652	00:17:53	00:44:45	619	00:16:18	00:31:59	652	00:15:42	00:33:08	611	00:16:00	00:33:30
Orkney	11	00:14:47	00:30:52	7	00:10:11	01:08:30	8	00:13:59	00:33:18	12	00:13:21	00:20:25
Shetland	6	00:15:45	01:01:58	10	00:15:43	00:28:43	7	00:24:12	00:40:09	5	00:15:33	00:21:41
Tayside	293	00:14:58	00:32:35	290	00:13:00	00:28:14	283	00:14:35	00:34:38	317	00:14:59	00:34:25
Western Isles	20	00:14:41	00:31:30	17	00:14:36	00:39:48	19	00:16:30	00:38:09	14	00:11:49	00:32:49
Unknown	66	00:17:53	00:44:01	81	00:14:47	00:37:49	66	00:20:24	00:47:56	85	00:19:25	00:36:51
<b>SCOTLAND</b>	<b>4,063</b>	<b>00:17:29</b>	<b>00:41:37</b>	<b>3,938</b>	<b>00:16:07</b>	<b>00:35:49</b>	<b>4,095</b>	<b>00:16:18</b>	<b>00:36:38</b>	<b>4,046</b>	<b>00:16:15</b>	<b>00:36:23</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>			29/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	276	00:38:22	02:40:57	265	00:32:55	02:21:30	279	00:36:39	02:15:45	234	00:45:25	03:48:16
Borders	117	00:21:49	00:57:46	94	00:18:38	01:16:40	105	00:20:41	01:34:53	92	00:18:05	01:18:17
Dumfries and Galloway	146	00:23:16	01:15:13	128	00:14:32	00:51:54	118	00:21:43	01:04:51	131	00:24:28	01:38:24
Fife	241	00:46:43	03:59:31	242	00:40:17	03:36:21	247	00:33:23	03:37:00	253	00:38:53	03:10:13
Forth Valley	189	00:37:32	03:49:31	180	00:35:10	02:22:28	182	00:40:09	02:54:48	190	00:33:23	03:17:03
Grampian	417	00:32:42	02:17:23	366	00:27:22	02:01:17	388	00:30:02	02:27:45	395	00:28:33	02:12:59
Greater Glasgow and Clyde	630	00:59:20	05:44:49	635	00:40:44	03:38:39	686	00:36:47	02:33:51	680	00:38:32	03:41:49
Highland	298	00:21:10	01:16:41	278	00:20:41	01:14:18	295	00:20:28	01:10:05	292	00:20:56	01:13:18
Lanarkshire	315	01:17:43	05:41:13	332	00:52:39	04:12:40	330	00:53:04	04:35:46	281	00:57:36	05:02:16
Lothian	470	01:00:43	05:06:16	481	00:48:52	03:25:37	471	00:46:04	03:37:08	509	00:39:57	03:00:31
Orkney	16	00:36:00	01:25:05	16	00:21:01	01:11:35	8	00:20:06	00:59:34	17	00:21:17	01:02:43
Shetland	12	00:29:50	00:56:56	14	00:15:22	01:12:54	13	00:23:25	00:44:29	16	00:13:18	00:54:45
Tayside	320	00:34:10	02:17:35	263	00:24:45	01:17:22	288	00:24:06	01:22:01	348	00:30:08	01:48:50
Western Isles	24	00:15:56	00:58:07	31	00:17:01	00:46:34	35	00:20:23	00:52:36	22	00:13:47	00:48:16
Unknown	59	00:30:36	01:28:00	60	00:37:37	03:22:13	68	00:29:02	02:22:04	71	00:22:46	01:24:12
<b>SCOTLAND</b>	<b>3,530</b>	<b>00:39:22</b>	<b>03:49:39</b>	<b>3,385</b>	<b>00:31:51</b>	<b>02:42:33</b>	<b>3,513</b>	<b>00:32:11</b>	<b>02:32:58</b>	<b>3,531</b>	<b>00:33:50</b>	<b>02:46:57</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	08/08/2022			15/08/2022			22/08/2022			29/08/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	450	00:46:06	02:09:13	490	00:45:33	02:19:24	497	00:47:24	02:31:13	475	00:53:09	02:56:43
Borders	171	00:34:50	00:54:05	167	00:34:47	00:55:18	170	00:38:08	01:06:20	158	00:32:29	00:52:59
Dumfries & Galloway	253	00:28:33	00:59:39	193	00:25:11	00:45:55	199	00:23:26	00:40:44	249	00:24:31	00:45:35
Fife	395	00:50:57	02:19:06	424	00:51:48	02:18:19	425	00:49:24	02:08:05	462	00:47:23	01:53:25
Forth Valley	393	00:40:51	01:14:49	374	00:44:25	01:17:09	394	00:40:48	01:05:55	394	00:44:22	01:12:43
Grampian	632	00:50:39	03:13:31	619	00:55:54	03:24:31	660	00:56:55	02:37:09	628	00:51:01	02:39:20
Greater Glasgow & Clyde	1,775	00:48:55	01:40:25	1,742	00:50:23	01:49:51	1,815	00:49:53	01:43:42	1,806	00:49:28	01:31:25
Highland	334	00:26:53	01:16:01	333	00:32:28	01:31:33	332	00:29:56	01:30:30	343	00:26:07	01:25:42
Lanarkshire	767	00:54:39	01:35:07	796	00:54:35	01:35:52	764	00:55:55	01:31:58	780	00:56:25	01:45:43
Lothian	1,018	00:45:00	01:08:14	1,010	00:45:06	01:11:41	995	00:46:29	01:15:03	989	00:46:22	01:14:27
Orkney	25	00:15:16	00:23:20	27	00:17:00	00:35:04	23	00:13:53	00:22:00	27	00:12:33	00:25:37
Shetland	13	00:22:33	00:36:18	28	00:23:15	00:38:30	16	00:16:32	00:45:35	18	00:22:45	00:36:00
Tayside	497	00:33:18	01:00:56	458	00:32:00	00:48:23	482	00:31:31	00:58:16	473	00:30:34	00:52:07
Western Isles	26	00:17:44	00:35:21	38	00:19:58	00:33:59	41	00:19:09	00:31:43	23	00:19:49	00:29:49
<b>SCOTLAND</b>	<b>6,749</b>	<b>00:44:56</b>	<b>01:33:29</b>	<b>6,699</b>	<b>00:45:04</b>	<b>01:43:43</b>	<b>6,813</b>	<b>00:45:32</b>	<b>01:37:19</b>	<b>6,825</b>	<b>00:44:56</b>	<b>01:35:36</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		08/08/2022			15/08/2022			22/08/2022			29/08/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	154	00:45:56	02:05:17	162	00:44:22	02:02:11	171	00:58:03	03:04:43	168	00:48:32	03:15:33
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	296	00:46:14	02:12:15	328	00:46:24	02:38:44	326	00:44:31	02:16:19	307	00:55:18	02:49:29
Borders	Borders General Hospital (Melrose)	171	00:34:50	00:54:05	167	00:34:47	00:55:18	170	00:38:08	01:06:20	158	00:32:29	00:52:59
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:24:09	00:38:44	27	00:23:20	00:32:05	31	00:20:07	00:29:28	47	00:21:29	00:35:40
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:30:02	01:02:39	166	00:25:51	00:47:01	168	00:24:04	00:43:39	202	00:25:50	00:50:25
Fife	Victoria Hospital (Kirkcaldy)	395	00:50:57	02:19:06	424	00:51:48	02:18:19	425	00:49:24	02:08:05	462	00:47:23	01:53:25
Forth Valley	Forth Valley Royal Hospital (Larbert)	393	00:40:51	01:14:49	374	00:44:25	01:17:09	394	00:40:48	01:05:55	394	00:44:22	01:12:43
Grampian	Aberdeen Royal Infirmary (Aberdeen)	494	00:54:21	03:26:44	475	01:00:56	03:30:36	497	00:58:03	02:45:53	498	00:55:55	02:51:12
Grampian	Dr Gray's Hospital (Elgin)	131	00:46:39	02:06:09	130	00:44:50	02:09:13	152	00:56:23	02:12:57	119	00:46:07	01:30:00
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:29:21	00:36:19	14	00:26:16	00:42:38	11	00:23:59	00:34:20	11	00:20:25	00:29:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	552	00:44:07	01:07:11	533	00:45:25	01:15:53	511	00:42:39	01:04:15	526	00:43:48	01:09:13
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	97	00:33:08	01:02:33	103	00:36:28	01:01:34	107	00:36:19	00:58:58	98	00:36:41	00:57:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	726	00:59:26	02:27:25	730	01:01:43	02:34:54	779	01:01:15	02:40:50	713	00:57:52	02:01:55
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	349	00:48:17	01:20:40	317	00:48:04	01:21:05	347	00:50:46	01:25:58	372	00:51:07	01:21:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	51	00:38:12	01:02:48	59	00:41:06	01:14:05	71	00:43:51	01:10:16	97	00:41:43	01:10:44
Highland	Belford Hospital (Fort William)	31	00:21:23	00:39:29	36	00:23:06	00:33:39	39	00:26:55	00:48:53	34	00:26:14	00:44:35
Highland	Caitness General Hospital (Wick)	42	00:20:27	00:41:43	33	00:19:36	00:45:55	38	00:19:12	00:28:57	29	00:19:14	00:43:19
Highland	Lorn & Islands Hospital (Oban)	26	00:26:36	00:48:22	22	00:25:19	00:39:27	31	00:26:12	00:44:04	31	00:21:29	00:36:19
Highland	Raigmore Hospital (Inverness)	235	00:30:30	01:25:42	242	00:38:06	01:38:42	224	00:38:26	01:58:06	249	00:29:33	01:42:51
Lanarkshire	University Hospital Hairmyres (East Kilbride)	215	00:48:24	01:15:08	264	00:50:03	01:23:16	221	00:52:10	01:25:01	248	00:49:31	01:24:53
Lanarkshire	University Hospital Monklands (Airdrie)	240	00:55:06	01:23:06	241	00:56:42	01:34:54	244	00:55:45	01:33:59	250	00:57:06	01:39:47
Lanarkshire	University Hospital Wishaw (Wishaw)	312	00:58:57	02:02:31	291	00:57:17	01:47:38	299	01:01:09	01:35:40	282	01:03:26	02:09:11
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:39:27	00:50:08	21	00:35:25	00:56:45	22	00:34:22	00:58:34	26	00:31:37	00:55:25
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	789	00:46:10	01:09:01	796	00:46:20	01:12:42	783	00:48:10	01:15:45	750	00:47:07	01:16:04
Lothian	St John's Hospital (Livingston)	200	00:42:41	01:04:22	193	00:40:16	01:07:25	190	00:42:45	01:11:00	213	00:44:13	01:06:02
Orkney	Balfour Hospital (Kirkwall)	25	00:15:16	00:23:20	27	00:17:00	00:35:04	23	00:13:53	00:22:00	27	00:12:33	00:25:37
Shetland	Gilbert Bain Hospital (Lerwick)	13	00:22:33	00:36:18	28	00:23:15	00:38:30	16	00:16:32	00:45:35	18	00:22:45	00:36:00
Tayside	Ninewells Hospital (Dundee)	421	00:35:49	01:03:54	397	00:32:55	00:49:55	422	00:32:25	01:04:02	409	00:31:45	00:53:12
Tayside	Perth Royal Infirmary (Perth)	76	00:23:53	00:39:39	61	00:27:51	00:39:43	60	00:25:08	00:44:43	64	00:26:37	00:35:07
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:17:44	00:35:21	38	00:19:58	00:33:59	41	00:19:09	00:31:43	23	00:19:49	00:29:49
<b>SCOTLAND</b>		<b>6,749</b>	<b>00:44:56</b>	<b>01:33:29</b>	<b>6,699</b>	<b>00:45:04</b>	<b>01:43:43</b>	<b>6,813</b>	<b>00:45:32</b>	<b>01:37:19</b>	<b>6,825</b>	<b>00:44:56</b>	<b>01:35:36</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)