

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics

Published : 25 January 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **26/12/2022** to **16/01/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	26/12/2022						02/01/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,219	788	561	1,096	708	486	1,123	821	562	979	708	455
Borders	449	352	240	394	305	199	379	313	218	317	262	177
Dumfries and Galloway	547	410	303	472	353	252	506	419	315	423	356	255
Fife	1,296	842	540	1,178	749	459	1,174	846	573	1,049	744	482
Forth Valley	942	628	449	871	575	399	770	592	433	684	523	369
Grampian	1,739	1,138	692	1,570	1,022	584	1,641	1,142	702	1,471	1,026	592
Greater Glasgow and Clyde	3,793	2,452	1,820	3,431	2,191	1,575	3,418	2,498	1,854	3,034	2,189	1,565
Highland	1,197	919	664	986	757	508	1,039	848	624	793	675	456
Lanarkshire	2,030	1,298	947	1,849	1,164	825	1,715	1,243	947	1,532	1,091	805
Lothian	2,521	1,769	1,217	2,277	1,563	1,035	2,206	1,673	1,164	1,961	1,469	975
Orkney	67	50	43	39	28	22	86	63	52	46	34	24
Shetland	49	42	35	27	24	18	62	54	46	35	32	24
Tayside	1,474	1,058	638	1,302	923	512	1,311	1,023	628	1,135	876	496
Western Isles	124	98	76	76	63	41	111	89	73	60	49	35
Unknown	654	188	128	637	172	114	471	164	112	452	153	102
<b>SCOTLAND</b>	<b>18,101</b>	<b>12,032</b>	<b>8,353</b>	<b>16,205</b>	<b>10,597</b>	<b>7,029</b>	<b>16,012</b>	<b>11,788</b>	<b>8,303</b>	<b>13,971</b>	<b>10,187</b>	<b>6,812</b>

09/01/2023						16/01/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
991	776	573	853	663	463	974	820	634	788	647	470
354	322	238	288	256	174	290	251	190	240	205	148
413	363	284	325	284	211	423	362	301	352	298	238
953	776	538	826	656	430	1,053	862	571	909	727	449
692	576	422	606	504	357	675	567	426	584	486	352
1,349	1,070	680	1,143	922	541	1,448	1,128	747	1,267	986	613
2,847	2,323	1,771	2,413	1,956	1,429	2,820	2,369	1,795	2,408	1,994	1,446
992	824	594	743	632	421	940	773	568	705	581	393
1,489	1,210	919	1,269	1,022	739	1,483	1,221	946	1,232	989	731
1,900	1,550	1,120	1,638	1,303	897	1,929	1,588	1,163	1,660	1,355	954
73	52	44	33	25	18	83	66	59	41	33	26
68	52	47	32	25	20	56	49	40	33	29	20
1,051	912	572	878	746	424	1,083	915	582	910	752	437
114	90	70	67	54	34	108	90	72	61	52	36
438	146	110	417	133	98	428	146	108	409	131	95
<b>13,724</b>	<b>11,042</b>	<b>7,982</b>	<b>11,531</b>	<b>9,181</b>	<b>6,256</b>	<b>13,793</b>	<b>11,207</b>	<b>8,202</b>	<b>11,599</b>	<b>9,265</b>	<b>6,408</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/12/2022 <sup>P</sup>			02/01/2023 <sup>P</sup>			09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:12:01	00:22:33	39	00:08:43	00:15:19	31	00:08:44	00:14:36	20	00:06:59	00:13:19
Borders	13	00:08:16	00:28:02	14	00:08:09	00:17:53	8	00:09:37	00:31:49	7	00:09:44	00:15:45
Dumfries and Galloway	15	00:09:46	00:37:38	17	00:05:50	00:20:53	19	00:11:10	00:30:36	6	00:07:49	00:10:31
Fife	24	00:06:39	00:20:22	31	00:09:00	00:18:44	32	00:08:06	00:13:17	28	00:08:25	00:16:05
Forth Valley	35	00:09:24	00:17:25	26	00:07:08	00:13:57	26	00:07:04	00:14:22	31	00:06:52	00:12:32
Grampian	40	00:09:38	00:24:16	56	00:09:28	00:21:13	44	00:06:11	00:17:46	41	00:06:33	00:16:50
Greater Glasgow and Clyde	77	00:06:08	00:11:04	113	00:06:23	00:13:06	106	00:07:14	00:13:12	103	00:07:02	00:11:01
Highland	35	00:08:43	00:24:37	35	00:07:32	00:22:22	25	00:07:18	00:23:46	27	00:08:47	00:20:53
Lanarkshire	53	00:06:55	00:14:16	51	00:08:56	00:15:37	60	00:07:28	00:14:06	61	00:07:54	00:14:10
Lothian	58	00:07:40	00:15:09	76	00:07:08	00:13:15	51	00:06:17	00:13:16	60	00:07:36	00:14:07
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	52	00:06:12	00:14:53	43	00:06:10	00:13:55	31	00:08:29	00:20:02	27	00:05:44	00:15:23
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:11:53	00:21:54	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>447</b>	<b>00:07:44</b>	<b>00:20:08</b>	<b>512</b>	<b>00:07:30</b>	<b>00:16:36</b>	<b>441</b>	<b>00:07:18</b>	<b>00:18:02</b>	<b>420</b>	<b>00:07:28</b>	<b>00:14:44</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/12/2022 <sup>P</sup>			02/01/2023 <sup>P</sup>			09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	177	00:13:22	00:27:19	176	00:11:44	00:25:54	144	00:10:22	00:23:04	109	00:09:40	00:21:09
Borders	56	00:12:11	00:27:19	39	00:09:19	00:19:55	31	00:11:19	00:23:16	28	00:08:31	00:26:07
Dumfries and Galloway	56	00:08:03	00:26:38	62	00:06:35	00:24:34	36	00:08:42	00:22:46	52	00:07:36	00:19:13
Fife	194	00:11:24	00:22:45	173	00:10:33	00:21:45	100	00:09:15	00:18:28	122	00:08:41	00:21:21
Forth Valley	161	00:10:54	00:24:16	101	00:08:19	00:20:00	109	00:09:31	00:17:49	73	00:08:18	00:17:52
Grampian	216	00:10:26	00:32:52	199	00:10:19	00:28:37	166	00:08:11	00:25:21	180	00:09:26	00:27:49
Greater Glasgow and Clyde	688	00:09:19	00:19:33	601	00:08:37	00:17:05	407	00:08:23	00:16:35	386	00:07:53	00:14:26
Highland	126	00:09:41	00:28:25	101	00:09:05	00:32:37	96	00:09:23	00:28:47	80	00:12:07	00:28:52
Lanarkshire	411	00:12:08	00:23:00	297	00:10:42	00:21:57	240	00:09:36	00:18:37	189	00:09:10	00:19:24
Lothian	368	00:09:00	00:18:36	290	00:08:08	00:16:22	240	00:07:28	00:14:46	255	00:07:46	00:15:58
Orkney	*	*	*	*	*	*	5	00:04:52	00:32:25	*	*	*
Shetland	*	*	*	*	*	*	5	00:11:41	00:31:12	*	*	*
Tayside	192	00:08:42	00:23:32	168	00:08:11	00:21:32	111	00:08:38	00:24:09	134	00:07:55	00:21:05
Western Isles	9	00:12:03	00:20:14	8	00:15:08	00:35:38	11	00:06:06	00:14:02	8	00:05:34	00:21:43
Unknown	61	00:11:13	00:22:09	45	00:11:54	00:25:33	26	00:08:25	00:30:26	20	00:14:12	00:27:19
<b>SCOTLAND</b>	<b>2,723</b>	<b>00:10:07</b>	<b>00:23:32</b>	<b>2,270</b>	<b>00:09:19</b>	<b>00:21:51</b>	<b>1,727</b>	<b>00:08:38</b>	<b>00:20:08</b>	<b>1,645</b>	<b>00:08:22</b>	<b>00:20:00</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/12/2022 <sup>P</sup>			02/01/2023 <sup>P</sup>			09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	336	00:33:09	02:40:25	294	00:24:30	01:17:33	249	00:20:59	00:52:52	275	00:16:40	00:36:24
Borders	129	00:17:46	00:39:29	102	00:15:08	00:28:27	103	00:12:30	00:31:36	60	00:13:30	00:33:10
Dumfries and Galloway	148	00:23:18	00:45:19	130	00:17:17	00:37:57	98	00:11:12	00:27:45	125	00:12:52	00:32:06
Fife	365	00:25:05	01:08:19	328	00:19:27	00:49:19	244	00:15:14	00:29:19	279	00:15:22	00:31:25
Forth Valley	262	00:24:43	01:20:45	226	00:18:01	00:40:40	191	00:17:03	00:41:23	181	00:14:44	00:28:27
Grampian	488	00:25:16	01:07:58	454	00:20:38	01:02:55	369	00:16:32	00:47:44	424	00:16:58	00:45:36
Greater Glasgow and Clyde	983	00:25:07	01:34:08	921	00:19:17	00:54:07	757	00:15:30	00:34:10	789	00:14:12	00:26:51
Highland	315	00:16:32	00:44:48	247	00:12:23	00:38:17	228	00:12:23	00:34:18	190	00:13:16	00:33:33
Lanarkshire	510	00:32:10	01:52:35	472	00:22:41	00:59:38	354	00:18:09	00:36:41	390	00:17:08	00:38:24
Lothian	662	00:18:08	00:43:58	580	00:15:53	00:32:16	493	00:14:41	00:26:10	534	00:15:31	00:29:02
Orkney	11	00:07:07	00:19:35	12	00:07:58	00:18:29	5	00:06:39	00:17:52	13	00:07:38	00:29:03
Shetland	14	00:11:23	00:36:38	13	00:07:21	00:34:03	10	00:20:48	00:30:55	16	00:18:29	00:42:50
Tayside	394	00:21:34	00:54:08	357	00:18:09	00:46:04	276	00:13:22	00:29:37	270	00:13:37	00:31:39
Western Isles	23	00:15:21	00:27:01	18	00:14:21	00:45:14	22	00:11:13	00:28:08	19	00:12:43	00:31:37
Unknown	63	00:27:28	01:10:59	47	00:17:21	00:37:59	59	00:14:24	00:25:44	59	00:15:44	00:25:01
<b>SCOTLAND</b>	<b>4,703</b>	<b>00:23:17</b>	<b>01:17:24</b>	<b>4,201</b>	<b>00:18:46</b>	<b>00:48:47</b>	<b>3,458</b>	<b>00:15:40</b>	<b>00:35:04</b>	<b>3,624</b>	<b>00:15:00</b>	<b>00:32:28</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/12/2022 <sup>P</sup>			02/01/2023 <sup>P</sup>			09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	147	01:29:45	12:43:39	191	00:40:52	04:10:42	230	00:40:30	02:25:13	237	00:23:41	01:43:15
Borders	107	00:33:20	02:30:09	106	00:24:19	01:09:43	113	00:15:05	00:56:55	110	00:28:35	01:03:59
Dumfries and Galloway	131	00:30:57	01:34:31	147	00:34:52	01:28:16	129	00:22:13	01:20:48	115	00:25:48	01:09:37
Fife	161	02:02:44	09:03:22	203	00:48:48	06:10:01	278	00:24:24	01:14:28	294	00:26:16	01:36:07
Forth Valley	112	02:48:12	08:57:44	162	00:34:53	04:44:55	172	00:31:44	01:54:32	197	00:28:01	01:34:08
Grampian	265	01:42:14	08:11:52	306	00:45:29	04:39:47	327	00:33:38	02:01:54	324	00:32:09	02:56:25
Greater Glasgow and Clyde	397	02:44:33	11:31:20	510	00:52:07	04:53:43	654	00:30:15	02:25:53	699	00:19:53	01:25:59
Highland	277	00:31:50	02:21:50	285	00:25:26	01:20:32	281	00:23:33	01:37:38	281	00:23:35	01:20:17
Lanarkshire	168	03:50:52	12:43:14	251	00:55:53	05:16:18	354	00:33:38	02:10:43	337	00:26:56	02:07:56
Lothian	436	00:52:42	04:43:26	511	00:34:36	02:29:27	496	00:25:53	01:19:07	483	00:29:02	01:50:22
Orkney	8	00:27:38	01:50:45	17	00:23:24	01:18:17	14	00:09:38	01:06:41	14	00:19:39	01:41:13
Shetland	8	00:29:17	00:50:11	10	00:11:22	00:26:08	9	00:08:29	00:44:42	7	00:33:37	01:33:57
Tayside	265	01:19:55	04:15:39	300	00:38:25	02:39:17	320	00:25:17	01:15:35	315	00:24:49	01:14:36
Western Isles	26	00:43:30	01:49:45	19	00:24:09	00:51:06	19	00:27:52	01:09:01	21	00:16:52	00:53:57
Unknown	40	00:45:39	06:36:00	52	00:33:41	03:07:47	43	00:20:53	01:10:07	48	00:29:15	01:50:40
<b>SCOTLAND</b>	<b>2,548</b>	<b>01:15:07</b>	<b>07:18:24</b>	<b>3,070</b>	<b>00:38:19</b>	<b>03:24:44</b>	<b>3,439</b>	<b>00:27:24</b>	<b>01:47:21</b>	<b>3,482</b>	<b>00:25:38</b>	<b>01:41:48</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	26/12/2022			02/01/2023			09/01/2023			16/01/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	509	01:13:01	04:43:46	467	01:18:30	04:16:12	458	00:55:41	03:46:37	459	00:43:58	02:02:06
Borders	192	00:37:20	01:20:37	179	00:34:08	01:04:51	170	00:34:44	00:59:08	145	00:30:39	00:49:34
Dumfries & Galloway	254	00:39:11	01:49:58	254	00:28:47	01:04:32	209	00:26:50	00:50:53	234	00:25:15	00:44:41
Fife	437	01:17:06	03:59:44	462	01:01:55	03:25:47	406	00:42:20	01:22:53	400	00:45:17	01:51:05
Forth Valley	421	00:54:51	02:50:00	368	00:44:45	01:20:08	367	00:48:40	01:42:13	357	00:43:12	01:13:02
Grampian	797	01:29:39	05:19:56	792	01:18:57	04:58:54	664	01:05:55	03:59:47	783	01:10:30	04:23:36
Greater Glasgow & Clyde	1,789	00:55:44	02:58:51	1,765	00:54:02	01:58:26	1,596	00:48:30	01:37:34	1,599	00:44:30	01:18:53
Highland	420	00:36:20	02:14:20	351	00:33:25	02:20:24	317	00:29:50	01:38:29	305	00:24:53	00:52:08
Lanarkshire	784	01:05:57	03:24:31	772	01:08:45	03:10:32	725	00:55:55	02:26:46	692	00:53:14	01:50:01
Lothian	1,034	00:44:49	01:12:56	957	00:44:34	01:11:27	871	00:44:24	01:09:01	933	00:43:42	01:08:32
Orkney	22	00:16:31	00:28:45	23	00:16:11	00:29:37	18	00:17:05	00:28:08	24	00:14:06	00:23:25
Shetland	19	00:23:17	00:42:19	22	00:21:16	00:46:00	20	00:24:19	00:39:18	20	00:27:21	00:45:46
Tayside	588	00:33:37	01:07:33	571	00:33:06	00:59:43	464	00:29:30	00:51:29	500	00:33:11	00:54:42
Western Isles	32	00:17:26	00:36:21	25	00:16:47	00:26:40	25	00:25:28	00:42:45	22	00:14:59	00:31:17
<b>SCOTLAND</b>	<b>7,298</b>	<b>00:52:06</b>	<b>03:09:19</b>	<b>7,008</b>	<b>00:49:28</b>	<b>02:32:05</b>	<b>6,310</b>	<b>00:45:24</b>	<b>01:52:15</b>	<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		26/12/2022			02/01/2023			09/01/2023			16/01/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	159	01:32:16	04:37:16	162	01:52:49	04:10:23	136	00:50:34	02:29:55	160	00:42:58	01:53:01
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	350	01:07:51	04:49:41	305	01:03:14	04:25:01	322	00:59:21	04:24:38	299	00:45:02	02:13:25
Borders	Borders General Hospital (Melrose)	192	00:37:20	01:20:37	179	00:34:08	01:04:51	170	00:34:44	00:59:08	145	00:30:39	00:49:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:23:41	00:58:32	52	00:25:17	00:40:34	44	00:24:52	00:49:09	34	00:25:47	00:40:01
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:43:39	01:58:26	202	00:30:29	01:13:25	165	00:27:30	00:51:05	200	00:25:11	00:45:03
Fife	Victoria Hospital (Kirkcaldy)	437	01:17:06	03:59:44	462	01:01:55	03:25:47	406	00:42:20	01:22:53	400	00:45:17	01:51:05
Forth Valley	Forth Valley Royal Hospital (Larbert)	421	00:54:51	02:50:00	368	00:44:45	01:20:08	367	00:48:40	01:42:13	357	00:43:12	01:13:02
Grampian	Aberdeen Royal Infirmary (Aberdeen)	666	01:31:58	05:32:00	651	01:22:00	05:07:09	533	01:09:18	04:20:39	635	01:21:00	04:44:36
Grampian	Dr Gray's Hospital (Elgin)	115	01:33:45	04:07:49	125	01:19:10	04:37:06	120	00:58:07	02:51:36	133	00:39:21	02:03:19
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:20:42	00:36:46	16	00:25:31	00:45:07	11	00:39:39	01:03:07	15	00:19:33	00:36:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	507	00:44:57	01:15:21	522	00:46:41	01:40:05	440	00:41:14	01:03:46	477	00:38:32	01:00:27
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:47:37	01:19:46	105	00:37:32	01:16:53	94	00:41:29	01:16:55	99	00:36:21	00:57:33
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	761	01:11:21	04:03:44	712	01:04:42	02:40:01	682	01:00:12	02:23:56	642	00:51:07	01:32:36
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	356	00:59:43	02:44:51	355	00:57:50	01:45:29	339	00:49:37	01:16:46	312	00:48:28	01:23:16
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	72	00:42:48	01:13:17	71	00:41:32	01:16:22	41	00:43:57	01:01:32	69	00:40:56	01:06:02
Highland	Belford Hospital (Fort William)	41	00:22:25	00:52:32	29	00:27:10	00:43:09	28	00:23:57	00:34:49	24	00:27:29	00:41:42
Highland	Caitness General Hospital (Wick)	55	00:24:32	00:41:40	49	00:27:09	00:51:14	36	00:29:24	00:44:56	38	00:26:54	00:47:22
Highland	Lorn & Islands Hospital (Oban)	38	00:23:48	00:36:03	26	00:22:15	00:42:45	19	00:18:37	00:29:04	29	00:24:21	00:44:52
Highland	Raigmore Hospital (Inverness)	286	00:53:47	02:42:27	247	00:42:34	02:51:40	234	00:33:25	01:47:09	214	00:24:09	00:54:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:53:06	02:30:01	235	00:55:06	02:13:46	236	00:51:54	01:56:44	213	00:49:37	01:28:50
Lanarkshire	University Hospital Monklands (Airdrie)	245	01:03:31	01:59:45	248	01:11:09	02:05:19	210	00:52:18	01:26:48	210	00:48:42	01:25:19
Lanarkshire	University Hospital Wishaw (Wishaw)	307	01:24:02	04:45:43	289	01:16:38	04:36:45	279	01:12:35	03:34:30	269	01:04:50	02:44:00
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:29:00	00:43:15	22	00:35:12	01:09:30	35	00:37:34	00:54:18	32	00:35:12	00:57:47
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	767	00:44:51	01:11:55	700	00:44:28	01:10:40	638	00:45:09	01:09:43	705	00:44:36	01:10:35
Lothian	St John's Hospital (Livingston)	234	00:47:53	01:17:32	235	00:45:27	01:12:05	198	00:44:14	01:05:24	196	00:40:23	01:05:24
Orkney	Balfour Hospital (Kirkwall)	22	00:16:31	00:28:45	23	00:16:11	00:29:37	18	00:17:05	00:28:08	24	00:14:06	00:23:25
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:23:17	00:42:19	22	00:21:16	00:46:00	20	00:24:19	00:39:18	20	00:27:21	00:45:46
Tayside	Ninewells Hospital (Dundee)	493	00:35:11	01:09:37	458	00:33:53	01:01:41	378	00:29:41	00:52:12	432	00:34:21	00:57:23
Tayside	Perth Royal Infirmary (Perth)	95	00:29:48	00:45:29	113	00:30:09	00:49:25	86	00:28:07	00:42:34	68	00:26:32	00:44:08
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:17:26	00:36:21	25	00:16:47	00:26:40	25	00:25:28	00:42:45	22	00:14:59	00:31:17
<b>SCOTLAND</b>		<b>7,298</b>	<b>00:52:06</b>	<b>03:09:19</b>	<b>7,008</b>	<b>00:49:28</b>	<b>02:32:05</b>	<b>6,310</b>	<b>00:45:24</b>	<b>01:52:15</b>	<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)