

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 27 April 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **28/03/2022** to **18/04/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	28/03/2022						04/04/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,178	854	626	1,007	728	506	1,126	834	607	969	718	505
Borders	389	314	228	318	261	182	355	301	231	292	246	179
Dumfries and Galloway	442	362	276	364	303	218	479	402	304	415	350	257
Fife	1,027	801	550	894	691	454	1,018	801	560	871	675	445
Forth Valley	758	605	456	655	520	377	811	655	483	705	559	394
Grampian	1,366	1,100	721	1,174	947	578	1,358	1,111	751	1,143	931	587
Greater Glasgow and Clyde	3,278	2,429	1,865	2,862	2,106	1,565	3,297	2,484	1,921	2,913	2,157	1,615
Highland	951	798	566	684	586	372	931	764	565	710	592	405
Lanarkshire	1,726	1,267	956	1,477	1,068	786	1,615	1,241	950	1,369	1,028	763
Lothian	2,171	1,612	1,165	1,862	1,369	932	2,115	1,610	1,178	1,832	1,387	968
Orkney	53	37	34	33	27	24	50	36	30	26	21	15
Shetland	43	34	26	24	18	10	58	49	44	29	27	24
Tayside	1,132	925	592	933	746	433	1,202	950	640	1,018	789	486
Western Isles	106	88	71	62	52	38	126	103	84	71	59	41
Unknown	575	214	147	549	193	127	585	188	134	550	159	105
SCOTLAND	15,195	11,440	8,279	12,898	9,615	6,602	15,126	11,529	8,482	12,913	9,698	6,789

11/04/2022						18/04/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,135	864	623	974	732	499	1,174	892	644	994	754	517
372	315	243	296	249	183	323	279	210	261	227	163
462	394	294	363	307	215	488	399	329	389	316	251
1,028	807	549	862	672	421	973	791	563	827	662	444
800	639	490	715	562	416	740	601	464	651	519	387
1,361	1,118	714	1,154	951	556	1,400	1,134	770	1,192	959	602
3,238	2,421	1,838	2,834	2,108	1,547	3,103	2,457	1,897	2,682	2,095	1,547
1,034	864	580	778	677	402	1,032	842	599	744	617	390
1,697	1,287	986	1,434	1,069	786	1,646	1,323	1,028	1,400	1,107	826
2,227	1,685	1,184	1,951	1,475	996	2,052	1,564	1,105	1,761	1,320	882
55	44	33	33	30	20	57	38	32	34	25	19
68	51	44	31	24	19	42	35	32	22	19	17
1,074	865	556	908	718	420	1,100	900	608	910	742	460
120	103	74	66	63	35	122	99	75	65	56	34
630	214	150	594	190	128	651	245	166	625	227	150
15,301	11,671	8,358	12,993	9,827	6,643	14,903	11,599	8,522	12,557	9,645	6,689

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/03/2022			04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	39	00:10:28	00:18:41	34	00:09:56	00:27:29	33	00:09:15	00:21:27	37	00:07:44	00:15:53
Borders	6	00:09:50	00:22:00	*	*	*	8	00:07:36	00:23:00	13	00:11:08	00:26:20
Dumfries and Galloway	7	00:04:17	00:06:38	13	00:10:57	00:15:18	10	00:07:43	00:24:46	14	00:05:17	00:22:50
Fife	33	00:08:33	00:17:07	20	00:08:02	00:14:28	23	00:05:36	00:14:02	17	00:06:43	00:11:44
Forth Valley	19	00:08:03	00:20:18	23	00:07:44	00:17:49	31	00:07:58	00:18:11	18	00:13:04	00:22:03
Grampian	39	00:06:43	00:19:20	40	00:06:20	00:16:21	30	00:05:15	00:15:43	27	00:04:57	00:14:38
Greater Glasgow and Clyde	92	00:06:42	00:14:06	109	00:06:51	00:12:48	99	00:07:11	00:12:30	80	00:05:42	00:09:35
Highland	17	00:14:06	00:22:57	23	00:11:26	00:24:33	25	00:09:01	00:18:49	27	00:06:55	00:18:06
Lanarkshire	49	00:08:30	00:16:01	47	00:07:55	00:14:43	52	00:09:19	00:18:08	50	00:06:31	00:13:42
Lothian	45	00:07:59	00:15:08	50	00:05:59	00:15:31	55	00:05:54	00:11:53	42	00:06:42	00:12:26
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	29	00:05:54	00:15:36	31	00:06:53	00:17:47	34	00:04:42	00:18:22	30	00:07:38	00:16:57
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	384	00:07:13	00:16:54	399	00:07:16	00:17:15	409	00:07:30	00:18:01	368	00:06:41	00:16:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/03/2022			04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	129	00:12:21	00:24:57	124	00:14:07	00:28:20	131	00:10:52	00:22:50	132	00:09:08	00:19:30
Borders	35	00:13:20	00:22:36	34	00:08:13	00:29:31	30	00:13:08	00:26:45	26	00:11:57	00:32:19
Dumfries and Galloway	44	00:08:35	00:28:25	39	00:07:33	00:23:59	29	00:07:23	00:23:12	46	00:08:19	00:27:13
Fife	122	00:09:15	00:18:55	113	00:09:42	00:21:03	98	00:09:02	00:17:08	113	00:08:09	00:19:30
Forth Valley	93	00:08:20	00:17:58	76	00:07:51	00:19:01	110	00:09:11	00:20:30	88	00:08:42	00:16:46
Grampian	156	00:08:12	00:19:52	141	00:07:56	00:22:25	129	00:07:56	00:21:16	165	00:08:20	00:21:12
Greater Glasgow and Clyde	467	00:08:09	00:16:44	419	00:07:59	00:16:41	404	00:08:06	00:16:35	390	00:07:34	00:13:50
Highland	84	00:08:03	00:25:04	86	00:09:59	00:27:15	110	00:09:28	00:26:08	93	00:07:32	00:22:02
Lanarkshire	235	00:09:58	00:20:32	228	00:09:04	00:20:47	199	00:10:07	00:20:01	265	00:09:54	00:19:19
Lothian	269	00:08:52	00:17:35	223	00:07:46	00:15:43	253	00:09:00	00:18:39	217	00:07:55	00:14:35
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	118	00:07:22	00:17:17	114	00:08:04	00:18:30	91	00:08:12	00:20:47	120	00:07:15	00:19:21
Western Isles	10	00:06:33	00:25:07	10	00:13:31	00:36:50	7	00:08:01	00:27:22	8	00:13:26	00:22:51
Unknown	48	00:10:41	00:16:14	41	00:09:35	00:29:10	42	00:07:19	00:21:24	54	00:09:59	00:21:58
SCOTLAND	1,815	00:08:58	00:19:24	1,657	00:08:46	00:20:39	1,639	00:08:40	00:20:14	1,725	00:08:21	00:18:37

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/03/2022			04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	341	00:27:00	01:29:28	357	00:27:22	01:12:45	309	00:22:19	01:12:07	303	00:20:27	00:53:16
Borders	87	00:16:17	00:33:07	78	00:13:51	00:31:08	89	00:13:20	00:31:27	78	00:12:26	00:34:15
Dumfries and Galloway	125	00:15:22	00:39:47	120	00:12:39	00:35:25	103	00:13:28	00:36:03	106	00:13:49	00:38:44
Fife	315	00:18:36	00:40:17	271	00:17:08	00:38:24	276	00:16:19	00:34:43	242	00:14:48	00:31:57
Forth Valley	203	00:16:43	00:34:56	249	00:16:33	00:32:04	225	00:18:21	00:41:25	212	00:16:04	00:31:38
Grampian	335	00:14:43	00:36:00	354	00:16:22	00:40:43	358	00:14:55	00:34:09	357	00:13:53	00:33:53
Greater Glasgow and Clyde	926	00:19:57	00:50:08	885	00:17:34	00:38:59	853	00:17:09	00:46:27	876	00:15:37	00:36:28
Highland	198	00:13:21	00:31:29	204	00:13:48	00:30:43	214	00:14:29	00:34:12	195	00:13:28	00:32:01
Lanarkshire	494	00:24:42	01:06:11	426	00:21:29	00:47:06	485	00:21:51	00:46:14	481	00:18:31	00:40:27
Lothian	576	00:16:16	00:34:35	603	00:15:43	00:32:18	601	00:16:42	00:35:28	525	00:14:51	00:29:14
Orkney	*	*	*	*	*	*	10	00:06:05	00:20:11	7	00:06:50	00:47:33
Shetland	*	*	*	*	*	*	6	00:16:37	00:33:19	6	00:08:08	00:27:15
Tayside	300	00:14:39	00:32:53	327	00:16:01	00:35:14	299	00:15:47	00:32:31	280	00:13:52	00:31:38
Western Isles	15	00:17:55	00:56:58	19	00:11:54	00:29:41	20	00:20:48	00:37:54	20	00:16:04	00:37:41
Unknown	68	00:22:36	00:36:27	60	00:18:41	00:37:56	75	00:16:47	00:38:41	82	00:14:40	00:39:01
SCOTLAND	3,994	00:18:49	00:44:45	3,965	00:17:32	00:40:47	3,923	00:17:30	00:41:12	3,770	00:15:29	00:35:22

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	28/03/2022			04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	209	01:10:24	06:22:37	196	01:05:07	05:20:48	254	00:47:24	05:45:14	275	00:42:12	02:35:37
Borders	133	00:24:44	01:25:36	129	00:19:46	00:49:37	121	00:26:09	01:24:33	109	00:20:25	01:04:42
Dumfries and Galloway	125	00:22:57	01:14:06	176	00:27:37	01:24:09	161	00:26:32	01:28:13	150	00:24:16	01:03:17
Fife	219	00:55:36	03:32:47	270	00:47:26	02:45:51	274	00:42:55	02:25:25	285	00:25:20	01:43:10
Forth Valley	203	00:51:42	02:40:27	209	00:33:54	02:20:02	194	00:43:54	02:54:54	200	00:37:19	02:13:13
Grampian	407	00:27:41	01:56:55	391	00:27:27	02:34:56	428	00:28:13	01:43:51	401	00:24:00	01:42:01
Greater Glasgow and Clyde	600	01:11:57	05:47:12	727	00:59:30	04:33:55	734	00:49:18	03:55:44	727	00:35:43	02:22:35
Highland	284	00:21:21	01:13:00	277	00:19:18	00:57:52	321	00:19:44	01:15:07	296	00:20:27	01:21:32
Lanarkshire	277	01:58:53	08:31:44	317	01:04:12	03:58:30	322	00:56:25	05:02:29	302	00:43:06	03:41:23
Lothian	462	01:03:40	03:17:56	502	00:48:33	02:47:49	546	00:51:23	02:53:23	517	00:28:37	01:46:48
Orkney	15	00:19:44	00:37:48	13	00:15:30	00:30:29	14	00:08:09	01:20:45	13	00:11:57	00:32:47
Shetland	12	00:23:26	01:07:48	13	00:36:01	01:07:53	14	00:26:00	01:05:27	10	00:31:29	02:20:13
Tayside	297	00:33:50	01:52:30	313	00:33:03	02:11:40	291	00:36:16	01:49:46	310	00:26:45	01:36:40
Western Isles	23	00:14:48	00:57:03	29	00:16:43	00:55:35	33	00:17:02	00:47:57	25	00:20:18	01:27:53
Unknown	71	00:35:45	02:28:56	54	00:32:32	02:35:54	67	00:34:21	02:08:03	78	00:22:02	01:20:27
SCOTLAND	3,337	00:44:44	03:41:11	3,616	00:38:26	02:58:39	3,774	00:38:53	02:44:14	3,698	00:28:57	01:58:51

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	28/03/2022			04/04/2022			11/04/2022			18/04/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	489	01:11:24	03:32:02	498	01:06:08	04:01:08	474	01:06:30	03:54:32	505	00:55:27	03:08:06
Borders	184	00:36:59	01:07:24	181	00:34:15	00:59:37	169	00:32:41	01:04:26	168	00:35:02	01:04:26
Dumfries & Galloway	206	00:21:26	00:39:44	258	00:23:55	00:43:27	211	00:22:57	00:37:53	245	00:24:02	00:48:40
Fife	433	00:43:07	01:41:04	398	00:48:22	02:03:37	384	00:38:33	01:35:50	397	00:36:18	01:07:38
Forth Valley	373	00:36:02	00:55:09	406	00:36:38	01:00:05	427	00:39:05	01:05:43	400	00:37:38	00:56:18
Grampian	603	00:42:32	02:03:14	604	00:43:21	02:33:33	581	00:46:27	02:12:05	632	00:41:32	01:55:22
Greater Glasgow & Clyde	1,780	00:44:35	01:44:06	1,795	00:45:35	01:42:20	1,759	00:43:30	01:25:55	1,722	00:45:00	01:41:47
Highland	273	00:26:03	01:11:33	308	00:25:05	01:19:24	316	00:28:06	01:17:15	295	00:25:06	01:15:25
Lanarkshire	728	00:53:39	02:04:35	724	00:50:08	01:37:23	714	00:48:38	01:26:56	778	00:49:47	01:29:32
Lothian	960	00:42:13	01:05:34	970	00:40:35	01:04:26	990	00:41:22	01:03:05	902	00:38:18	01:02:07
Orkney	24	00:14:26	00:22:51	15	00:11:24	00:22:02	21	00:15:00	00:24:59	16	00:14:23	00:22:11
Shetland	10	00:19:44	00:42:28	24	00:26:58	00:41:38	21	00:22:27	00:43:31	19	00:21:29	00:44:12
Tayside	485	00:29:29	00:52:51	539	00:29:25	00:58:03	465	00:28:52	00:51:05	534	00:30:43	00:56:20
Western Isles	33	00:16:26	00:31:19	34	00:20:40	00:39:59	30	00:15:11	00:32:30	25	00:16:02	00:23:23
SCOTLAND	6,581	00:41:37	01:39:34	6,754	00:41:08	01:38:55	6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52

Table 7 - Turnaround Times by Hospital

Week Commencing		28/03/2022			04/04/2022			11/04/2022			18/04/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	01:35:30	03:54:12	189	01:01:55	03:14:41	193	01:17:57	04:18:00	178	01:10:10	03:11:03
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	307	01:00:02	03:18:29	309	01:10:20	04:22:07	281	01:02:47	03:41:30	327	00:51:27	02:59:59
Borders	Borders General Hospital (Melrose)	184	00:36:59	01:07:24	181	00:34:15	00:59:37	169	00:32:41	01:04:26	168	00:35:02	01:04:26
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:18:57	00:32:59	48	00:21:53	00:33:03	45	00:25:37	00:34:28	45	00:22:04	00:32:50
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	168	00:21:41	00:40:06	210	00:24:12	00:45:18	166	00:22:49	00:37:59	200	00:24:26	00:53:02
Fife	Victoria Hospital (Kirkcaldy)	433	00:43:07	01:41:04	398	00:48:22	02:03:37	384	00:38:33	01:35:50	397	00:36:18	01:07:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	373	00:36:02	00:55:09	406	00:36:38	01:00:05	427	00:39:05	01:05:43	400	00:37:38	00:56:18
Grampian	Aberdeen Royal Infirmary (Aberdeen)	466	00:43:55	02:04:28	486	00:47:17	02:46:49	451	00:48:17	02:15:14	476	00:44:06	02:05:38
Grampian	Dr Gray's Hospital (Elgin)	124	00:39:10	01:31:08	105	00:35:32	01:32:59	119	00:42:58	01:58:19	136	00:40:07	01:34:35
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:36:45	00:53:07	13	00:18:14	00:26:56	11	00:29:01	00:45:10	20	00:24:07	00:36:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	510	00:37:35	00:56:21	533	00:40:46	01:07:15	546	00:38:51	00:59:19	518	00:40:07	00:57:40
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	128	00:34:50	01:06:36	133	00:35:16	01:24:51	102	00:34:03	00:55:46	97	00:34:14	01:03:17
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	734	00:55:51	02:40:27	745	00:56:19	02:40:53	711	00:51:55	02:02:00	739	01:01:46	02:38:15
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	351	00:44:56	01:19:19	330	00:43:59	01:19:28	351	00:42:35	01:12:03	310	00:39:58	01:05:36
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	57	00:39:47	01:06:44	54	00:36:15	01:01:23	49	00:47:26	01:10:37	58	00:39:46	01:04:44
Highland	Belford Hospital (Fort William)	27	00:21:10	00:29:14	31	00:21:00	00:37:33	31	00:30:21	00:40:43	24	00:22:36	00:40:38
Highland	Caitness General Hospital (Wick)	32	00:20:22	00:32:44	32	00:23:30	00:37:36	40	00:24:29	00:43:38	38	00:19:14	00:33:34
Highland	Lorn & Islands Hospital (Oban)	25	00:27:45	00:43:44	21	00:23:19	00:36:22	26	00:24:51	00:44:06	19	00:28:25	00:39:52
Highland	Raigmore Hospital (Inverness)	189	00:29:35	01:47:29	224	00:26:46	01:38:46	219	00:28:49	01:37:04	214	00:27:56	01:23:27
Lanarkshire	University Hospital Hairmyres (East Kilbride)	220	00:47:11	01:39:40	210	00:45:23	01:14:08	226	00:47:15	01:27:56	222	00:42:10	01:10:05
Lanarkshire	University Hospital Monklands (Airdrie)	205	00:53:32	01:46:25	224	00:47:00	01:38:08	199	00:46:43	01:18:01	243	00:52:39	01:29:33
Lanarkshire	University Hospital Wishaw (Wishaw)	303	00:59:56	02:23:21	290	00:57:59	01:44:01	289	00:50:09	01:34:27	313	00:53:55	01:43:43
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:36:22	01:06:13	29	00:36:11	00:53:06	27	00:29:14	00:49:38	25	00:32:48	00:42:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	737	00:43:01	01:05:38	698	00:40:17	01:02:53	761	00:42:16	01:04:41	656	00:38:38	01:03:16
Lothian	St John's Hospital (Livingston)	192	00:40:40	01:04:54	243	00:41:18	01:08:49	202	00:38:22	01:00:20	221	00:38:44	01:00:19
Orkney	Balfour Hospital (Kirkwall)	24	00:14:26	00:22:51	15	00:11:24	00:22:02	21	00:15:00	00:24:59	16	00:14:23	00:22:11
Shetland	Gilbert Bain Hospital (Lerwick)	10	00:19:44	00:42:28	24	00:26:58	00:41:38	21	00:22:27	00:43:31	19	00:21:29	00:44:12
Tayside	Ninewells Hospital (Dundee)	423	00:30:33	00:53:27	453	00:30:43	01:00:33	388	00:29:39	00:52:38	444	00:32:34	00:58:49
Tayside	Perth Royal Infirmary (Perth)	62	00:24:16	00:38:06	86	00:23:02	00:35:54	77	00:24:17	00:38:38	90	00:24:15	00:36:37
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:16:26	00:31:19	34	00:20:40	00:39:59	30	00:15:11	00:32:30	25	00:16:02	00:23:23
SCOTLAND		6,581	00:41:37	01:39:34	6,754	00:41:08	01:38:55	6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)