

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

20/05/2024

to

10/06/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	20/05/2024						27/05/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,003	809	611	849	684	491	1,164	929	680	991	781	540
Borders	413	355	251	352	300	202	349	312	226	301	267	186
Dumfries and Galloway	499	412	346	411	336	275	475	407	322	408	351	268
Fife	1,012	827	567	877	701	453	1,123	914	618	978	780	491
Forth Valley	817	661	476	732	587	410	766	620	483	694	557	422
Grampian	1,443	1,139	738	1,258	996	608	1,520	1,208	777	1,346	1,070	646
Greater Glasgow and Clyde	3,386	2,762	2,030	2,932	2,359	1,647	3,564	2,825	2,060	3,115	2,431	1,697
Highland	1,066	892	644	814	690	456	1,054	852	624	818	689	478
Lanarkshire	1,898	1,472	1,093	1,636	1,255	889	1,905	1,490	1,133	1,644	1,270	933
Lothian	2,406	1,886	1,286	2,145	1,697	1,110	2,421	1,852	1,227	2,190	1,678	1,074
Orkney	58	42	34	26	22	15	65	48	41	27	21	14
Shetland	47	37	28	35	27	18	52	39	34	24	21	17
Tayside	1,223	1,060	638	1,054	903	492	1,243	1,046	689	1,065	880	530
Western Isles	133	106	83	69	57	36	137	113	94	71	60	41
Unknown	442	116	80	430	108	72	474	128	83	464	123	80
SCOTLAND	15,846	12,576	8,905	13,620	10,722	7,174	16,312	12,783	9,091	14,136	10,979	7,417

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03/06/2024						10/06/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,082	907	644	924	768	519	1,113	878	605	967	760	493
386	345	251	324	289	204	347	306	219	299	262	178
487	415	338	421	354	282	510	420	321	419	348	259
1,141	923	617	1,020	818	520	1,103	884	643	987	776	546
774	641	479	700	576	419	811	659	496	729	586	426
1,488	1,144	788	1,285	987	643	1,592	1,194	770	1,419	1,068	652
3,263	2,626	1,991	2,832	2,250	1,638	3,290	2,630	1,998	2,841	2,236	1,629
1,050	874	649	810	692	473	1,122	911	673	856	705	480
1,736	1,396	1,059	1,514	1,203	880	1,861	1,482	1,162	1,560	1,218	916
2,410	1,874	1,237	2,135	1,656	1,032	2,326	1,803	1,217	2,086	1,610	1,044
84	66	56	41	35	25	59	50	47	32	30	27
77	60	52	38	34	27	64	47	36	33	26	15
1,237	1,020	612	1,090	889	489	1,297	1,071	659	1,140	931	529
147	124	103	59	56	37	116	92	70	65	55	37
397	100	69	387	94	64	396	90	70	385	84	64
15,759	12,515	8,945	13,580	10,701	7,252	16,007	12,517	8,986	13,818	10,695	7,295

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	25	00:08:37	00:14:43	37	00:06:44	00:16:22	41	00:08:02	00:15:13	37	00:06:33	00:14:41
Borders	10	00:13:26	00:27:25	5	00:08:19	00:11:20	11	00:06:22	00:11:11	8	00:05:44	00:16:42
Dumfries and Galloway	11	00:08:33	00:17:02	13	00:08:13	00:12:46	8	00:12:37	00:26:05	15	00:05:02	00:20:05
Fife	26	00:08:43	00:13:38	37	00:07:10	00:15:31	31	00:07:42	00:14:57	38	00:07:41	00:17:25
Forth Valley	32	00:07:21	00:15:57	21	00:07:27	00:12:07	27	00:07:22	00:15:59	27	00:08:24	00:15:12
Grampian	43	00:05:53	00:17:52	39	00:05:31	00:13:11	36	00:05:36	00:13:50	51	00:06:35	00:22:07
Greater Glasgow and Clyde	110	00:06:25	00:11:37	116	00:06:28	00:11:30	105	00:06:15	00:10:36	115	00:06:41	00:12:21
Highland	24	00:07:37	00:16:34	24	00:08:17	00:24:17	21	00:09:27	00:22:39	22	00:08:45	00:20:51
Lanarkshire	66	00:08:19	00:16:41	65	00:08:25	00:14:38	52	00:07:25	00:17:55	51	00:06:55	00:11:39
Lothian	58	00:06:55	00:14:15	76	00:06:03	00:10:55	84	00:06:49	00:13:38	88	00:06:25	00:10:25
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	42	00:04:30	00:17:32	39	00:06:20	00:14:46	36	00:07:25	00:14:17	49	00:07:14	00:16:36
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	5	00:16:13	00:29:55	6	00:11:41	00:20:04	6	00:07:43	00:13:49
SCOTLAND	457	00:07:16	00:15:50	483	00:06:47	00:14:38	465	00:06:50	00:14:56	513	00:06:54	00:15:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	147	00:09:55	00:21:42	135	00:10:27	00:21:33	154	00:08:59	00:21:12	155	00:09:10	00:23:24
Borders	44	00:07:25	00:19:08	50	00:08:18	00:20:05	42	00:07:45	00:20:17	33	00:09:54	00:22:38
Dumfries and Galloway	55	00:11:01	00:26:46	68	00:10:55	00:29:40	57	00:07:50	00:24:34	55	00:12:02	00:25:37
Fife	104	00:07:26	00:14:53	135	00:08:37	00:21:06	155	00:08:54	00:19:29	153	00:09:06	00:20:14
Forth Valley	113	00:08:12	00:20:00	112	00:07:58	00:17:55	124	00:09:44	00:20:15	122	00:09:12	00:18:39
Grampian	198	00:09:40	00:23:14	220	00:07:34	00:25:10	183	00:07:39	00:21:16	213	00:08:29	00:24:39
Greater Glasgow and Clyde	520	00:07:41	00:14:11	552	00:07:37	00:13:40	531	00:07:37	00:13:24	489	00:07:40	00:14:08
Highland	128	00:07:13	00:21:52	128	00:09:39	00:28:37	120	00:07:41	00:27:40	115	00:07:34	00:21:18
Lanarkshire	275	00:08:54	00:16:35	279	00:09:12	00:18:16	269	00:08:56	00:16:33	274	00:08:57	00:17:30
Lothian	361	00:07:28	00:15:04	329	00:07:45	00:15:12	332	00:07:17	00:15:37	308	00:07:17	00:15:12
Orkney	*	*	*	*	*	*	6	00:10:24	00:44:04	*	*	*
Shetland	*	*	*	*	*	*	9	00:12:38	00:24:43	7	00:04:51	00:28:50
Tayside	159	00:07:15	00:18:57	148	00:07:26	00:19:07	146	00:08:02	00:22:45	164	00:08:41	00:21:06
Western Isles	9	00:09:59	00:31:59	9	00:13:27	00:28:10	7	00:16:53	00:26:06	*	*	*
Unknown	36	00:11:42	00:25:30	47	00:11:37	00:33:54	25	00:11:54	00:19:59	18	00:11:53	00:17:45
SCOTLAND	2,156	00:08:08	00:18:04	2,217	00:08:12	00:19:06	2,160	00:08:00	00:18:20	2,114	00:08:16	00:19:02

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	282	00:17:34	00:41:03	316	00:20:03	00:46:59	320	00:19:15	00:47:46	313	00:20:32	00:44:36
Borders	95	00:12:50	00:27:39	100	00:12:49	00:27:03	114	00:15:19	00:30:28	120	00:14:14	00:33:44
Dumfries and Galloway	130	00:19:14	00:49:43	124	00:14:49	00:36:04	136	00:19:35	00:39:44	128	00:14:49	00:37:48
Fife	294	00:13:48	00:27:26	304	00:15:12	00:32:36	336	00:17:14	00:38:51	302	00:18:24	00:40:32
Forth Valley	221	00:17:00	00:37:29	236	00:17:42	00:36:58	210	00:17:46	00:37:52	238	00:16:58	00:39:41
Grampian	396	00:17:22	00:39:56	429	00:16:36	00:41:40	416	00:18:48	00:56:03	453	00:19:19	00:57:49
Greater Glasgow and Clyde	926	00:14:40	00:35:55	961	00:15:24	00:36:35	876	00:15:46	00:36:11	874	00:15:19	00:31:58
Highland	261	00:14:12	00:40:27	250	00:15:11	00:37:15	246	00:13:41	00:36:14	275	00:15:57	00:42:42
Lanarkshire	526	00:20:46	00:41:08	578	00:20:54	00:48:45	482	00:20:01	00:43:06	507	00:19:57	00:46:20
Lothian	672	00:15:25	00:32:11	699	00:16:20	00:36:04	636	00:15:05	00:30:31	630	00:15:37	00:32:15
Orkney	9	00:20:11	00:45:07	7	00:15:31	00:25:10	10	00:14:00	01:04:37	*	*	*
Shetland	12	00:24:30	00:35:00	7	00:11:45	00:40:14	13	00:10:18	00:44:25	*	*	*
Tayside	339	00:13:42	00:31:40	344	00:14:20	00:32:56	360	00:15:09	00:33:59	370	00:16:52	00:39:58
Western Isles	19	00:18:47	00:45:28	28	00:20:38	00:46:52	25	00:20:48	00:41:27	19	00:17:15	00:49:03
Unknown	43	00:16:17	00:31:41	33	00:18:03	00:34:33	35	00:14:53	00:34:02	36	00:14:13	00:33:50
SCOTLAND	4,225	00:16:06	00:36:40	4,416	00:16:39	00:38:23	4,215	00:16:52	00:38:46	4,279	00:16:52	00:40:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/05/2024 ^P			27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	218	00:38:19	04:08:31	276	00:36:38	02:54:42	241	00:37:19	03:57:58	240	00:43:38	03:50:03
Borders	150	00:18:35	01:04:24	111	00:22:06	01:26:31	120	00:25:46	01:12:14	99	00:25:48	01:24:56
Dumfries and Galloway	138	00:21:00	01:45:25	142	00:27:07	01:32:13	153	00:29:16	01:41:53	146	00:27:25	01:31:08
Fife	266	00:27:56	01:52:36	301	00:33:19	02:07:36	290	00:45:15	02:47:00	276	00:43:58	02:56:41
Forth Valley	215	00:37:42	02:30:43	178	00:43:01	02:32:59	206	00:31:29	01:53:57	188	00:38:40	02:43:25
Grampian	348	00:27:10	02:53:03	366	00:36:24	02:23:30	334	00:43:01	03:53:59	326	00:46:55	04:13:29
Greater Glasgow and Clyde	781	00:33:56	02:22:18	758	00:30:30	02:20:00	693	00:36:00	02:34:20	725	00:32:39	02:32:20
Highland	274	00:19:18	01:24:02	281	00:25:22	01:28:25	300	00:20:51	01:22:08	289	00:26:03	01:20:37
Lanarkshire	351	01:02:13	04:26:51	327	01:16:15	05:36:46	377	00:57:58	04:49:08	366	00:44:49	03:07:04
Lothian	564	00:36:24	03:47:19	524	00:48:30	03:39:22	566	00:34:58	02:34:09	537	00:43:50	03:39:59
Orkney	9	00:21:52	00:56:36	8	00:11:47	01:05:32	16	00:22:31	01:37:37	11	00:20:27	00:43:33
Shetland	12	00:30:46	01:17:36	12	00:33:31	01:11:43	11	00:22:05	01:17:06	14	00:10:19	00:45:11
Tayside	356	00:25:05	01:22:19	336	00:27:53	01:19:39	337	00:30:52	01:43:49	336	00:32:41	01:47:15
Western Isles	27	00:11:18	00:34:39	20	00:18:49	01:10:47	20	00:14:56	00:59:25	31	00:23:52	01:07:58
Unknown	21	00:36:19	03:43:21	36	00:36:03	02:37:15	25	00:19:16	01:59:25	24	00:23:36	01:05:51
SCOTLAND	3,730	00:31:04	02:32:29	3,676	00:34:11	02:36:59	3,689	00:34:54	02:39:55	3,608	00:35:19	02:46:23

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	20/05/2024			27/05/2024			03/06/2024			10/06/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	478	00:50:52	03:22:11	526	00:44:47	02:30:46	502	00:50:28	03:05:18	485	00:59:05	03:15:27
Borders	194	00:33:36	00:51:59	178	00:34:19	00:57:32	195	00:33:35	00:50:21	173	00:29:27	00:44:51
Dumfries & Galloway	267	00:33:38	01:20:24	265	00:32:21	01:00:30	275	00:33:32	01:16:26	256	00:35:21	01:20:07
Fife	415	00:44:00	01:19:00	452	00:44:13	01:24:59	489	00:48:20	01:54:45	492	00:50:08	01:50:12
Forth Valley	415	00:42:54	01:11:26	430	00:45:52	01:16:06	425	00:45:39	01:20:05	435	00:46:58	01:21:44
Grampian	649	00:53:46	03:32:25	697	00:59:03	03:21:13	672	01:01:09	03:24:50	705	00:56:04	03:29:09
Greater Glasgow & Clyde	1,801	00:44:41	01:13:39	1,894	00:46:26	01:23:15	1,814	00:44:48	01:18:49	1,833	00:47:44	01:26:27
Highland	349	00:28:10	01:09:03	373	00:34:12	01:49:06	356	00:29:42	01:27:29	363	00:31:23	01:31:57
Lanarkshire	832	00:58:11	02:07:41	881	00:58:00	02:19:31	837	00:54:56	02:04:11	864	00:57:26	02:01:18
Lothian	1,064	00:48:21	01:20:17	1,040	00:49:42	01:19:48	980	00:46:26	01:16:23	988	00:50:26	01:19:37
Orkney	15	00:18:32	00:28:07	16	00:16:41	00:36:30	26	00:17:52	00:33:07	27	00:18:54	00:29:39
Shetland	19	00:24:23	00:37:57	17	00:21:38	00:48:40	24	00:24:23	00:41:24	12	00:29:21	00:51:08
Tayside	543	00:30:27	00:52:40	585	00:29:49	00:54:00	558	00:31:23	00:59:45	583	00:34:22	01:07:08
Western Isles	35	00:20:33	00:39:58	35	00:18:32	00:31:09	31	00:20:07	00:32:06	33	00:18:57	00:30:58
SCOTLAND	7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42

Table 7 - Turnaround Times by Hospital

Week Commencing		20/05/2024			27/05/2024			03/06/2024			10/06/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:43:24	02:25:02	187	00:56:36	03:17:45	157	00:53:32	03:00:43	167	01:06:05	03:31:47
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	312	00:56:13	03:33:29	339	00:41:50	01:44:04	345	00:50:06	03:10:56	318	00:55:41	03:13:26
Borders	Borders General Hospital (Melrose)	194	00:33:36	00:51:59	178	00:34:19	00:57:32	195	00:33:35	00:50:21	173	00:29:27	00:44:51
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:27:26	00:52:21	52	00:30:23	00:52:57	37	00:27:10	00:37:08	39	00:31:52	00:54:47
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	219	00:34:22	01:23:54	213	00:32:39	01:04:37	238	00:35:34	01:20:19	217	00:35:49	01:20:32
Fife	Victoria Hospital (Kirkcaldy)	415	00:44:00	01:19:00	452	00:44:13	01:24:59	489	00:48:20	01:54:45	492	00:50:08	01:50:12
Forth Valley	Forth Valley Royal Hospital (Larbert)	415	00:42:54	01:11:26	430	00:45:52	01:16:06	425	00:45:39	01:20:05	435	00:46:58	01:21:44
Grampian	Aberdeen Royal Infirmary (Aberdeen)	507	00:59:16	03:36:12	554	01:04:20	03:33:19	506	01:03:42	03:33:43	555	00:57:11	03:24:55
Grampian	Dr Gray's Hospital (Elgin)	128	00:43:46	02:27:19	127	00:44:11	02:50:00	151	00:57:12	02:32:49	131	00:57:41	03:50:01
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:27:14	01:02:58	16	00:23:56	00:46:23	15	00:26:45	00:49:42	19	00:25:51	00:45:12
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	506	00:40:21	01:05:56	501	00:40:03	01:05:42	521	00:40:07	01:01:28	521	00:45:47	01:15:43
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	132	00:36:06	01:08:07	127	00:34:25	00:52:17	100	00:31:52	00:58:10	131	00:32:41	00:59:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	748	00:49:24	01:17:54	814	00:53:31	01:36:28	770	00:52:19	01:30:41	796	00:54:38	01:40:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	347	00:44:22	01:17:53	361	00:47:41	01:22:46	348	00:44:10	01:18:12	325	00:45:47	01:17:29
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	68	00:38:40	01:01:49	91	00:41:16	01:15:41	75	00:43:24	01:07:41	60	00:40:58	01:03:03
Highland	Belford Hospital (Fort William)	38	00:27:46	00:41:40	42	00:30:37	00:54:40	31	00:23:58	00:42:03	49	00:26:15	00:49:48
Highland	Caithness General Hospital (Wick)	40	00:19:47	00:38:03	30	00:25:06	00:41:59	38	00:23:31	00:55:53	30	00:26:24	00:34:51
Highland	Lorn & Islands Hospital (Oban)	26	00:19:52	00:35:52	31	00:21:51	00:40:09	24	00:19:39	00:35:42	22	00:22:37	00:35:33
Highland	Raigmore Hospital (Inverness)	245	00:32:07	01:14:52	270	00:39:49	02:01:10	263	00:32:29	01:48:20	262	00:35:49	01:46:06
Lanarkshire	University Hospital Hairmyres (East Kilbride)	244	00:51:34	02:03:30	249	00:56:38	02:12:09	249	00:51:24	01:41:17	270	00:54:00	02:04:59
Lanarkshire	University Hospital Monklands (Airdrie)	266	01:05:13	02:08:50	276	00:53:11	01:41:35	253	00:54:36	02:01:30	275	01:00:49	01:39:04
Lanarkshire	University Hospital Wishaw (Wishaw)	322	00:56:05	02:10:18	356	01:02:06	03:21:37	335	00:58:12	02:29:28	319	00:57:53	02:12:57
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:34:17	01:06:35	32	00:39:42	01:01:26	28	00:34:08	00:57:13	28	00:40:31	00:59:45
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	810	00:51:43	01:24:02	764	00:51:58	01:23:42	738	00:48:23	01:19:37	747	00:52:28	01:24:08
Lothian	St John's Hospital (Livingston)	222	00:41:31	01:08:18	244	00:45:37	01:11:44	214	00:42:20	01:03:59	213	00:45:20	01:05:42
Orkney	Balfour Hospital (Kirkwall)	15	00:18:32	00:28:07	16	00:16:41	00:36:30	26	00:17:52	00:33:07	27	00:18:54	00:29:39
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:24:23	00:37:57	17	00:21:38	00:48:40	24	00:24:23	00:41:24	12	00:29:21	00:51:08
Tayside	Ninewells Hospital (Dundee)	460	00:31:10	00:53:34	504	00:31:04	00:55:45	483	00:32:05	01:00:20	481	00:36:33	01:09:34
Tayside	Perth Royal Infirmary (Perth)	83	00:28:22	00:39:42	81	00:21:53	00:44:44	75	00:26:13	00:44:48	102	00:27:10	00:42:49
Western Isles	Western Isles Hospital (Isle of Lewis)	35	00:20:33	00:39:58	35	00:18:32	00:31:09	31	00:20:07	00:32:06	33	00:18:57	00:30:58
SCOTLAND		7,076	00:44:01	01:29:10	7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)