

## Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

### Official Statistics Publication Weekly Statistics Published : 16 April 2025

Please read all accompanying notes and definitions before interpreting the data.

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#### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**17/03/2025**

to

**07/04/2025**

#### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	17/03/2025						24/03/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,186	936	628	1,039	821	523	1,028	831	584	891	708	465
Borders	383	323	231	316	260	175	348	289	205	289	234	155
Dumfries and Galloway	509	417	341	417	335	264	485	403	327	407	332	258
Fife	1,089	873	586	979	781	500	1,079	839	589	967	741	498
Forth Valley	735	575	407	674	527	361	797	639	442	735	589	395
Grampian	1,449	1,054	706	1,261	903	566	1,461	1,047	701	1,289	908	569
Greater Glasgow and Clyde	3,204	2,561	1,896	2,851	2,256	1,613	3,253	2,579	1,930	2,886	2,257	1,632
Highland	1,036	840	633	802	650	450	986	790	586	757	606	409
Lanarkshire	1,640	1,298	952	1,449	1,139	809	1,762	1,358	1,003	1,531	1,169	837
Lothian	2,255	1,689	1,151	2,017	1,503	982	2,178	1,649	1,093	1,974	1,497	953
Orkney	66	49	44	35	27	22	58	47	40	31	25	18
Shetland	57	51	43	40	37	29	50	42	37	33	27	22
Tayside	1,171	990	617	1,005	846	481	1,237	1,006	634	1,094	887	524
Western Isles	113	91	78	60	50	38	103	82	71	51	44	34
Unknown	332	55	38	328	53	36	329	45	32	324	44	31
<b>SCOTLAND</b>	<b>15,225</b>	<b>11,802</b>	<b>8,351</b>	<b>13,273</b>	<b>10,188</b>	<b>6,849</b>	<b>15,154</b>	<b>11,646</b>	<b>8,274</b>	<b>13,259</b>	<b>10,068</b>	<b>6,800</b>

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31/03/2025						07/04/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,105	899	612	957	770	486	1,051	870	608	899	728	475
360	299	216	299	244	164	468	374	262	383	298	193
468	411	320	408	355	272	468	403	329	395	337	264
1,080	843	570	967	743	474	1,062	844	570	966	759	488
812	654	454	760	611	414	872	686	447	805	633	398
1,469	1,084	691	1,322	970	584	1,423	1,080	720	1,253	940	587
3,329	2,618	1,924	2,958	2,316	1,658	3,261	2,615	1,947	2,874	2,270	1,624
1,108	896	660	866	703	474	1,016	827	625	782	637	444
1,813	1,380	1,030	1,601	1,219	886	1,771	1,328	985	1,573	1,163	833
2,339	1,810	1,162	2,123	1,649	1,022	2,372	1,711	1,163	2,170	1,558	1,030
82	58	49	46	36	28	56	45	37	29	24	17
56	44	34	35	32	23	66	52	45	40	34	27
1,262	1,049	646	1,119	921	527	1,248	1,029	643	1,093	884	510
112	88	74	51	43	29	108	83	70	58	44	31
432	58	40	427	58	40	429	56	37	423	55	36
<b>15,827</b>	<b>12,191</b>	<b>8,482</b>	<b>13,939</b>	<b>10,670</b>	<b>7,081</b>	<b>15,671</b>	<b>12,003</b>	<b>8,488</b>	<b>13,743</b>	<b>10,364</b>	<b>6,957</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	17/03/2025 <sup>P</sup>			24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	59	00:09:45	00:17:36	45	00:05:41	00:12:39	46	00:08:45	00:19:21	43	00:09:33	00:19:49
Borders	13	00:09:02	00:13:52	8	00:13:30	00:19:33	9	00:10:10	00:19:08	10	00:09:47	00:12:23
Dumfries and Galloway	17	00:05:19	00:13:09	18	00:09:30	00:25:52	17	00:09:53	00:19:04	13	00:12:31	00:28:40
Fife	48	00:08:09	00:17:01	45	00:08:02	00:15:20	35	00:06:45	00:12:18	34	00:06:41	00:15:32
Forth Valley	26	00:08:18	00:18:21	25	00:07:30	00:17:59	25	00:07:13	00:11:09	26	00:07:23	00:16:49
Grampian	41	00:05:12	00:18:33	40	00:06:02	00:17:03	46	00:07:26	00:16:44	45	00:06:12	00:18:52
Greater Glasgow and Clyde	103	00:05:55	00:10:15	125	00:06:29	00:12:21	103	00:06:23	00:12:52	103	00:07:13	00:13:02
Highland	23	00:07:58	00:29:40	20	00:11:47	00:19:50	31	00:06:38	00:15:55	29	00:06:47	00:21:36
Lanarkshire	82	00:06:41	00:15:49	56	00:08:31	00:15:51	68	00:08:16	00:14:09	50	00:08:01	00:17:36
Lothian	71	00:06:49	00:14:15	73	00:06:22	00:11:44	70	00:06:20	00:12:21	88	00:06:42	00:14:18
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	5	00:14:35	00:29:02
Tayside	34	00:06:26	00:21:45	36	00:04:55	00:17:23	41	00:06:34	00:18:47	31	00:06:41	00:13:54
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	5	00:13:21	00:32:02	*	*	*
SCOTLAND	525	00:07:03	00:16:28	497	00:07:10	00:16:27	501	00:07:08	00:15:59	485	00:07:13	00:16:18

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	17/03/2025 <sup>P</sup>			24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	177	00:11:09	00:23:30	135	00:11:18	00:25:10	157	00:10:04	00:19:52	142	00:09:48	00:19:46
Borders	30	00:09:30	00:23:21	30	00:12:11	00:24:04	30	00:08:13	00:21:57	38	00:10:23	00:23:27
Dumfries and Galloway	55	00:09:34	00:23:58	46	00:08:45	00:27:04	63	00:08:49	00:26:29	57	00:09:42	00:25:36
Fife	137	00:09:03	00:18:31	122	00:09:33	00:19:20	151	00:10:14	00:19:47	141	00:09:52	00:18:26
Forth Valley	143	00:08:29	00:18:22	128	00:10:11	00:23:40	114	00:08:28	00:19:18	116	00:09:00	00:18:59
Grampian	199	00:09:23	00:25:03	190	00:08:19	00:23:56	218	00:09:06	00:26:51	185	00:09:06	00:25:58
Greater Glasgow and Clyde	473	00:07:58	00:14:34	480	00:07:47	00:14:59	563	00:08:05	00:14:35	497	00:07:52	00:14:31
Highland	109	00:07:24	00:25:08	125	00:08:29	00:24:49	115	00:06:54	00:23:51	108	00:08:52	00:25:44
Lanarkshire	224	00:09:07	00:17:01	270	00:09:47	00:18:42	302	00:09:45	00:19:50	305	00:09:15	00:19:38
Lothian	318	00:08:00	00:15:40	307	00:07:57	00:16:38	316	00:07:51	00:14:26	317	00:08:15	00:15:41
Orkney	5	00:05:07	00:24:16	6	00:20:47	00:49:46	6	00:13:02	00:24:51	*	*	*
Shetland	8	00:14:52	01:12:13	6	00:13:58	00:33:38	*	*	*	*	*	*
Tayside	160	00:07:57	00:17:34	156	00:08:26	00:22:04	173	00:07:49	00:20:16	160	00:08:14	00:19:15
Western Isles	11	00:07:30	01:06:10	11	00:14:58	00:32:49	*	*	*	7	00:11:17	00:33:46
Unknown	17	00:13:42	00:20:02	21	00:08:40	00:15:20	22	00:08:53	00:17:26	23	00:10:51	00:29:57
SCOTLAND	2,066	00:08:42	00:18:58	2,033	00:08:50	00:20:08	2,237	00:08:34	00:19:11	2,102	00:08:39	00:19:20

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	17/03/2025 <sup>P</sup>			24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	335	00:22:37	01:11:36	282	00:19:42	00:52:45	277	00:16:32	00:40:22	271	00:18:57	00:44:32
Borders	94	00:14:02	00:28:45	71	00:13:28	00:30:26	88	00:13:26	00:26:40	99	00:15:29	00:40:14
Dumfries and Galloway	137	00:13:21	00:35:14	128	00:15:52	00:40:57	134	00:15:25	00:29:51	134	00:20:39	00:44:28
Fife	315	00:19:08	00:42:22	308	00:20:30	00:52:23	297	00:17:59	00:37:40	315	00:16:47	00:38:07
Forth Valley	194	00:18:45	00:33:16	236	00:19:31	00:52:47	257	00:18:15	00:37:00	271	00:18:37	00:38:28
Grampian	386	00:22:21	01:00:53	389	00:22:52	01:10:11	354	00:19:23	01:02:40	350	00:16:53	00:49:06
Greater Glasgow and Clyde	893	00:16:48	00:38:24	859	00:16:26	00:38:10	906	00:16:24	00:37:30	859	00:17:00	00:37:27
Highland	249	00:15:15	00:39:48	225	00:16:13	00:43:55	264	00:15:45	00:41:07	239	00:14:35	00:38:11
Lanarkshire	437	00:19:50	00:47:02	483	00:21:24	00:52:53	507	00:22:25	00:55:15	492	00:24:00	01:04:26
Lothian	594	00:17:52	00:36:53	593	00:16:55	00:38:34	645	00:16:20	00:33:31	642	00:19:36	00:57:25
Orkney	11	00:24:04	01:05:21	8	00:15:37	00:56:07	12	00:11:43	00:47:16	*	*	*
Shetland	11	00:20:13	00:49:59	12	00:22:16	00:50:06	12	00:08:47	00:26:34	12	00:16:11	00:33:10
Tayside	314	00:16:22	00:34:58	321	00:16:18	00:37:48	298	00:15:44	00:35:52	312	00:16:19	00:35:19
Western Isles	19	00:14:42	00:47:17	17	00:21:24	01:19:08	17	00:16:55	00:57:44	15	00:13:36	00:31:30
Unknown	22	00:22:20	00:37:06	11	00:16:52	00:29:49	15	00:19:21	00:35:24	*	*	*
SCOTLAND	4,011	00:18:01	00:42:43	3,943	00:18:21	00:45:30	4,083	00:17:20	00:40:27	4,029	00:18:17	00:44:52

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/03/2025 <sup>P</sup>			24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	234	00:53:17	05:16:14	227	00:39:59	02:53:56	281	00:33:46	02:15:50	261	00:32:01	02:09:31
Borders	118	00:23:53	01:22:44	121	00:23:00	01:16:19	115	00:21:28	00:56:55	147	00:23:17	01:26:02
Dumfries and Galloway	125	00:28:01	01:41:32	139	00:27:31	01:34:28	132	00:25:24	01:20:10	130	00:23:21	01:47:40
Fife	273	00:39:06	02:49:27	251	00:52:28	04:52:33	251	00:48:28	02:56:39	251	00:34:17	02:54:46
Forth Valley	158	00:46:20	02:53:41	190	01:04:19	04:49:50	209	00:42:08	02:58:48	217	01:04:08	04:03:05
Grampian	258	00:45:40	05:24:12	265	00:57:46	05:55:07	331	00:41:18	05:29:11	335	00:33:28	02:29:56
Greater Glasgow and Clyde	730	00:44:55	02:55:04	737	00:46:19	02:54:36	706	00:42:09	03:35:51	758	00:40:58	02:33:49
Highland	262	00:24:10	01:18:50	226	00:23:56	01:37:36	285	00:23:48	01:36:30	253	00:23:07	01:32:49
Lanarkshire	376	00:42:55	03:16:33	334	01:04:30	05:26:34	321	01:36:39	05:12:03	293	01:23:59	07:03:54
Lothian	491	01:08:05	04:25:55	485	00:59:41	04:18:28	576	00:50:10	03:16:27	461	01:18:20	08:08:58
Orkney	11	00:21:17	01:05:56	10	00:46:30	02:11:54	18	00:40:25	01:41:18	15	00:20:04	01:19:06
Shetland	17	00:21:19	00:59:13	8	00:42:52	01:33:54	15	00:59:16	11:50:10	13	00:29:57	02:17:46
Tayside	330	00:28:30	01:34:40	357	00:32:19	01:43:22	390	00:27:13	01:36:16	363	00:26:49	01:26:38
Western Isles	16	00:26:22	01:14:08	14	00:17:06	00:59:16	19	00:10:47	01:37:10	20	00:43:30	02:01:29
Unknown	10	00:24:06	02:28:55	10	00:23:35	01:18:11	15	00:25:35	01:45:31	10	00:43:00	02:04:24
SCOTLAND	3,409	00:39:56	03:03:09	3,374	00:42:32	03:33:28	3,664	00:38:40	03:06:03	3,527	00:38:35	03:19:55

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	17/03/2025			24/03/2025			31/03/2025			07/04/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	517	00:45:21	03:03:12	444	00:44:09	02:23:29	472	00:45:32	02:30:10	456	00:39:44	01:39:36
Borders	169	00:30:41	00:48:34	150	00:30:02	00:49:37	161	00:32:19	00:50:35	190	00:32:29	00:55:58
Dumfries & Galloway	249	00:30:27	01:01:56	255	00:33:09	01:27:52	263	00:29:41	00:57:18	260	00:31:55	01:17:55
Fife	466	00:52:15	02:04:14	458	00:51:49	02:15:48	430	00:54:08	01:56:07	460	00:49:32	01:57:53
Forth Valley	366	00:48:08	01:18:26	408	00:46:41	01:27:33	409	00:46:10	01:16:41	404	00:46:58	01:20:53
Grampian	601	00:59:50	04:14:38	599	01:03:12	04:10:21	614	01:05:27	03:46:06	614	00:58:16	03:00:23
Greater Glasgow & Clyde	1,760	00:50:04	01:28:20	1,800	00:47:26	01:21:56	1,834	00:49:33	01:26:59	1,805	00:47:08	01:17:07
Highland	335	00:30:54	01:40:14	320	00:32:19	01:23:04	368	00:31:59	01:14:32	329	00:28:38	01:06:10
Lanarkshire	755	00:52:31	01:47:00	761	01:00:31	02:22:26	817	00:59:41	02:16:55	770	01:02:37	02:28:51
Lothian	930	00:52:14	01:21:31	946	00:50:56	01:17:02	986	00:46:47	01:14:13	974	00:50:02	01:25:33
Orkney	22	00:14:12	00:20:10	18	00:13:29	00:23:27	26	00:12:45	00:23:26	16	00:14:56	00:40:45
Shetland	29	00:25:24	00:47:26	21	00:14:59	00:35:21	22	00:15:13	00:27:33	26	00:30:36	00:54:51
Tayside	523	00:29:53	00:58:25	590	00:33:17	00:58:27	586	00:34:54	01:03:22	553	00:32:37	00:55:21
Western Isles	27	00:22:42	00:39:21	31	00:21:56	00:32:22	20	00:21:59	00:34:29	25	00:22:09	00:34:37
SCOTLAND	6,749	00:46:51	01:39:15	6,801	00:46:23	01:41:36	7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00

Table 7 - Turnaround Times by Hospital

Week Commencing		17/03/2025			24/03/2025			31/03/2025			07/04/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	192	00:41:26	02:18:22	160	00:47:33	02:15:21	169	00:36:25	01:40:13	182	00:46:11	02:06:02
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	325	00:50:45	03:31:01	284	00:43:26	02:28:13	303	00:50:40	03:00:30	274	00:36:51	01:08:20
Borders	Borders General Hospital (Melrose)	169	00:30:41	00:48:34	150	00:30:02	00:49:37	161	00:32:19	00:50:35	190	00:32:29	00:55:58
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	49	00:25:25	00:48:21	40	00:22:33	00:47:12	47	00:28:04	00:46:28	43	00:29:25	00:43:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	200	00:31:58	01:04:32	215	00:34:57	01:29:24	216	00:30:53	01:01:14	217	00:33:07	01:18:54
Fife	Victoria Hospital (Kirkcaldy)	466	00:52:15	02:04:14	458	00:51:49	02:15:48	430	00:54:08	01:56:07	460	00:49:32	01:57:53
Forth Valley	Forth Valley Royal Hospital (Larbert)	366	00:48:08	01:18:26	408	00:46:41	01:27:33	409	00:46:10	01:16:41	404	00:46:58	01:20:53
Grampian	Aberdeen Royal Infirmary (Aberdeen)	470	01:07:34	04:34:20	475	01:15:22	04:23:57	473	01:13:54	04:10:49	499	01:02:21	03:08:25
Grampian	Dr Gray's Hospital (Elgin)	115	00:41:02	01:53:32	104	00:45:45	02:11:07	127	00:48:20	02:43:50	108	00:42:45	02:17:41
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:27:39	00:48:41	20	00:33:52	01:00:32	14	00:28:05	00:43:38	7	00:24:26	01:04:14
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	498	00:45:21	01:08:41	505	00:49:45	01:27:17	494	00:47:30	01:12:18	481	00:44:22	01:12:16
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	115	00:35:53	00:56:41	114	00:35:50	01:04:09	95	00:34:30	00:49:30	99	00:34:13	00:53:43
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	708	00:58:07	01:54:30	749	00:50:34	01:24:06	806	00:56:50	01:46:47	784	00:52:36	01:24:15
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	363	00:49:59	01:17:13	361	00:45:36	01:18:53	366	00:45:51	01:17:32	363	00:46:43	01:12:15
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	76	00:43:55	01:14:47	71	00:38:57	01:09:19	73	00:46:39	01:10:58	78	00:39:43	01:13:55
Highland	Belford Hospital (Fort William)	21	00:24:57	00:47:42	32	00:28:51	00:54:00	27	00:24:20	00:43:47	45	00:30:23	01:20:13
Highland	Caithness General Hospital (Wick)	38	00:25:19	00:43:09	40	00:27:37	00:45:37	38	00:29:04	00:46:01	39	00:22:24	00:41:20
Highland	Lorn & Islands Hospital (Oban)	28	00:24:45	00:32:05	23	00:25:33	00:34:14	31	00:27:26	00:39:21	23	00:19:19	00:33:43
Highland	Raigmore Hospital (Inverness)	248	00:35:54	01:59:24	225	00:34:52	01:38:35	272	00:34:52	01:22:57	222	00:30:13	01:09:07
Lanarkshire	University Hospital Hairmyres (East Kilbride)	228	00:46:53	01:20:10	210	00:55:18	01:39:39	262	00:56:17	02:11:49	220	00:50:53	01:44:07
Lanarkshire	University Hospital Monklands (Airdrie)	231	00:57:33	01:32:40	254	01:01:13	01:51:56	241	00:59:58	02:12:13	221	01:00:57	01:49:39
Lanarkshire	University Hospital Wishaw (Wishaw)	296	00:56:45	02:34:32	297	01:04:52	03:25:54	314	01:02:42	02:36:00	329	01:17:21	03:19:47
Lothian	Royal Hospital for Sick Children (Edinburgh)	34	00:39:10	01:12:36	32	00:44:23	01:20:11	28	00:36:24	00:57:01	26	00:45:50	01:14:11
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	681	00:54:01	01:22:48	707	00:51:56	01:18:25	742	00:47:23	01:13:15	735	00:50:54	01:29:28
Lothian	St John's Hospital (Livingston)	215	00:48:20	01:14:28	207	00:48:59	01:13:16	216	00:47:05	01:17:07	213	00:48:35	01:13:49
Orkney	Balfour Hospital (Kirkwall)	22	00:14:12	00:20:10	18	00:13:29	00:23:27	26	00:12:45	00:23:26	16	00:14:56	00:40:45
Shetland	Gilbert Bain Hospital (Lerwick)	29	00:25:24	00:47:26	21	00:14:59	00:35:21	22	00:15:13	00:27:33	26	00:30:36	00:54:51
Tayside	Ninewells Hospital (Dundee)	431	00:30:02	00:58:32	509	00:33:47	00:59:44	518	00:35:35	01:04:47	474	00:33:04	00:55:16
Tayside	Perth Royal Infirmary (Perth)	92	00:29:11	00:57:39	81	00:31:51	00:52:32	68	00:30:43	00:54:18	79	00:31:18	00:55:50
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:22:42	00:39:21	31	00:21:56	00:32:22	20	00:21:59	00:34:29	25	00:22:09	00:34:37
SCOTLAND		6,749	00:46:51	01:39:15	6,801	00:46:23	01:41:36	7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)