

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 12 April 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 13/03/2023 to 03/04/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	13/03/2023						20/03/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,089	805	581	932	696	480	1,014	802	581	867	688	472
Borders	350	305	234	277	238	172	344	292	230	274	237	175
Dumfries and Galloway	444	376	305	362	304	234	431	374	292	342	295	216
Fife	1,158	886	615	1,021	769	505	1,063	811	547	935	706	453
Forth Valley	785	647	475	694	565	395	764	616	470	691	554	412
Grampian	1,389	1,051	690	1,206	917	562	1,519	1,131	722	1,314	991	593
Greater Glasgow and Clyde	3,266	2,479	1,873	2,871	2,178	1,589	3,313	2,371	1,809	2,901	2,051	1,511
Highland	1,034	847	614	782	657	436	977	805	563	768	639	409
Lanarkshire	1,760	1,390	1,099	1,492	1,159	884	1,722	1,284	1,013	1,481	1,085	829
Lothian	2,164	1,671	1,164	1,896	1,442	956	2,092	1,581	1,115	1,834	1,370	919
Orkney	63	52	43	37	31	23	61	46	39	45	33	26
Shetland	65	53	41	36	32	20	51	43	37	23	20	14
Tayside	1,230	1,060	655	1,039	883	495	1,270	1,023	612	1,078	852	454
Western Isles	106	87	66	58	53	32	102	80	63	65	50	35
Unknown	636	276	178	612	259	163	632	236	161	604	221	148
SCOTLAND	15,539	11,985	8,633	13,315	10,183	6,946	15,355	11,495	8,254	13,222	9,792	6,666

27/03/2023						03/04/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
962	784	581	825	666	465	965	794	565	817	667	446
327	278	197	273	227	151	327	272	206	262	213	151
428	378	296	363	320	242	412	358	292	319	276	214
1,072	838	570	938	728	469	1,094	861	596	953	742	493
813	653	470	735	587	408	782	610	437	676	523	357
1,474	1,137	742	1,286	1,001	611	1,502	1,157	749	1,301	1,005	612
3,383	2,512	1,851	2,945	2,159	1,521	3,325	2,592	1,941	2,878	2,198	1,574
1,004	800	595	774	626	431	1,032	871	632	810	690	465
1,764	1,395	1,032	1,534	1,205	853	1,801	1,442	1,084	1,548	1,222	888
2,118	1,674	1,188	1,869	1,466	999	2,117	1,670	1,201	1,819	1,435	983
75	57	47	37	29	22	66	50	43	37	26	20
100	79	70	44	37	29	45	43	34	32	31	23
1,160	979	597	980	815	445	1,184	996	646	1,017	845	509
102	79	64	46	43	29	111	95	76	49	45	28
603	235	165	579	213	145	623	247	165	592	225	145
15,385	11,878	8,465	13,228	10,122	6,820	15,386	12,058	8,667	13,110	10,143	6,908

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P			03/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:09:30	00:16:40	41	00:09:08	00:24:23	41	00:08:38	00:17:51	20	00:07:21	00:11:14
Borders	10	00:05:28	00:22:26	*	*	*	13	00:09:51	00:27:51	*	*	*
Dumfries and Galloway	*	*	*	12	00:07:46	00:17:26	23	00:04:53	00:23:35	11	00:08:48	00:19:22
Fife	42	00:07:10	00:15:33	33	00:09:07	00:14:54	28	00:08:08	00:13:52	31	00:07:18	00:18:36
Forth Valley	27	00:11:48	00:27:04	29	00:06:39	00:17:48	33	00:10:12	00:16:18	28	00:06:23	00:13:53
Grampian	39	00:06:18	00:20:16	47	00:06:50	00:19:40	52	00:07:38	00:22:03	46	00:07:32	00:25:05
Greater Glasgow and Clyde	124	00:06:01	00:12:05	112	00:06:35	00:10:45	119	00:07:01	00:13:41	114	00:05:56	00:12:08
Highland	32	00:09:40	00:19:05	24	00:10:13	00:19:21	26	00:06:17	00:20:56	29	00:05:46	00:21:10
Lanarkshire	67	00:08:30	00:16:35	73	00:08:56	00:16:25	71	00:07:31	00:15:03	81	00:07:37	00:14:38
Lothian	90	00:07:02	00:13:26	86	00:06:47	00:13:56	66	00:06:22	00:13:34	77	00:06:53	00:12:27
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	43	00:05:31	00:14:07	31	00:06:48	00:18:20	47	00:06:17	00:17:02	44	00:06:43	00:13:50
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	11	00:08:42	00:26:07	12	00:08:53	00:17:29	*	*	*	7	00:06:56	00:11:45
SCOTLAND	531	00:07:14	00:16:30	511	00:07:42	00:17:29	530	00:07:26	00:16:44	495	00:06:53	00:15:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P			03/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	151	00:10:15	00:21:24	155	00:11:41	00:25:22	144	00:08:46	00:21:31	128	00:09:15	00:19:25
Borders	44	00:12:39	00:32:29	37	00:09:39	00:28:09	30	00:08:45	00:24:14	20	00:09:49	00:22:35
Dumfries and Galloway	50	00:07:10	00:18:45	51	00:10:00	00:25:45	59	00:09:17	00:24:47	37	00:08:44	00:22:57
Fife	151	00:09:43	00:19:33	147	00:10:42	00:21:46	131	00:09:03	00:16:33	133	00:09:36	00:19:27
Forth Valley	116	00:08:18	00:18:27	116	00:09:40	00:22:23	121	00:10:31	00:20:37	103	00:08:28	00:19:31
Grampian	157	00:09:44	00:27:59	202	00:09:45	00:26:04	190	00:09:26	00:27:23	219	00:07:22	00:26:30
Greater Glasgow and Clyde	521	00:08:42	00:18:34	510	00:08:48	00:16:37	561	00:08:09	00:15:40	493	00:07:25	00:14:36
Highland	111	00:08:02	00:22:44	100	00:09:07	00:28:27	113	00:08:11	00:22:14	108	00:07:22	00:22:52
Lanarkshire	295	00:10:12	00:20:40	281	00:09:51	00:21:03	305	00:09:36	00:18:49	284	00:09:41	00:19:36
Lothian	274	00:08:17	00:17:46	237	00:08:24	00:15:43	280	00:07:51	00:15:19	286	00:08:11	00:14:43
Orkney	*	*	*	6	00:15:26	00:34:52	*	*	*	*	*	*
Shetland	10	00:09:27	00:32:51	-	n/a	n/a	*	*	*	*	*	*
Tayside	146	00:07:35	00:19:46	157	00:08:12	00:20:28	146	00:07:47	00:22:21	139	00:07:25	00:19:32
Western Isles	*	*	*	5	00:21:07	00:30:22	7	00:10:35	00:29:15	9	00:08:04	00:15:11
Unknown	67	00:10:00	00:18:47	53	00:12:35	00:22:43	63	00:08:59	00:20:13	53	00:09:25	00:18:34
SCOTLAND	2,104	00:08:58	00:20:25	2,057	00:09:15	00:21:14	2,157	00:08:42	00:19:13	2,022	00:08:11	00:18:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P			03/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	327	00:22:21	00:51:44	284	00:22:08	00:55:35	257	00:18:15	00:37:24	252	00:17:11	00:34:33
Borders	90	00:14:18	00:39:09	91	00:12:43	00:25:45	83	00:13:13	00:27:46	88	00:11:46	00:29:03
Dumfries and Galloway	112	00:13:29	00:29:49	92	00:13:32	00:28:03	107	00:14:03	00:30:28	104	00:11:11	00:30:21
Fife	359	00:19:26	00:40:34	323	00:18:55	00:42:22	283	00:16:58	00:34:14	289	00:17:45	00:37:45
Forth Valley	223	00:18:04	00:38:32	239	00:19:08	00:44:06	227	00:17:50	00:34:04	202	00:17:34	00:31:55
Grampian	388	00:21:00	00:53:55	397	00:18:54	00:57:27	413	00:18:29	00:55:20	407	00:16:55	00:44:34
Greater Glasgow and Clyde	917	00:17:56	00:48:30	897	00:21:34	01:00:38	949	00:20:42	01:00:53	883	00:15:19	00:33:43
Highland	242	00:13:55	00:37:23	246	00:14:02	00:39:25	225	00:14:41	00:38:08	237	00:15:17	00:35:30
Lanarkshire	469	00:18:48	00:48:22	451	00:22:28	00:57:48	479	00:21:05	00:52:45	447	00:18:40	00:40:31
Lothian	616	00:17:15	00:37:42	577	00:17:12	00:33:09	556	00:15:11	00:31:04	586	00:15:22	00:29:59
Orkney	9	00:06:35	00:20:51	8	00:19:55	01:00:12	10	00:06:47	00:35:09	9	00:19:35	00:22:34
Shetland	8	00:12:06	00:29:01	9	00:17:18	00:34:58	12	00:10:59	01:10:34	7	00:11:25	00:26:15
Tayside	347	00:13:41	00:33:48	344	00:14:30	00:34:50	296	00:15:30	00:33:56	333	00:15:17	00:36:21
Western Isles	25	00:09:24	00:29:01	17	00:11:58	01:07:25	14	00:14:15	00:28:22	12	00:10:48	00:33:20
Unknown	107	00:17:19	00:39:33	96	00:18:50	00:41:08	89	00:16:39	00:38:00	90	00:16:04	00:34:40
SCOTLAND	4,239	00:17:49	00:43:23	4,071	00:18:41	00:46:53	4,000	00:17:37	00:44:55	3,946	00:15:46	00:35:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P			03/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	161	01:26:30	06:33:28	200	01:04:00	05:50:49	213	00:37:22	02:32:32	257	00:31:33	02:16:21
Borders	93	00:24:50	01:19:28	102	00:23:28	01:42:36	100	00:22:04	01:19:31	99	00:16:15	01:02:54
Dumfries and Galloway	133	00:23:41	01:27:00	139	00:18:37	01:05:24	127	00:22:17	01:22:35	124	00:19:59	01:07:15
Fife	209	00:57:01	04:39:27	198	00:56:09	04:31:05	278	00:39:40	02:36:28	288	00:34:27	02:18:24
Forth Valley	193	00:51:01	03:40:51	160	00:54:19	03:40:23	201	00:58:16	03:42:26	188	00:42:18	02:54:52
Grampian	320	00:39:05	04:28:02	334	00:36:09	03:34:02	335	00:33:38	03:59:04	323	00:30:30	02:32:06
Greater Glasgow and Clyde	573	01:02:09	05:51:10	483	01:26:58	08:04:28	486	01:08:49	06:45:33	680	00:34:27	03:00:21
Highland	271	00:24:08	01:39:20	268	00:20:10	01:18:52	262	00:23:36	01:31:04	312	00:22:02	01:13:48
Lanarkshire	316	01:00:29	04:53:55	264	01:17:51	06:23:40	338	01:07:49	04:16:33	396	00:41:06	03:00:04
Lothian	426	00:56:08	03:59:24	447	00:48:04	03:21:02	549	00:40:13	02:47:23	464	00:36:30	02:34:53
Orkney	18	00:26:38	01:23:52	17	00:09:12	00:35:59	17	00:18:26	00:52:09	9	00:17:35	00:46:13
Shetland	13	00:25:49	00:48:54	11	00:21:09	00:49:08	17	00:23:02	01:11:36	20	00:23:09	01:24:38
Tayside	344	00:31:33	02:03:43	313	00:27:20	01:52:31	321	00:27:36	01:26:42	318	00:29:17	01:34:06
Western Isles	19	00:22:49	01:01:37	26	00:28:39	01:28:42	21	00:20:44	02:05:02	21	00:22:09	00:52:26
Unknown	70	00:30:42	03:40:13	58	00:31:49	02:38:45	49	00:59:50	04:02:49	73	00:26:29	01:16:27
SCOTLAND	3,159	00:42:58	03:59:04	3,020	00:40:10	04:10:35	3,314	00:38:09	03:12:22	3,572	00:30:41	02:25:12

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	13/03/2023			20/03/2023			27/03/2023			03/04/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	498	01:08:45	04:58:05	509	01:26:25	04:25:11	477	01:02:00	03:29:35	444	00:44:58	02:30:57
Borders	166	00:34:26	01:00:59	174	00:38:32	01:05:39	146	00:33:19	01:02:32	154	00:32:38	00:59:42
Dumfries & Galloway	233	00:26:27	00:47:41	212	00:28:29	00:47:25	237	00:28:09	00:57:10	205	00:27:40	00:55:34
Fife	479	00:55:30	02:40:25	419	01:01:10	03:00:07	438	00:46:38	01:50:57	464	00:46:18	01:40:16
Forth Valley	403	00:41:51	01:13:02	425	00:41:23	01:12:40	426	00:43:53	01:19:52	376	00:41:19	01:09:13
Grampian	583	00:55:43	03:48:26	625	00:59:59	03:14:07	633	00:53:33	03:27:34	651	00:51:59	03:05:06
Greater Glasgow & Clyde	1,771	00:48:41	01:39:13	1,695	00:54:27	02:48:55	1,749	00:50:42	02:04:38	1,777	00:48:31	01:20:25
Highland	324	00:32:23	01:24:24	310	00:30:30	01:22:25	341	00:32:20	01:54:48	355	00:29:05	01:17:09
Lanarkshire	850	00:58:58	02:03:28	813	00:59:47	02:32:19	804	00:55:15	01:59:25	840	00:53:39	01:43:41
Lothian	936	00:45:37	01:18:15	916	00:46:25	01:18:39	984	00:48:35	01:16:58	971	00:47:12	01:14:51
Orkney	25	00:13:41	00:26:45	27	00:15:39	00:27:25	22	00:15:52	00:35:02	20	00:12:16	00:23:34
Shetland	20	00:28:29	00:46:24	13	00:20:59	00:29:22	30	00:22:49	00:40:52	22	00:25:26	00:41:47
Tayside	540	00:29:44	00:53:44	524	00:30:06	00:52:58	509	00:30:40	00:57:11	565	00:31:59	01:04:52
Western Isles	25	00:17:46	00:26:48	31	00:15:39	00:33:50	22	00:16:24	00:26:51	25	00:16:12	00:33:17
SCOTLAND	6,853	00:46:16	01:56:32	6,693	00:47:39	02:24:34	6,818	00:46:22	01:54:01	6,869	00:44:37	01:29:38

Table 7 - Turnaround Times by Hospital

Week Commencing		13/03/2023			20/03/2023			27/03/2023			03/04/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	193	00:57:56	03:30:57	178	01:31:11	04:04:37	167	01:02:26	02:54:51	135	00:41:09	01:27:05
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	305	01:24:00	05:39:22	331	01:23:44	04:34:23	310	01:01:46	03:52:49	309	00:47:23	03:02:04
Borders	Borders General Hospital (Melrose)	166	00:34:26	01:00:59	174	00:38:32	01:05:39	146	00:33:19	01:02:32	154	00:32:38	00:59:42
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:24:19	00:44:04	36	00:27:45	00:53:58	36	00:26:01	00:35:21	38	00:27:21	01:06:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:26:52	00:48:09	176	00:28:49	00:46:59	201	00:28:54	01:01:11	167	00:27:49	00:53:24
Fife	Victoria Hospital (Kirkcaldy)	479	00:55:30	02:40:25	419	01:01:10	03:00:07	438	00:46:38	01:50:57	464	00:46:18	01:40:16
Forth Valley	Forth Valley Royal Hospital (Larbert)	403	00:41:51	01:13:02	425	00:41:23	01:12:40	426	00:43:53	01:19:52	376	00:41:19	01:09:13
Grampian	Aberdeen Royal Infirmary (Aberdeen)	459	01:03:31	04:01:10	464	01:07:32	03:29:01	481	01:02:11	03:50:58	503	00:55:57	03:18:57
Grampian	Dr Gray's Hospital (Elgin)	117	00:45:30	01:37:35	145	00:47:41	02:00:23	138	00:44:28	01:35:05	138	00:38:22	01:46:54
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:44:43	01:02:34	16	00:27:09	00:42:05	14	00:17:57	00:38:01	10	00:28:15	00:47:11
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	504	00:45:16	01:13:49	467	00:46:52	01:12:29	516	00:44:11	01:10:41	537	00:43:29	01:07:04
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	117	00:35:21	00:53:25	104	00:35:16	00:58:32	103	00:31:37	00:55:53	102	00:33:51	00:52:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	729	00:58:35	02:21:26	706	01:21:02	03:48:23	732	01:05:05	03:33:22	733	00:53:00	01:27:09
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:46:41	01:10:24	356	00:52:15	01:34:26	337	00:49:56	01:18:31	354	00:53:37	01:36:40
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	64	00:44:55	01:10:33	62	00:42:38	01:07:44	61	00:43:29	01:20:44	51	00:43:25	01:01:51
Highland	Belford Hospital (Fort William)	25	00:32:31	00:48:21	20	00:25:04	00:49:57	34	00:23:00	00:40:41	39	00:22:12	00:35:57
Highland	Caitness General Hospital (Wick)	33	00:23:46	00:56:14	41	00:30:17	00:53:06	45	00:22:35	00:48:16	43	00:24:43	00:37:40
Highland	Lorn & Islands Hospital (Oban)	22	00:22:58	00:37:11	25	00:29:05	00:41:41	26	00:23:15	00:44:35	32	00:25:52	00:41:26
Highland	Raigmore Hospital (Inverness)	244	00:34:45	01:32:55	224	00:33:19	01:33:05	236	00:38:17	02:25:51	241	00:33:43	01:52:34
Lanarkshire	University Hospital Hairmyres (East Kilbride)	271	00:54:37	01:37:28	262	00:52:08	02:03:09	259	00:53:00	01:51:23	232	00:47:49	01:27:58
Lanarkshire	University Hospital Monklands (Airdrie)	257	00:58:34	01:51:00	243	01:01:40	01:55:55	230	00:56:20	01:47:01	274	00:47:36	01:31:36
Lanarkshire	University Hospital Wishaw (Wishaw)	322	01:05:21	02:39:58	308	01:03:59	04:08:28	315	00:57:53	02:12:27	334	01:01:39	02:09:52
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:36:38	01:02:49	27	00:41:21	01:12:13	22	00:44:56	00:59:25	26	00:36:53	01:00:11
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	707	00:46:51	01:19:37	698	00:46:31	01:18:27	722	00:50:31	01:18:22	733	00:47:51	01:16:03
Lothian	St John's Hospital (Livingston)	207	00:42:10	01:14:51	191	00:46:25	01:19:56	240	00:44:00	01:13:38	212	00:45:51	01:13:45
Orkney	Balfour Hospital (Kirkwall)	25	00:13:41	00:26:45	27	00:15:39	00:27:25	22	00:15:52	00:35:02	20	00:12:16	00:23:34
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:28:29	00:46:24	13	00:20:59	00:29:22	30	00:22:49	00:40:52	22	00:25:26	00:41:47
Tayside	Ninewells Hospital (Dundee)	455	00:30:22	00:54:34	434	00:30:23	00:53:03	430	00:31:02	00:59:06	474	00:33:42	01:08:38
Tayside	Perth Royal Infirmary (Perth)	85	00:27:18	00:48:44	90	00:28:46	00:52:19	79	00:27:27	00:43:00	91	00:27:58	00:44:19
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:17:46	00:26:48	31	00:15:39	00:33:50	22	00:16:24	00:26:51	25	00:16:12	00:33:17
SCOTLAND		6,853	00:46:16	01:56:32	6,693	00:47:39	02:24:34	6,818	00:46:22	01:54:01	6,869	00:44:37	01:29:38

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)