

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 29 December 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **27/11/2023** to **18/12/2023**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	27/11/2023						04/12/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,003	818	540	855	693	421	1,137	861	624	990	745	518
Borders	283	243	176	234	196	134	358	301	224	305	249	173
Dumfries and Galloway	398	329	250	329	266	190	506	411	323	417	339	261
Fife	976	789	535	837	674	428	1,258	946	670	1,138	853	586
Forth Valley	682	572	422	619	522	377	809	638	476	739	587	430
Grampian	1,375	991	591	1,209	886	499	1,710	1,149	735	1,517	1,032	631
Greater Glasgow and Clyde	2,847	2,251	1,682	2,456	1,908	1,368	3,402	2,607	1,985	2,993	2,274	1,668
Highland	878	733	511	698	590	381	1,017	825	589	787	647	417
Lanarkshire	1,523	1,199	908	1,314	1,033	754	1,784	1,331	1,011	1,567	1,155	858
Lothian	2,128	1,605	1,047	1,915	1,438	903	2,423	1,783	1,216	2,175	1,582	1,037
Orkney	75	52	46	43	33	27	64	52	41	38	29	20
Shetland	53	43	33	30	28	18	64	53	47	36	33	28
Tayside	1,099	913	591	948	778	468	1,368	1,097	686	1,190	952	558
Western Isles	112	88	72	49	41	27	155	121	102	68	54	38
Unknown	616	259	164	588	242	149	797	315	211	767	294	193
SCOTLAND	14,048	10,885	7,568	12,124	9,328	6,144	16,852	12,490	8,940	14,727	10,825	7,416

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11/12/2023						18/12/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,064	797	601	922	679	493	1,095	904	664	935	767	538
360	297	213	299	241	161	366	315	223	293	246	164
508	415	339	398	316	247	420	349	272	351	288	212
1,151	884	585	1,037	806	517	1,090	882	592	961	767	486
793	639	466	706	568	398	800	675	500	699	590	419
1,605	1,116	717	1,454	1,027	633	1,442	1,139	750	1,268	1,002	627
3,422	2,550	1,890	3,022	2,235	1,593	3,477	2,633	1,948	3,035	2,287	1,621
988	798	585	729	592	391	1,026	835	613	775	632	427
1,805	1,355	1,033	1,577	1,175	874	1,791	1,365	1,042	1,570	1,174	870
2,472	1,846	1,270	2,188	1,625	1,080	2,375	1,835	1,260	2,112	1,605	1,047
68	54	46	45	35	27	70	53	46	33	26	20
75	65	58	38	35	29	62	48	41	27	21	15
1,289	1,070	687	1,089	891	522	1,224	1,026	642	1,026	848	488
103	77	61	46	36	20	132	111	88	67	62	42
719	292	205	688	272	187	687	306	202	652	282	181
16,422	12,255	8,756	14,238	10,533	7,172	16,057	12,476	8,883	13,804	10,597	7,157

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P			18/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:07:41	00:12:45	26	00:08:49	00:18:31	34	00:09:08	00:15:38	40	00:06:35	00:17:14
Borders	6	00:04:00	00:14:51	*	*	*	*	*	*	*	*	*
Dumfries and Galloway	12	00:07:41	00:24:12	15	00:11:17	00:39:31	15	00:10:57	00:23:38	13	00:08:50	00:22:23
Fife	32	00:05:41	00:11:25	36	00:07:40	00:13:30	41	00:09:02	00:18:11	29	00:08:54	00:16:55
Forth Valley	18	00:06:47	00:12:34	24	00:07:24	00:19:27	31	00:08:59	00:20:49	34	00:06:34	00:16:21
Grampian	33	00:09:00	00:26:17	42	00:09:56	00:27:22	55	00:08:24	00:24:07	44	00:06:02	00:21:20
Greater Glasgow and Clyde	83	00:06:06	00:12:56	99	00:06:51	00:13:25	107	00:06:40	00:11:49	119	00:06:53	00:12:04
Highland	20	00:06:20	00:20:38	33	00:07:06	00:25:24	17	00:08:53	00:26:44	21	00:05:56	00:13:01
Lanarkshire	40	00:07:57	00:15:45	63	00:08:15	00:16:52	62	00:08:02	00:14:20	52	00:08:17	00:15:25
Lothian	58	00:06:21	00:11:08	74	00:05:56	00:12:30	72	00:08:05	00:16:56	62	00:05:36	00:13:15
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	29	00:07:11	00:16:48	39	00:08:48	00:21:20	42	00:07:00	00:14:43	34	00:07:16	00:16:19
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	15	00:06:10	00:15:32	13	00:06:54	00:09:46	13	00:07:58	00:10:11	13	00:05:03	00:11:24
SCOTLAND	378	00:06:49	00:15:54	474	00:07:32	00:17:58	497	00:08:06	00:17:47	470	00:06:58	00:16:21

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P			18/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	133	00:09:25	00:21:04	145	00:11:59	00:23:42	120	00:10:34	00:24:42	176	00:09:53	00:20:47
Borders	29	00:06:49	00:16:00	39	00:08:51	00:21:28	43	00:07:52	00:23:12	40	00:14:08	00:28:55
Dumfries and Galloway	47	00:08:45	00:22:07	56	00:11:49	00:27:30	62	00:11:04	00:24:17	48	00:07:06	00:18:50
Fife	116	00:09:33	00:19:50	170	00:10:31	00:19:31	180	00:10:19	00:20:58	146	00:09:18	00:21:07
Forth Valley	87	00:08:42	00:19:02	126	00:08:34	00:21:46	98	00:09:38	00:18:30	127	00:09:06	00:19:57
Grampian	186	00:08:11	00:28:19	223	00:11:13	00:32:54	222	00:09:44	00:31:58	198	00:09:03	00:23:23
Greater Glasgow and Clyde	397	00:07:40	00:14:50	517	00:08:36	00:16:00	586	00:07:45	00:14:58	586	00:08:22	00:16:08
Highland	108	00:08:25	00:23:35	93	00:09:00	00:25:56	102	00:08:10	00:21:00	103	00:09:47	00:30:43
Lanarkshire	278	00:09:51	00:18:46	317	00:10:16	00:19:35	294	00:09:55	00:20:11	310	00:09:57	00:18:55
Lothian	285	00:07:33	00:14:06	311	00:07:50	00:15:53	380	00:08:41	00:17:06	317	00:07:28	00:14:24
Orkney	9	00:05:59	00:14:32	*	*	*	*	*	*	*	*	*
Shetland	5	00:11:16	00:36:12	*	*	*	*	*	*	*	*	*
Tayside	135	00:08:51	00:22:25	174	00:09:28	00:22:29	153	00:07:37	00:22:58	168	00:08:23	00:22:07
Western Isles	5	00:14:38	00:17:01	9	00:14:59	00:35:45	*	*	*	13	00:12:17	00:36:21
Unknown	56	00:10:31	00:24:26	81	00:10:26	00:22:01	83	00:10:41	00:19:12	74	00:10:10	00:19:53
SCOTLAND	1,876	00:08:28	00:19:42	2,272	00:09:25	00:21:28	2,333	00:08:50	00:19:54	2,312	00:08:46	00:19:04

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P			18/12/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	257	00:19:12	00:38:26	339	00:21:33	01:00:07	280	00:20:38	00:48:54	284	00:19:38	00:40:28
Borders	74	00:13:15	00:35:02	88	00:11:13	00:25:34	92	00:13:24	00:30:30	93	00:13:53	00:31:16
Dumfries and Galloway	93	00:14:16	00:32:20	117	00:15:25	00:36:42	116	00:16:24	00:41:46	98	00:16:41	00:31:16
Fife	254	00:17:15	00:31:21	397	00:19:29	00:57:15	282	00:17:36	00:37:34	298	00:17:01	00:34:26
Forth Valley	244	00:17:18	00:34:50	261	00:21:15	00:46:13	237	00:16:52	00:39:21	229	00:16:42	00:35:56
Grampian	373	00:23:03	01:04:31	474	00:27:25	01:34:16	444	00:23:10	01:15:46	382	00:15:15	00:42:32
Greater Glasgow and Clyde	776	00:14:43	00:31:04	1,032	00:18:45	00:44:51	955	00:18:47	00:50:38	989	00:18:20	00:47:32
Highland	212	00:15:48	00:32:02	238	00:18:01	00:41:51	200	00:14:56	00:37:53	236	00:13:09	00:35:53
Lanarkshire	410	00:21:21	00:53:15	516	00:25:51	01:11:01	529	00:23:35	01:04:10	517	00:23:16	00:59:27
Lothian	576	00:16:26	00:32:37	695	00:18:20	00:43:08	653	00:18:09	00:49:24	690	00:15:55	00:31:54
Orkney	15	00:11:54	00:23:25	13	00:23:28	00:57:35	11	00:17:42	00:37:08	10	00:05:41	00:13:16
Shetland	7	00:16:25	00:36:46	13	00:30:20	01:25:42	13	00:29:13	00:47:51	5	00:10:33	00:19:47
Tayside	297	00:14:51	00:32:43	424	00:20:24	00:43:49	318	00:17:10	00:39:45	313	00:15:23	00:34:51
Western Isles	16	00:16:40	00:35:50	22	00:15:49	00:28:17	10	00:16:22	00:43:11	29	00:13:54	00:36:33
Unknown	88	00:17:35	00:39:03	121	00:19:02	01:02:22	106	00:18:52	00:55:58	113	00:17:07	00:41:17
SCOTLAND	3,692	00:16:57	00:37:52	4,750	00:20:14	00:54:04	4,246	00:18:50	00:50:06	4,286	00:17:32	00:41:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/11/2023 ^P			04/12/2023 ^P			11/12/2023 ^P			18/12/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	267	00:28:17	02:07:17	224	00:56:34	04:35:20	230	00:44:06	03:51:02	255	00:31:11	02:06:25
Borders	85	00:16:22	01:03:39	112	00:20:42	01:22:47	102	00:22:26	01:42:10	107	00:19:07	01:13:33
Dumfries and Galloway	112	00:22:55	01:26:14	150	00:31:55	02:00:15	122	00:17:59	01:14:57	126	00:21:55	01:23:38
Fife	266	00:32:30	01:46:56	242	01:19:29	05:57:49	296	00:42:53	03:37:27	291	00:36:47	02:28:01
Forth Valley	168	00:34:49	02:22:14	169	01:14:06	04:13:23	198	00:41:45	02:49:26	191	00:40:38	02:51:25
Grampian	280	00:46:17	05:35:35	273	01:03:24	07:28:31	291	00:58:33	06:16:47	361	00:35:19	02:13:19
Greater Glasgow and Clyde	620	00:33:29	02:11:21	590	01:05:36	05:42:16	553	00:53:16	05:32:04	552	01:15:43	06:58:59
Highland	248	00:18:34	01:01:57	281	00:24:49	01:45:23	273	00:22:52	01:44:59	266	00:17:21	01:01:51
Lanarkshire	285	00:56:17	04:06:57	241	02:07:54	06:56:48	274	01:21:48	06:52:25	274	01:26:13	06:22:13
Lothian	478	00:48:27	04:09:25	469	00:52:53	05:12:55	483	01:01:28	03:54:03	490	00:58:00	04:28:47
Orkney	7	00:58:34	01:40:02	12	00:12:58	00:40:32	21	00:27:53	01:54:58	10	00:25:45	01:14:58
Shetland	15	00:25:03	01:17:37	12	00:31:23	01:06:06	16	00:34:42	02:36:38	14	00:26:44	01:55:18
Tayside	307	00:27:25	01:25:32	300	00:45:33	02:54:50	364	00:31:30	02:01:39	325	00:31:16	01:52:55
Western Isles	16	00:23:19	01:06:41	22	00:30:01	01:14:58	21	00:27:42	01:25:14	18	00:15:28	00:43:25
Unknown	83	00:33:19	02:39:04	74	00:54:45	04:12:51	67	00:41:28	03:09:06	76	00:37:55	02:17:35
SCOTLAND	3,237	00:33:31	02:38:47	3,171	00:51:14	04:53:01	3,311	00:43:15	03:51:44	3,356	00:38:38	03:27:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	27/11/2023			04/12/2023			11/12/2023			18/12/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	474	00:41:12	01:52:27	519	00:54:17	02:55:52	513	01:02:17	03:33:48	535	00:40:26	02:08:46
Borders	155	00:32:10	00:44:11	174	00:33:10	00:54:48	162	00:33:36	00:56:22	163	00:32:20	00:54:25
Dumfries & Galloway	227	00:29:33	00:56:19	260	00:32:02	01:05:26	254	00:31:58	01:03:27	206	00:25:02	00:42:55
Fife	469	00:43:10	01:29:20	551	00:46:52	02:18:15	475	00:45:21	02:21:34	447	00:39:38	01:30:12
Forth Valley	438	00:46:30	01:22:07	457	00:52:19	01:49:51	407	00:49:11	01:31:27	438	00:43:23	01:15:45
Grampian	627	01:05:37	03:47:48	698	01:24:15	05:03:31	678	01:20:00	03:58:39	665	00:43:51	02:05:00
Greater Glasgow & Clyde	1,798	00:46:23	01:17:50	1,858	00:50:38	01:38:23	1,818	00:51:08	01:47:50	1,834	00:47:11	01:27:47
Highland	316	00:25:25	00:59:14	334	00:31:33	01:31:30	303	00:29:51	01:25:14	310	00:30:45	01:18:33
Lanarkshire	813	00:59:18	02:07:53	817	00:59:07	02:05:02	844	00:58:28	02:02:11	831	00:54:29	01:43:36
Lothian	1,047	00:45:55	01:18:33	1,028	00:43:56	01:17:13	1,042	00:45:29	01:20:39	1,029	00:47:16	01:19:07
Orkney	29	00:13:43	00:21:42	20	00:16:48	00:23:41	28	00:13:47	00:26:34	20	00:17:55	00:32:53
Shetland	21	00:24:40	00:38:11	29	00:18:11	00:29:37	26	00:18:46	00:33:41	17	00:14:13	00:27:13
Tayside	596	00:28:57	00:52:54	625	00:30:15	00:52:53	589	00:33:26	01:06:47	560	00:29:53	00:59:23
Western Isles	28	00:19:29	00:32:46	36	00:19:33	00:31:42	18	00:23:57	00:41:26	33	00:20:54	00:36:10
SCOTLAND	7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31	7,157	00:47:35	02:06:40	7,088	00:42:33	01:28:20

Table 7 - Turnaround Times by Hospital

Week Commencing		27/11/2023			04/12/2023			11/12/2023			18/12/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	163	00:47:11	03:14:50	168	00:55:53	02:39:48	170	01:12:09	03:25:23	169	00:37:24	02:38:01
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	311	00:39:18	01:14:47	351	00:53:34	03:01:12	343	00:58:03	03:41:37	366	00:41:22	01:59:18
Borders	Borders General Hospital (Melrose)	155	00:32:10	00:44:11	174	00:33:10	00:54:48	162	00:33:36	00:56:22	163	00:32:20	00:54:25
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:29:49	00:42:46	40	00:26:56	00:43:28	45	00:27:40	00:48:28	44	00:24:48	00:45:49
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	189	00:29:25	00:57:49	220	00:32:57	01:09:44	209	00:32:42	01:06:15	162	00:25:02	00:41:16
Fife	Victoria Hospital (Kirkcaldy)	469	00:43:10	01:29:20	551	00:46:52	02:18:15	475	00:45:21	02:21:34	447	00:39:38	01:30:12
Forth Valley	Forth Valley Royal Hospital (Larbert)	438	00:46:30	01:22:07	457	00:52:19	01:49:51	407	00:49:11	01:31:27	438	00:43:23	01:15:45
Grampian	Aberdeen Royal Infirmary (Aberdeen)	484	01:06:35	04:04:54	537	01:46:29	05:10:16	538	01:32:28	04:28:40	519	00:46:04	02:07:49
Grampian	Dr Gray's Hospital (Elgin)	131	01:06:54	03:03:58	147	00:58:57	03:51:51	125	00:50:09	02:42:12	123	00:39:01	02:04:13
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:27:46	01:09:50	14	00:29:04	00:43:30	15	00:23:07	00:39:02	23	00:20:18	00:44:40
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	530	00:40:11	01:06:48	524	00:45:22	01:19:50	523	00:44:32	01:12:54	496	00:41:45	01:04:31
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	100	00:41:30	01:14:32	96	00:45:16	01:50:09	93	00:33:54	00:58:21	108	00:38:23	01:12:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	771	00:52:17	01:23:52	767	00:58:07	02:02:26	763	01:02:12	03:00:11	812	00:54:46	01:58:08
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	326	00:45:53	01:16:21	389	00:50:13	01:24:25	366	00:48:39	01:19:48	355	00:46:16	01:20:02
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:35:19	01:01:01	82	00:47:05	01:13:35	73	00:49:09	01:13:32	63	00:36:55	01:07:24
Highland	Belford Hospital (Fort William)	29	00:24:23	00:40:31	31	00:31:10	00:46:39	20	00:25:52	00:47:26	29	00:38:21	00:59:37
Highland	Caithness General Hospital (Wick)	42	00:29:21	00:47:00	39	00:24:13	00:44:26	37	00:18:21	00:36:47	42	00:30:15	00:45:58
Highland	Lorn & Islands Hospital (Oban)	26	00:24:23	00:39:07	17	00:25:04	00:44:58	22	00:22:46	00:39:04	23	00:21:54	00:34:42
Highland	Raigmore Hospital (Inverness)	219	00:25:17	01:14:11	247	00:34:00	01:50:14	224	00:33:53	01:37:13	216	00:31:27	01:45:57
Lanarkshire	University Hospital Hairmyres (East Kilbride)	214	00:55:12	01:33:14	256	00:49:15	01:29:08	280	00:55:20	01:41:41	250	00:50:16	01:24:00
Lanarkshire	University Hospital Monklands (Airdrie)	271	01:03:03	02:03:40	243	01:07:34	02:03:23	230	00:53:06	01:47:06	256	01:00:31	01:44:28
Lanarkshire	University Hospital Wishaw (Wishaw)	328	00:59:57	02:35:51	318	01:01:39	02:47:08	334	01:07:35	02:29:54	325	00:54:07	01:53:14
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:44:19	00:54:14	44	00:29:48	00:48:13	47	00:37:02	00:54:44	23	00:29:20	00:59:48
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	777	00:47:26	01:23:26	740	00:45:38	01:20:41	770	00:46:01	01:25:35	773	00:48:45	01:26:58
Lothian	St John's Hospital (Livingston)	244	00:41:22	01:03:43	244	00:41:45	01:11:07	225	00:44:37	01:08:41	233	00:43:06	01:02:06
Orkney	Balfour Hospital (Kirkwall)	29	00:13:43	00:21:42	20	00:16:48	00:23:41	28	00:13:47	00:26:34	20	00:17:55	00:32:53
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:24:40	00:38:11	29	00:18:11	00:29:37	26	00:18:46	00:33:41	17	00:14:13	00:27:13
Tayside	Ninewells Hospital (Dundee)	522	00:29:35	00:55:14	547	00:31:21	00:55:59	499	00:35:19	01:10:17	469	00:30:48	01:01:02
Tayside	Perth Royal Infirmary (Perth)	74	00:27:36	00:40:25	78	00:25:37	00:39:08	90	00:24:06	00:47:11	91	00:26:28	00:43:45
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:19:29	00:32:46	36	00:19:33	00:31:42	18	00:23:57	00:41:26	33	00:20:54	00:36:10
SCOTLAND		7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31	7,157	00:47:35	02:06:40	7,088	00:42:33	01:28:20

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)