

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 14 September 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

15/08/2022

to

05/09/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	15/08/2022						22/08/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,096	872	637	910	717	492	1,072	864	604	921	743	493
Borders	320	282	213	272	237	172	363	290	221	288	235	172
Dumfries and Galloway	373	318	252	314	266	205	402	341	272	324	269	203
Fife	1,023	787	569	882	666	454	1,111	871	593	967	742	474
Forth Valley	746	600	442	663	521	369	765	625	461	671	542	381
Grampian	1,400	1,099	738	1,188	947	593	1,551	1,214	774	1,345	1,053	625
Greater Glasgow and Clyde	3,200	2,463	1,908	2,764	2,098	1,565	3,236	2,478	1,897	2,840	2,147	1,597
Highland	1,057	822	608	795	630	430	1,080	872	627	805	664	436
Lanarkshire	1,628	1,285	1,020	1,379	1,073	830	1,713	1,338	1,035	1,452	1,116	823
Lothian	2,275	1,722	1,225	2,005	1,504	1,024	2,298	1,754	1,182	2,005	1,508	961
Orkney	69	55	50	36	30	26	57	45	41	33	26	22
Shetland	59	47	40	37	30	24	43	33	26	25	21	14
Tayside	1,023	862	542	845	703	389	1,129	925	582	928	749	421
Western Isles	113	90	74	66	55	40	122	105	90	69	64	49
Unknown	624	214	150	609	203	140	622	217	155	599	204	145
SCOTLAND	15,006	11,518	8,468	12,765	9,680	6,753	15,564	11,972	8,560	13,272	10,083	6,816

29/08/2022						05/09/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,119	864	620	964	738	499	1,097	835	584	959	729	481
312	255	200	259	210	158	356	302	220	306	257	178
469	397	323	380	322	252	443	375	311	352	297	238
1,096	842	578	975	738	482	1,138	835	564	993	719	454
791	636	467	690	546	382	803	641	449	721	567	382
1,414	1,146	744	1,230	999	604	1,520	1,179	771	1,328	1,025	629
3,233	2,492	1,923	2,814	2,138	1,592	3,428	2,517	1,904	2,998	2,163	1,575
1,082	874	654	819	677	469	1,008	839	612	775	658	442
1,682	1,308	993	1,450	1,114	810	1,778	1,335	1,040	1,552	1,156	870
2,224	1,722	1,193	1,929	1,488	976	2,375	1,722	1,218	2,092	1,510	1,020
74	58	49	40	35	27	83	60	49	38	30	23
53	40	35	30	23	18	59	46	39	30	27	20
1,166	991	566	994	840	429	1,226	979	598	1,052	829	459
105	79	66	51	38	28	124	90	82	57	44	37
670	257	172	639	234	152	681	245	163	652	227	146
15,490	11,961	8,583	13,264	10,140	6,878	16,119	12,000	8,604	13,905	10,238	6,954

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/08/2022 ^P			22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	22	00:07:42	00:15:40	35	00:09:41	00:20:30	32	00:08:11	00:19:10	30	00:09:34	00:23:02
Borders	9	00:04:58	00:15:26	*	*	*	*	*	*	*	*	*
Dumfries and Galloway	11	00:14:03	00:19:36	10	00:07:44	00:22:42	8	00:04:39	00:23:43	7	00:03:53	00:13:15
Fife	22	00:07:49	00:17:55	25	00:07:40	00:14:48	29	00:06:24	00:13:22	16	00:11:51	00:15:26
Forth Valley	18	00:06:30	00:12:21	36	00:07:24	00:18:38	16	00:05:23	00:13:45	19	00:08:11	00:23:17
Grampian	37	00:06:51	00:23:15	50	00:06:14	00:18:40	31	00:07:48	00:18:25	27	00:09:00	00:26:32
Greater Glasgow and Clyde	86	00:07:09	00:11:26	80	00:06:41	00:13:22	106	00:06:23	00:13:01	110	00:06:54	00:12:47
Highland	21	00:07:28	00:14:20	20	00:05:50	00:26:59	21	00:11:07	00:22:22	16	00:09:41	00:19:44
Lanarkshire	38	00:06:32	00:12:26	50	00:06:35	00:13:42	43	00:07:27	00:13:30	50	00:08:11	00:16:54
Lothian	57	00:07:30	00:10:25	56	00:06:47	00:13:19	53	00:06:25	00:13:31	51	00:06:39	00:13:24
Orkney	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Tayside	31	00:05:42	00:17:26	23	00:04:52	00:19:43	30	00:07:29	00:14:54	44	00:07:48	00:24:08
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	16	00:07:35	00:15:24	9	00:09:32	00:18:07
SCOTLAND	361	00:07:08	00:15:43	396	00:06:56	00:16:48	392	00:06:51	00:15:20	387	00:08:01	00:17:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/08/2022 ^P			22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	140	00:09:03	00:20:46	118	00:09:45	00:23:31	147	00:09:47	00:22:29	129	00:10:24	00:24:10
Borders	31	00:10:09	00:22:05	33	00:10:36	00:39:24	36	00:12:15	00:31:21	48	00:11:40	00:26:31
Dumfries and Galloway	40	00:07:27	00:26:45	34	00:09:41	00:20:37	54	00:07:26	00:21:32	33	00:07:17	00:16:54
Fife	130	00:09:30	00:22:43	153	00:09:09	00:18:57	149	00:09:04	00:20:12	137	00:11:39	00:21:59
Forth Valley	85	00:09:54	00:20:53	113	00:08:59	00:20:48	108	00:08:47	00:23:02	95	00:10:04	00:19:23
Grampian	178	00:08:15	00:21:04	191	00:06:55	00:19:11	177	00:08:07	00:24:26	188	00:09:02	00:24:43
Greater Glasgow and Clyde	460	00:07:36	00:14:50	447	00:08:20	00:15:39	463	00:07:43	00:15:58	461	00:07:44	00:15:43
Highland	99	00:08:31	00:26:11	106	00:09:38	00:25:50	117	00:09:07	00:28:41	105	00:08:48	00:29:12
Lanarkshire	231	00:09:56	00:18:56	242	00:09:49	00:17:30	306	00:09:42	00:17:38	278	00:10:23	00:20:11
Lothian	324	00:07:53	00:16:32	311	00:08:16	00:14:36	301	00:07:51	00:16:19	311	00:09:06	00:18:25
Orkney	5	00:06:09	00:19:43	10	00:08:56	00:20:59	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	116	00:08:38	00:17:33	144	00:08:58	00:24:57	139	00:07:22	00:21:55	149	00:08:04	00:23:22
Western Isles	*	*	*	*	*	*	*	*	*	6	00:07:55	00:12:49
Unknown	56	00:09:02	00:22:51	65	00:10:44	00:26:29	59	00:07:27	00:17:32	73	00:08:59	00:24:20
SCOTLAND	1,903	00:08:29	00:19:06	1,975	00:08:53	00:19:31	2,062	00:08:18	00:19:56	2,021	00:09:06	00:20:37

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/08/2022 ^P			22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	277	00:20:29	00:37:52	304	00:18:38	00:40:13	317	00:19:20	00:46:20	313	00:19:59	00:48:32
Borders	103	00:14:02	00:28:31	90	00:10:32	00:36:54	75	00:14:33	00:35:47	98	00:13:52	00:35:36
Dumfries and Galloway	87	00:12:44	00:29:33	106	00:12:41	00:33:21	123	00:13:00	00:27:22	119	00:12:08	00:30:50
Fife	269	00:16:17	00:33:05	316	00:18:03	00:38:10	303	00:16:03	00:42:04	314	00:19:26	00:44:31
Forth Valley	235	00:17:03	00:35:21	209	00:16:43	00:39:41	230	00:17:28	00:35:39	238	00:16:13	00:36:04
Grampian	362	00:14:08	00:34:13	411	00:16:03	00:39:34	386	00:14:43	00:37:55	414	00:17:30	00:46:58
Greater Glasgow and Clyde	891	00:16:33	00:39:57	903	00:15:48	00:34:27	850	00:15:19	00:34:51	948	00:17:22	00:39:24
Highland	227	00:13:22	00:37:32	239	00:15:29	00:32:56	243	00:13:25	00:31:54	249	00:13:14	00:35:57
Lanarkshire	463	00:17:42	00:38:11	482	00:18:39	00:37:24	475	00:20:03	00:41:33	494	00:21:19	00:45:17
Lothian	619	00:16:18	00:31:59	652	00:15:42	00:33:08	611	00:16:00	00:33:30	639	00:17:01	00:37:54
Orkney	7	00:10:11	01:08:30	8	00:13:59	00:33:18	12	00:13:21	00:20:25	7	00:20:53	00:33:11
Shetland	10	00:15:43	00:28:43	7	00:24:12	00:40:09	5	00:15:33	00:21:41	9	00:10:30	00:22:41
Tayside	290	00:13:00	00:28:14	283	00:14:35	00:34:38	317	00:14:59	00:34:25	304	00:16:43	00:35:56
Western Isles	17	00:14:36	00:39:48	19	00:16:30	00:38:09	14	00:11:49	00:32:49	22	00:10:42	01:05:06
Unknown	81	00:14:47	00:37:49	66	00:20:24	00:47:56	85	00:19:25	00:36:51	74	00:16:57	00:38:33
SCOTLAND	3,938	00:16:07	00:35:49	4,095	00:16:18	00:36:38	4,046	00:16:15	00:36:23	4,242	00:17:33	00:40:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/08/2022 ^P			22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	265	00:32:55	02:21:30	279	00:36:39	02:15:45	235	00:46:22	03:54:11	247	00:52:20	04:11:14
Borders	94	00:18:38	01:16:40	105	00:20:41	01:34:53	92	00:18:05	01:18:17	103	00:20:43	01:10:01
Dumfries and Galloway	128	00:14:32	00:51:54	118	00:21:43	01:04:51	131	00:24:28	01:38:24	134	00:21:50	01:05:33
Fife	242	00:40:17	03:36:21	247	00:33:23	03:37:00	256	00:39:11	03:20:11	247	00:55:40	04:34:17
Forth Valley	180	00:35:10	02:22:28	182	00:40:09	02:54:48	190	00:33:23	03:17:03	211	01:03:07	05:30:21
Grampian	366	00:27:22	02:01:17	388	00:30:02	02:27:45	396	00:28:54	02:14:56	389	00:36:30	02:32:33
Greater Glasgow and Clyde	635	00:40:44	03:38:39	686	00:36:47	02:33:51	688	00:39:57	04:00:40	621	00:54:20	04:27:50
Highland	278	00:20:41	01:14:18	295	00:20:28	01:10:05	292	00:20:56	01:13:18	282	00:18:05	01:02:46
Lanarkshire	332	00:52:39	04:12:40	330	00:53:04	04:35:46	281	00:57:36	05:02:16	326	01:00:51	05:42:34
Lothian	481	00:48:52	03:25:37	471	00:46:04	03:37:08	509	00:39:57	03:00:31	483	01:11:54	05:13:24
Orkney	16	00:21:01	01:11:35	8	00:20:06	00:59:34	17	00:21:17	01:02:43	20	00:22:38	02:03:52
Shetland	14	00:15:22	01:12:54	13	00:23:25	00:44:29	16	00:13:18	00:54:45	12	00:10:17	00:27:56
Tayside	263	00:24:45	01:17:22	288	00:24:06	01:22:01	348	00:30:08	01:48:50	329	00:31:03	02:13:29
Western Isles	31	00:17:01	00:46:34	35	00:20:23	00:52:36	22	00:13:47	00:48:16	15	00:11:16	00:55:00
Unknown	60	00:37:37	03:22:13	68	00:29:02	02:22:04	71	00:22:46	01:24:12	68	00:34:45	02:28:36
SCOTLAND	3,385	00:31:51	02:42:33	3,513	00:32:11	02:32:58	3,544	00:34:02	02:49:23	3,487	00:41:03	03:51:17

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	15/08/2022			22/08/2022			29/08/2022			05/09/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	490	00:45:33	02:19:24	497	00:47:24	02:31:13	475	00:53:09	02:56:43	495	01:14:11	03:46:13
Borders	167	00:34:47	00:55:18	170	00:38:08	01:06:20	158	00:32:29	00:52:59	172	00:32:43	00:50:58
Dumfries & Galloway	193	00:25:11	00:45:55	199	00:23:26	00:40:44	249	00:24:31	00:45:35	236	00:26:42	00:47:12
Fife	424	00:51:48	02:18:19	425	00:49:24	02:08:05	462	00:47:23	01:53:25	422	00:53:34	02:16:58
Forth Valley	374	00:44:25	01:17:09	394	00:40:48	01:05:55	394	00:44:22	01:12:43	398	00:44:25	01:08:54
Grampian	619	00:55:54	03:24:31	660	00:56:55	02:37:09	628	00:51:01	02:39:20	663	01:00:14	03:20:19
Greater Glasgow & Clyde	1,742	00:50:23	01:49:51	1,815	00:49:53	01:43:42	1,806	00:49:28	01:31:25	1,769	00:49:22	01:48:38
Highland	333	00:32:28	01:31:33	332	00:29:56	01:30:30	343	00:26:07	01:25:42	339	00:27:25	01:23:46
Lanarkshire	796	00:54:35	01:35:52	764	00:55:55	01:31:58	780	00:56:25	01:45:43	814	01:00:21	02:08:32
Lothian	1,010	00:45:06	01:11:41	995	00:46:29	01:15:03	989	00:46:22	01:14:27	1,028	00:46:51	01:14:42
Orkney	27	00:17:00	00:35:04	23	00:13:53	00:22:00	27	00:12:33	00:25:37	24	00:16:26	00:30:40
Shetland	28	00:23:15	00:38:30	16	00:16:32	00:45:35	18	00:22:45	00:36:00	18	00:19:18	00:37:36
Tayside	458	00:32:00	00:48:23	482	00:31:31	00:58:16	473	00:30:34	00:52:07	522	00:33:11	00:59:33
Western Isles	38	00:19:58	00:33:59	41	00:19:09	00:31:43	23	00:19:49	00:29:49	32	00:17:44	00:30:52
SCOTLAND	6,699	00:45:04	01:43:43	6,813	00:45:32	01:37:19	6,825	00:44:56	01:35:36	6,932	00:46:33	02:00:18

Table 7 - Turnaround Times by Hospital

Week Commencing		15/08/2022			22/08/2022			29/08/2022			05/09/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	162	00:44:22	02:02:11	171	00:58:03	03:04:43	168	00:48:32	03:15:33	190	01:05:08	03:16:04
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	328	00:46:24	02:38:44	326	00:44:31	02:16:19	307	00:55:18	02:49:29	305	01:23:42	04:13:09
Borders	Borders General Hospital (Melrose)	167	00:34:47	00:55:18	170	00:38:08	01:06:20	158	00:32:29	00:52:59	172	00:32:43	00:50:58
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	27	00:23:20	00:32:05	31	00:20:07	00:29:28	47	00:21:29	00:35:40	38	00:21:46	00:33:36
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	166	00:25:51	00:47:01	168	00:24:04	00:43:39	202	00:25:50	00:50:25	198	00:28:06	00:48:59
Fife	Victoria Hospital (Kirkcaldy)	424	00:51:48	02:18:19	425	00:49:24	02:08:05	462	00:47:23	01:53:25	422	00:53:34	02:16:58
Forth Valley	Forth Valley Royal Hospital (Larbert)	374	00:44:25	01:17:09	394	00:40:48	01:05:55	394	00:44:22	01:12:43	398	00:44:25	01:08:54
Grampian	Aberdeen Royal Infirmary (Aberdeen)	475	01:00:56	03:30:36	497	00:58:03	02:45:53	498	00:55:55	02:51:12	514	01:20:45	03:42:55
Grampian	Dr Gray's Hospital (Elgin)	130	00:44:50	02:09:13	152	00:56:23	02:12:57	119	00:46:07	01:30:00	137	00:39:55	01:27:05
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:26:16	00:42:38	11	00:23:59	00:34:20	11	00:20:25	00:29:36	12	00:27:22	00:47:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	533	00:45:25	01:15:53	511	00:42:39	01:04:15	526	00:43:48	01:09:13	501	00:43:14	01:08:00
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:36:28	01:01:34	107	00:36:19	00:58:58	98	00:36:41	00:57:53	127	00:36:59	01:00:28
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	730	01:01:43	02:34:54	779	01:01:15	02:40:50	713	00:57:52	02:01:55	705	01:05:50	02:35:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	317	00:48:04	01:21:05	347	00:50:46	01:25:58	372	00:51:07	01:21:23	357	00:47:15	01:14:46
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	59	00:41:06	01:14:05	71	00:43:51	01:10:16	97	00:41:43	01:10:44	79	00:41:44	01:12:37
Highland	Belford Hospital (Fort William)	36	00:23:06	00:33:39	39	00:26:55	00:46:53	34	00:26:14	00:44:35	37	00:19:51	00:32:22
Highland	Caitness General Hospital (Wick)	33	00:19:36	00:45:55	38	00:19:12	00:28:57	29	00:19:14	00:43:19	48	00:24:09	00:37:29
Highland	Lorn & Islands Hospital (Oban)	22	00:25:19	00:39:27	31	00:26:12	00:44:04	31	00:21:29	00:36:19	31	00:27:29	00:42:26
Highland	Raigmore Hospital (Inverness)	242	00:38:06	01:38:42	224	00:38:26	01:58:06	249	00:29:33	01:42:51	223	00:32:26	01:34:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	264	00:50:03	01:23:16	221	00:52:10	01:25:01	248	00:49:31	01:24:53	252	00:48:59	01:31:11
Lanarkshire	University Hospital Monklands (Airdrie)	241	00:56:42	01:34:54	244	00:55:45	01:33:59	250	00:57:06	01:39:47	255	01:07:06	02:13:22
Lanarkshire	University Hospital Wishaw (Wishaw)	291	00:57:17	01:47:38	299	01:01:09	01:35:40	282	01:03:26	02:09:11	307	01:04:54	02:28:59
Lothian	Royal Hospital for Sick Children (Edinburgh)	21	00:35:25	00:56:45	22	00:34:22	00:56:34	26	00:31:37	00:55:25	25	00:35:49	00:56:46
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	796	00:46:20	01:12:42	783	00:48:10	01:15:45	750	00:47:07	01:16:04	778	00:48:18	01:15:21
Lothian	St John's Hospital (Livingston)	193	00:40:16	01:07:25	190	00:42:45	01:11:00	213	00:44:13	01:06:02	225	00:42:58	01:12:35
Orkney	Balfour Hospital (Kirkwall)	27	00:17:00	00:35:04	23	00:13:53	00:22:00	27	00:12:33	00:25:37	24	00:16:26	00:30:40
Shetland	Gilbert Bain Hospital (Lerwick)	28	00:23:15	00:38:30	16	00:16:32	00:45:35	18	00:22:45	00:36:00	18	00:19:18	00:37:36
Tayside	Ninewells Hospital (Dundee)	397	00:32:55	00:49:55	422	00:32:25	01:04:02	409	00:31:45	00:53:12	451	00:34:42	01:01:39
Tayside	Perth Royal Infirmary (Perth)	61	00:27:51	00:39:43	60	00:25:08	00:44:43	64	00:26:37	00:35:07	71	00:28:56	00:41:42
Western Isles	Western Isles Hospital (Isle of Lewis)	38	00:19:58	00:33:59	41	00:19:09	00:31:43	23	00:19:49	00:29:49	32	00:17:44	00:30:52
SCOTLAND		6,699	00:45:04	01:43:43	6,813	00:45:32	01:37:19	6,825	00:44:56	01:35:36	6,932	00:46:33	02:00:18

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)