

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 08 March 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **06/02/2023** to **27/02/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	06/02/2023						13/02/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	919	763	580	750	615	446	971	805	615	830	686	503
Borders	309	271	213	238	210	154	330	282	207	273	237	166
Dumfries and Galloway	427	367	304	352	300	241	472	388	324	379	310	248
Fife	985	799	578	834	659	448	1,038	856	569	898	735	460
Forth Valley	728	592	433	652	525	372	744	623	442	654	542	367
Grampian	1,404	1,132	744	1,209	972	590	1,408	1,103	722	1,216	960	590
Greater Glasgow and Clyde	3,016	2,453	1,902	2,563	2,053	1,517	3,114	2,473	1,896	2,729	2,139	1,577
Highland	955	784	614	702	581	417	927	775	569	692	585	394
Lanarkshire	1,528	1,281	985	1,282	1,060	778	1,606	1,321	1,022	1,369	1,111	830
Lothian	2,114	1,657	1,202	1,847	1,430	996	2,277	1,757	1,232	1,979	1,519	1,011
Orkney	79	64	54	32	27	17	79	60	56	24	22	18
Shetland	74	63	55	41	36	29	63	50	44	36	29	23
Tayside	1,051	919	570	876	758	423	1,094	948	615	910	775	456
Western Isles	88	76	64	42	40	29	88	75	59	40	35	21
Unknown	421	168	115	411	162	109	440	161	112	424	153	104
<b>SCOTLAND</b>	<b>14,098</b>	<b>11,389</b>	<b>8,413</b>	<b>11,831</b>	<b>9,428</b>	<b>6,566</b>	<b>14,651</b>	<b>11,677</b>	<b>8,484</b>	<b>12,453</b>	<b>9,838</b>	<b>6,768</b>

20/02/2023						27/02/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
971	774	555	832	651	442	1,011	808	604	843	665	469
365	321	251	297	258	192	335	299	231	281	247	183
479	407	317	396	333	246	415	355	292	350	293	232
1,003	829	595	859	699	475	1,002	817	561	872	709	462
748	601	439	649	510	353	714	571	442	627	490	364
1,367	1,072	725	1,182	929	587	1,343	1,068	682	1,151	925	550
3,166	2,450	1,869	2,740	2,090	1,531	3,071	2,462	1,878	2,633	2,080	1,516
964	800	578	748	628	415	907	761	554	675	568	370
1,660	1,314	984	1,401	1,098	783	1,614	1,328	1,020	1,387	1,117	824
2,141	1,645	1,174	1,854	1,395	942	1,918	1,540	1,101	1,654	1,302	880
65	54	48	36	31	25	52	46	41	30	25	20
46	33	27	21	15	9	59	48	41	31	26	19
1,136	957	616	949	788	464	1,141	961	614	953	788	453
97	78	67	52	46	36	113	94	67	57	51	28
474	176	125	450	158	108	486	179	125	464	162	111
<b>14,682</b>	<b>11,511</b>	<b>8,370</b>	<b>12,466</b>	<b>9,629</b>	<b>6,608</b>	<b>14,181</b>	<b>11,337</b>	<b>8,253</b>	<b>12,008</b>	<b>9,448</b>	<b>6,481</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	06/02/2023 <sup>P</sup>			13/02/2023 <sup>P</sup>			20/02/2023 <sup>P</sup>			27/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	20	00:06:55	00:11:40	30	00:07:45	00:14:23	35	00:07:35	00:22:13	42	00:07:52	00:19:16
Borders	9	00:09:40	00:12:09	11	00:06:25	00:10:29	9	00:16:25	00:20:09	10	00:07:35	00:17:09
Dumfries and Galloway	11	00:07:20	00:17:28	*	*	*	16	00:08:40	00:22:55	9	00:08:38	00:30:40
Fife	27	00:08:53	00:13:33	32	00:08:46	00:13:36	32	00:09:37	00:14:31	38	00:05:54	00:12:29
Forth Valley	25	00:08:08	00:15:43	28	00:09:59	00:16:21	27	00:06:41	00:11:06	27	00:07:24	00:16:07
Grampian	43	00:06:27	00:22:11	48	00:06:25	00:14:09	43	00:06:42	00:21:52	34	00:06:00	00:19:44
Greater Glasgow and Clyde	92	00:06:00	00:12:32	93	00:07:09	00:13:45	99	00:06:33	00:11:48	105	00:06:01	00:10:48
Highland	21	00:06:57	00:15:49	17	00:07:04	00:15:39	21	00:06:26	00:16:39	19	00:09:34	00:17:18
Lanarkshire	52	00:06:22	00:12:17	53	00:07:25	00:13:35	50	00:08:55	00:14:46	57	00:07:32	00:15:40
Lothian	63	00:06:05	00:12:10	50	00:07:02	00:13:23	63	00:06:26	00:12:37	54	00:07:48	00:12:32
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	37	00:08:28	00:18:04	34	00:06:19	00:20:59	22	00:05:25	00:15:33	32	00:06:52	00:17:14
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	8	00:07:01	00:16:09	*	*	*	6	00:07:56	00:14:38
<b>SCOTLAND</b>	<b>408</b>	<b>00:06:51</b>	<b>00:14:48</b>	<b>410</b>	<b>00:07:19</b>	<b>00:14:49</b>	<b>428</b>	<b>00:07:13</b>	<b>00:16:20</b>	<b>438</b>	<b>00:06:58</b>	<b>00:15:05</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	06/02/2023 <sup>P</sup>			13/02/2023 <sup>P</sup>			20/02/2023 <sup>P</sup>			27/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	121	00:10:37	00:21:48	135	00:09:17	00:21:02	122	00:09:26	00:21:52	117	00:09:21	00:20:41
Borders	26	00:12:15	00:24:23	25	00:09:09	00:22:03	30	00:10:33	00:26:33	42	00:08:52	00:16:29
Dumfries and Galloway	46	00:08:08	00:20:03	47	00:07:32	00:23:11	40	00:07:43	00:18:44	45	00:08:22	00:19:48
Fife	112	00:08:29	00:17:58	130	00:11:17	00:23:31	123	00:09:40	00:19:25	122	00:07:50	00:17:11
Forth Valley	90	00:08:31	00:19:54	105	00:09:07	00:19:30	83	00:09:04	00:22:39	86	00:10:38	00:19:32
Grampian	188	00:08:23	00:21:50	166	00:08:47	00:23:00	154	00:08:38	00:28:37	167	00:07:56	00:21:56
Greater Glasgow and Clyde	439	00:07:54	00:14:18	448	00:08:19	00:16:19	470	00:08:22	00:15:46	452	00:07:37	00:16:08
Highland	73	00:09:45	00:30:54	92	00:09:38	00:25:24	82	00:09:30	00:27:36	82	00:08:47	00:31:05
Lanarkshire	230	00:08:37	00:16:22	224	00:09:00	00:16:08	266	00:09:07	00:17:16	238	00:09:34	00:17:40
Lothian	253	00:07:51	00:16:14	306	00:07:53	00:15:37	262	00:08:13	00:15:49	243	00:07:44	00:14:46
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	7	00:13:14	00:35:28	-	n/a	n/a	*	*	*
Tayside	125	00:08:27	00:19:12	121	00:07:59	00:19:19	147	00:06:58	00:20:14	132	00:08:27	00:20:52
Western Isles	5	00:04:03	00:09:34	*	*	*	*	*	*	6	00:12:53	00:33:45
Unknown	35	00:11:50	00:21:39	26	00:09:47	00:17:35	31	00:10:28	00:19:35	39	00:09:55	00:19:16
<b>SCOTLAND</b>	<b>1,752</b>	<b>00:08:16</b>	<b>00:18:17</b>	<b>1,839</b>	<b>00:08:36</b>	<b>00:19:06</b>	<b>1,818</b>	<b>00:08:39</b>	<b>00:19:26</b>	<b>1,777</b>	<b>00:08:20</b>	<b>00:18:38</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	06/02/2023 <sup>P</sup>			13/02/2023 <sup>P</sup>			20/02/2023 <sup>P</sup>			27/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	223	00:14:41	00:32:19	250	00:20:00	00:41:57	255	00:17:17	00:39:47	270	00:19:03	00:48:07
Borders	84	00:13:27	00:30:43	86	00:12:08	00:36:35	96	00:12:37	00:31:15	86	00:15:10	00:29:47
Dumfries and Galloway	120	00:15:00	00:31:54	104	00:12:00	00:38:34	109	00:14:39	00:29:59	110	00:12:00	00:29:07
Fife	273	00:14:35	00:27:51	297	00:16:16	00:33:51	253	00:16:04	00:32:02	269	00:15:59	00:32:23
Forth Valley	206	00:16:16	00:29:04	214	00:16:22	00:33:46	209	00:17:00	00:32:57	195	00:15:02	00:28:25
Grampian	373	00:16:08	00:45:53	367	00:15:52	00:38:49	353	00:14:00	00:39:28	362	00:15:53	00:43:43
Greater Glasgow and Clyde	792	00:14:05	00:31:19	892	00:17:01	00:36:37	826	00:17:26	00:41:49	837	00:15:35	00:34:14
Highland	216	00:12:55	00:32:50	205	00:10:49	00:34:58	216	00:14:36	00:37:25	192	00:10:36	00:28:27
Lanarkshire	388	00:17:48	00:32:43	448	00:18:49	00:33:50	463	00:20:35	00:43:56	415	00:20:16	00:40:42
Lothian	598	00:16:07	00:31:45	604	00:15:11	00:30:05	550	00:14:37	00:28:17	490	00:13:53	00:26:49
Orkney	8	00:22:34	01:28:52	8	00:15:32	00:30:24	17	00:13:39	00:32:39	10	00:15:28	00:47:55
Shetland	14	00:09:41	00:37:46	10	00:21:01	00:39:49	6	00:09:32	00:35:33	11	00:07:48	00:28:27
Tayside	262	00:13:09	00:31:05	288	00:13:49	00:30:47	277	00:14:11	00:29:19	279	00:15:13	00:30:07
Western Isles	10	00:14:10	00:26:49	10	00:18:11	00:40:50	13	00:16:31	00:58:25	12	00:12:52	00:28:26
Unknown	60	00:17:21	00:36:12	64	00:16:59	00:30:49	60	00:16:29	00:31:58	62	00:16:45	00:40:44
<b>SCOTLAND</b>	<b>3,627</b>	<b>00:15:04</b>	<b>00:32:43</b>	<b>3,847</b>	<b>00:16:06</b>	<b>00:35:07</b>	<b>3,703</b>	<b>00:16:23</b>	<b>00:36:40</b>	<b>3,600</b>	<b>00:15:39</b>	<b>00:34:13</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	06/02/2023 <sup>P</sup>			13/02/2023 <sup>P</sup>			20/02/2023 <sup>P</sup>			27/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	243	00:28:08	01:22:52	263	00:32:10	02:45:35	235	00:32:14	02:12:19	230	00:29:51	03:11:41
Borders	91	00:20:26	01:22:14	114	00:21:23	01:26:08	123	00:24:16	01:28:37	107	00:16:13	00:45:49
Dumfries and Galloway	119	00:22:09	01:09:44	153	00:22:58	01:13:23	167	00:21:18	01:16:50	129	00:21:16	01:16:58
Fife	244	00:30:56	01:41:08	269	00:32:45	03:23:58	286	00:31:30	02:01:37	277	00:31:24	01:47:18
Forth Valley	201	00:33:30	01:41:21	188	00:39:33	04:00:29	183	00:36:09	03:49:21	181	00:35:11	01:47:07
Grampian	352	00:28:16	02:20:22	372	00:31:10	02:24:40	368	00:29:57	03:14:07	360	00:30:39	02:24:16
Greater Glasgow and Clyde	700	00:31:16	02:08:27	677	00:41:06	03:35:12	660	00:38:34	04:24:15	665	00:36:15	02:26:37
Highland	268	00:21:30	01:25:00	267	00:17:15	01:09:57	305	00:20:37	01:13:47	272	00:19:18	00:56:12
Lanarkshire	380	00:32:11	02:09:14	375	00:40:07	03:35:51	302	01:13:15	04:40:06	394	00:32:08	02:26:54
Lothian	480	00:33:48	02:42:40	532	00:41:21	02:54:18	511	00:40:31	02:35:17	499	00:27:38	01:32:32
Orkney	14	00:18:52	00:55:49	10	00:20:30	00:56:19	10	00:19:38	00:49:33	11	00:08:04	00:55:18
Shetland	15	00:10:53	00:28:36	12	00:16:18	01:14:49	8	00:22:49	01:20:16	10	00:19:14	00:59:31
Tayside	322	00:22:47	01:10:49	322	00:26:38	01:23:59	331	00:21:54	01:13:33	334	00:20:09	01:03:57
Western Isles	23	00:15:30	00:58:12	21	00:16:44	01:10:43	25	00:20:29	00:44:09	30	00:21:07	00:55:25
Unknown	61	00:24:26	01:25:38	54	00:29:43	03:30:40	60	00:28:19	01:51:25	55	00:23:29	01:28:52
<b>SCOTLAND</b>	<b>3,513</b>	<b>00:28:02</b>	<b>01:55:32</b>	<b>3,629</b>	<b>00:31:39</b>	<b>02:40:33</b>	<b>3,574</b>	<b>00:31:30</b>	<b>02:42:50</b>	<b>3,554</b>	<b>00:27:01</b>	<b>01:53:52</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	06/02/2023			13/02/2023			20/02/2023			27/02/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	437	00:42:24	02:04:53	472	00:48:26	02:43:06	439	00:50:52	02:52:41	467	00:59:47	03:48:28
Borders	153	00:34:10	00:58:32	164	00:32:40	00:51:02	187	00:34:03	01:03:34	172	00:34:00	00:55:33
Dumfries & Galloway	237	00:24:56	00:48:03	246	00:26:45	00:54:19	244	00:26:52	00:47:51	226	00:28:30	00:52:53
Fife	404	00:41:09	01:12:54	420	00:43:10	01:46:15	435	00:45:13	02:00:52	435	00:43:39	01:54:53
Forth Valley	393	00:41:54	01:10:21	368	00:44:04	01:16:15	366	00:42:55	01:15:30	368	00:38:43	01:08:40
Grampian	597	00:52:00	02:44:21	607	00:47:58	02:12:33	607	00:51:57	02:53:23	575	00:47:53	02:56:15
Greater Glasgow & Clyde	1,679	00:46:45	01:21:58	1,785	00:45:51	01:29:12	1,709	00:49:14	01:55:02	1,713	00:47:20	01:19:43
Highland	322	00:30:12	01:19:02	294	00:27:12	00:53:40	323	00:27:43	01:21:13	261	00:26:45	00:46:45
Lanarkshire	741	00:52:47	01:39:48	770	00:53:13	01:38:32	746	00:52:12	01:54:21	782	00:47:37	01:23:26
Lothian	1,003	00:46:14	01:14:41	1,007	00:45:57	01:15:22	920	00:45:23	01:14:25	873	00:45:36	01:08:18
Orkney	18	00:13:09	00:21:43	18	00:14:30	00:27:12	24	00:17:37	00:41:17	19	00:10:48	00:33:28
Shetland	28	00:24:09	00:40:05	22	00:19:08	00:40:14	7	00:24:10	00:38:10	18	00:25:38	00:41:13
Tayside	479	00:30:31	00:51:10	505	00:31:26	00:57:17	503	00:29:11	00:48:48	493	00:29:01	00:51:19
Western Isles	24	00:18:49	00:30:55	17	00:19:34	00:32:20	34	00:17:14	00:31:48	26	00:18:05	00:27:41
<b>SCOTLAND</b>	<b>6,515</b>	<b>00:42:46</b>	<b>01:24:07</b>	<b>6,695</b>	<b>00:42:57</b>	<b>01:30:53</b>	<b>6,544</b>	<b>00:43:44</b>	<b>01:44:19</b>	<b>6,428</b>	<b>00:42:55</b>	<b>01:26:05</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		06/02/2023			13/02/2023			20/02/2023			27/02/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	134	00:39:42	01:24:33	170	00:57:51	03:10:53	144	01:21:30	04:33:11	171	00:56:34	03:12:12
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	303	00:44:00	02:15:26	302	00:44:38	02:30:19	295	00:46:12	01:58:01	296	01:05:13	03:54:14
Borders	Borders General Hospital (Melrose)	153	00:34:10	00:58:32	164	00:32:40	00:51:02	187	00:34:03	01:03:34	172	00:34:00	00:55:33
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	35	00:25:28	00:44:24	31	00:25:24	00:45:03	38	00:24:45	00:46:53	40	00:27:04	00:37:50
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	202	00:24:42	00:48:11	215	00:27:08	00:54:46	206	00:27:58	00:48:04	186	00:29:12	00:55:38
Fife	Victoria Hospital (Kirkcaldy)	404	00:41:09	01:12:54	420	00:43:10	01:46:15	435	00:45:13	02:00:52	435	00:43:39	01:54:53
Forth Valley	Forth Valley Royal Hospital (Larbert)	393	00:41:54	01:10:21	368	00:44:04	01:16:15	366	00:42:55	01:15:30	368	00:38:43	01:08:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	446	00:54:04	03:02:16	468	00:51:08	02:19:56	466	00:55:40	03:01:34	447	00:53:59	03:07:54
Grampian	Dr Gray's Hospital (Elgin)	136	00:48:03	01:49:35	125	00:42:20	01:52:34	130	00:43:19	02:02:00	108	00:42:23	01:45:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:34:54	00:51:18	14	00:20:21	00:41:17	11	00:22:56	01:08:54	20	00:21:36	00:47:07
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	445	00:40:21	01:00:04	530	00:40:08	01:02:50	501	00:43:53	01:07:17	523	00:43:35	01:06:05
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	98	00:33:03	00:52:28	117	00:40:54	01:08:48	103	00:38:33	00:59:22	92	00:32:05	00:51:54
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	729	00:54:09	01:40:15	735	00:55:23	01:59:23	708	01:06:06	03:02:50	681	00:53:06	01:31:24
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	329	00:46:36	01:12:55	321	00:45:17	01:11:57	318	00:46:34	01:15:57	360	00:49:53	01:18:39
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	78	00:41:45	00:59:09	82	00:37:19	01:05:19	79	00:42:33	01:06:22	57	00:37:39	01:09:38
Highland	Belford Hospital (Fort William)	16	00:22:10	00:45:15	25	00:29:56	00:39:45	20	00:23:09	00:43:47	22	00:25:18	00:41:31
Highland	Caitness General Hospital (Wick)	33	00:26:06	00:46:47	40	00:26:17	00:45:13	38	00:24:38	00:39:34	34	00:29:04	00:42:06
Highland	Lorn & Islands Hospital (Oban)	28	00:24:36	00:44:43	20	00:23:46	00:33:14	23	00:26:24	00:37:12	34	00:27:01	00:37:06
Highland	Raigmore Hospital (Inverness)	245	00:33:02	01:25:17	209	00:27:23	00:58:57	242	00:29:52	01:44:29	171	00:26:44	00:50:58
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:45:19	01:21:53	237	00:46:12	01:27:20	230	00:47:06	01:19:15	255	00:43:22	01:15:48
Lanarkshire	University Hospital Monklands (Airdrie)	244	00:55:34	01:34:25	236	00:52:35	01:31:28	223	00:45:49	01:29:50	220	00:45:57	01:05:01
Lanarkshire	University Hospital Wishaw (Wishaw)	261	00:55:39	02:22:56	297	00:58:11	02:18:35	293	01:03:40	03:22:33	307	00:56:29	02:00:25
Lothian	Royal Hospital for Sick Children (Edinburgh)	24	00:34:27	01:05:07	29	00:36:55	00:50:43	25	00:33:50	01:09:25	27	00:34:31	00:51:44
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	795	00:47:26	01:17:21	747	00:46:46	01:16:18	682	00:47:05	01:15:41	647	00:46:17	01:07:53
Lothian	St John's Hospital (Livingston)	184	00:39:56	01:02:54	231	00:44:18	01:14:28	213	00:40:06	01:07:51	199	00:44:22	01:10:08
Orkney	Balfour Hospital (Kirkwall)	18	00:13:09	00:21:43	18	00:14:30	00:27:12	24	00:17:37	00:41:17	19	00:10:48	00:33:28
Shetland	Gilbert Bain Hospital (Lerwick)	28	00:24:09	00:40:05	22	00:19:08	00:40:14	7	00:24:10	00:38:10	18	00:25:38	00:41:13
Tayside	Ninewells Hospital (Dundee)	405	00:30:56	00:53:29	428	00:32:39	00:59:01	416	00:29:51	00:49:47	414	00:30:01	00:53:17
Tayside	Perth Royal Infirmary (Perth)	74	00:27:55	00:43:33	77	00:25:04	00:40:43	87	00:26:37	00:44:30	79	00:24:28	00:41:45
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:18:49	00:30:55	17	00:19:34	00:32:20	34	00:17:14	00:31:48	26	00:18:05	00:27:41
<b>SCOTLAND</b>		<b>6,515</b>	<b>00:42:46</b>	<b>01:24:07</b>	<b>6,695</b>	<b>00:42:57</b>	<b>01:30:53</b>	<b>6,544</b>	<b>00:43:44</b>	<b>01:44:19</b>	<b>6,428</b>	<b>00:42:55</b>	<b>01:26:05</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)