

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 11 May 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **11/04/2022** to **02/05/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	11/04/2022						18/04/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,135	864	623	974	732	499	1,174	896	650	994	754	518
Borders	372	315	243	296	249	183	323	279	211	261	227	163
Dumfries and Galloway	462	394	294	363	307	215	488	399	329	389	316	251
Fife	1,028	807	549	862	672	421	973	791	563	827	662	444
Forth Valley	800	639	490	715	562	416	740	601	464	651	519	387
Grampian	1,361	1,118	714	1,154	951	556	1,400	1,134	771	1,192	959	602
Greater Glasgow and Clyde	3,238	2,421	1,838	2,834	2,108	1,547	3,103	2,460	1,899	2,682	2,095	1,547
Highland	1,034	864	580	778	677	402	1,032	842	600	744	617	390
Lanarkshire	1,697	1,287	986	1,434	1,069	786	1,646	1,323	1,028	1,400	1,107	826
Lothian	2,227	1,685	1,184	1,951	1,475	996	2,052	1,564	1,106	1,761	1,320	882
Orkney	55	44	33	33	30	20	57	38	32	34	25	19
Shetland	68	51	44	31	24	19	42	35	32	22	19	17
Tayside	1,074	865	556	908	718	420	1,100	900	608	910	742	460
Western Isles	120	103	74	66	63	35	122	99	75	65	56	34
Unknown	630	214	150	594	190	128	651	245	167	625	227	150
SCOTLAND	15,301	11,671	8,358	12,993	9,827	6,643	14,903	11,606	8,535	12,557	9,645	6,690

25/04/2022						02/05/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,042	823	632	880	686	501	1,058	855	612	894	716	482
299	267	188	248	218	146	369	309	234	301	253	180
456	392	317	366	318	248	466	390	298	389	322	234
1,024	847	588	874	720	472	1,020	815	577	852	680	447
764	623	490	657	531	404	715	597	457	628	519	387
1,344	1,111	718	1,125	935	550	1,486	1,193	797	1,261	1,022	636
3,177	2,518	1,975	2,719	2,118	1,597	3,339	2,522	1,955	2,910	2,175	1,635
1,011	837	601	740	635	413	1,006	833	609	760	638	430
1,584	1,278	977	1,310	1,036	752	1,688	1,346	1,033	1,437	1,136	843
2,079	1,638	1,201	1,800	1,401	986	2,192	1,699	1,193	1,891	1,473	983
62	50	40	34	27	17	73	54	49	37	27	23
67	53	48	39	33	28	66	52	44	36	32	24
1,016	873	585	839	709	431	1,215	997	660	996	813	484
133	106	88	63	53	36	128	106	81	70	59	36
605	209	147	573	187	128	630	223	140	612	208	127
14,663	11,625	8,595	12,267	9,607	6,709	15,451	11,991	8,739	13,074	10,073	6,951

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P			02/05/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:09:15	00:21:27	37	00:07:44	00:15:53	23	00:07:42	00:17:57	36	00:07:34	00:17:15
Borders	8	00:07:36	00:23:00	13	00:11:08	00:26:20	5	00:06:44	00:14:00	9	00:05:00	00:15:23
Dumfries and Galloway	10	00:07:43	00:24:46	14	00:05:17	00:22:50	11	00:06:15	00:16:15	8	00:06:41	00:17:46
Fife	23	00:05:36	00:14:02	17	00:06:43	00:11:44	31	00:06:14	00:19:05	32	00:06:16	00:09:48
Forth Valley	31	00:07:58	00:18:11	18	00:13:04	00:22:03	18	00:06:37	00:18:17	18	00:04:30	00:10:53
Grampian	30	00:05:15	00:15:43	27	00:04:57	00:14:38	41	00:06:16	00:16:56	36	00:05:22	00:17:26
Greater Glasgow and Clyde	99	00:07:11	00:12:30	80	00:05:42	00:09:35	81	00:07:00	00:11:37	96	00:06:38	00:11:48
Highland	25	00:09:01	00:18:49	27	00:06:55	00:18:06	19	00:07:17	00:15:51	14	00:09:32	00:23:11
Lanarkshire	52	00:09:19	00:18:08	50	00:06:31	00:13:42	45	00:09:24	00:13:12	56	00:06:47	00:14:42
Lothian	55	00:05:54	00:11:53	42	00:06:42	00:12:26	60	00:06:25	00:14:09	60	00:07:34	00:13:46
Orkney	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	34	00:04:42	00:18:22	30	00:07:38	00:16:57	27	00:08:37	00:19:14	38	00:08:08	00:21:08
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	9	00:05:32	00:14:44
SCOTLAND	409	00:07:30	00:18:01	368	00:06:41	00:16:08	369	00:07:04	00:16:20	418	00:06:42	00:16:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P			02/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	131	00:10:52	00:22:50	132	00:09:08	00:19:30	124	00:10:17	00:26:41	115	00:10:06	00:24:52
Borders	30	00:13:08	00:26:45	26	00:11:57	00:32:19	33	00:12:59	00:26:10	31	00:10:20	00:26:04
Dumfries and Galloway	29	00:07:23	00:23:12	46	00:08:19	00:27:13	38	00:07:25	00:20:38	45	00:07:37	00:22:56
Fife	98	00:09:02	00:17:08	113	00:08:09	00:19:30	110	00:07:52	00:19:12	99	00:08:29	00:17:07
Forth Valley	110	00:09:11	00:20:30	88	00:08:42	00:16:46	114	00:08:37	00:18:40	80	00:08:26	00:16:25
Grampian	129	00:07:56	00:21:16	165	00:08:20	00:21:12	157	00:07:38	00:21:19	191	00:08:10	00:22:22
Greater Glasgow and Clyde	404	00:08:06	00:16:35	390	00:07:34	00:13:50	433	00:07:19	00:15:04	440	00:07:14	00:14:11
Highland	110	00:09:28	00:26:08	93	00:07:32	00:22:02	87	00:08:32	00:27:04	101	00:08:22	00:28:39
Lanarkshire	199	00:10:07	00:20:01	265	00:09:54	00:19:19	228	00:08:53	00:16:26	215	00:08:58	00:18:39
Lothian	253	00:09:00	00:18:39	217	00:07:55	00:14:35	229	00:08:37	00:17:25	266	00:08:11	00:15:30
Orkney	*	*	*	*	*	*	5	00:11:48	00:22:19	*	*	*
Shetland	*	*	*	*	*	*	9	00:12:37	00:31:43	*	*	*
Tayside	91	00:08:12	00:20:47	120	00:07:15	00:19:21	121	00:07:15	00:19:41	135	00:07:32	00:18:14
Western Isles	7	00:08:01	00:27:22	8	00:13:26	00:22:51	5	00:06:49	00:34:19	8	00:29:47	00:33:15
Unknown	42	00:07:19	00:21:24	54	00:09:59	00:21:58	48	00:08:52	00:21:34	57	00:08:41	00:20:16
SCOTLAND	1,639	00:08:40	00:20:14	1,725	00:08:21	00:18:37	1,741	00:08:09	00:19:03	1,791	00:08:09	00:18:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P			02/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	309	00:22:19	01:12:07	303	00:20:27	00:53:16	288	00:20:04	00:44:45	294	00:18:23	00:49:35
Borders	89	00:13:20	00:31:27	78	00:12:26	00:34:15	72	00:16:10	00:34:56	101	00:13:44	00:29:30
Dumfries and Galloway	103	00:13:28	00:36:03	106	00:13:49	00:38:44	123	00:13:35	00:32:33	119	00:13:08	00:32:21
Fife	276	00:16:19	00:34:43	242	00:14:48	00:31:57	265	00:13:46	00:30:13	289	00:15:02	00:29:19
Forth Valley	225	00:18:21	00:41:25	212	00:16:04	00:31:38	211	00:14:51	00:30:25	206	00:14:23	00:29:26
Grampian	358	00:14:55	00:34:09	357	00:13:53	00:33:53	358	00:13:32	00:32:36	404	00:15:28	00:40:04
Greater Glasgow and Clyde	853	00:17:09	00:46:27	876	00:15:37	00:36:28	804	00:14:41	00:32:42	900	00:16:18	00:36:10
Highland	214	00:14:29	00:34:12	195	00:13:28	00:32:01	212	00:13:22	00:32:47	234	00:13:25	00:32:16
Lanarkshire	485	00:21:51	00:46:14	481	00:18:31	00:40:27	385	00:18:05	00:37:26	506	00:18:42	00:37:35
Lothian	601	00:16:42	00:35:28	525	00:14:51	00:29:14	577	00:15:10	00:30:59	622	00:15:28	00:32:10
Orkney	10	00:06:05	00:20:11	7	00:06:50	00:47:33	7	00:11:27	00:36:18	14	00:10:39	00:20:56
Shetland	6	00:16:37	00:33:19	6	00:08:08	00:27:15	7	00:21:16	00:34:39	9	00:13:54	00:27:51
Tayside	299	00:15:47	00:32:31	280	00:13:52	00:31:38	294	00:13:41	00:29:16	306	00:16:47	00:32:23
Western Isles	20	00:20:48	00:37:54	20	00:16:04	00:37:41	19	00:15:49	00:36:44	19	00:18:42	00:36:29
Unknown	75	00:16:47	00:38:41	82	00:14:40	00:39:01	78	00:17:10	00:37:36	72	00:16:02	00:32:46
SCOTLAND	3,923	00:17:30	00:41:12	3,770	00:15:29	00:35:22	3,700	00:15:13	00:33:26	4,095	00:16:17	00:35:07

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P			02/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	254	00:47:24	05:45:14	275	00:42:12	02:35:37	245	00:33:48	02:21:57	262	00:29:34	02:04:57
Borders	121	00:26:09	01:24:33	109	00:20:25	01:04:42	108	00:18:51	00:53:03	112	00:20:04	01:12:55
Dumfries and Galloway	161	00:26:32	01:28:13	150	00:24:16	01:03:17	146	00:24:30	01:27:52	150	00:24:35	01:16:18
Fife	274	00:42:55	02:25:25	285	00:25:20	01:43:10	310	00:25:04	01:30:38	259	00:30:50	02:08:16
Forth Valley	194	00:43:54	02:54:54	200	00:37:19	02:13:13	187	00:30:20	01:44:30	214	00:28:26	02:08:31
Grampian	428	00:28:13	01:43:51	401	00:24:00	01:42:01	374	00:26:56	01:30:45	384	00:30:11	02:00:39
Greater Glasgow and Clyde	734	00:49:18	03:55:44	727	00:35:43	02:22:35	770	00:30:52	02:22:04	717	00:44:24	03:08:04
Highland	321	00:19:44	01:15:07	296	00:20:27	01:21:32	317	00:17:59	01:08:58	284	00:20:18	01:09:28
Lanarkshire	322	00:56:25	05:02:29	302	00:43:06	03:41:23	370	00:35:58	02:04:00	352	00:49:10	03:08:39
Lothian	546	00:51:23	02:53:23	517	00:28:37	01:46:48	518	00:36:33	02:19:35	513	00:35:18	02:43:52
Orkney	14	00:08:09	01:20:45	13	00:11:57	00:32:47	13	00:17:37	00:20:12	12	00:07:26	00:19:17
Shetland	14	00:26:00	01:05:27	10	00:31:29	02:20:13	17	00:20:41	01:07:00	12	00:12:39	01:06:27
Tayside	291	00:36:16	01:49:46	310	00:26:45	01:36:40	262	00:27:46	01:29:49	323	00:33:58	01:49:15
Western Isles	33	00:17:02	00:47:57	25	00:20:18	01:27:53	27	00:23:18	01:02:49	29	00:23:33	01:01:19
Unknown	67	00:34:21	02:08:03	78	00:22:02	01:20:27	54	00:19:30	01:29:42	67	00:25:22	02:31:36
SCOTLAND	3,774	00:38:53	02:44:14	3,698	00:28:57	01:58:51	3,718	00:28:05	01:55:44	3,690	00:31:56	02:25:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	11/04/2022			18/04/2022			25/04/2022			02/05/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	474	01:06:30	03:54:32	505	00:55:27	03:08:06	491	00:53:14	03:10:05	450	00:46:00	02:23:34
Borders	169	00:32:41	01:04:26	168	00:35:02	01:04:26	141	00:32:05	00:58:30	175	00:34:12	00:57:20
Dumfries & Galloway	211	00:22:57	00:37:53	245	00:24:02	00:48:40	237	00:25:20	00:51:55	230	00:23:50	00:51:02
Fife	384	00:38:33	01:35:50	397	00:36:18	01:07:38	413	00:38:35	01:33:34	428	00:48:07	02:30:14
Forth Valley	427	00:39:05	01:05:43	400	00:37:38	00:56:18	409	00:36:53	01:03:17	390	00:38:40	00:58:40
Grampian	581	00:46:27	02:12:05	632	00:41:32	01:55:22	593	00:42:52	01:51:32	648	00:43:29	02:24:17
Greater Glasgow & Clyde	1,759	00:43:30	01:25:55	1,722	00:45:00	01:41:47	1,782	00:42:45	01:23:23	1,834	00:45:45	01:44:41
Highland	316	00:28:06	01:17:15	295	00:25:06	01:15:25	295	00:24:17	01:01:49	324	00:25:45	01:22:42
Lanarkshire	714	00:48:38	01:26:56	778	00:49:47	01:29:32	711	00:48:00	01:24:00	793	00:50:53	01:18:53
Lothian	990	00:41:22	01:03:05	902	00:38:18	01:02:07	993	00:39:56	01:03:59	986	00:41:30	01:03:16
Orkney	21	00:15:00	00:24:59	16	00:14:23	00:22:11	16	00:14:42	00:19:39	19	00:13:49	00:20:23
Shetland	21	00:22:27	00:43:31	19	00:21:29	00:44:12	26	00:25:22	00:41:32	26	00:26:25	00:43:31
Tayside	465	00:28:52	00:51:05	534	00:30:43	00:56:20	480	00:30:04	00:52:17	537	00:30:10	00:58:39
Western Isles	30	00:15:11	00:32:30	25	00:16:02	00:23:23	29	00:19:14	00:38:42	25	00:19:20	00:43:29
SCOTLAND	6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52	6,616	00:39:42	01:22:36	6,865	00:41:31	01:28:44

Table 7 - Turnaround Times by Hospital

Week Commencing		11/04/2022			18/04/2022			25/04/2022			02/05/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	193	01:17:57	04:18:00	178	01:10:10	03:11:03	167	00:58:07	03:08:35	158	00:42:22	01:54:21
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	281	01:02:47	03:41:30	327	00:51:27	02:59:59	324	00:52:05	03:09:00	292	00:47:11	02:36:27
Borders	Borders General Hospital (Melrose)	169	00:32:41	01:04:26	168	00:35:02	01:04:26	141	00:32:05	00:58:30	175	00:34:12	00:57:20
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:25:37	00:34:28	45	00:22:04	00:32:50	47	00:22:53	00:43:00	40	00:21:19	00:34:15
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	166	00:22:49	00:37:59	200	00:24:26	00:53:02	190	00:25:44	00:53:47	190	00:25:13	00:51:37
Fife	Victoria Hospital (Kirkcaldy)	384	00:38:33	01:35:50	397	00:36:18	01:07:38	413	00:38:35	01:33:34	428	00:48:07	02:30:14
Forth Valley	Forth Valley Royal Hospital (Larbert)	427	00:39:05	01:05:43	400	00:37:38	00:56:18	409	00:36:53	01:03:17	390	00:38:40	00:58:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	451	00:48:17	02:15:14	476	00:44:06	02:05:38	473	00:44:05	01:52:57	518	00:46:04	02:42:30
Grampian	Dr Gray's Hospital (Elgin)	119	00:42:58	01:58:19	136	00:40:07	01:34:35	106	00:44:21	01:49:22	113	00:37:16	01:24:01
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:29:01	00:45:10	20	00:24:07	00:36:36	14	00:22:04	00:41:40	17	00:25:14	00:51:23
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	546	00:38:51	00:59:19	518	00:40:07	00:57:40	539	00:39:35	00:59:58	544	00:40:51	01:07:59
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	102	00:34:03	00:55:46	97	00:34:14	01:03:17	117	00:35:40	00:55:36	109	00:35:16	00:56:38
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	711	00:51:55	02:02:00	739	01:01:46	02:38:15	713	00:51:19	02:13:00	749	00:56:47	03:04:19
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	351	00:42:35	01:12:03	310	00:39:58	01:05:36	344	00:39:34	01:10:05	359	00:44:03	01:13:18
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	49	00:47:26	01:10:37	58	00:39:46	01:04:44	69	00:36:46	00:58:50	73	00:39:23	01:01:06
Highland	Belford Hospital (Fort William)	31	00:30:21	00:40:43	24	00:22:36	00:40:38	32	00:26:57	00:50:12	29	00:22:34	00:44:04
Highland	Caitness General Hospital (Wick)	40	00:24:29	00:43:38	38	00:19:14	00:33:34	32	00:18:35	00:29:39	29	00:17:54	00:43:21
Highland	Lorn & Islands Hospital (Oban)	26	00:24:51	00:44:06	19	00:28:25	00:39:52	15	00:27:16	00:56:53	25	00:21:15	00:47:51
Highland	Raigmore Hospital (Inverness)	219	00:28:49	01:37:04	214	00:27:56	01:23:27	216	00:25:42	01:09:31	241	00:27:58	01:45:33
Lanarkshire	University Hospital Hairmyres (East Kilbride)	226	00:47:15	01:27:56	222	00:42:10	01:10:05	199	00:39:59	01:04:21	218	00:43:32	01:06:56
Lanarkshire	University Hospital Monklands (Airdrie)	199	00:46:43	01:18:01	243	00:52:39	01:29:33	233	00:55:55	01:35:02	229	00:52:52	01:16:20
Lanarkshire	University Hospital Wishaw (Wishaw)	289	00:50:09	01:34:27	313	00:53:55	01:43:43	279	00:49:40	01:26:06	346	00:53:41	01:24:54
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:29:14	00:49:38	25	00:32:48	00:42:13	29	00:29:22	00:56:42	36	00:39:11	00:54:15
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	761	00:42:16	01:04:41	656	00:38:38	01:03:16	745	00:42:04	01:06:41	756	00:42:22	01:03:58
Lothian	St John's Hospital (Livingston)	202	00:38:22	01:00:20	221	00:38:44	01:00:19	219	00:37:15	00:58:06	194	00:40:06	00:59:36
Orkney	Balfour Hospital (Kirkwall)	21	00:15:00	00:24:59	16	00:14:23	00:22:11	16	00:14:42	00:19:39	19	00:13:49	00:20:23
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:22:27	00:43:31	19	00:21:29	00:44:12	26	00:25:22	00:41:32	26	00:26:25	00:43:31
Tayside	Ninewells Hospital (Dundee)	388	00:29:39	00:52:38	444	00:32:34	00:58:49	417	00:31:07	00:53:43	448	00:31:33	01:02:26
Tayside	Perth Royal Infirmary (Perth)	77	00:24:17	00:38:38	90	00:24:15	00:36:37	63	00:25:08	00:35:45	89	00:26:55	00:41:37
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:15:11	00:32:30	25	00:16:02	00:23:23	29	00:19:14	00:38:42	25	00:19:20	00:43:29
SCOTLAND		6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52	6,616	00:39:42	01:22:36	6,865	00:41:31	01:28:44

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)