

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 06 November 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **07/10/2024** to **28/10/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	07/10/2024						14/10/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,071	844	596	941	740	502	1,183	926	647	1,022	794	528
Borders	405	331	221	346	276	168	390	325	233	320	262	179
Dumfries and Galloway	478	402	327	386	318	247	530	449	359	452	381	296
Fife	1,089	891	619	958	774	509	1,086	879	601	976	797	524
Forth Valley	824	648	455	742	586	396	845	678	447	768	619	402
Grampian	1,594	1,205	766	1,377	1,048	629	1,585	1,140	716	1,409	1,012	603
Greater Glasgow and Clyde	3,405	2,596	1,921	2,997	2,264	1,621	3,393	2,686	1,987	2,977	2,351	1,681
Highland	981	801	581	742	611	402	1,000	843	619	783	668	457
Lanarkshire	1,907	1,420	1,062	1,709	1,277	932	1,847	1,413	1,053	1,631	1,246	897
Lothian	2,427	1,722	1,131	2,145	1,546	972	2,303	1,661	1,081	2,051	1,505	944
Orkney	35	30	17	24	20	8	62	43	33	37	26	16
Shetland	47	37	32	26	19	14	62	42	33	36	31	22
Tayside	1,200	1,000	604	1,047	862	480	1,318	1,051	622	1,161	916	508
Western Isles	98	78	69	46	40	31	139	113	92	85	71	50
Unknown	341	47	34	337	46	33	367	51	41	360	48	38
<b>SCOTLAND</b>	<b>15,902</b>	<b>12,052</b>	<b>8,435</b>	<b>13,823</b>	<b>10,427</b>	<b>6,944</b>	<b>16,110</b>	<b>12,300</b>	<b>8,564</b>	<b>14,068</b>	<b>10,727</b>	<b>7,145</b>

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21/10/2024						28/10/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,081	856	620	904	722	498	1,049	869	610	883	714	470
404	320	216	336	261	165	379	318	227	313	258	172
498	432	341	424	366	281	530	453	354	442	373	275
1,153	934	642	1,019	812	533	1,193	911	606	1,068	805	517
776	616	468	710	560	414	800	637	446	718	577	393
1,478	1,087	688	1,309	960	572	1,478	1,101	689	1,279	953	556
3,382	2,654	1,946	2,979	2,320	1,643	3,365	2,650	1,959	2,929	2,292	1,627
982	819	589	776	657	431	985	807	554	804	667	430
1,870	1,374	1,025	1,609	1,160	833	1,839	1,423	1,062	1,601	1,232	895
2,430	1,760	1,165	2,155	1,578	1,016	2,542	1,761	1,131	2,283	1,609	997
64	49	43	35	27	21	96	74	62	60	51	39
70	52	43	42	32	23	62	51	40	45	40	29
1,288	1,065	631	1,124	927	504	1,246	1,009	649	1,091	879	529
132	102	88	58	52	42	118	96	86	64	54	44
390	39	28	381	39	28	368	37	27	356	34	24
<b>15,998</b>	<b>12,159</b>	<b>8,533</b>	<b>13,861</b>	<b>10,473</b>	<b>7,004</b>	<b>16,050</b>	<b>12,197</b>	<b>8,502</b>	<b>13,936</b>	<b>10,538</b>	<b>6,997</b>

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/10/2024 <sup>P</sup>			14/10/2024 <sup>P</sup>			21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:08:19	00:17:43	38	00:09:57	00:22:19	34	00:07:30	00:15:05	28	00:08:02	00:16:38
Borders	*	*	*	10	00:10:21	00:23:56	7	00:05:57	00:24:43	8	00:07:08	00:11:27
Dumfries and Galloway	18	00:06:02	00:20:56	18	00:07:02	00:19:27	10	00:09:38	00:19:37	9	00:08:01	00:18:12
Fife	28	00:10:31	00:18:05	38	00:06:50	00:11:20	29	00:07:48	00:17:59	32	00:09:19	00:18:32
Forth Valley	28	00:10:11	00:15:22	35	00:10:14	00:18:04	22	00:11:02	00:15:10	31	00:07:37	00:14:23
Grampian	45	00:09:33	00:20:11	43	00:10:21	00:27:36	42	00:05:52	00:20:33	42	00:06:22	00:17:33
Greater Glasgow and Clyde	108	00:06:43	00:12:33	131	00:06:26	00:11:49	116	00:06:26	00:10:54	105	00:06:55	00:12:54
Highland	24	00:07:38	00:22:38	21	00:07:27	00:13:42	23	00:14:48	00:28:26	24	00:09:40	00:23:58
Lanarkshire	67	00:08:03	00:14:29	60	00:08:12	00:18:43	51	00:07:13	00:15:22	56	00:08:49	00:16:30
Lothian	64	00:06:24	00:12:08	75	00:07:02	00:14:25	63	00:06:51	00:12:54	89	00:06:32	00:14:24
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	47	00:06:56	00:19:22	38	00:06:06	00:15:45	35	00:05:52	00:19:39	41	00:06:18	00:15:16
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	-	n/a	n/a	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>477</b>	<b>00:07:14</b>	<b>00:16:30</b>	<b>514</b>	<b>00:07:28</b>	<b>00:17:51</b>	<b>437</b>	<b>00:07:04</b>	<b>00:16:09</b>	<b>470</b>	<b>00:07:16</b>	<b>00:16:24</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	07/10/2024 <sup>P</sup>			14/10/2024 <sup>P</sup>			21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	142	00:11:28	00:22:35	171	00:11:17	00:22:24	129	00:11:11	00:24:15	145	00:09:24	00:18:28
Borders	40	00:08:25	00:27:53	31	00:07:28	00:26:31	36	00:11:52	00:23:35	32	00:08:32	00:26:28
Dumfries and Galloway	57	00:12:13	00:28:33	76	00:09:56	00:27:42	59	00:09:25	00:24:16	64	00:08:20	00:24:09
Fife	147	00:09:45	00:21:16	143	00:09:28	00:21:08	160	00:09:42	00:21:18	160	00:10:18	00:19:50
Forth Valley	130	00:09:18	00:20:47	119	00:09:20	00:20:56	100	00:10:45	00:20:50	117	00:08:59	00:16:42
Grampian	243	00:08:41	00:23:49	227	00:09:36	00:26:40	206	00:08:45	00:25:14	205	00:08:46	00:23:15
Greater Glasgow and Clyde	565	00:08:34	00:16:22	507	00:07:55	00:15:03	506	00:07:56	00:16:09	524	00:07:56	00:14:27
Highland	124	00:10:03	00:25:54	114	00:07:56	00:25:48	117	00:08:16	00:26:19	122	00:07:45	00:27:32
Lanarkshire	331	00:09:53	00:20:00	281	00:09:13	00:22:06	263	00:10:02	00:18:41	281	00:10:06	00:20:20
Lothian	341	00:08:16	00:17:28	314	00:08:23	00:16:26	330	00:08:49	00:17:46	368	00:08:23	00:16:02
Orkney	*	*	*	6	00:11:15	00:20:25	*	*	*	10	00:04:41	00:46:45
Shetland	*	*	*	7	00:14:29	00:51:16	9	00:08:18	00:20:46	5	00:10:04	00:29:21
Tayside	147	00:07:14	00:20:16	181	00:08:58	00:25:46	158	00:08:16	00:22:48	150	00:09:18	00:23:53
Western Isles	9	00:11:27	00:19:24	10	00:08:10	00:22:14	*	*	*	10	00:09:00	00:19:20
Unknown	24	00:12:42	00:47:41	14	00:08:41	00:22:50	22	00:10:49	00:22:49	18	00:09:25	00:19:45
<b>SCOTLAND</b>	<b>2,306</b>	<b>00:09:05</b>	<b>00:20:44</b>	<b>2,201</b>	<b>00:08:42</b>	<b>00:21:07</b>	<b>2,103</b>	<b>00:09:00</b>	<b>00:20:16</b>	<b>2,211</b>	<b>00:08:45</b>	<b>00:19:02</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/10/2024 <sup>P</sup>			14/10/2024 <sup>P</sup>			21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	310	00:23:00	01:01:15	351	00:26:20	01:06:49	303	00:22:53	00:54:54	280	00:19:16	00:47:08
Borders	101	00:14:23	00:36:12	106	00:13:26	00:32:34	107	00:15:11	00:44:30	104	00:13:54	00:29:08
Dumfries and Galloway	113	00:14:13	00:36:24	142	00:20:09	00:45:06	139	00:18:59	00:43:24	153	00:18:17	00:32:39
Fife	298	00:16:19	00:34:52	336	00:18:07	00:39:52	342	00:19:21	00:45:39	343	00:20:24	00:42:03
Forth Valley	228	00:16:42	00:37:18	254	00:18:01	00:42:32	232	00:16:34	00:36:43	259	00:18:43	00:46:07
Grampian	451	00:21:36	01:05:59	495	00:26:04	01:38:29	437	00:19:38	01:12:01	405	00:19:51	01:02:07
Greater Glasgow and Clyde	963	00:18:40	00:45:51	921	00:16:40	00:38:18	948	00:16:45	00:38:32	909	00:16:35	00:38:01
Highland	214	00:13:56	00:34:25	241	00:16:20	00:36:36	229	00:14:02	00:32:39	225	00:14:02	00:31:55
Lanarkshire	623	00:23:57	00:59:18	548	00:20:37	00:43:47	580	00:22:38	00:52:59	530	00:21:57	00:53:02
Lothian	707	00:19:00	00:40:40	692	00:19:00	00:49:24	716	00:18:41	00:44:09	712	00:19:08	00:48:22
Orkney	10	00:19:46	00:24:00	13	00:09:31	00:55:41	9	00:23:00	00:46:28	17	00:14:56	00:51:13
Shetland	5	00:08:41	00:29:40	10	00:19:31	00:36:15	*	*	*	11	00:13:12	00:45:05
Tayside	352	00:15:28	00:35:08	358	00:18:24	00:37:11	354	00:17:06	00:38:46	355	00:18:25	00:38:51
Western Isles	14	00:10:29	00:20:06	33	00:15:36	00:42:55	24	00:16:28	00:54:46	24	00:14:34	00:41:17
Unknown	10	00:25:13	00:47:55	26	00:15:20	00:40:42	*	*	*	10	00:20:30	00:28:48
<b>SCOTLAND</b>	<b>4,399</b>	<b>00:19:02</b>	<b>00:46:20</b>	<b>4,526</b>	<b>00:19:06</b>	<b>00:48:02</b>	<b>4,433</b>	<b>00:18:21</b>	<b>00:46:04</b>	<b>4,337</b>	<b>00:18:20</b>	<b>00:44:42</b>

## Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/10/2024 <sup>P</sup>			14/10/2024 <sup>P</sup>			21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	243	00:49:10	03:39:51	227	01:06:34	05:31:10	250	00:46:14	03:58:17	255	00:36:53	02:39:29
Borders	127	00:19:18	01:32:32	114	00:27:08	01:24:53	111	00:22:14	01:36:38	113	00:17:53	01:14:56
Dumfries and Galloway	129	00:30:34	01:34:04	145	00:27:40	01:48:49	156	00:35:35	02:18:02	147	00:27:09	02:00:53
Fife	295	00:42:02	02:51:13	278	00:42:49	04:03:42	273	00:47:35	03:26:07	265	01:06:02	04:55:59
Forth Valley	195	00:48:37	03:19:38	207	00:51:17	03:43:59	202	00:47:26	02:54:40	167	00:41:31	04:14:19
Grampian	301	00:38:57	04:16:37	227	01:18:18	10:46:32	266	00:57:38	03:30:16	289	00:38:52	05:39:40
Greater Glasgow and Clyde	606	00:54:35	05:41:26	761	00:49:37	03:53:57	734	00:44:27	03:37:30	731	00:40:42	03:11:53
Highland	247	00:18:58	01:14:02	286	00:18:21	01:17:11	286	00:20:45	01:20:36	294	00:21:19	01:25:05
Lanarkshire	244	02:18:44	09:47:42	343	01:15:28	06:34:58	253	01:48:49	08:25:37	356	01:20:00	05:39:19
Lothian	420	01:09:02	06:29:20	403	01:21:58	05:47:36	449	01:17:18	05:45:37	411	01:14:50	06:16:11
Orkney	8	00:46:29	02:42:30	6	00:07:08	01:21:10	16	00:15:24	01:27:06	24	00:32:27	03:34:47
Shetland	8	00:22:21	01:48:01	12	00:41:39	03:18:11	18	00:29:15	01:32:06	20	00:29:59	02:21:35
Tayside	307	00:28:28	01:42:02	332	00:43:44	02:29:22	377	00:35:34	02:03:04	325	00:30:26	02:20:40
Western Isles	14	00:29:13	02:13:24	26	00:37:45	02:33:37	18	00:24:51	03:09:29	*	*	*
Unknown	12	00:28:54	03:12:17	6	00:41:19	01:02:57	6	00:20:58	00:44:50	*	*	*
<b>SCOTLAND</b>	<b>3,156</b>	<b>00:44:36</b>	<b>04:26:57</b>	<b>3,373</b>	<b>00:48:12</b>	<b>04:23:49</b>	<b>3,415</b>	<b>00:43:17</b>	<b>03:45:36</b>	<b>3,421</b>	<b>00:40:21</b>	<b>03:57:49</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	07/10/2024			14/10/2024			21/10/2024			28/10/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	488	00:56:01	03:12:43	512	01:03:45	03:10:43	468	00:53:23	03:32:28	459	00:42:11	02:23:37
Borders	175	00:34:02	00:56:16	177	00:32:49	00:52:30	156	00:32:19	00:50:53	179	00:32:32	01:01:02
Dumfries & Galloway	252	00:29:38	00:58:57	294	00:29:30	00:57:17	275	00:30:37	01:12:11	269	00:31:04	01:06:04
Fife	460	00:49:05	01:32:06	472	00:49:34	01:56:57	487	00:50:46	01:41:50	481	00:56:18	02:19:57
Forth Valley	403	00:47:20	01:27:36	423	00:42:18	01:11:50	417	00:47:31	01:18:33	410	00:47:41	01:28:18
Grampian	656	00:58:51	04:15:21	642	01:07:53	04:20:28	624	00:55:05	03:32:11	593	01:04:04	04:30:41
Greater Glasgow & Clyde	1,775	00:51:41	01:45:39	1,879	00:46:43	01:28:15	1,801	00:48:18	01:40:17	1,776	00:48:59	01:23:10
Highland	317	00:28:33	01:07:44	342	00:30:25	01:31:18	332	00:31:13	01:16:11	311	00:27:32	01:00:40
Lanarkshire	885	01:03:17	02:45:58	837	00:58:54	02:35:50	811	01:06:21	02:47:00	840	01:02:32	02:39:38
Lothian	939	00:52:15	01:39:09	871	00:52:59	01:33:14	936	00:52:50	01:33:28	938	00:53:01	01:36:48
Orkney	8	00:17:23	00:26:16	15	00:15:27	00:32:30	21	00:16:29	00:24:17	30	00:14:32	00:24:49
Shetland	15	00:21:28	00:36:42	20	00:15:22	00:26:31	18	00:23:56	00:37:06	27	00:15:51	00:31:24
Tayside	523	00:32:14	00:56:25	572	00:37:07	01:09:56	560	00:33:14	00:59:32	587	00:38:38	01:10:24
Western Isles	23	00:24:22	00:29:14	44	00:19:13	00:35:22	29	00:22:26	00:33:38	33	00:18:09	00:25:10
<b>SCOTLAND</b>	<b>6,919</b>	<b>00:47:58</b>	<b>02:00:20</b>	<b>7,100</b>	<b>00:46:47</b>	<b>01:56:06</b>	<b>6,935</b>	<b>00:47:15</b>	<b>01:54:26</b>	<b>6,933</b>	<b>00:47:44</b>	<b>01:49:57</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		07/10/2024			14/10/2024			21/10/2024			28/10/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	158	00:57:59	02:53:31	164	01:02:17	02:57:27	173	01:07:21	03:50:41	145	00:57:12	03:58:46
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	330	00:55:45	03:30:49	348	01:04:20	03:17:02	295	00:49:37	03:20:27	314	00:38:54	01:52:45
Borders	Borders General Hospital (Melrose)	175	00:34:02	00:56:16	177	00:32:49	00:52:30	156	00:32:19	00:50:53	179	00:32:32	01:01:02
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	49	00:28:07	00:52:53	57	00:26:49	00:47:46	36	00:25:58	00:41:15	43	00:27:30	00:49:10
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	203	00:29:44	00:58:55	237	00:29:53	01:00:50	239	00:31:45	01:14:54	226	00:31:27	01:07:53
Fife	Victoria Hospital (Kirkcaldy)	460	00:49:05	01:32:06	472	00:49:34	01:56:57	487	00:50:46	01:41:50	481	00:56:18	02:19:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	403	00:47:20	01:27:36	423	00:42:18	01:11:50	417	00:47:31	01:18:33	410	00:47:41	01:28:18
Grampian	Aberdeen Royal Infirmary (Aberdeen)	530	01:06:02	04:29:00	500	01:09:30	04:30:52	495	00:58:31	03:48:16	475	01:15:14	04:38:15
Grampian	Dr Gray's Hospital (Elgin)	107	00:48:36	02:14:44	129	01:05:26	03:50:40	119	00:50:17	02:30:07	101	00:50:57	02:37:38
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	19	00:25:32	00:52:19	13	00:24:03	00:49:48	10	00:28:00	00:57:04	17	00:32:39	00:41:19
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	503	00:51:01	01:39:14	532	00:44:24	01:10:29	495	00:41:36	01:06:13	501	00:48:24	01:21:34
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:43:36	01:24:06	115	00:31:57	00:50:01	112	00:38:17	01:00:31	117	00:34:53	00:53:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	737	01:01:10	02:06:00	789	00:56:08	01:48:59	734	00:59:20	02:10:19	729	00:54:31	01:28:27
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	346	00:45:03	01:12:38	373	00:44:31	01:08:39	369	00:46:10	01:15:44	332	00:45:11	01:18:31
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	75	00:38:59	01:13:07	70	00:37:30	01:01:19	91	00:41:01	01:11:53	97	00:42:47	01:14:12
Highland	Belford Hospital (Fort William)	35	00:26:49	00:39:16	24	00:27:04	00:46:08	29	00:28:06	00:51:17	33	00:24:56	00:41:36
Highland	Caithness General Hospital (Wick)	28	00:21:38	00:41:58	36	00:22:34	00:42:57	25	00:24:00	00:34:45	45	00:27:18	00:44:32
Highland	Lorn & Islands Hospital (Oban)	27	00:23:00	00:34:44	25	00:19:21	00:28:47	29	00:17:05	00:29:35	23	00:26:25	00:39:09
Highland	Raigmore Hospital (Inverness)	227	00:29:59	01:16:52	257	00:36:02	02:02:51	249	00:34:59	01:24:15	210	00:29:03	01:18:58
Lanarkshire	University Hospital Hairmyres (East Kilbride)	259	00:54:45	02:13:18	252	00:51:06	01:40:40	236	00:54:38	02:02:07	233	00:55:53	02:36:23
Lanarkshire	University Hospital Monklands (Airdrie)	267	01:01:28	02:15:55	241	00:57:35	01:48:42	247	01:12:53	02:05:14	252	01:01:55	01:54:09
Lanarkshire	University Hospital Wishaw (Wishaw)	359	01:11:31	03:21:13	344	01:12:21	03:43:45	328	01:11:05	04:08:48	355	01:10:18	03:13:25
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:38:07	01:03:50	27	00:41:41	01:06:49	32	00:30:27	01:07:17	32	00:45:42	01:05:38
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	699	00:55:35	01:43:18	618	00:55:06	01:42:58	681	00:55:17	01:39:03	691	00:56:05	01:42:46
Lothian	St John's Hospital (Livingston)	211	00:45:19	01:22:40	226	00:48:36	01:24:45	223	00:45:29	01:18:10	215	00:45:40	01:16:40
Orkney	Balfour Hospital (Kirkwall)	8	00:17:23	00:26:16	15	00:15:27	00:32:30	21	00:16:29	00:24:17	30	00:14:32	00:24:49
Shetland	Gilbert Bain Hospital (Lerwick)	15	00:21:28	00:36:42	20	00:15:22	00:26:31	18	00:23:56	00:37:06	27	00:15:51	00:31:24
Tayside	Ninewells Hospital (Dundee)	438	00:31:51	00:57:02	508	00:37:35	01:10:42	477	00:33:41	01:01:15	519	00:40:09	01:13:12
Tayside	Perth Royal Infirmary (Perth)	85	00:34:20	00:53:42	64	00:33:41	00:59:10	83	00:31:56	00:50:22	68	00:29:50	00:51:13
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:24:22	00:29:14	44	00:19:13	00:35:22	29	00:22:26	00:33:38	33	00:18:09	00:25:10
<b>SCOTLAND</b>		<b>6,919</b>	<b>00:47:58</b>	<b>02:00:20</b>	<b>7,100</b>	<b>00:46:47</b>	<b>01:56:06</b>	<b>6,935</b>	<b>00:47:15</b>	<b>01:54:26</b>	<b>6,933</b>	<b>00:47:44</b>	<b>01:49:57</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)