



# Freedom of Information Request

**20<sup>th</sup> November 2024**

## Question

Would it be possible also to request the number of incidents of verbal abuse against ambulance staff in 2023 and 2024 so far?

## Answer

Please see the table below detailing the number of verbal assaults on SAS staff for 2023 and 2024, the 2024 data is true as of 18/11/2024

	Assault Verbal
2023	127
2024	147
Total	274

Our staff should not have to fear for their safety when treating patients and keeping them safe is of paramount importance to us. The Service has a range of measures in place to help protect staff, known or reported areas where staff have previously faced violence or threatening behaviour are automatically flagged to our crews, who can then request additional support, if required.