

**PLEASE NOTE: DUE TO COVID RESTRICTIONS, ESCORTS ARE ONLY ALLOWED IF ESSENTIAL. WHEN SIGNPOSTING, ADVISE THE PATIENT TO CHAT TO THE PROVIDER REGARDING ARRANGEMENTS TO AND FROM THE CLINIC AS SOME HOSPITALS ARE RESTRICTING ENTRY.**

**WEST ALTERNATIVE PROVIDERS**

ORGANISATION NAME	FOR RESIDENTS OF POSTCODE AREA	CONTACT DETAILS	DESTINATIONS COVERED	CRITERIA	FEES	NOTES - PLEASE READ BEFORE SIGNPOSTING
Anndale Transport Initiative	DG10,11,12,13,14,16	01576203053	Anywhere	Has to join initiative scheme	Yes subsidised by HB	can take wheelchairs open 9-12 mon-fri 48hrs notice required. Follows all current covid guidance rules and patient must wear mask if not exempt.
Galloway Community transport	DG2-3 DG5-7	07841512449	Anywhere	Anyone who requires help to get to appointment.	Yes subsidised by HB	no wheelchairs. Follows all current covid guidance and patient must wear mask if not exempt.
Ayrshire Cancer Support	All KA Postcodes	01563538008	Anywhere	cancer patients only	No	No w/c's. Follows covid guidance and patient must be able to get into back seat of car and wear mask if not exempt.
North Ayrshire Cancer Care	KA13-15, KA20-24, KA27-30	01294552223	Anywhere	cancer patients only	no	no w/c's will collect from ferry from Arran & Rothesay Escort if req on medical grounds. Pt must wear mask unless exempt. Can only take to door of hospital due to covid.
Arran Cancer Support Trust	KA27	01770820600	Mainland Hospitals	Cancer patients only	No	driver takes/collects from ferry Escort if req on medical grounds. Pt must wear mask unless exempt. Can only take to door of hospital due to covid.
North Argyll Voluteer Car Scheme	PA33-35	01852200760	Lorn & Islands Hosp, Oban	not inhabitants of Oban must be registered but at present only refer registered patients	Yes	no w/c's. To sit in back of car. Escort if req on medical grounds. Pt must wear mask unless exempt. Can only take to door of hospital due to covid.
Mid Argyle Volutary Service	PA30-32	01546603564	Oban, Campeltown Inverclyde Royal	Over 60 and/or disabled must be able to get into car arm assist only	yes	advance notice, no w/c's Follows current covid regulations and patient is to wear a mask unless exempt.
East Renfrew yourweeredbus	G46, G76-78	01418816439* *use this number meantime	All Glasgow Hospitals	east renfrewshire only, GP registration required but can be done retrospectively at present	no	Can take wheelchairs. Applies all covid guidance rules and patient is to wear a mask unless exempt.
Interloch Transport	PA22-23	01369840474	Inverclyde Hospital	none	yes	Follows all covid guidance. Patient to wear mask if not exempt. reduced service at present.
Ross of Mull & Iona CT	PA65-67	01681700600	Oban & Child only to Glasgow	will help with discharges from ferry and urgent appointments,	yes	w/chairs and assist dogs. Applies current covid guidance and asks patients to wear masks if not exempt.
Wigtownshire Community Transport	DG6,DG8,DG9	01776702526	Galloway Hospital, Newton Stewart Health Centre	none	yes	can accept wheelchairs, minimum 24 hrs notice can only accept appointments up until PM school run.

Irvine & Troon Cancer Care	All KA	01294311887	All Glasgow hospitals Ayr Hosp, Crosshouse Each Ayrshire	cancer patients only	no	operating with 1 patient per car. Will help as much as possible Observes all covid guidance rules and patients to wear masks if not exempt.
Transport to Golden Jubilee	All ML	01355585603	Golden Jubilee Hosp	pt must make way to local hospital site for onward travel to GJH - ORTHOPAEDIC AND CATARACT APPOINTMENTS ONLY	no	advance notice, open mon-fri 0900-1430. Follows all current covid guidance rules. Patient to wear a mask unless exempt.
Lanarkshire Cancer Care	ML1-12, G33, G65-69, G71-75	01698355137	All Glasgow hospitals inc Nuffield & Ross Hall, Wishaw Hairmyres, Monklands, NERI Western General Edinburgh St. Johns Hosp, Livingston	cancer patients	no	can take folding wheelchairs but must take escort to push as driver is unable to help. Requires 48 hrs notice and patients must sit in back seat and wear a mask unless exempt.

**EAST ALTERNATIVE PROVIDERS**

ORGANISATION NAME	FOR RESIDENTS OF POSTCODE AREA	CONTACT DETAILS	DESTINATIONS COVERED	CRITERIA	FEES	NOTES - PLEASE READ BEFORE SIGNPOSTING
Borders CT Project	TD1-15, EH38,43-46	03004561985	Anywhere	any age cannot take people with portable oxygen cylinders as not insured to transport	yes	w/c's, don't pick up residents of Berwick but can take to facilities in Berwick. Must give 4-5 days advance notice. Follows all covid guidance rules. Patients must wear masks unless exempt. Will help to clinic if allowed in Hospital.
Scottish Borders RVS	Eh43-44; All TD	01896754481	Hawick, Borders General All Edinburgh, Peebles	Over 65	yes	advance notice, no wheelchairs, must be registered first. Limited service but follows all covid guidance rules. Patients must wear masks unless exempt. Must sit in back seat
Handy Cabs Lothian Transport	EH47-49, EH52-55	01506633953	All Edinburgh hospitals	must have difficulty using public transport	yes	advance notice, can take w/c's, must be registered first. Has to sit in back seat and wear a mask unless exempt. Follows all covid guidance rules.
Dial-a-ride	EH1-42	01314479949	Lothian Hospitals, Glasgow Hospitals	membership required 3 weeks notice req if going to Glasgow	yes	can take wheelchairs. Follows all covid guidance rules and patient must wear mask unless exempt.
Linlithgow Link	EH49	01506845137	All Edinburgh hospitals All Glasgow Forth Valley St. Johns Livingston	Must have difficulty using public transport	yes	advance notice, must be registered first. Open 0930-1230. Follows all covid guidance and patient must wear mask and sit in back seat. Will help into hospital if permitted.
CCLASP	All EH, TD, FK, KY	01313703170	All Edin hosps	child suffering from cancer	No	no w/c's CHILD only. Will allow parents. Follows all covid guidance.
Driving Force	FK4, FK6 Antonine Practice Bonnybank Practice Banknock Practice	01324812315 01324 812613 01324 840314	any hospital	Cancer patients only Refer patient to local GP surgery to arrange.	No	no w/c's. Follows all covid guidance and must sit in back seat and wear a mask unless exempt. Follows all covid guidance rules.

	Denny Cross Practice	01324 822330				
	Carronbank Practice	01324 822382				
Meadowbank Car 4 You	FK1, FK2, EH49 (whitecross only)	01324715446	local hospitals, all Edinburgh and Glasgow hospitals	Cancer patients only. Must be registered with Meadowbank Health Centre	no	no w/c's. Patient must sit in back seat and wear mask unless exempt. Follows all covid guidance rules
Killin & District Volunteer Car Scheme	FK 18-21	07988280743	Stirling Health & Care Village, Falkirk, Forth Valley	any age, ill health, disability, financial hardship	yes	operating limited service, must be able to get into back seat unaided and wear a mask unless exempt. Follows all covid guidance rules
Kinross-shire volunteer Group and Rural Outreach Scheme	PH2 9 (NOT BRIDGE OF EARN) KY13 8, KY13 9, KY13 0	01577840196	PRI, Stracathro, Victoria Hospital Kirkcaldy, Queen Margaret and Lynebank Hospitals in Dunfermline, all Dundee Hosps, all Glasgow Hosps, all Edinburgh Hosps	anyone who will struggle to get to hospital independently.	yes	Limited service. Ask patient to mention that they have been referred by SAS. Patient must get into back seat of car and wear a mask unless exempt. Follows current covid guidance rules.
FIFE BUS	Postcode Area	03451551188				
Fife Bus (Kirkcaldy)	KY1,2	goes only to→	Victoria Hosp, Forth Park Hosp	DOES NOT TAKE TO NINEWELLS.	no	can take wheelchairs, but there will be a delay if
Fife Bus (Glenrothes)	KY7	goes only to→	Glenrothes Hosp, Randall Wemyss	Anyone with a registered		not registered as risk assess req. No delay if can transfer from wheelchair
Fife Bus (Leven)	KY8	goes only to→	Cameron Hosp	disability or poor mobility		Can do next day requests but no same day
Fife Bus (Dumfermline and Rosyth)	KY11,12 ( Inverkeithing and Dalgety Bay ONLY M/W/F)	goes only to→	Queen Margaret Hosp, Lynebank Hosp	no charge to patient. operates between 0800-1730		requests please. Follows all covid guidance rules. Pt to wear mask Must register but if done before 2pm can go following day.
RVS East Fife	KY8, KY10, KY14, KY15, KY16 DD6, KY9	01592269654	All hospitals	over 55's, register first	yes	no w/c's. must be able to get in back of car and wear mask if not exempt. follows all current covid guidelines rules.
RVS Perth	PH1-4, PH8-16, PH18 and KY13	01738633975	PRI, Ninewells	over 60's	yes	no w/c's. Operating limited service and must be able to get into back seat unaided. Follows all current covid rules and patient to wear mask if not exempt.
Perth Access Cars	PH1-2	01738639134	PRI, Ninewells, other hospitals and requests subject to driver availability	anyone with a disability	yes	can take w/c's, limited service at the moment. Follows all covid rules. must wear mask unless exempt. Can help into hospital if allowed. office open 8-10am. leave message and someone will call back. will call back
Comrie Hospital Transport	PH6	01764670217	PRI, Ninewells, Crieff, Forth Valley Hosp	no age restriction.	yes	restricted service covid guidance followed. Patient to wear mask unless exempt. Has to get into back seat of car at moment.
Allyth & Miegie District Nursing & Samaritan Association	Ph11-13	01828633554	PRI, Ninewells, Blairgowrie	anyone over 2 years old.	yes	no w/c's and has to get in back seat. Follows covid guidance and patient to wear a mask.
Madoch Community Transport	PH2 7, PH14 9, DD2 5	01738310412	All Perth and Dundee Hospitals	anyone	no, but donations welcome	register with provider first, all covid guidance followed. All staff first aid trained and vehicles fitted with screens

**NORTH ALTERNATIVE PROVIDERS**

Organisation	For residents of postcode area	Contact Details	Destinations covered	For/Conditions eligible	Fees	Notes
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Mackays Coaches Dial-a-bus	IV24, IV25, KW10	01862 810162	Migdale, Lawson Memorial	will help where possible and to Raigmore if really stuck but it has to fit around the school runs, masks to be worn, 1 patient plus escort	yes, free for concession	take w/c's
Douglas Jack Dial a-bus	PH26	01479 872442	Ian Charles Hospital	have school runs so service is very limited and can only do local runs around Grantown on Spey, 1 patient plus esc, masks to be worn	yes, free for concession	take w/c's
George Rapson Travel Dial-a-bus	IV19, IV20	01862 892166	can take to nearest bus stop for main route services	service running normally and can take more than one person with social distancing office open 9-1130 school runs so service fits around this	yes, free for concession	take w/c's, mon-sat 0900-5.30 will not take anyone outwith invergordon area
Ormlie Taxis Dial-a-bus	KW14	01847 893434	Takes to Thurso to connect to main bus/train services between 6am and 8am and collect from Thurso between 6pm and 10pm from	will take to Dunbar Hospital in Thurso where possible and all covid precautions are followed on board the vehicle	yes, free for concession	take w/c's if they fold and patient can transfer
Durness Bus	IV27-4	01971 511223	route 806 hail and ride service to connect with trains to Inverness limited service though	can take several passengers with social distancing and wearing of masks	yes, free for concession	
RVS Shetland	ZE1-3	01595743914	All Shetland hospitals	one person per car at present plus an escort if required. Masks to be worn at all times	yes	no w/c's over 60's only
Lochaber Action on Disability	PH31, PH33, PH34	01397701171	Belford Hosp only (respite patients only to Nairn, Mallaig and Broadford) do not go to any hospitals in Edinburgh or Glasgow	can take several patients at a time on the vehicles as social distancing measures are in place. Masks to be worn at all times	yes	can take wheelchairs 24 hours notice required other reasonable runs considered depending on circumstances/mileage etc
Thinc hub	All AB postcodes	01467536111	All Grampian Hospitals	are doing work for ambulance service and providing an information service for other organisations	yes	transport hub, contact direct
Orkney Dial a bus	KW mainland only	01856871515	Balfour Hospital	work must fit in around school runs, bigger buses can take more than 1 patient masks to be worn	yes	w/c's
Transport for Tongue	IV27, KW11	01847611766	Caithness Hosp, Dunbar hosp Raigmore Hospital	patients must reside within 15 mile radius of Tongue, masks to be worn and patients dropped	yes	no w/c's
Caithness Rural Transport	KW1-7, KW12, KW14	01955605588	Caithness General and	must be within the Caithness	yes	w/c's

			Dunbar Hospital	area only, can take w/c and other person etc as social distancing can be achieved, masks to be worn		
CLAN Cancer Elgin	IV30-32, IV36, AB37 AB54-56 AB45 (portsoy only)	01343544132	Raigmore, ARI Dr. Gray's All Aberdeen	cancer patients only, driver has mask down to 2 cars and can only take 1 patient at a time plus escort if req, only call if no other option suitable, masks to be worn	no but donations welcome	
Kenny McDonald Minibus	HS1, HS2	07847820320	Western Isles Hospital Island Ferry Terminals Island Airports	none, masks to be worn, one patient at a time unless escort travels	yes	takes 1 w/c only
RVS Aberdeen	AB10,AB11,AB12,AB13,AB14,AB15 AB16,AB21,AB22,AB24,AB25	01224 937110	ARI, Woodend, Aberdeen Healthcare Village medical practices	essential medical appointments only	yes	must register first, patients must be mobile, but can use sticks, over 65's and
Speyside car scheme	IV30-32, IV36, AB37, AB54-56	01340 831748	Raigmore, Aberdeen hospitals, Dr Grays	Patient must sit in back and wear a mask, 1 person per vehicle although an escort can go, drivers wear masks drop off at main entrance but can assist to clinic if required	yes	over 60, must be mobile, membership req, no w/c, advance notice required
RVS Aberdeenshire	AB23, AB31-39, AB41-45, AB51-56	01467626012	ARI, Woodend, Aberdeen Healthcare Village	over 65, register first mobile but can use sticks or walkers, will help under 65s during covid situation, 1 patient per vehicle plus escort if required, clients and driver wear a mask, will escort to the clinic if required essential medical appointments only	yes	no wheelchairs at least a weeks notice required but may help short notice requests
Dial M for Moray	IV30-32, IV36, AB37 AB54-56	03001234565	Check with provider for hospitals within zoning area	demand service which for areas which don't have a bus service and connects with regional bus services too, running a normal service and clients must wear a mask	yes but concessions apply	take w/c's, up to 4 weeks notice and upto the day before
Dial-a-bus Shetland	ZE1	01595 745745	Gilbert Bain Hospital	can take more than 1 if from the same household, masks to be worn on vehicle, have school runs too	free but concessions apply	take w/c's, book upto 1630 before day of travel
SW Ross Community Car Scheme	IV22, IV54	01445 791436	Broadford, Raigmore	only 1 person in a car at a time plus escort, driver and patient to wear a mask and can only drop off patient at the door of the hospital	yes per mile	no w/c's
Go Golspie	KW10	01408634033 email:info@gogolspie.co.uk	Anywhere	can take 2 in mini bus, all covid rules enforced. Will take escorts as well	no. donations only	can take wheelchairs, minimal notice required

